Hazardous Materials Incident Reporting



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PHMSA - Office of Hazardous Materials Safety
Program Management, Data & Statistics Division
FRA Hazardous Materials Training Seminar
August 22 & August 23, 2018









DOT 5800.1 Incident Reporting

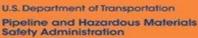
HAZMATICS

Innovations In Motion

Trends & Statistics

Questions





PHMSA Mission & Vision

PHMSA's mission is to protect people and the environment by advancing the safe transportation of energy and other hazardous materials that are essential to our daily lives.

PHMSA's vision is to become the most innovative transportation safety organization in the world





Safety Administration

Data Operations Mission

Protect people and the environment by collecting and managing hazardous materials transportation incident data to support agency-wide programs and inform decision-making

Through data collection, quality reviews, validation, analysis, and dissemination, Data Operations manages incident data to ensure accurate, reliable, and timely data is provided to stakeholders.





Incidents

"Think before you" ship!"









What is an Incident?



An unintentional release of a hazardous material or discharge of hazardous waste; a cargo tank with a capacity of 1,000 gallons or greater containing any hazardous material that suffers structural damage to the lading retention system; or an undeclared hazardous material.





- 49 CFR Parts 171-180 requires certain types of incidents be reported.
- Section 171.15 requires an immediate telephonic report be filed within 12 hours of certain hazmat incidents.
 - 1. A person is killed
 - 2. Injury requiring admittance to the hospital
 - 3. Evacuation of general public for one hour or more
- 4. One or more major transportation arteries are closed for one hour or more
 - Operational flight plan is altered
 - 6. Fire, breakage, spillage involving radioactive material
 - 7. Fire, breakage, spillage involving an infectious substance
- Release of marine pollutant in a quantity exceeding 450 liters for liquid or 400 kilograms for solids





- Section 171.16 requires that a 5800.1 report be submitted within 30 days of discovery of any of the following:
 - 1. An incident that was reported under 171.15
- 2. An unintentional release of a hazardous material during transportation
 - Release of a hazardous waste
 - 4. Undeclared shipment with no release is discovered
 - A Specification Cargo Tank 1,000 gallons or greater containing hazardous materials that received structural damage to the lading retention system and did not have a release.



 Unintentional Release: escape of a hazardous material from a package on an occasion not anticipated or planned. This includes:

Releases	Resulting From:
Collision	Package Failures
Human Error	Criminal Activity
Negligence	Improper Packaging
Unusual (Conditions such as:
Operation of pressu	re relief devices as a result of
Over-pressurization	on, overfill or fire exposure





- Hazardous Waste Any material that is subject to the Hazardous Waste Manifest Requirements as specified in 40 CFR Part 262.
- Undeclared shipment with no release Offered for transportation in commerce without any visible indication to the person accepting that hazardous materials are present.
- A Specification Cargo Tank 1,000 gallons or greater containing hazardous materials that received structural damage to the lading retention system and did not have a release.





You are *not required* to report a release of hazardous material if **ALL** of the following apply:

- The shipment is not being offered for transportation or being transported by air;
- None of the Criteria in 171.15(a) applies;
- The material is not a hazardous waste:
- The material is properly classed as an ORM-D, or a Packing Group III material in Class or Division 3,4,5,6.1, 8 or 9;
- Each package has a capacity of less than 20 liters (5.2 gallons) for liquids or less than 30 kg (66 pounds) for solids;
- The total aggregate release is less than 20 liters (5.2 gallons) for liquids or less than 30 kg (66 pounds) for solids;
- The material does not meet the definition of an undeclared hazardous material in 171.8; and
- The shipment is an undeclared material discovered in an air passenger's checked or carry-on baggage during the airport screening process.

*Additional exemptions can be found in CFR 171.16D





Who must complete the 5800.1 Form?

- If a hazmat incident occurs, any entity in possession of the hazmat during transportation – including loading, unloading and storage incidental to transportation – must report the incident if certain conditions are met.
- The Entity having physical control of the shipment is responsible for completion and submission of DOT Form 5800.1
 - Carrier
 - Shipper
 - Facility
 - Other





How is a 5800.1 Form filed?

- Paper forms can be submitted via postal mail or email using a fillable Adobe Acrobat file
- Electronic submissions can be submitted via PHMSA'S Website utilizing the online fillable form or authorized entities using extensible mark-up language (XML) files, which is a set of rules for encoding documents in machine-readable form

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PART II - GENE	RALINCIDENTI	NFORMATION	***************************************	
3. Date of Incident		4 Time of Inciden	t (use 24-hour time)t	
S. Enter National Res	pones Center Report	Number Of applicable):	and the control of th	
6. If you submitted a	report to another hed	eral DUI agency, enter the agency	and report number:	
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What Data Do We Collect Via the 5800.1?

