

2 Purpose and Need

2.1 Introduction

1 The Council on Environmental Quality (CEQ) regulations implementing the National
2 Environmental Policy Act (NEPA) (40 Code of Federal Regulations [CFR] 1500-1508) require
3 that an Environmental Impact Statement (EIS) “briefly specify the underlying purpose and
4 need to which the agency is responding in proposing the alternatives including the proposed
5 action.”¹ This chapter describes the current condition of Washington Union Station (WUS)
6 and the future challenges that form the basis of the purpose and need for the WUS
7 Expansion Project (the Project).

8 WUS is the busiest transportation hub in Washington, DC. It accommodates a total of more
9 than 37 million visitors annually, more than each of the three airports serving the region.
10 WUS is the second-busiest railroad station in the Nation with almost 50,000 passenger trips
11 per day across intercity and commuter railroads. Altogether, WUS supports more than
12 100,000 rail, transit, and bus passenger trips daily via intercity rail (National Railroad
13 Passenger Corporation [Amtrak]); commuter rail (Virginia Railway Express [VRE] and
14 Maryland Area Regional Commuter [MARC]); Washington Metropolitan Area Transit
15 Authority (WMATA) Metrorail; and intercity buses. WUS also provides facilities for tour
16 buses, local buses, shuttle buses, private cars, rental cars, for-hire vehicles, bicycles, and
17 pedestrians. It is the current western terminus of the DC Streetcar.

18 As railroad service and ridership are increasing, Union Station Redevelopment Corporation
19 (USRC) and Amtrak are proposing to expand and modernize WUS to meet current and future
20 needs. The Project would address the challenges highlighted in this chapter by improving
21 existing and future station deficiencies by the planned build horizon year of 2040.

2.2 Washington Union Station Today

22 This section describes WUS’s existing components and layout, transportation functions, and
23 multimodal ridership and users.

¹ 40 CFR 1502.13. Environmental Impact Statement, Purpose and Need. Accessed from <https://www.govinfo.gov/app/details/CFR-2012-title40-vol34/CFR-2012-title40-vol34-sec1502-13>. Accessed on April 2, 2018.

2.2.1 Structures

24 WUS consists of the historic station building, comprising the historic headhouse with its Main
 25 Hall, East Hall, and West Hall as well as the Retail and Ticketing Concourse; the Claytor
 26 Concourse, just north of the historic station building and providing access to trains; an access
 27 point to Metrorail; the rail terminal with railroad tracks, platforms, and support facilities; the
 28 parking garage (which includes the Rental Car Facility); the bus facility, on the first level of
 29 the parking garage; public circulation areas; and various passenger amenities (**Figure 2-1**).

2.2.2 Mix of uses

30 Along with transportation services, WUS provides approximately 210,000 square feet of retail
 31 space (shops, kiosks, and restaurants). It also hosts a variety of civic events, presidential
 32 inaugural balls, concerts, and art exhibits.² Existing uses at WUS facilities are listed and
 33 described in **Table 2-1**.

Table 2-1. Mix of Uses at WUS

Existing WUS Facility	Description
Historic Headhouse	<ul style="list-style-type: none"> The Historic Headhouse includes the Main Hall, East Hall, and West Hall. It connects to the Retail and Ticketing Concourse.
Main Hall	<ul style="list-style-type: none"> The Main Hall opens onto Columbus Plaza through the Main Portico. For-hire vehicles, personal vehicles, and tour buses use Columbus Circle to pick up or drop off visitors in the front of the Main Hall. The Main Hall is 26,000 square feet in size.
East Hall	<ul style="list-style-type: none"> The East Hall contains retail, restaurants, and space for functions and events. The East Hall is 8,000 square feet in size.
West Hall	<ul style="list-style-type: none"> The West Hall also contains restaurants and provides a primary entrance into WUS through the Carriage Porch.
Retail and Ticketing Concourse	<ul style="list-style-type: none"> The Retail and Ticketing Concourse contains Amtrak’s ticketing counter. It also contains three levels of retail space, including a food court on the lower level and a two-level shopping arcade above it.

² *History of Union Station*. Accessed from <https://www.unionstationdc.com/History-of-Union-Station/>. Accessed on May 13, 2020.

