

DEPARTMENT OF TRANSPORTATION

Federal Railroad Administration

49 CFR Part 242

[Docket No. FRA-2009-0035; Notice No. 2]

2130-AC08

Conductor Certification

AGENCY: Federal Railroad Administration (FRA), Department of Transportation (DOT).

ACTION: Final rule.

SUMMARY: FRA is prescribing regulations for certification of conductors, as required by the Rail Safety Improvement Act of 2008. This rule requires railroads to have a formal program for certifying conductors. As part of that program, railroads are required to have a formal process for training prospective conductors and determining that all persons are competent before permitting them to serve as a conductor. FRA is issuing this regulation to ensure that only those persons who meet minimum Federal safety standards serve as conductors, to reduce the rate and number of accidents and incidents, and to improve railroad safety. Although this rule does not propose any specific amendments to the regulation governing locomotive engineer certification, it does highlight areas in that regulation that may require conforming changes.

DATES: *Effective Date:* The rule is effective January 1, 2012.

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SUPPLEMENTARY INFORMATION:

I. Statutory Background

Pursuant to § 402 of the Rail Safety Improvement Act of 2008, Public Law 110-432, 122 Stat. 4884 (Oct. 16, 2008)

(codified at 49 U.S.C. 20163) (hereinafter “RSIA”), Congress required the Secretary of Transportation (Secretary) to prescribe regulations to establish a program requiring the certification of train conductors. The Secretary delegated this authority to the Federal Railroad Administrator. 49 CFR 1.49(oo).

Section 20163(a) of 49 U.S.C. (Section 402 of the RSIA) provides that:

The Secretary of Transportation shall prescribe regulations to establish a program requiring the certification of train conductors. In prescribing such regulations, the Secretary shall require that train conductors be trained, in accordance with the training standards developed pursuant to section 20162.

Section 20163(b) provides that “[i]n developing the regulations required by subsection (a), the Secretary may consider the requirements of section 20135(b) through (e).” The requirements in 49 U.S.C. 20135 concern the certification of locomotive engineers.

Section 20162(a)(2) of 49 U.S.C. (Section 401 of the RSIA) provides that:

(a) In General.—The Secretary of Transportation shall, not later than 1 year after the date of enactment of the Rail Safety Improvement Act of 2008, establish—

* * * * *

(2) a requirement that railroad carriers, contractors, and subcontractors develop and submit training and qualification plans to the Secretary for approval, including training programs and information deemed necessary by the Secretary to ensure that all safety-related railroad employees receive appropriate training in a timely manner.

* * * * *

Section 20162(b) of 49 U.S.C. provides that “[t]he Secretary shall review and approve the plans required under subsection (a)(2) utilizing an approval process required for programs to certify the qualification of locomotive engineers pursuant to part 240 of title 49, Code of Federal Regulations.”

II. RSAC Overview

In March 1996, FRA established the Railroad Safety Advisory Committee (RSAC), which provides a forum for collaborative rulemaking and program development. RSAC includes representatives from all of the agency’s major stakeholder groups, including railroads, labor organizations, suppliers and manufacturers, and other interested parties. A list of RSAC members follows:

- American Association of Private Railroad Car Owners (AAPRCO);
- American Association of State Highway & Transportation Officials (AASHTO);
- American Chemistry Council;
- American Petroleum Institute;

- American Public Transportation Association (APTA);
- American Short Line and Regional Railroad Association (ASLRRRA);
- American Train Dispatchers Association (ATDA);
- Association of American Railroads (AAR);
- Association of Railway Museums (ARM);
- Association of State Rail Safety Managers (ASRSM);
- Brotherhood of Locomotive Engineers and Trainmen (BLET);
- Brotherhood of Maintenance of Way Employes Division (BMWED);
- Brotherhood of Railroad Signalmen (BRS);
- Chlorine Institute;
- Federal Transit Administration (FTA);*
- Fertilizer Institute;
- High Speed Ground Transportation Association (HSGTA);
- Institute of Makers of Explosives;
- International Association of Machinists and Aerospace Workers;
- International Brotherhood of Electrical Workers (IBEW);
- Labor Council for Latin American Advancement (LCLAA);*
- League of Railway Industry Women;*
- National Association of Railroad Passengers (NARP);
- National Association of Railway Business Women;*
- National Conference of Firemen & Oilers;
- National Railroad Construction and Maintenance Association;
- National Railroad Passenger Corporation (Amtrak);
- National Transportation Safety Board (NTSB);*
- Railway Supply Institute (RSI);
- Safe Travel America (STA);
- Secretaria de Comunicaciones y Transporte;*
- Sheet Metal Workers International Association (SMWIA);
- Tourist Railway Association Inc.;
- Transport Canada;*
- Transport Workers Union of America (TWU);
- Transportation Communications International Union/BRC (TCIU/BRC);
- Transportation Security Administration (TSA); and
- United Transportation Union (UTU).

* Indicates associate, non-voting membership.