Who, What, Where, and When

Characteristics of the release:

- Material
- Packaging
- Hazard Communication
- Handling



Consequences

Causation



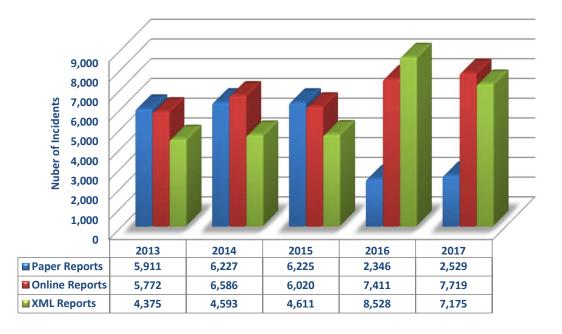


Incident Reporting Processing

•OHMS Data
Operations Process
on average about
19,000 incident
reports per year.

 Each of these reports goes through a rigorous quality control process.

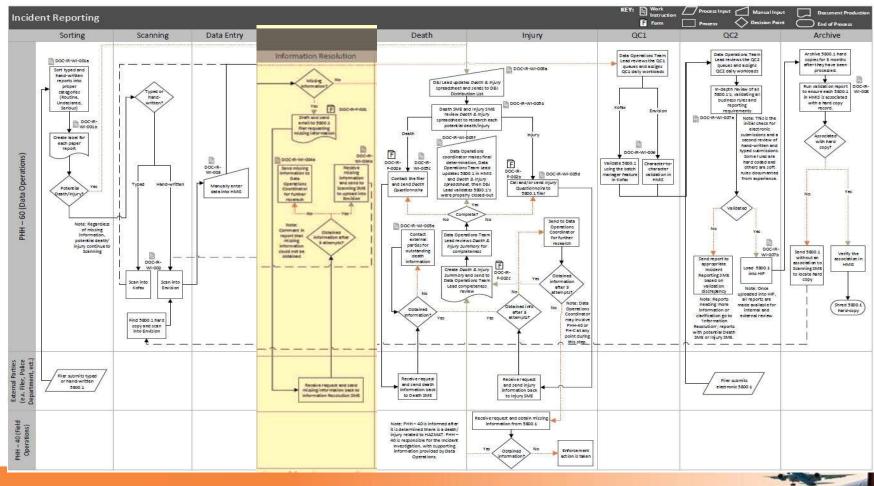
•The New Incident Reporting System will build into the system business rules that currently are manually monitored. **DOT 5800.1's Completed By Source 2013-2017**







Incident Reporting Processing ... Not So Simple





Incident Reporting Processing Not So Simple

KEY

I = Paper Submission

E = Online Submission

X = XML Submission

Scanning (I only)	Data Entry (Select I reports)	QC1/KOFAX (I only)	QC2 (I, E, X)	Completion Phase
Report is scanned, validated, and uploaded to FYI or KOFAX.	Data is entered into HMIS.	Additional validation of data is performed, including character- to-character.	Thorough validation is conducted. Includes analysis of data accuracy, anomalies, business rules, and consequences.*	Incident report is made accessible in HIP and available to the public.

*Note: For incidents involving D&Is, CTMV rollovers, and public evacuations, additional validation is performed.





5800.1 Form Did You Know?

Recordkeeping

- You must Keep a copy or Electronic Image for Two years after the date you submit to PHMSA.
- Must be accessible through your company's principal place of business
- Must be made available upon request within 24 hours

Form Updates

- A death results from injuries cause by a hazardous material
- Damages or related costs that were not known at the time the report was filed become known
- Misidentification of hazardous material or packaging information
- Revised estimates of damages, losses, and related costs result in a change of \$25,000 or more or 10% of original cost estimates.





HAZMATICS

Hazardous Materials Incident Communication System

Project Goal: Implement a new Reporting System with modernized capabilities that provide further automation and improved efficiencies and user experience for stakeholders







Project Approach

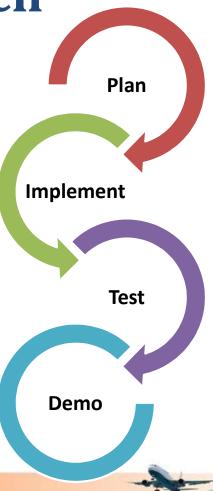
Agile Approach to Development 10 Week Discovery Phase

- Multiple requirements validation working sessions
- Concept discussions
- Gap Analysis
- Baseline Requirements List
- High Level Design
- Project Implementation Plan

3 Week Sprints

- Planned 15 Iterations (cycles) of 3 weeks each
- •Identify priorities, build plan, implement and test
- •Demo to elicit approval, recommendations and changes

Release FY 18





Stakeholders Impacted



HAZMATICS benefits both internal and external stakeholders. Internally it provides improved process flow and automation. Externally it provides a better user experience.

All stakeholders benefit from improved data quality.