Figure 2-1. WUS Layout

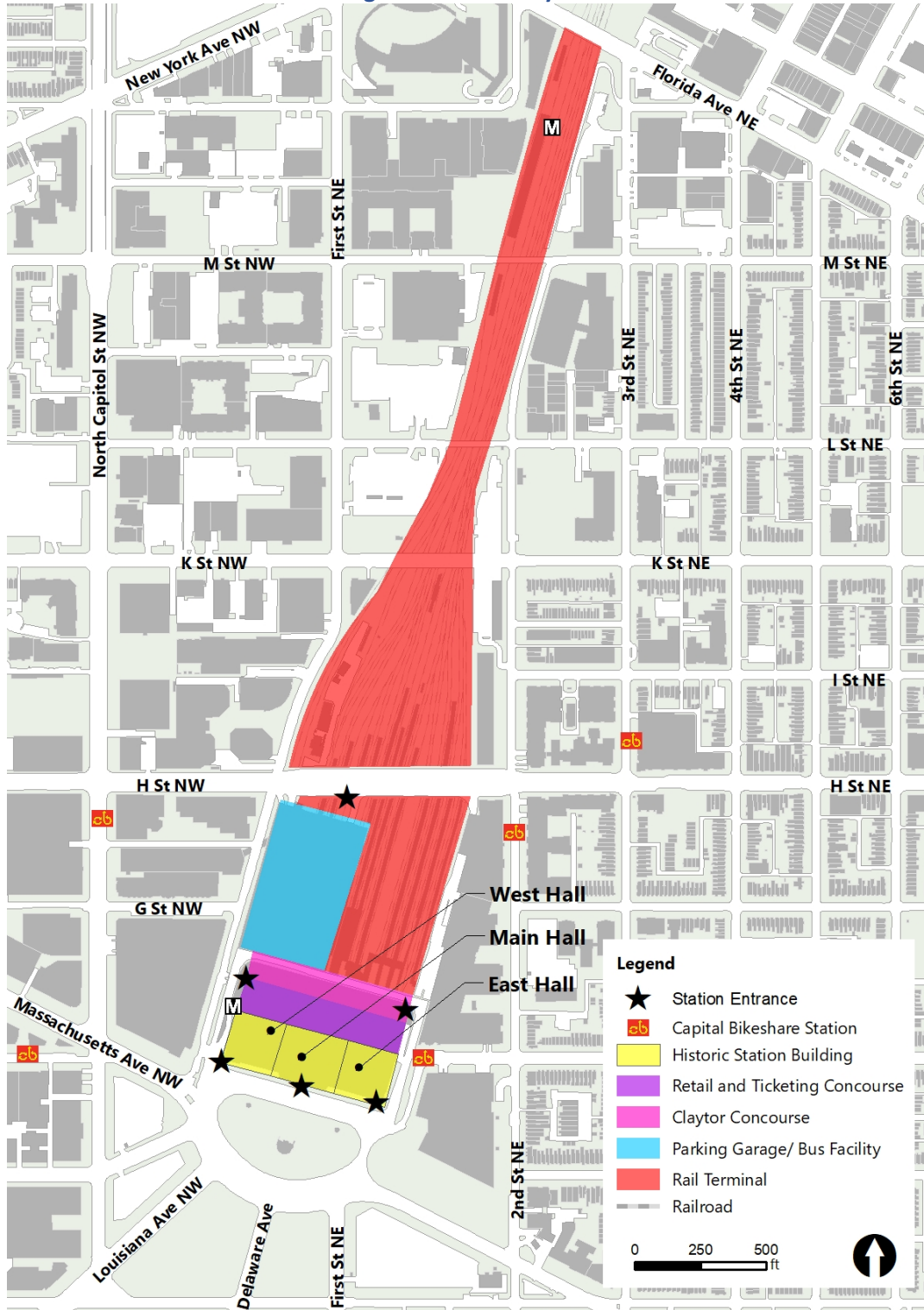


Table 2-1. Mix of Uses at WUS (Continued)

Existing WUS Facility	Description
Claytor Concourse	<ul style="list-style-type: none"> ▪ The Claytor Concourse was built in the 1980s. It has two levels (main and mezzanine). ▪ The main level has boarding gates to the upper-level stub-end platforms, passenger waiting areas, restrooms, retail and food outlets, and access to the Metrorail station. ▪ The main level also provides access to Amtrak service areas, Club Acela, and the North Hangar, through which passengers can access the lower-level, run-through platforms. ▪ The mezzanine level provides access to the bus facility, parking garage, and Rental Car Facility. It is also connected to the shopping arcade of the Retail and Ticketing Concourse. ▪ Existing passenger facilities in the Claytor Concourse are generally overcrowded and uncomfortable. Amtrak is currently designing near-term improvements to the Claytor Concourse. This Concourse Modernization Project (a separate action from the Project) is intended “to alleviate congested conditions, enhance passenger comfort and accessibility, while enlivening the space with new architectural finishes and natural light.”³ The Concourse Modernization Project will not be sufficient to allow the Claytor Concourse facilities to adequately handle projected future demands at WUS, however.
Operations Support Spaces	<ul style="list-style-type: none"> ▪ Operations support spaces include areas used for provisioning trains (food and beverage); Amtrak Police facilities; maintenance of railroad systems (such as communication and signals, buildings and bridges, electric traction and track); vehicle maintenance areas; and facilities for both Amtrak and MARC train crews. ▪ Support spaces for retail operations are also provided. ▪ There currently are 85,600 square feet of operations support space at WUS. ▪ There also is approximately 120,000 square feet of office space in the upper levels of the West and East Halls.
Parking Garage	<ul style="list-style-type: none"> ▪ The parking garage includes public parking spaces and the rental car facility. ▪ The parking garage has approximately 2,200 marked spaces.
Rental Car Facility	<ul style="list-style-type: none"> ▪ The rental car facility has space for up to approximately 295 vehicles as well as check-in kiosks for operators.