When appropriate, FRA assigns a task to RSAC, and after consideration and debate, RSAC may accept or reject the task. If accepted, RSAC establishes a working group that possesses the appropriate expertise and representation of interests to develop recommendations to FRA for action on the task. These recommendations are developed by consensus. The working group may establish one or more task forces or other subgroups to develop facts and options on a particular aspect of a given task. The task force, or other subgroup, reports to the working group. If a working group comes to consensus on recommendations for action, the package is presented to RSAC for a vote. If the proposal is accepted by a simple

majority of RSAC, the proposal is formally recommended to FRA. FRA then determines what action to take on the recommendation. Because FRA staff play an active role at the working group level in discussing the issues and options and in drafting the language of the consensus proposal, and because the RSAC recommendation constitutes the consensus of some of the industry's leading experts on a given subject, FRA is often favorably inclined toward the RSAC recommendation. However, FRA is in no way bound to follow the recommendation and the agency exercises its independent judgment on whether the recommended rule achieves the agency's regulatory goals, is soundly supported, and is in accordance with applicable policy and legal requirements. Often, FRA varies in some respects from the RSAC recommendation in developing the actual regulatory proposal or final rule. Any such variations would be noted and explained in the rulemaking document issued by FRA. If the working group or RSAC is unable to reach consensus on recommendations for action, FRA resolves the issue(s) through traditional rulemaking proceedings or other action.

III. RSAC Conductor Certification Working Group

On December 10, 2008, the RSAC accepted a task (No. 08-07) entitled "Conductor Certification." The purpose of this task was defined as follows: "To develop regulations for certification of railroad conductors, as required by the Rail Safety Improvement Act of 2008 (Act), and to consider any appropriate related amendments to existing regulations." The task called for the RSAC Conductor Certification Working Group (Working Group) to perform the following:

- Review safety data bearing on opportunities for reducing risk associated with the duties performed by freight and passenger conductors.
 - Assist FRA in developing regulations responsive to the legislative mandate.
 - Consider any revisions to 49 CFR part 240 appropriate to conform and update the certification programs for locomotive engineers and conductors.
- The task also listed issues requiring specific report:
- What requirements for training and experience are appropriate?
 - What classifications of conductors should be recognized?
 - To what extent do existing requirements and procedures for certification of locomotive engineers provide a model for conductor certification?

- To what extent should unsafe conduct occurring while a locomotive engineer affect certification status as a conductor, and vice versa?

- Starting with the locomotive engineer certification model, what opportunities are available for simplifying appeals from decertification decisions of the railroads?

The Working Group was formed from interested organizations that are members of the RSAC. In addition to FRA, the following organizations contributed members:

AAR, including members from BNSF Railway Company (BNSF), Canadian National Railway (CN), Canadian Pacific Railway (CP), CSX Transportation, Inc. (CSX), Iowa Interstate Railroad, LTD, Kansas City Southern Railway (KCS), Northeast Illinois Regional Commuter Railroad Corporation (METRA), Norfolk Southern Railway Company (NS), and Union Pacific Railroad (UP);

The National Railroad Passenger Corporation (Amtrak);

APTA, including members from Long Island Rail Road (LIRR), Metro-North Railroad (MNCW), Southeastern Pennsylvania Transportation Authority (SEPTA), Southern California Regional Rail Authority (Metrolink), and Transit Solutions Group (TSG);

ASLRRRA, including members from Anacostia Rail Holdings (ARH), Genesee & Wyoming Inc. (GNWR), Omnitrax Inc. (Omnitrax), Rio Grande Pacific Corporation (RGP), and WATCO Companies, Inc. (WATCO);

BLET;
National Railroad Construction & Maintenance Association, including members from Herzog Transit Services (Herzog);

NTSB;
TWU; and
UTU.

DOT's John A. Volpe National Transportation Systems Center (Volpe Center) also contributed members to the Working Group.

The Working Group convened 6 times on the following dates and locations:

- July 21-23, 2009 in Washington, DC;
- August 25-27, 2009 in Overland Park, KS;
- September 15-17, 2009 in Colorado Springs, CO;
- October 20-22, 2009 in Arlington, VA;
- November 17-19, 2009 in Scottsdale, AZ; and
- December 16-18, 2009 in Washington, DC.

To aid the Working Group in its development of recommendations for certification of conductors, FRA prepared draft regulatory text, which it

distributed prior to the July meeting. The draft text closely followed 49 CFR part 240 which governs the qualification and certification of locomotive engineers.

During each meeting, Working Group members made recommendations regarding changes and additions to the draft text. Following each meeting, FRA considered all of the recommendations and revised the draft text accordingly. Minutes of each of these meetings are part of the docket in this proceeding and are available for public inspection.

Having worked closely with the RSAC in developing its recommendations, FRA believes that the RSAC effectively addressed concerns with regard to the certification of conductors. FRA greatly benefited from the open, informed exchange of information during the meetings.

The Working Group reached consensus on all of its recommended regulatory provisions. On March 18, 2010, the Working Group presented its recommendations to the full RSAC for concurrence. All of the members of the full RSAC in attendance at the March meeting accepted the regulatory recommendations submitted by the Working Group. Thus, the Working Group's recommendations became the full RSAC's recommendations to FRA.

Based on the recommendations of the RSAC, FRA published a Notice of Proposed Rulemaking (NPRM) in the **Federal Register** on November 10, 2010. See 75 FR 69166. In the NPRM, FRA solicited public comment on the proposed rule and notified the public of its option to request a public hearing on the NPRM. In addition, FRA also invited comment on a number of specific issues related to the proposed requirements for the purpose of developing the final rule.

In response to the NPRM, FRA received written comments from AAR, Amsted Rail, Amtrak, APTA, ASLRRRA, BLET, NYMTA, SEPTA, and UTU.¹ FRA then met with the Working Group on May 12, 2011 to discuss the comments. Minutes of that meeting are part of the docket in this proceeding and are available for public inspection.