HMIS vs. HAZMATICS Reporting Capabilities

- Multiple reports for a single incident
 - Eliminate the need for multiple reports for a single incident
- Business Rules limited, leading to conflicting data points
 - Business Rule Validations
 - Data Quality Improvements
- User Guidance is separate document
 - Built-in Guidance
 - > Tool tip
 - > Help Instruction Booklet

- Limited Ability to provide supporting documentation
 - Full ability to upload supporting documentation
- Abandon/Incomplete Reports
 - System generated email notification (7, 14, 21 days)
- Compliance with 171.16
 - System generated email notification (11 months after date of incident)
- Linear data processing that can lead to bottlenecks
 - > Improved Process Flow



HAZMATICS

Reporting Capabilities - Abandon/Incomplete Reports

System generated email notification (7, 14, 21 days)

Date: January 7, 2017 From: PHMSA

To: <Reporter's email>

Subject: Reminder: Recent Hazardous Materials 5800.1 Report E-2017039876

This email serves as a reminder that you initiated a hazardous materials incident report with the U.S. Department of Transportation Pipeline and Hazardous Materials Safety Administration on January 1, 2017 for an incident that occurred on December 27, 2016. As of today, this report has not been submitted. Pursuant to 49 C.F.R. § 171.16 (a) you must submit a Hazardous Materials Incident Report DOT 5800.1 within 30 days of discovery of the incident.

The report must be completed and submitted no later than January 27, 2017.

If you have any questions or if you have determined that this incident should not be reported, please contact us via email at hmrequests@dot.gov

Thank you, OHMS Data Operations Date: January 21, 2017 From: PHMSA

To: <Reporter's email>

Subject: URGENT ACTION REQUIRED: Outstanding Hazardous Materials 5800.1 Report E-

2017039876

This email serves as a **third and final** reminder that you initiated a hazardous materials incident report with the U.S. Department of Transportation Pipeline and Hazardous Materials Safety Administration of the Department of Transportation on January 1, 2017 for an incident that occurred on December 27, 2016.

TO AVOID BEING OUT OF COMPLIANCE WITH 49 C.F.R. § 171.16 (A) THE REPORT MUST BE COMPLETED AND SUBMITTED NO LATER THAN JANUARY 27, 2017.

If you have any questions or if you have determined that this incident should not be reported, please contact us via email us at hmrequests@dot.gov

Thank you, OHMS Data Operations





HAZMATICS Reporting Capabilities – Compliance with 171.16

System generated email notification (11 months after date of

incident)

Date: January 28, 2017

From: PHMSA

To: <Reporter's email>

Subject: 5800.1 Report # 2016024523

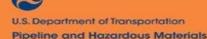
Attachment: C-2016021027.pdf

On February 28, 2016 you submitted a hazardous materials incident report with the U.S. Department of Transportation Pipeline and Hazardous Materials Safety Administration. . If you would like to modify or provide additional information for the report, it must be submitted by February 28, 2017 Pursuant to 49 C.F.R. § 171.16 3 (c), a hazardous materials incident report must be updated within one year of the date of occurrence of the incident whenever:

- 1. A death results from injury caused by a hazardous material;
- There was a misidentification of the hazardous material or packaging information on a prior incident report:
- 3. Damage, loss or related cost that was not known when the initial incident report was filed
- Damage, loss, or related cost changes by \$25,000 or more, or 10% of prior total estimate, whichever is greater.

A copy of the report is attached for your review. The information that you provide is fundamental to hazardous material risk analysis and risk management by government and industry. It allows us to better understand the causes and consequences of hazardous materials incidents.

If you have any questions, please contact us via email us at hmrequests@dot.gov



Safety Administration

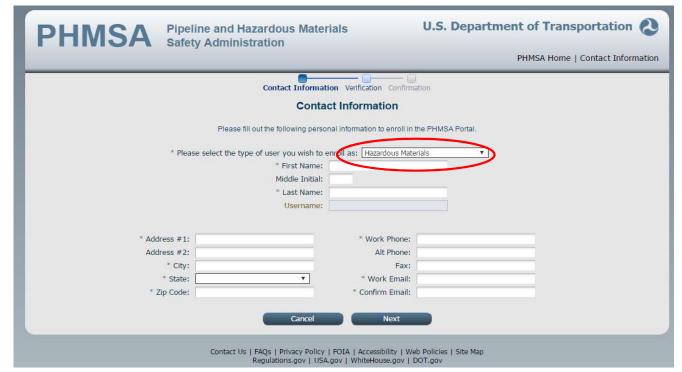








HAZMATICS – Creating an Account







HAZMATICS – Multiple Report Owners

- Since the inception of electronic reporting and Incident Report had a single owner.
- By design, access is restricted to that owner.
- With HAZMATICS, we have developed a simple method for reporters and their companies to organize individuals into "Workgroups" that have access to reports.