³ Washington Union Station Concourse Modernization Project. Accessed from <https://nec.amtrak.com/project/washington-union-station-concourse-modernization-project/>. Accessed on April 3, 2020.

Table 2-1. Mix of Uses at WUS (Continued)

Existing WUS Facility	Description
Bus Facility	<ul style="list-style-type: none"> ▪ The bus facility, located on the first level of the parking garage, has 61 slips (short-term parking spots) serving intercity, tour/charter, and DC Circulator buses. ▪ The bus facility also includes operator check-in desks, a small shop, restrooms, and a passenger waiting area. ▪ On the same level as the bus facility, there is a cell phone waiting area for passenger pick-up. The offices of Union Station parking garage (USPG), LLC, which operates the parking garage, are located there as well.

2.2.3 Tracks and Platforms

34 The rail terminal at WUS has 23 tracks and 14 platforms (See **Table 2-2**). Twenty tracks are
 35 used for revenue service and three are used for storage and pooling. The tracks are
 36 distributed on two levels: 14 stub-end tracks and seven platforms are located on the upper
 37 level (west side of the rail terminal); nine run-through tracks and seven platforms are located
 38 on the lower level (east side of the rail terminal). All 14 stub-end tracks (Tracks 7-20) are used
 39 for revenue service and are served by MARC and by Amtrak’s Acela Express, Northeast
 40 Regional, Vermonter, and Capitol Limited trains, which terminate at WUS. Six of the run-
 41 through tracks (Tracks 23-28) are used for revenue service by Amtrak regional trains, Amtrak
 42 long distance trains (Crescent, Cardinal, Palmetto, Silver Star, and Silver Meteor), and VRE.
 43 Currently, all passengers must enter and exit the platforms at their south end.

Table 2-2. Track and Platform Uses at WUS

Track Number	Type of Track
7	Stub-end track, non-electrified, occupied by private cars
8, 9	Stub-end track, non-electrified
10, 11, 12	Stub-end track
13, 14	Stub-end track
15, 16	Stub-end track
17, 18, 19, 20	Stub-end track
22	Run-through track without a useable platform face
23, 24, 25	Run-through track
26	Run-through track
27, 28	Run-through track
29	Run-through track without a useable platform face
30	Stub-end track, non-electrified, used by MARC for mid-day storage and by Amtrak to switch locomotives between diesel and electric power

Source: *Washington Union Station Terminal Infrastructure EIS Report (Appendix B)*.

2.2.4 Vehicular Parking

44 WUS’s parking garage is located to the northwest of the historic station building above the
45 westernmost tracks and platforms. The garage is a six-level structure. The first level is
46 occupied by the bus facility (see **Section 2.2.5, Bus Parking and Operations**). The first level
47 also includes a cell phone waiting area. The five other levels provide approximately 2,200
48 marked parking spaces, including 140 marked spaces for the rental car facility.⁴ The lowest
49 deck was completed about 42 years ago and the other levels from 5 to 10 years later, with
50 the original structure being completed in 1987. The garage was last expanded in the late
51 2000s.

52 Access to the garage is from H Street NE via a ramp connected to the H Street Bridge.
53 Vehicles can also reach the garage via the “east ramp,” extending from Columbus Circle along
54 the east side of WUS and north of the Claytor Concourse. Exiting vehicles use H Street NE or
55 the “west ramp,” which extends along the west side of WUS down to Columbus Circle.

2.2.5 Bus Parking and Operations

56 The bus facility, on the first level of the parking garage, provides 61 bus slips, 30 of which are
57 permanently reserved (by intercity, tour, and shuttle bus providers). Four slips are available
58 for pick-ups and drop-offs, and 18 are available for hourly and daily use and rental. The D.C.
59 Circulator operates from five slips and there are designated stops for two local tourist bus
60 operators. A handful of unmarked slips in the bus facility are used for temporary loading and
61 unloading, primarily by tourist buses. In addition, the bus facility currently accommodates
62 oversized vehicles such as vans and recreational vehicles (RVs) for long-term storage and
63 parking. Buses enter and exit the bus facility via H Street NE. Outside the bus facility, “hop-
64 on, hop-off” sightseeing buses use the middle lanes of the Columbus Circle pick-up and drop-
65 off area in front of WUS.