As contemplated by the Working Group's task statement, the promulgation of the conductor certification regulation opens up consideration of conforming changes to 49 CFR part 240, "Qualification and certification of locomotive engineers." Such changes could include amending the program submission process, adding 49 CFR 218, subpart F violations as

¹ BLET and UTU submitted joint comments. Accordingly, those comments will be referred to as BLET/UTU comments.

revocable offenses, and handling engineer and conductor petitions for review with a single FRA board. Although FRA intended for the Working Group to consider changes to part 240 during its meetings, the Working Group was unable to undertake that task. Moreover, members of the Working Group felt that it would be more efficient to discuss changes to part 240 after the conductor certification regulation is finalized. Therefore, FRA expects the Working Group to continue meeting after publication of this final rule and to provide recommendations that address conforming changes to part 240.

In addition to the conductor certification Working Group, interested parties should also be aware that other RSAC working groups are currently meeting to discuss potential FRA regulations which may impact the conductor certification regulation. The Medical Standards for Safety-Critical Personnel Working Group (RSAC Task No.: 06-03), for example, is developing recommendations for a potential FRA medical standards regulation. That regulation, if promulgated, could supersede some of the medically-related requirements in the conductor certification regulation. Further, the Training Standards and Plans Working Group (RSAC Task No.: 10-01) is developing recommendations for a FRA training regulation. While FRA does not expect that such a training regulation would supersede the training requirements in the conductor certification regulation, FRA does not know at this time what the final training regulation will provide. Some modification of the training requirements in this rule may be necessary to conform to the final requirements of the training regulation.

IV. General Summary of the Comments

As noted above, FRA received written comments on the NPRM from various interested parties. Following the submission of those comments, FRA convened the Working Group to consider and discuss the comments. As a result, certain of those comments have been superseded by changes made in the rule text from the NPRM to this final rule, and they should not necessarily be understood to reflect the positions of the commenters with respect to the requirements of the final rule. FRA is summarizing the comments received and is responding to them in this document so that FRA's positions are clearly understood.

A. Definitions

1. Substance Abuse Professional (SAP)

FRA solicited comments whether a SAP should owe a duty to both the employee being evaluated and the railroad. FRA noted that in the NPRM, the duty owed by a SAP did not parallel the duty owed by a "medical examiner." BLET/UTU commented that a SAP should owe a duty to both the employee and the railroad and that the definition should be revised accordingly.

After reviewing the comment regarding SAPs and the comments regarding the drug and alcohol rules proposed in the NPRM, FRA finds that the definition and use of the term "SAP" in the NPRM appears to be causing confusion within the industry and may interfere with DOT's drug and alcohol rules contained in parts 40 and 219. Under DOT's alcohol and drug rules, a SAP is only used when referencing the counseling requirements that follow a Federal drug or alcohol violation (e.g., a part 219 violation). In the NPRM, however, a SAP is required both for evaluations stemming from Federal violations and evaluations stemming from incidents that are not the result of a Federal violation (e.g., motor vehicle alcohol or drug incidents identified pursuant to § 242.111). Moreover, the definition of SAP in the NPRM goes beyond the definition of the term in part 40, which does not reference duties owed by a SAP.

To avoid interfering with the established rules and definitions contained in DOT's drug and alcohol regulations and to avoid confusion in the industry regarding what is required for Federal and non-Federal violations; FRA is making three changes to the regulation proposed in the NPRM. First, FRA is deleting the reference to a duty in the definition of SAP. Second, the term SAP in part 242 will only be used in connection with counseling requirements stemming from a Federal violation. For example, the term SAP will be used in § 242.115(f) which discusses the follow-up that must occur after a part 219 violation, but the term will not be used in § 242.111 which concerns evaluations stemming from motor vehicle alcohol or drug incidents. Third, for those sections of part 242 which address drug and alcohol evaluation requirements not involving a Federal violation, the term SAP will be replaced with the term "Drug and Alcohol Counselor" (DAC).² As used in

² With respect to employee self-referrals under § 242.115(d), FRA acknowledges that the plain language of 49 CFR 219.403(b)(4) requires a SAP recommendation for the return to service of an

the final rule, a DAC will be required to meet the exact same qualifications as a SAP. FRA believes these changes will avoid interfering with parts 40 and 219 while requiring the same qualification and credentialing requirements for persons evaluating substance abuse disorders as that proposed in the NPRM.

2. Medical Examiner

BLET/UTU commented that the proposed definition of "medical examiner" should be amended to explicitly state that a medical examiner owes a duty to the employee and the railroad. FRA believes that this revision is unnecessary given the plain language of the regulation and the statement provided in the NPRM preamble addressing this issue. As FRA stated in the NPRM (75 FR 69166, 69170 (Nov. 10, 2010)) and in the section-by-section analysis to this final rule:

Under this rule, the medical examiner owes a duty to make an honest and fully informed evaluation of the condition of an employee. The only difference between the definition of medical examiner in this rule and the definition in 49 CFR part 240 is that under part 240, the medical examiner owes "a duty to the railroad." In this rule, however, the words "to the railroad" have been deleted. This change was made to address a concern of some Working Group members that a medical examiner should not owe a duty to just the railroad but rather should owe a duty to both the railroad and the employee being evaluated.