HAZMATICS – Multiple Report Owners

- Designate workflows to allow for review and approval of Incident Reports
- Substitute, add and/or replace report owners







HAZMATICS – Multiple Report Owners –Process

- 1. Each workgroup will be created by a user, most likely a manager of the reporting company, but anyone has the rights to create a workgroup.
- 2. Whoever creates the workgroup will define the "Workgroup Name" and a "Workgroup Access Key".
- 3. These will be distributed to other members of the workgroup and used to join the workgroup and access the incident reports associated with that workgroup.

Safety Administration

HAZMATICS –

Multiple Report Owners - Dependencies

- 1. The workgroups will be created by the users.
- 2. All members of the workgroup will have equal privileges.
- 3. Workgroups will manage their review and approval processes through their own roles and manual business flow.
- 4. HAZMATICS will not be modified to automate or validate workgroup business rules. This allows every workgroup to define its own workflow.





HAZMATICS – Multiple Report Owners





Safety Administration

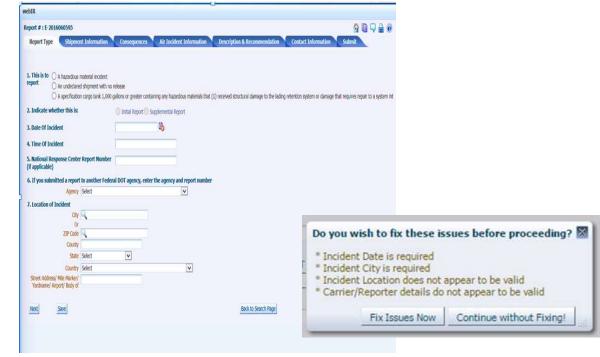


HMIS vs. HAZMATICS

Linear data processing that can lead to bottlenecks



Improved Process Flow











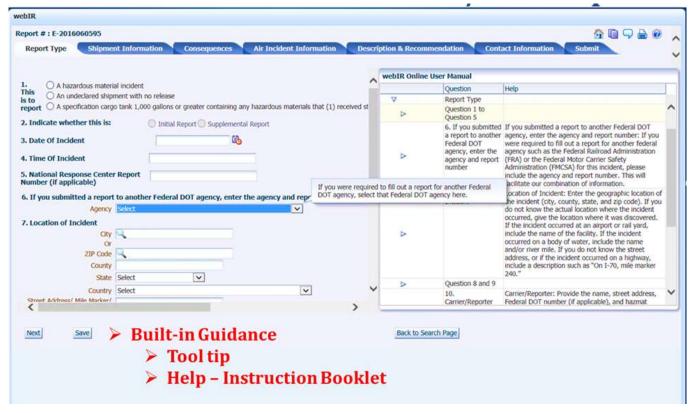
HMIS - User Guidance

S County Par	U.S. Tra	Department o	tion		OHMS INC	IDENT REPORT		
Report V Pa	t Number: E-2016060		Part 4	Tracking ID	: 667902 Part 6	Part 7	Status:	
-	ort Type Gen	eral Packagin Entry)				Recommendation		
PAR	T 2 – GENERAL I	NCIDENT INFORM	Back ATION	Next			Instructions	
3.	Date of Incident: " (format: mm/dd/yyyy)			(use time)	of Incident 24-hour : * t: hhmm)			Harris Carl Harris I a
5.	Enter National	Response Center Re	port Number (if ap	plicable):	Γ			User Guidance is
6.	If you submitte	ed a report to anoth	er Federal DOT age	ncy, enter the	agency and rep	ort number:		a separate
	Agen	<- Select Age	ncy Code ->			<u>~</u>]		document
	Report numb	per						
7.	Location of Inc	ident: (U.S. City and	Postal Code check)					
	City	/ *						
	Cour	nty						
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	Postal Co	de						
	Country	/* USA			~			
	Street Address/ Mi Marker/ Yardname Airport/ Body of Water/ River Mile							
8.	Mode of Transportation:	. * O Air O Highwa	Rail O Water					
9.	Transportation Phase: *	O In Transit O I	oading Ounloading	O Temporary St	orage			