2.2.6 Bicycle/Pedestrian Facilities and Operations

66 A “Bikestation” located just west of the historic station building provides parking for
67 approximately 100 bicycles as well as bicycle rentals. Capital Bikeshare has a station to the
68 east of the historic station building and there are four other Bikeshare stations within a two-
69 block radius of WUS (see **Figure 2-1**).

70 There are currently six pedestrian entrances into WUS. Four are located on the south side of
71 the historic station building: on First Street NE near G Street NE; under the Portico on the
72 west side of the building; through the central doors; and on the east side of the building, for

⁴ There are 140 marked rental car spaces. However, according to counts taken by USPG, LLC, the garage operator, there are often 295 rental cars parked in the Rental Car Facility and garage. This is due to “stacked” parking, that is the practice of tightly parking more than one car within a space. Therefore, total parking garage capacity is approximately 2,450 vehicles.

73 access to the East Hall offices. There is also an exit to H Street NE through the bus facility and
74 an exit to the Station Place private development (located between 2nd Street NE and WUS)
75 through a corridor on the east side of the Claytor Concourse.

2.2.7 Vehicular Access and Circulation

76 Vehicular access to the parking garage and bus access are described in **Section 2.2.4,**
77 *Vehicular Parking* and **Section 2.2.5, Bus Parking and Operations.** Pick-up and drop-off
78 activity by personal or for-hire vehicles is concentrated on Columbus Circle in front of the
79 historic station building. The pick-up and drop-off area on Columbus Circle consists of three
80 bays of two lanes each. Taxi pick-up occurs in the two lanes nearest to WUS, with the
81 vehicles queueing along the east ramp and the west ramp to H Street NE. Taxi passengers
82 queue in the portico in front of the central doors. All other for-hire vehicles and private
83 passenger vehicles use the two outermost lanes for both pick-up and drop-off. As noted
84 above, the middle lanes of the pick-up and drop-off area are used by hop-on, hop-off buses.

2.2.8 Transportation

85 WUS is served by seven modes of transportation and more than 30 transportation providers.
86 Modes of transportation include: Amtrak intercity rail; VRE and MARC commuter rail;
87 Metrorail⁵; bus (intercity, local, tour, charter, and sightseeing); taxi, for-hire, and personal
88 vehicles; and bicycle. Reflecting this range of modes:

- 89 ■ WUS is one of the Nation's busiest passenger transportation facilities,
90 accommodating nearly 50,000 rail passenger trips per day;
- 91 ■ WUS is the second busiest station on the Amtrak system, handling more than
92 five million passengers annually with more than 16,000 average weekday riders;
- 93 ■ WUS is the third most utilized station on the VRE system, with more than
94 4,000 average weekday riders;
- 95 ■ WUS accounts for 28,000 average weekday entries and exits for MARC;
- 96 ■ WUS is the region's central intercity and tour/charter bus facility, with 10,000
97 average daily users; and
- 98 ■ WUS is the most heavily used passenger facility for Metrorail, with 29,000 average
99 weekday entries and exits.

⁵ Access to the Metrorail station (Red Line) is located on the west side of WUS. The WMATA-owned tracks run along the west side of WUS and the rail terminal.

2.3 Purpose and Need Statement

100 The purpose of the Project is to support current and future long-term growth in rail service
101 and operational needs; achieve compliance with the Americans with Disabilities Act of 1990
102 (ADA) and emergency egress requirements; facilitate intermodal travel; provide a positive
103 customer experience; enhance integration with the adjacent neighborhoods, businesses, and
104 planned land uses; sustain WUS’s economic viability; and support continued preservation and
105 use of the historic station building.

106 The Project is needed to improve rail capacity, reliability, safety, efficiency, accessibility, and
107 security for both current and future long-term railroad operations at WUS.

2.4 Project Need

108 Many aspects of WUS in its current condition are inadequate to meet current or anticipated
109 future passenger and station needs. WUS adequately accommodates current rail operations;
110 however, over the long-term, it will need additional capacity to meet future demand.
111 Cumulative train ridership across Amtrak, MARC, and VRE is anticipated to more than double
112 by 2040, which would quickly push WUS beyond its capacity unless substantial efforts are
113 made to prepare for the growth. The *NEC FUTURE* plan anticipates growing ridership and
114 train service in the northeast corridor. The planned growth in passenger volumes at WUS
115 would increase congestion on platforms, in queueing areas, and in the hallways connecting
116 the various transportation modes.