3. Job Aid

SEPTA raised a concern with FRA's proposed definition of "job aid." According to SEPTA, job aids provide information or guidance on how to perform a multitude of tasks, and railroads must have the flexibility to determine the scope of their use. SEPTA asserts that the specific reference to "physical characteristics" in the definition of "job aid" is unduly prescriptive and creates the potential for misinterpretations and erroneous limitations on the use of such tools. Based on that reading, SEPTA expressed concern that the proposed definition could be considered a prohibition on railroads from using a job aid for

employee who has entered a voluntary self-referral program. However, FRA has indicated that either a SAP or an Employee Assistance Program (EAP) Counselor may perform the assessment and provide any necessary recommendations for the return to service of an employee who has entered a voluntary self-referral program. See Part 219 Alcohol/Drug Program Compliance Manual at <http://www.fra.dot.gov/downloads/safety/ADComplianceMan.pdf>. Moreover, § 240.119(e) references an EAP in connection with voluntary self-referrals for locomotive engineers. Accordingly, in this final rule, the term DAC will be used with respect to employee self-referrals rather than SAP.

anything other than physical characteristics familiarization.

FRA believes that the commenter is applying the term “job aid,” as used in part 242, beyond its intended scope. The term only applies to specific information that would be provided in specific situations (*i.e.*, information regarding other than main track physical characteristics that is required to be provided only in situations where a conductor lacks territorial qualification on other than main track physical characteristics and it is not practicable for the conductor to be assisted by a conductor who meets the territorial qualification requirements). As defined, the term “job aid” would not prohibit additional information from being included in a job aid. Moreover, the use of the term “job aid” in this rule is not intended to prohibit the use of information or guidance which is not covered by the term’s definition, regardless of whether the information or guidance is called a job aid. Because FRA does not believe that the proposed definition could be considered a prohibition on a railroad using a job aid for anything other than physical characteristics familiarization, FRA has adopted the proposed definition in this final rule.

4. On-the-Job Training

SEPTA commented that the proposed definition of “on-the-job training” should be replaced by a definition of that term as developed by the RSAC Training Standards and Plans Working Group. At the Working Group meetings, FRA informed the Working Group that it would conform to the requirements developed by the Training Standards and Plans Working Group where appropriate. The proposed definition in the NPRM mirrored the definition developed by the Training Standards and Plans Working Group except the Training Standards definition included “on-the-job training” components in the regulatory text rather than in the definition as provided in the NPRM. In this final rule, FRA has adopted the more concise definition of “on-the-job training” developed by Training Standards and Plans Working Group and has moved the components to the regulatory text. *See* 49 CFR 242.119(d)(2).

5. Conductor

SEPTA commented that the definition of “conductor” should be revised to read: “Conductor means the crewmember in charge of a train or yard crew as defined in part 218 of this chapter, when the train or yard crew consists of more than one crew

member.” The definition of conductor was the subject of lengthy discussions during the Working Group meetings and the recommendation of the Working Group was adopted in the NPRM. The NPRM is focused on the functions that a person performs and not on the person’s job title. SEPTA’s definition, however, would diverge significantly from the approach taken in the NPRM. For example, by SEPTA’s definition, a one-person remote control operator job would not have a conductor but a two-person job would. Thus, SEPTA’s definition would mean that a remote control operator in a one-person job would not have engaged in a revocable event for any 49 CFR part 218, subpart F violation. FRA believes that such a loophole in the regulation could lead to a less safe working environment for railroad employees.

The definition of “conductor” is a fundamental element of the conductor certification regulation and FRA does not discern any safety-related reason to modify it. Accordingly, FRA has adopted the definition, as proposed in the NPRM, in this final rule.

6. Ineligible and Ineligibility

SEPTA commented that the use of the terms “ineligible” and “ineligibility” should be limited to two situations: (1) Initial certification, where an individual is being considered for certification but may not qualify for certification at that time; and (2) recertification, where an individual is currently certified and due for recertification, but certain circumstances outside the scope of “prohibited conduct” would prohibit recertification until the situation is resolved.

As used in the NPRM, the terms “ineligible” and “ineligibility” are catch-all terms that not only encompass revocation and denial of certification (including the two situations highlighted by SEPTA) but also cover other situations. For example, a certified conductor may voluntarily refer him or herself for substance abuse counseling or treatment under 242.115(d). If the conductor refuses to complete a course of action recommended under the provisions of 49 CFR 219.403, that would not be an operating rule or procedure, or type of alcohol or drug violation that would require revocation (nor would it constitute a denial of certification situation). Rather the conductor would simply remain “ineligible” until a railroad determined that the person no longer had a substance abuse disorder, or the person re-entered a substance abuse program and it had been determined under the provisions of 49 CFR 219.403 that the

person could safely return to duty under certain conditions. Thus, to capture all situations where a conductor may be legally disqualified from serving as a conductor, FRA believes it is useful to define and use the terms “ineligible” and “ineligibility.”

BLET/UTU commented that the definition of “ineligible” and “ineligibility” should be revised to state that a period of ineligibility “shall begin only after a person has been afforded the applicable due process established by either § 242.109(e), § 242.115(f) or Subpart E and shall end when the condition or conditions contained therein are met.” FRA believes that BLET/UTU’s proposal could have an adverse impact on railroad safety because the proposal could potentially allow a conductor, involved in a revocable event, to continue to serve as a conductor until the railroad concludes its hearing and issues a decision. Accordingly, FRA declines to implement the proposal and determines that the definition of “ineligible” and “ineligibility” as proposed in the NPRM will be adopted in this final rule.