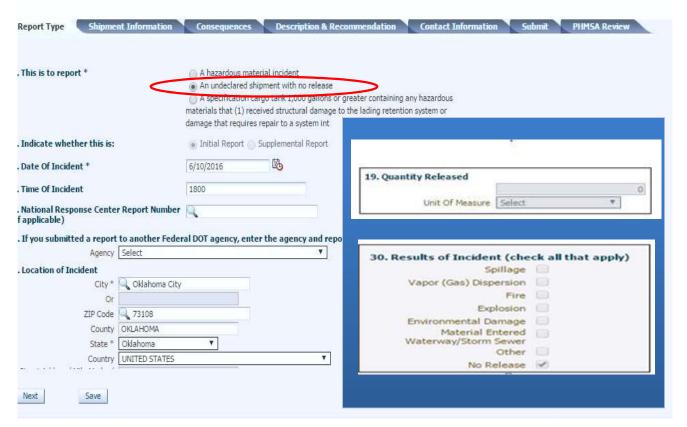
HAZMATICS - User Guidance/Tool Tips







HAZMATICS – Business Rule Validation







HMIS vs HAZMATICS- Business Rule Validation

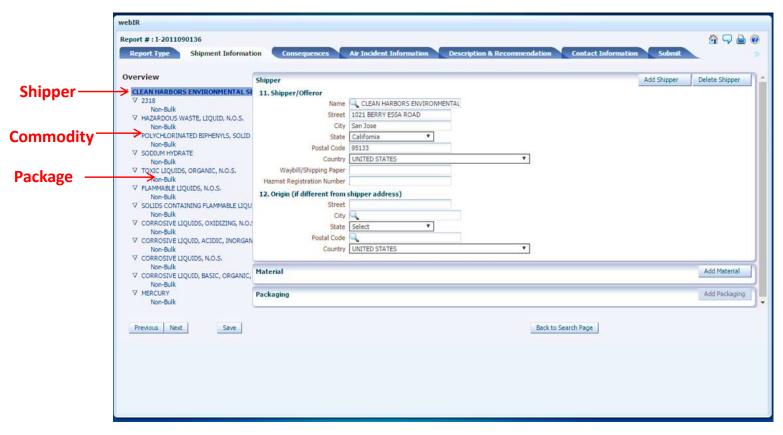
32.	Damages:	Was the total damage co		No	~			
		ollowing information: If no,		Danner Contr	D(OI	Ot-	Calculated Tatal	
	Material Loss:	Carrier Damage:	Property Damage:	Response Cost:	Remediation/Cl	eanup Cost:	Calculated Total:	
	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	
	,	nitions in the instructions.)						
33a.	· Did the hazardou	s material cause or contrib	ute to a human fatality?		No	~		
	If yes, enter the r	number of the fatalities resu	liting from the hazardous	material:				
	Fatalities:	Employees 0	Resp	onders 0	G	eneral Public 0		
33b	· Were there huma	ın fatalities that did not resi	ult from the hazardous ma	terial?	No	✓ If yes, how	many?	
34.	Did the hazardou	s material cause or contrib	ute to a personal injury?		No	~		
	If yes, enter the r	number of the injuries resul	ting from the hazardous m	naterial:				
	Hospitalized (Adm	nitted Only):	Employees 0	Responde	ers 0	General Pu	ublic 0	
	Non-Hospitalized:		Employees 0	Responde	ers 0	General Pu	ublic 0	
35.	Did the hazardou	s material cause or contrib	ute to an evacuation?		No	~		
	If yes, provide th	e following information:						
	Total number of ge	eneral public evacuated:	Total number	of employees evacuated:		Total Evacuated:		
	0		0			0		
	Duration of evacua	ation (hours)						
36.	Was a major tran	sportation artery or facility	closed?	No	✓ If yes, how ma	iny?	(hours)	
37.	Was the material	involved in a crash or dera	ilment?	No	~			
	If yes, provide th	e following information:	Estimated sp	peed (mph):	Weath condit			
			Vehicle over	turn?	Select-> ✓			
			Vehicle left roadway/trac	ck? <-	Select-> V			

32. Damages: Was the total damage cost more than Orange No	1 \$500?
33a, Did the hazardous material cause or contribute Yes No	e to a human fatality?
33b. Were there human fatalities that did not result O Yes No	from the hazardous material?
34. Did the hazardous material cause or contribute	to personal injury?
35. Did the hazardous material cause or contribute	to an evacuation?
36. Was a major transportation artery or facility clo	sed?
37. Was the material involved in a crash or derailme	nt?
Damages: Was the total damage co • Yes • Yes • Yes • Yes • Yes • Yes • Yes •	
Material Loss	\$2,000
Carrier Damage	
Property Damage	\$1,050
Response Cost	
	+2 500
Remediation/Cleanup Cost	\$2,500



U.S. Department of Transportation
Pipeline and Hazardous Materials
Safety Administration