117 WUS’s existing platforms and waiting areas do not provide high-quality passenger experience
118 and accessibility. They would also not be able to adequately serve the projected future
119 passenger demand for Amtrak and other rail services. WUS’s platforms are generally
120 adequate for current passenger volumes but they would be unable to accommodate future
121 needs for nearly simultaneous train arrivals and safe and efficient movement of a greater
122 volume of passengers. Furthermore, the existing station platforms are not compliant with
123 current ADA⁶ or emergency egress standards.

124 Multimodal operations and access need improvement, as they are frequently constrained
125 today and will only become more so in the future. WUS does not provide a consistently
126 positive passenger experience befitting a central multimodal transportation facility in the
127 Nation’s capital. Passenger experience needs to be improved. The layout of the rail terminal
128 restricts connectivity with and between the adjacent neighborhoods to its east and west. The
129 Project would enhance connections with and among these neighborhoods. Finally, to provide
130 for sustainable future operation, preservation, and maintenance, WUS needs to remain

⁶ 42 USC 12101 *et seq.* Americans with Disabilities Act of 1990, as amended. Accessed from <https://www.govinfo.gov/content/pkg/USCODE-2009-title42/html/USCODE-2009-title42-chap126.htm>. Accessed on May 13, 2020.

131 financially viable. The following sections provide more details on the needs underlying the
132 Project.

2.4.1 Station Facilities and Operations

133 Rail capacity, support services, loading facilities, and logistics at WUS meet current needs but
134 will not be sufficient to accommodate future intercity and commuter rail trains and
135 passengers. Internal circulation areas do not have adequate capacity to accommodate
136 existing or future passenger and WUS needs. The demand for parking is expected to change
137 by 2040, driven by evolving transportation mode preferences. The parking supply must
138 reflect these changing preferences.

2.4.1.1 Rail Capacity and Service Demands

139 Existing rail capacity at WUS is insufficient to meet long-term service needs. Future passenger
140 rail activity is forecasted to exceed the existing capacity. As reflected in the modeling
141 conducted for the *NEC FUTURE Final EIS*, by 2040, FRA anticipates substantial growth in
142 Amtrak, MARC, and VRE ridership over the 2012 baseline levels used for the modeling. A
143 factor in the projected growth is the future introduction by Amtrak of a new “Metropolitan”
144 service providing intercity service along the Northeast Corridor with more frequent stops
145 than existing services. By 2040, Amtrak ridership is expected to be 95 percent above 2012
146 levels and commuter rail to see even greater ridership growth: compared to 2012 levels,
147 MARC is projected to see a 150 percent increase in daily rides and VRE is likely to expand its
148 ridership by 250 percent (**Figure 2-2**).⁷ Growth is ongoing, as shown by more recent (2015)
149 ridership numbers, shown in **Figure 2-2**, when compared to 2012 numbers. The growth in
150 commuter rail use is driven by the VRE⁸ and MARC⁹ investment plans, which call for
151 substantial increases in service into WUS.

2.4.1.2 Accessibility, Security and Life Safety Codes

152 Initially completed in 1908 and with a rail passenger concourse built in 1988, WUS has
153 systems and facilities that need to be upgraded to meet modern standards and codes. The
154 existing platforms do not meet ADA requirements for safety zones, vertical circulation, and
155 pedestrian circulation. The platforms also do not allow level boarding¹⁰ and gaps between

⁷ FRA. 2016. *NEC FUTURE FEIS*. Accessed from https://www.fra.dot.gov/necfuture/tier1_eis/feis/. Accessed on April 3, 2020. Some modifications were made based on WUS operating constraints.