7. Qualified Instructor

SEPTA commented that the definition of “qualified instructor” should be replaced with the definition of “designated instructor” developed by the RSAC Training Standards and Plans Working Group. In the alternative, SEPTA commented that: FRA needs to provide references validating the correlation of 12 months of experience with instructional competency, craft qualifications or subject matter expertise; and define or clarify whether the term “train service” is limited to certified conductors or whether the term also includes engineers, brakeman, assistant conductors, *etc.*

The definition of “designated instructor” developed by the RSAC Training Standards and Plans Working Group refers to:

A person designated as such by an employer, training organization, or learning institution, who has demonstrated, pursuant to the training program submitted by the employer, training organization, or learning institution, an adequate knowledge of the subject matter under instruction and, where applicable, has the necessary experience to effectively provide formal training.

Although this final rule generally conforms to the provisions and terms developed by the Training Standards and Plans Working Group, FRA believes that it is appropriate to go beyond those requirements with respect to definition of a “qualified instructor.” The definitions of “qualified instructor” in the NPRM and “designated instructor”

developed by the Training Standards and Plans Working Group are similar to one another with two exceptions. Unlike “designated instructor,” the definition of “qualified instructor” requires the instructor to be a certified conductor, and in the case of a railroad that has designated employee representation, to be designated by the railroad with concurrence of the designated employee representative or have a minimum of 12 months service working as a train service employee. As stated in the NPRM, these additional requirements were included here to address the concerns of some Working Group members that employees, through their representatives, should have input in the selection of instructors who might be viewed as inexperienced (*i.e.*, a person with less than 12 months service working as a train service employee). FRA believes that the requirements will help contribute to a better trained, and thus safer, workforce. Accordingly, FRA declines to modify the definition of “qualified instructor” to the definition of “designated instructor” that was developed by the RSAC Training Standards and Plans Working Group.

SEPTA’s comment demonstrates the need to clarify the meaning of the term “train service employee.” For purposes of the definition of “qualified instructor” in this final rule, FRA intends for the term “train service employee” to include those persons that have traditionally been known as certified engineers, conductors, brakemen, yard helpers, and yardmen. The minimum of 12 months service working as a train service employee may be at any time during that person’s career.

B. Waivers

FRA solicited comments whether § 242.9 of the NPRM dealing with waivers should be removed as unnecessary in light of the fact that 49 CFR part 211 addresses the waiver process. While all three commenters on this section; SEPTA, AAR and BLET/UTU, agreed that the waiver process was covered by part 211, AAR and SEPTA indicated that they were indifferent to the elimination of § 242.9. However, UTU/BLET suggested that it may be helpful to laypeople, who may not be aware of the contents of 49 CFR part 211, to retain the reference to the waiver process in § 242.9. FRA agrees that § 242.9 may be helpful to some people and therefore, has retained that section in this final rule.

C. Certification Program

FRA solicited comments as to whether the amount of time proposed for implementing a conductor certification program (based on the dates provided) is appropriate. FRA did not receive any written comments on this issue but did receive feedback during the May 12, 2011 Working Group meeting regarding an extension of the effective date of the rule. However, FRA believes its proposed approach is reasonable and thus, the time periods proposed in the NPRM will be adopted in this final rule.

D. Schedule of Implementation

AAR seeks confirmation that: “Any employee can be designated as a conductor under the grandfather provision through June 1, 2012. Any employee designated as a conductor under the grandfather provision can serve as a conductor until June 1, 2015, without being tested and evaluated pursuant to subpart B and issued a certificate pursuant to section 242.207.” AAR’s summary of the designation provisions in § 242.105 is not entirely accurate. With respect to the time period for designating conductors, only persons authorized by a railroad to perform the duties of conductor between January 1, 2012 and June 1, 2012 for Class I and II railroads and January 1, 2012 and October 1, 2012 for Class III railroads, will be designated as conductors. With respect to the time period a person designated as a conductor may serve without being tested and evaluated, a person designated as a conductor pursuant to § 242.105 may not serve as a conductor after June 1, 2015 for Class I and II railroads and October 1, 2015 for Class III railroads without being tested and evaluated pursuant to Subpart B. However, after March 1, 2012, each railroad must issue a certificate that complies with § 242.207 to each person that it designates. Moreover, subject to the provisions of § 242.105(c)(1)–(3), a railroad may test and evaluate its designated conductors under subpart B before the 36-month designation period has expired. Railroads should note that they may not test and evaluate a designated conductor or conductor candidate under subpart B of this rule or revoke a conductor’s certificate, including a designated conductor’s certificate, until they have a certification program approved by the FRA pursuant to § 242.103.

E. Prior Safety Conduct as a Motor Vehicle Operator

SEPTA commented that additional language should be added to the regulation that specifies that a delay in receipt of the required driving records be due to acts or omissions by the driver licensing agency, and the 60-day extension is limited to those cases where delays are beyond the control of the individual. According to SEPTA, the absence of such language could force railroads to impose more severe time restrictions on the driving record information requirements, effectively penalizing the majority of employees for the sake of the few who attempt to beat the system and remain in a safety-critical environment while affected by an active substance abuse disorder. While FRA acknowledges SEPTA’s concern, FRA has not seen any evidence that the submission of incorrect or misleading information to driver’s license agencies is a common problem. If FRA finds such evidence, FRA will consider amending part 242 to address the issue. Interested parties should note that any person who knowingly and willfully falsifies a record or report required by part 242 may be subject to criminal penalties. See § 242.11.