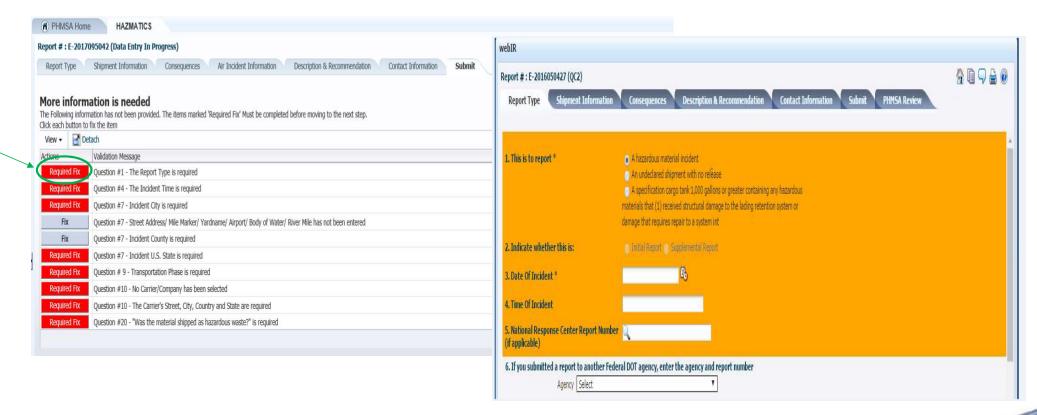
HAZMATICS - Multiples / Incident

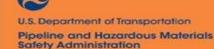






HAZMATICS - Hard Validation Message







HAZMATICS Pilot Program Participants







Carriers

19

<u>Users</u>

78

Modes

Air

Rail

Highway

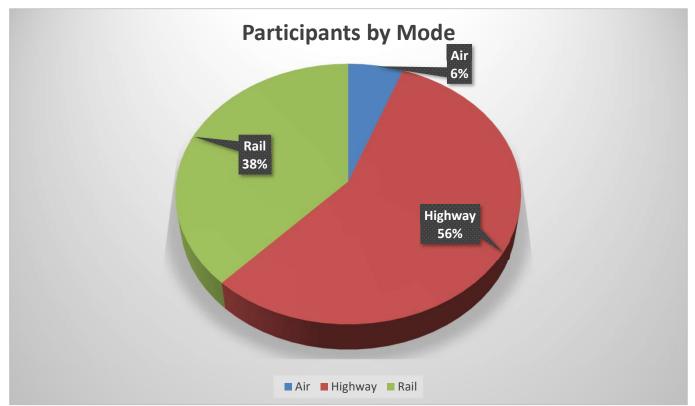


U.S. Department of Transportation
Pipeline and Hazardous Materials
Safety Administration

"To protect people and the environment by advancing the safe transportation of energy and other hazardous materials that are essential to our daily lives."



Pilot Program Participants







Pilot Program Participants

Air	# of Participants
American Airlines	1
Delta Airlines	1
DHL	1
United Airlines	1

Rail	# of Participants
Kansas City Southern Railway	1
Norfolk Southern Railway	8
Union Pacific Railroad	20

Highway	# of Participants
A. Duie Pyle Inc.	1
ABF Freight	1
Clean Harbors	1
ERTS	25
FedEx Express	1
Groendyke Transport	3
Honeywell	1
Pitt Ohio	1
Quality Carriers	3
Solar Transport	1
Univar	5
XPO Freight Inc.	2



Pilot Program Feedback

Overwhelming positive feedback on:

- Ease of use
- Free flow reporting
- Ability to report multiple commodities in one incident form (they no longer have to add additional commodities in the description field)
- Ability to upload attachments





In Summary

HAZMATICS...

- MAP-21 IT Modernization
- Reduce Government resources by decreasing processing time
- Aligns with agency strategic goals
- Enforces data correctness and data completeness, while allowing users to provide as much information as possible
- Enhances the Internal and External user experience by simplifying the process and improving efficiencies
- Integrates with other PHMSA portal based systems (Special Permits, Case Management, HIP)



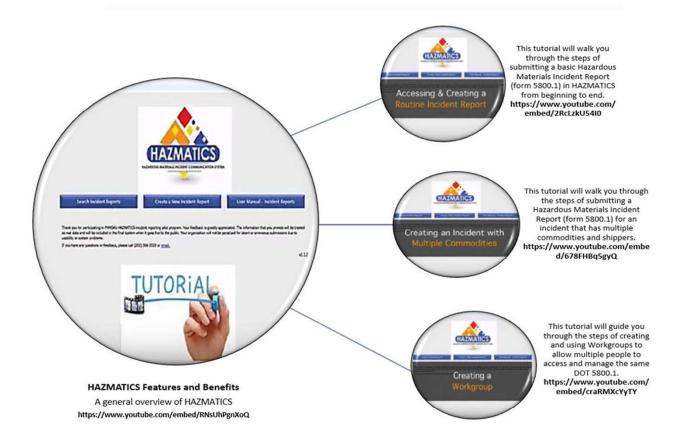




If you are interested in Learning More About HAZMATICS, please contact PhmsaHAZMATICS@DOT.GOV











Innovations in Motion







Data Operations Innovation In Motion - Achieving ISO 9001

ISO 9001:2015 describes the criteria for a Quality Management System (QMS) to give your organization the quality systems that will provide the foundation to better customer satisfaction, staff motivation and continual improvement.

ISO 9001 Provides

DIRECTION	CONSISTENCY	EFFICIENCY
Establish Quality Policy Set Goals and Objectives Establish Procedures and Methods	Steadfast adherence to the same principles, procedures, forms, etc. Agreement, harmony, and compatibility	Ability to accomplish a job with a minimum expenditure of time and effort





Data Operations Innovation In Motion - Achieving ISO 9001

STRUCTURE OF ISO 9001 STANDARD

The elements of the ISO 9001 standard are structured in accordance with the Plan – Do – Check – Act cycle to help to focus processes and objectives toward desired improvement.