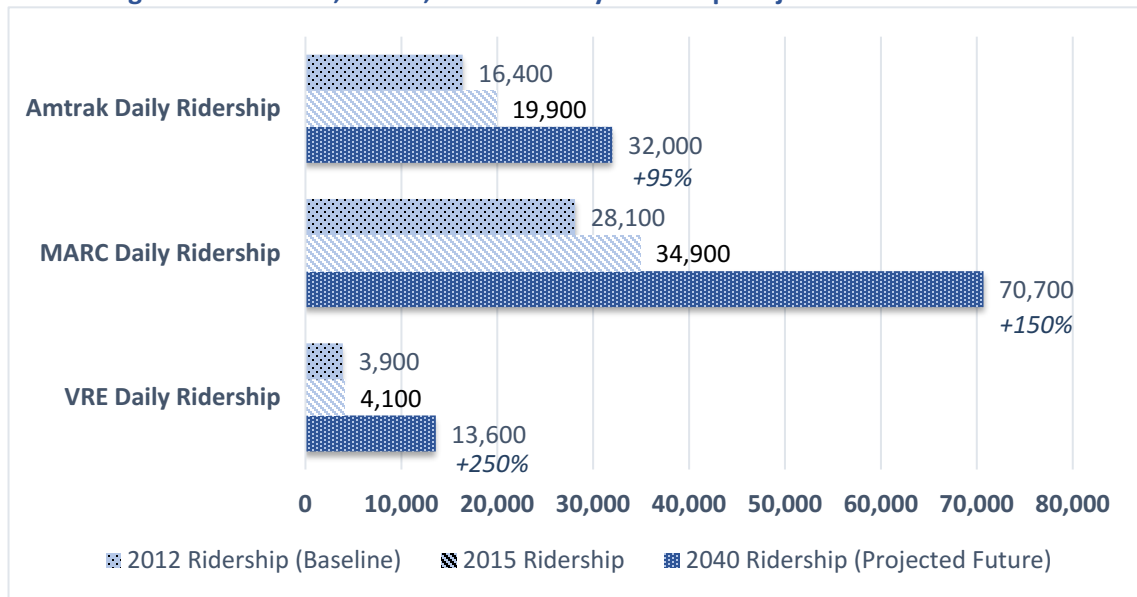
⁸ VRE. 2014. *VRE System Plan 2040*. Accessed from <https://www.vre.org/vre/assets/File/2040%20Sys%20Plan%20VRE%20finaltech%20memo%20combined.pdf>. Accessed on April 3, 2020.

⁹ MARC. 2013. *MARC Growth and Investment Plan 2013-2050*.

¹⁰ Level boarding is when train interiors are at the same level with station platforms so that passengers do not have to use steps to board the train.

156 the platform and the train are excessive. Security systems require modernization. Safety
 157 features and performance, including peak platform clearance times, do not fully meet
 158 building, fire, and life safety codes.

Figure 2-2. Amtrak, MARC, and VRE Daily Ridership Projections¹¹



Source: FRA, 2016

2.4.1.3 Platforms

159 Many of the deficiencies of the existing platforms and tracks limit the railroads’ operational
 160 flexibility and restrict station and track capacity. In their current condition, WUS platforms
 161 will not be able to adequately accommodate the projected increase in passenger volumes,
 162 nearly simultaneous train arrivals, and movement of through-trains on relatively short
 163 headways.¹² The platforms are too short and narrow to serve the longer trains carrying
 164 growing passenger volumes. Long dwell times¹³ reduce platform capacity and impede the
 165 ability to move trains in and out of WUS in a reasonable time. Combined, these factors impair
 166 the railroads’ ability to provide existing customers with high-quality service and limit their
 167 ability to increase service in the future.

168 Current passenger volumes and flows cause access challenges. Platform entry and exit points
 169 are very limited. All passengers must enter and exit the platforms from the south (Claytor
 170 Concourse) end and there are no other platform entry and exit points. Full trains arriving at
 171 WUS often discharge large numbers of passengers. For instance, arriving commuter trains
 172 (VRE and MARC) can currently unload up to 1,400 passengers at a time; Amtrak Regional

¹¹ Percentage growth shown in chart represents growth from 2012 to 2040.
¹² Headways are the times between scheduled trains on a same line or route.
¹³ Dwell time is the time that trains sit at platforms during loading/unloading operations.

173 trains can discharge up to 560 passengers; and Acela trains can unload up to 300 passengers.
174 Current arrival patterns can result in nearly 2,000 passengers arriving on the same platform
175 within 15 minutes. The combination of high passenger volumes and narrow platforms with
176 only one point of egress means that it can take up to 10 minutes to clear the platform of
177 passengers.

178 The narrow platforms and single point of access and egress also causes conflicts between
179 passengers and Amtrak service staff performing necessary WUS functions, like train and
180 station maintenance, and baggage handling. As a result, conditions on the platforms may
181 become unsafe in the future.¹⁴

2.4.1.4 Support Services, Loading, Logistics

182 Space for passenger support functions, such as ticketing, customer service, lost and found,
183 and baggage operations, is too limited to be able to properly accommodate forecasted future
184 operations and ridership. Operations support spaces, which includes areas for the
185 provisioning of trains (food and beverage), Amtrak Police functions, maintenance of railroad
186 systems (communication and signals, buildings and bridges, electric traction, and track),
187 vehicle maintenance, and facilities for both Amtrak and MARC train crews, are similarly
188 undersized for projected future operations, as are the loading docks. Amtrak’s ongoing
189 Concourse Modernization Project will address space issues to some extent, but further
190 expansion will be needed to meet 2040 demand and service levels.