BLET/UTU commented that they expect that, in the application of proposed § 242.111(f) which addresses petitions to the waive motor vehicle check requirements, the Railroad Safety Board would require a notarized declaration, affidavit or some other form of sworn statement that no § 242.111(n) incident has occurred within the preceding 36 months as a condition precedent for granting the waiver petition. Based on that expectation, BLET/UTU suggested that such a requirement could be written directly into the rule, thereby relieving the Railroad Safety Board of the burden of having to handle these matters. FRA declines to adopt this suggestion as FRA cannot speak to what the Railroad Safety Board may require with respect to a waiver of certain requirements of § 242.111. Moreover, it is beyond the scope of this rulemaking to remove a railroad’s right to petition the Railroad Safety Board for a waiver of the FRA’s regulatory requirements.

AAR commented that a paragraph (o)(5) should be added to § 242.111 that would permit railroads to offer the assistance of a licensed counselor, social worker, or psychologist with expertise in the assessment of people with substance abuse disorders as an alternative to a SAP. According to AAR, the employee could use a SAP if the employee so desired, but the railroad

would be able to offer the employee a choice.

Pursuant to § 242.111 of the NPRM, railroad employees would be evaluated for substance abuse disorders by a person (*i.e.*, a Drug and Alcohol Counselor who meets the credentialing and qualification requirements of a SAP) with more stringent credentialing and knowledge requirements than an EAP Counselor (currently used in part 240) or the type of person proposed by AAR. FRA believes that requiring more stringent credentialing and knowledge requirements will improve employee confidence in the evaluation process. Moreover, AAR's proposal could open up the possibility of harassment and intimidation of an employee who does not choose to be evaluated by a person who has less stringent credentialing and knowledge requirements than a SAP. Accordingly, FRA declines to adopt the paragraph proposed by AAR.

AAR commented that it appears that FRA intends for DOT's requirement for direct observation of urine collection to apply to follow-up testing required as a result of motor vehicle alcohol and drug violations. AAR would agree with that position and suggested that FRA should make clear, both in this regulation and Part 240, that where follow-up testing is required by federal rules, all federal testing requirements, including direct observation, apply.

It is not FRA's intention for DOT's requirement for direct observation of urine collection to apply to follow-up testing required as a result of motor vehicle alcohol and drug violations. A motor vehicle alcohol/drug incident requiring follow-up testing is not a Federal part 219 violation. As such, this incident does not meet the criteria justifying direct observation as provided by 49 CFR 40.67. Interested parties should note, however, that direct observation of urine collection for follow-up testing may be recommended by a Drug and Alcohol Counselor as necessary.

F. Substance Abuse

BLET/UTU commented that the guidance provided in the NPRM concerning circumstances which may indicate the need for a SAP evaluation (*i.e.*, "declining job performance, extreme mood swings, [and] irregular attendance") should be removed from the preamble. BLET/UTU assert that the circumstances identified are ambiguous and/or subjective concepts which could be exploited by the railroads. FRA acknowledges that there could be legitimate reasons why someone might exhibit some or all of the conditions identified in the preamble to the NPRM.

However, those conditions, to the extent not immediately explicable, may also indicate a need for an evaluation. The purpose of the preamble language is not to require (and does not require) the railroads to order an evaluation anytime a listed condition is exhibited. Rather, FRA is simply providing guidance as to conditions that may, given the context, call for an evaluation under internal railroad policies. Moreover, FRA remains vigilant of harassment and intimidation and will take appropriate action where such conduct is discovered. Accordingly, the guidance in the NPRM has been carried over into the final rule.

BLET/UTU commented that § 242.115(e) of the NPRM contains several references to the certification consequence for an employee who "refuses or fails" to provide a breath or body fluid sample. BLET/UTU disagrees that a failure to provide a breath or body fluid sample should trigger a revocation consequence. According to BLET/UTU, there are legitimate medical reasons why a person may be unable to provide a breath or body fluid sample citing 49 CFR 40, subpart I which provides the medical conditions under which an individual's failure to provide a sufficient sample is not deemed a refusal. In addition, BLET/UTU notes that subpart G of part 219 excuses a covered employee from compliance with the requirement to participate in random drug and alcohol testing "in the case of a documented medical or family emergency." See 49 CFR 219.603 and 219.609. BLET/UTU understands the reference to part 219 in proposed section 242.115(e)(2) as incorporating the exceptions set forth in subpart G, and requests that the section-by-section analysis for the Final Rule clarify that their understanding is correct.

FRA confirms that the exceptions in part 40, subpart I, and part 219, subpart G, are included in this final rule's use of the word "refuses." In other words, there is no "refusal" if the failure to provide a sufficient sample was the result of a legitimate medical explanation under part 40 or if it was a random test and the employee had a documented medical or family emergency under part 219. Further, to clarify the issue, FRA has removed the words "or fails" in the final rule. Use of the word "refuses" rather than the phrase "refuses or fails" more accurately tracks the provisions of parts 40 and 219.

G. Vision and Hearing Acuity

BLET/UTU commented that proposed § 242.117(k) should be amended to address concerns that if it is discovered

after an incident that a conductor's vision or hearing acuity had deteriorated below the standard set forth in the NPRM, that conductor, even though he or she may not have been aware of the deterioration, may be subjected to penalties or enforcement actions for failing to notify the railroad of the deterioration prior to the incident. FRA understands BLET/UTU's concern and believes it is obvious that a conductor could not have enforcement action taken against them for failing to notify the railroad of a condition he or she was not aware existed. That is why the preamble discussion of this section in the NPRM noted that the paragraph at issue "would address the issue of how soon *after learning* of a deterioration * * * a conductor would have to notify the railroad of the deterioration." 75 FR 69166, 69176 (Nov. 10, 2010) (emphasis added). Because the proposed regulation would not permit enforcement action against a conductor for failing to notify a railroad when they are not aware that their vision or hearing acuity had deteriorated below the standard set forth in the regulation, FRA declines to adopt BLET/UTU's proposed amendment.