Data Operations Innovation In Motion – Achieving ISO 9001

- ISO-9001 Certification for a Data Operations Quality Management System (QMS)
 - Standardizes processes and procedures in a systematic approach
 - Based on the principles of strong customer focus, top management engagement, the process approach, and continual improvement.
 - QMS targets and minimizes risks related to non-standard procedures & practices, staff competencies, accountability, resource issues, oversight, and quality assurance.
 - OHMS expects this effort to improve processing times and efficiencies, resource use, stakeholder satisfaction, and data quality and consistency.

PHMSA OHMS Data
Operations is one of
the Few Government
Agencies Voluntarily
Implementing a
Quality Management
System and the only
data program in DOT
to be ISO certified





OHMS Data Operations Quality Policy

OHMS Data Operations maintains an ISO 9001-certified Quality Management System that continually improves the collection and management of hazardous materials transportation incident data to provide timely and reliable information to support PHMSA'S safety, environmental, and organizational excellence goals, and meet internal stakeholders needs





PHMSA is in the process of updating questions on the 5800.1 Form to provide maximum value to stakeholders while minimizing burden.





To maximize value, PHMSA will:

- Evaluate the current information collected and how it is used.
- Interview internal and external stakeholders
- Identify areas for improvement, removal, and for new content.
- Draft new questions for the 5800.1 form





To reduce burden, PHMSA will:

- Evaluate the language of newly drafted 5800.1 questions
- Evaluate whether the answers to questions can be easily obtained by filers
- Edit and finalize new 5800.1 questions





Tentative Timeline

Q3 2018 - Evaluation of old 5800.1 content

Q4 2018 - Stakeholder Interviews

Q2 2019 - New 5800.1 content drafted

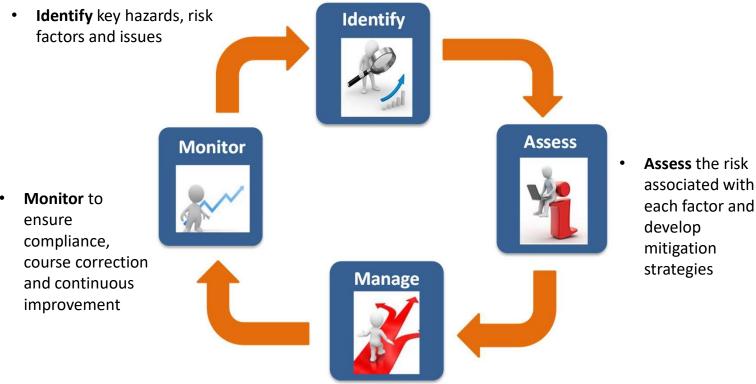
Q3 2019 - Cognitive testing of new content

Q4 2019 - New content finalized





How is the 5800.1 Form information used?



 Manage the risk through implementation of strategies and communication with stakeholders





How is the 5800.1 Form information used?







Example:

Recently, PHMSA leveraged data on undeclared hazmat from the 5800.1 form to launch the "Check the Box" campaign. Check the Box is an outreach initiative to increase shipper hazmat awareness so that hazmat is properly marked and packaged. Data from the 5800.1 form has allowed PHMSA to focus the campaign towards those stakeholders where increased awareness would have the greatest impact.

Meet HazMatt.

Certain common household items may seem harmless, but they can be toxic, corrosive, and even explosive if sent or handled inappropriately.

Take our friend HazMatt. He can pose a significant safety risk while being transported, which is why he requires specific packaging, marking, and labeling to ensure proper handling and safe transport. We all need to do our part to protect people from hazardous material transportation accidents and incidents.

Remember, if you see HazMatt, don't forget to identify, package, and communicate him properly. And when you bring your package to the post office or other shipping facility, be sure to notify them that HazMatt is in your package.

Is HazMatt hiding in your package?



Always CHECK THE BOX and make sure your package is safe to send!



Need assistance with identifying hazardous materials or any hazardous materials it ransportation regulations? Check out the webpage below or contact our Hazardous Materials Information Center by telephone at 1-800-467-4922 or 202-366-4488 or by e-mail at infocntr@dot.gov

CheckTheBox.dot.gov





Is HazMatt hiding in your package?

Each year, approximately 1,500 transportation incidents occur when undeclared hazardous materials are shipped.

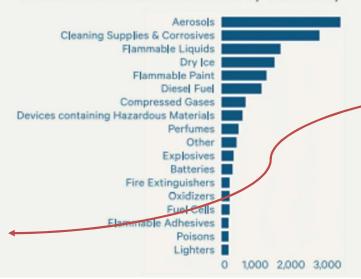
These incidents involve diverse types of hazardous materials and cause serious safety consequences for transportation workers, emergency responders, and the general public.