2.4.1.5 Passenger Experience

191 The experience of passengers arriving at WUS by train can occasionally be unpleasant and fall
192 short of what the experience of arriving at the grand multimodal transportation center of the
193 Nation’s capital should be. Passengers alight on frequently congested platforms and must
194 make their way to the station via often-congested escalators and circuitous and narrow
195 hallways. They enter WUS through the Claytor Concourse, a commonly overcrowded space
196 with outdated seating areas, poor signage, and undersized restrooms. As previously
197 mentioned, Amtrak has a near-term project planned to expand and improve the Claytor
198 Concourse’s waiting and circulation areas, which will address the space deficit and often poor
199 passenger experience in the concourse. However, even with the implementation of this near-
200 term project, the concourse will not be able to adequately accommodate projected 2040
201 travel demands. Without further improvements, wayfinding, circulation, and passenger
202 experience at WUS will remain below the standards applicable to world-class transportation
203 hubs in cities around the world.

¹⁴ Amtrak. 2012. *Union Station Master Plan, July 2012 Report*. Accessed from <https://nec.amtrak.com/wp-content/uploads/2017/08/Washington-Union-Station-Master-Plan-201207.pdf>. Accessed on April 2, 2020.

2.4.2 Intermodal Travel

2.4.2.1 Internal Circulation

204 Throughout much of the day, WUS experiences internal congestion, as passenger flows and
205 queues exceed the capacity of the current configuration. Wayfinding is generally poor due to
206 the lack of clear access and circulation patterns to and between common destinations.
207 Although they generally remain manageable today, issues with flow, circulation, and
208 navigation will worsen as passenger volumes increase. Peak period arrivals could nearly
209 double by 2040 relative to current conditions, with off-peak arrivals also becoming
210 substantially higher than today. This will result in congestion during a greater portion of the
211 day. Even with the Concourse Modernization Project improvements, conditions at some key
212 locations may in the future be reduced to a standstill.

213 Multimodal transfers can be confusing and challenging, requiring passengers to take indirect
214 routes to reach their destination. The concentration of ingress and egress points on the south
215 side of WUS is a key limiting factor in accommodating increased passenger volumes.
216 Passengers from all directions will be forced into increasingly congested doors. Future
217 congestion in the northern mezzanine of the Metrorail station, which provides access to the
218 Claytor Concourse near existing Gate A, will also affect passenger movements within WUS.

2.4.2.2 Columbus Circle, Taxi Stand, Pick-up and Drop-off Area

219 Columbus Circle and Union Station Drive NE in front of WUS are commonly congested, with
220 frequent conflicts among pedestrians, bicyclists, vehicles, and other traffic. To reach the front
221 of WUS from the south, a pedestrian must cross six lanes of active pick-up and drop-off
222 traffic. Bicycle accommodations are provided nearby but bicyclists experience conflicts with
223 vehicles and pedestrians at the northeast (F Street NE) and northwest (First Street NE)
224 corners of the pick-up and drop-off area. The north side of Columbus Circle adjacent to WUS
225 presents several points of conflict among pedestrians, bicycles, and vehicles as well.

2.4.2.3 For-Hire Vehicles

226 The projected growth in rail ridership will overburden the existing for-hire vehicle¹⁵ facilities
227 and exceed their capacity. For-hire vehicles are important for rail passengers at WUS.
228 According to 2015-2016 Amtrak survey data,¹⁶ 30 percent of arriving passengers depart WUS
229 via taxi or other for-hire vehicle, and 20 percent of departing passengers (excluding those
230 who connect to or from another Amtrak train) arrive by taxi or other for-hire vehicle.
231 Substantial queues and delays for taxis are common. Taxis waiting to pick up riders often
232 queue along the full length of the east ramp, roadway behind the Claytor Concourse, and

¹⁵ "For-hire vehicles" refer to taxis, hired cars, and transportation networking companies such as Uber and Lyft.

¹⁶ Amtrak. 2015. eCSI Survey Access/Egress Questions.

233 WUS parking garage ramp to H Street NE, leading to queueing on the street itself. The
234 average peak-hour queue is 51 cars long in the morning and 103 cars long in the afternoon.
235 Field observations indicate that some taxis stand in line for up to 46 minutes before picking
236 up passengers. At the pick-up location, the passenger queue can be up to 70 to 80 individuals
237 long in the peak hours.¹⁷ Future demand for for-hire vehicles is expected to grow in
238 proportion with the growth in rail ridership. Accommodating the projected increase in for-
239 hire vehicles traveling to and from WUS will require multiple, efficient pick-up and drop-off
240 locations around the station.