H. Training

FRA solicited comments whether to require each railroad to provide for the continuing education of certified conductors in § 242.119(o). Since FRA did not receive any comments on this issue and because FRA sees no reason to change its approach, the proposed continuing education requirement contained in the NPRM (*see* 75 FR 69166, 69176–69177, 69204–69205 (Nov. 10, 2010)) will be adopted in this final rule.

NYMTA, SEPTA and AAR commented that the proposed language in § 242.119(d)(1) specifying the development of a task analysis should be removed. In the Working Group meetings and the preamble to the NPRM, FRA indicated that, to the extent possible and appropriate, it would conform the training requirements in part 242 to the training requirements being developed by the RSAC Training Standards and Plans Working Group. Because the RSAC recommendation from the Training Standards and Plans Working Group did not require a task analysis and FRA believes that the more comprehensive on-the-job training requirement included in the final rule (*see* section-by-section analysis of 242.119 below) adequately substitutes for a task analysis requirement, FRA has removed the proposed task analysis requirement from the final rule.

NYMTA, SEPTA and AAR commented that FRA should remove paragraphs (l) and (m) in proposed § 242.119 of the NPRM. Those paragraphs proposed to require railroads to perform initial instructional briefings with their conductors. In the Working Group meetings and the preamble to the NPRM, FRA indicated that, to the extent possible and appropriate, it would conform the training requirements in part 242 to the training requirements being developed by the RSAC Training Standards and Plans Working Group. Because the RSAC recommendation from the Training Standards and Plans Working Group did not require initial instructional briefings and FRA believes that the initial training program requirements included in the final rule (*see* section-by-section analysis of 242.119 below) adequately cover the requirements in the proposed paragraphs at issue, FRA has removed paragraphs (l) and (m) in proposed § 242.119 of the NPRM from the final rule.

BLET/UTU commented that § 242.119(n), providing an exception to the initial briefing requirements of § 242.119(l) and (m) should be deleted and replaced in its entirety with the following: "Initial training shall be conducted in accordance with the requirements of Part 243." Since FRA has not even issued a NPRM relating to part 243, FRA cannot use BLET/UTU's proposed language. However, since the RSAC Training Standards and Plans Working Group's recommendation to FRA does not require initial instructional briefings and FRA believes that the initial training program requirements included in the final rule (*see* section-by-section analysis of 242.119 below) adequately cover the substance of proposed paragraph (n), FRA has removed paragraph (n) in proposed § 242.119 of the NPRM from the final rule.

I. Knowledge Testing

SEPTA commented that proposed § 242.121(c)(4)(v), which requires testing on use of job aids, should be deleted since this section includes requirements for an examination on operating rules and timetable instructions which would presumably demonstrate an individual's ability to use those documents. FRA believes it is an important safety measure to ensure that conductors be able to use any job aid, as defined by this part, that they may be given. Moreover, FRA does not believe that testing on operating rules and timetable instructions would necessarily demonstrate an individual's ability to use a job aid. Accordingly,

FRA declines to delete § 242.121(c)(4)(v) as proposed in the NPRM.

BLET/UTU commented that § 242.121(c)(6) of the NPRM, which would have required knowledge testing to be conducted without open reference books or other materials except to the degree the person is being tested on his or her ability to use such reference books or materials, should be deleted. While one would expect a conductor to refer to his or her written rules and instructions whenever there is any uncertainty about what is required by a particular rule, instruction or practice, FRA believes that some rules are so fundamental to railroad safety, such as compliance with stop signals, that a conductor would be expected to know the rule without referring to reference materials. Accordingly, FRA declines to delete § 242.121(c)(6) as proposed in the NPRM.

J. Monitoring Operational Performance

NYMTA seeks confirmation that: "Training may be used as a substitute to satisfy the annual unannounced test for persons certified as passenger conductors pursuant to § 242.107(b)(2) who do not require compliance with Part 218, subpart F, except under emergency circumstances." FRA confirms that training may be used as a substitute pursuant to § 242.123(d)(2)(i).

SEPTA and NYMTA commented that it is not feasible to test each of its certified conductors on one or more of the provisions in 49 CFR 218.99–218.109 because the majority of passenger conductors do not have the opportunity to perform part 218 tasks on a regular basis. SEPTA recommends revising § 242.123(d)(2)(i) to allow annual training to substitute for annual test for all passenger conductors. FRA declines to adopt NYMTA and SEPTA's comments in this final rule. FRA believes that § 242.123(d)(2)(i) addresses SEPTA and NYMTA's concerns about passenger conductors who rarely engage in activities covered by part 218, subpart F. FRA expects that most passenger conductors will never have to engage in activities covered by part 218, subpart F (which is what FRA means by the phrase "compliance with part 218, subpart F") except in emergency circumstances. Accordingly, FRA expects that most passenger conductors will be permitted to be given annual training in lieu of an unannounced compliance test.

While not revising § 242.123(d)(2)(i) based on the comment, FRA is revising the paragraph to clarify its intent. FRA intended for § 242.123(d)(2)(i) to state that the annual training exception only applies to part 218, subpart F, testing

and that a railroad will still have to test on § 217.9. The final rule has been revised accordingly.