Incidents with Undeclared Hazmat by Location

1 300 100 400 200 ≥ 500

Source: https://hazmatonline.phmsa.dot.gov/IncidentReportsSearch/Welcome.aspx

Incidents with Undeclared Hazmat by Commodity



5800.1 data

Notable Undeclared Hazmat Incident



HOUSTON, TX: 2017 – An intermodal container transporting undeclared hazmat by rail caught fire when 55 gallon drums of lithium batteries entered thermal runaway and exploded.

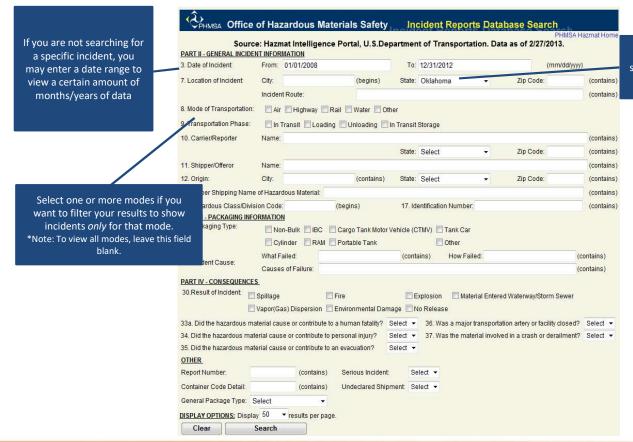


U.S. Department of Transportation

Pipeline and Hazardous Materials Safety Administration

CheckTheBox.dot.gov

Trends and Statistics

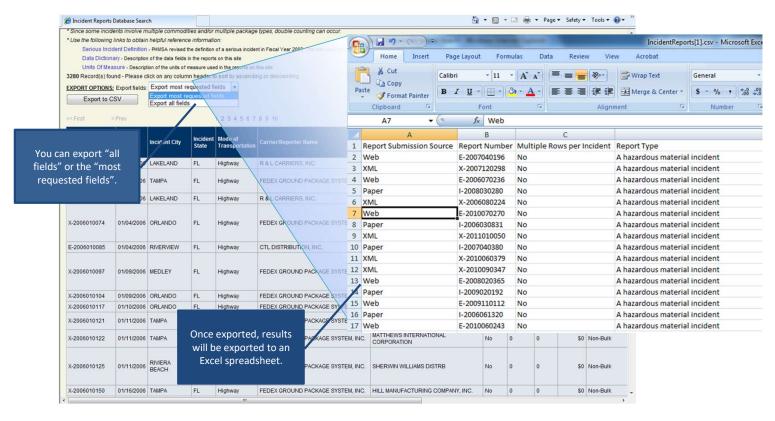


Only select State if you are searching for information on one particular state





Trends and Statistics







Incident Report Statistics

Available Reports

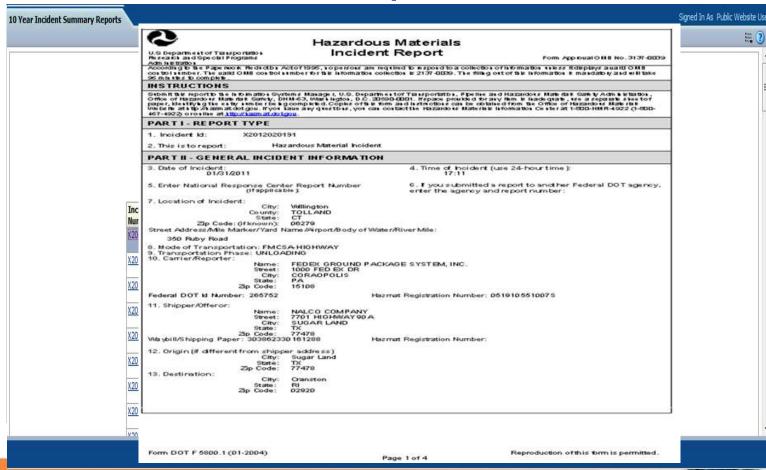
- Yearly Incident Summary Reports
 - Casualty Classification
 - Transportation Phase
 - Incidents by Results
 - Incidents Cause by Mode
 - Incident by Hazard Class
 - Incidents by Commodity Rank
 - Undeclared Incidents by State
 - Bulk Containers
 - Incidents by State
 - Incidents Map

- 10 Year Incident Summary Reports
 - All Incidents
 - Accident/Derailment Incidents
 - RAM Incidents
 - Waste Incidents
 - Undeclared Incidents
 - Bulk Incidents
 - Non-Bulk Incidents





Incident Report Statistics





"To protect people and the environment by advancing the safe transportation of energy and other hazardous materials that are essential to our daily lives."

Benefits



- Easy navigation
- Up-to-date data
- Graphs that can be changed by individual users
- Ability to sort columns and filter reports (yearly summary reports only)
- Ability to download data into Excel, PowerPoint, etc.
- Map displaying total # of serious incidents by each state





Reference Materials – Take Away







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Questions