2.4.2.4 Bus Operations: Intercity, Charter, Tour, and Sightseeing Buses

241 Current users of the WUS bus facility include a range of intercity bus operators, local tour
242 buses, charter coaches, the DC Circulator, Federal government buses, and local employer
243 shuttles. The existing facility can accommodate current intercity bus demand, although
244 passenger flows and queueing areas are cramped and, for some services, require passengers
245 to cross an active roadway. However, the bus facility is not adequate for forecasted 2040
246 needs. It is estimated that intercity bus ridership will grow 19 percent by 2040, while tour
247 and charter ridership will grow 51 percent. These projected increases in bus ridership will
248 require more efficient operations and improved passenger facilities to serve charter, tour,
249 and intercity buses. Use of the bus facility by shuttles and for RV storage is not expected to
250 continue. The Union Station Redevelopment Act of 1981¹⁸ states that the WUS complex
251 would serve as a multiple use transportation terminal to include facilities for charter, transit,
252 and intercity buses.

2.4.2.5 Parking

253 The WUS parking garage supports short-term, multi-day, and valet parking. Users park there
254 before taking Amtrak trains, visiting the WUS shops and restaurants, going to work in the
255 area, or to make WUS their starting point to visit local sights. There are currently
256 approximately 2,200 marked spaces in the parking garage. The mezzanine level is currently
257 used for rental vehicles and is leased on a square foot basis. Including these areas, total
258 garage capacity is approximately 2,450 vehicles. Review of USPG data indicates that the
259 garage operates above or near 90 percent occupancy on most weekdays throughout the
260 year. Regional models indicate a shift away from single-occupancy vehicles by 2040.
261 However, existing lease agreements require that at least 1,500 parking spaces and 75 rental
262 car spaces be provided.

¹⁷ Gorove-Slade. 2015.

¹⁸ Union Station Redevelopment Act of 1981. Accessed from <https://www.gpo.gov/fdsys/pkg/STATUTE-95/pdf/STATUTE-95-Pg1667.pdf>. Accessed on April 2, 2020.

2.4.2.6 Neighborhood Integration

263 WUS is not well integrated within the existing street context, surrounding neighborhoods,
264 businesses, and planned land uses because of poor connectivity with the surrounding
265 neighborhoods. This reduces the quality of pedestrian environments and limits direct access
266 to the historic station building. These issues will intensify as nearby properties are developed
267 and pedestrian volumes increase.

268 Because many of the access points to WUS are in the south and the southwest corner of the
269 station, it is difficult for travelers to reach the neighborhoods and employment centers
270 located to the northwest and east such as NoMA (H Street NW, G Street NW, and F Street
271 NW), Capitol Hill/Near Northeast (H Street NE, G Street NE, and F Street NE), H Street
272 Corridor (H Street NE between 2nd Street NE and 15th Street NE), and the Atlas District
273 (along H Street NE from WUS to the crossroads of 15th Street NE, Bladensburg Road, and
274 Florida Avenue).

275 To the north, the rail terminal blocks movements between existing and emerging
276 neighborhoods and economic development areas. The H Street Bridge across the terminal is
277 not convenient for pedestrian use. The NoMA, Capitol Hill, and Near Northeast/H Street
278 Corridor neighborhoods have limited access to WUS, with the most direct access point being
279 through the parking garage from H Street NE. Planned future land uses at and near WUS will
280 drive neighborhood changes. They will require new connections to adequately accommodate
281 passengers and visitors and promote neighborhood connectivity. The proposed expansion of
282 WUS, along with nearby existing and planned developments, would improve pedestrian
283 connectivity and neighborhood connections.

2.4.3 Economic Viability

284 The historic station building needs continuous preservation, rehabilitation, restoration, and
285 reconstruction efforts to maintain its architectural and cultural integrity. Such efforts require
286 a steady revenue stream. Congress passed the Union Station Redevelopment Act in 1981 to
287 preserve the architecturally significant features of the building and redevelop WUS as a
288 multi-use transportation terminal and a commercial complex. USRC, a 501(c)(3) non-profit
289 organization, was later put in charge of overseeing this redevelopment. The preservation and
290 maintenance of the historic structures at WUS is one of the primary missions of USRC.
291 Currently, USRC is funded by two operations: the parking garage and retail activity. The
292 parking garage is USRC's main source of revenue as well as a resource for train riders, station
293 shoppers, local commuters, and visitors to Capitol Hill. The revenue generated from the
294 parking garage and from retail is reinvested in WUS. Over time, WUS has evolved into a
295 popular commercial destination among locals and tourists for both shopping and dining.
296 Approximately 210,000 square feet of leased retail space provide a source of revenue for
297 USRC and WUS preservation activities.