SEPTA and NYMTA commented that the time limit proposed in § 242.123(b)(1) and (f) for testing conductors who are returning to service should be extended from 30 days to 60 days. They contend that this will provide for increased quality observations thereby allowing the manager extra opportunities to observe the employee on different job assignments. As provided in the preamble to the NPRM, proposed paragraphs (b)(1) and (f) address the problem that some certified conductors may not be performing a service that requires conductor certification and thus, a railroad may not be able to provide those conductors with the annual, unannounced compliance test. Unlike part 240, which requires railroads to seek a waiver from FRA's Safety Board for engineers that they are unable to annually test, the proposed paragraphs would not require railroads to give an unannounced compliance test to conductors who are not performing service requiring certification. Moreover, the railroads are given approximately a month to test those conductors returning to service.

BLET/UTU commented that the rule should make it clear that the employee may work for the 30 days pending the unannounced test and thus, asserted that 242.123(f) should be amended as follows: "However, when the certified conductor returns to a service that requires certification pursuant to this part, that certified conductor *shall not be deemed ineligible but* must be tested pursuant to this section within 30 days of his or her return." (emphasis added). FRA declines to adopt the revisions suggested in the comment. Just as with locomotive engineers under part 240, a failure to conduct an unannounced test does not affect a conductor's certification (*i.e.*, a railroad's failure to give the test to a person would not render that person ineligible to serve as a conductor). However, that does not mean the person would not be ineligible for another reason. For example, a conductor who is determined to have an active substance abuse disorder would be ineligible to serve as a conductor regardless of whether the conductor had received an unannounced compliance test within 30 days of his or her return to conductor service. Since the BLET/UTU's proposed revision could be read to prevent a railroad from deeming a person ineligible for any reason upon that person's return to conductor service, FRA declines to adopt the revision.

K. Time Limitations for Certification

BLET/UTU commented that the conductor certification rules should be consistent with the potential medical standards that are being considered by FRA. It is FRA's expectation that where possible and appropriate, part 242 will be consistent with any potential medical standards rulemaking.

L. Certificate Components

FRA solicited comments whether to require a conductor's certificate to include a physical description or photograph of the conductor. As stated in the NPRM, locomotive engineer certificates are required to include a physical description or photograph of the engineer pursuant to part 240. Moreover, FRA believes that this requirement would enable FRA inspectors, railroad officers, and police officers to quickly verify that the person in possession of the certificate is in fact the person listed on the certificate. Since FRA did not receive any comments on this issue and because FRA believes it will assist in monitoring railroad compliance with certification of conductors, the proposed physical description or photograph requirement in the NPRM will be adopted in this final rule.

M. Multiple Certifications

In the NPRM, FRA solicited comments regarding whether to add a provision to § 242.213 that would require railroads to make the determination as to which certification to revoke, where a person who is serving as both the conductor and the engineer is involved in a revocable event, based on the work the person was performing at the time the conduct occurred. FRA noted that such a determination would be similar to the one made under § 242.215(f) and under part 225 in which railroads determine whether an accident was caused by poorly performing what is traditionally considered a conductor's job function or what is traditionally considered a locomotive engineer's job function. BLET/UTU supported the addition of the provision, while AAR commented that a railroad should be able to revoke both certificates.

FRA has included the additional provision in § 242.213 of this final rule. FRA believes that the provision is necessary to bring additional continuity to the revocation process. Moreover, this type of determination is not new to the railroads as they already make similar determinations under part 225 and agreed to the inclusion of similar language in § 242.215(f) of the NPRM.

FRA does not believe it is necessary to revoke both certificates in such situations because a person certified as a conductor and an engineer will not be permitted to serve in either position if one of the certificates has been revoked for anything other than a part 218, subpart F, violation. With respect to part 218, subpart F violations, AAR's comment is not feasible since part 240 does not currently permit a person certified as an engineer to have his or her engineer certification revoked for a violation of part 218, subpart F.

Amtrak, SEPTA, and NYMTA commented on § 242.213's proposed requirement that a locomotive engineer, including a RCO, who is operating without an assigned certified conductor must be certified as both a locomotive engineer and a conductor or be accompanied by a certified conductor who will attach to the crew "in a manner similar to that of an independent assignment." Amtrak, SEPTA, and NYMTA's comments asserted that that requirement should be amended to provide exceptions for passenger railroads and train operations in certain areas and contexts.

Amtrak, SEPTA, and NYMTA's comments concern the very definition of a conductor. That definition was the subject of lengthy discussions during the Working Group meetings and the recommendation of the Working Group was adopted in the NPRM. The definition is a fundamental element of the conductor certification regulation and FRA does not discern any safety-related reason to modify it. Moreover, an exception is built into the final rule which address some of the concerns raised in the comments. For example, if a conductor is removed from a train for a medical, police or other such emergency after the train departs from an initial terminal, the train may proceed without the locomotive engineer being a certified conductor to the first location where the conductor can be replaced without incurring undue delay. Interested parties should also note that movement of a locomotive within the confines of a locomotive repair or servicing area or movement of a locomotive less than 100 feet for inspection or maintenance purposes would not require a certified conductor. Accordingly, Amtrak, SEPTA, and NYMTA's comments have not been adopted in this final rule.

BLET/UTU commented that § 242.213(h)(1) should be amended to make clear that when both an engineer and conductor certification are revoked for different lengths of time, the revocation periods shall run concurrently. BLET/UTU recommended

amending § 242.213(h)(1) to read as follows:

For purposes of determining the period for which a person may not work as a certified locomotive engineer due to a revocation of his or her conductor certification, only violations of § 242.403(e)(1) through (e)(5) or (e)(12) will be counted. Thus, a person who holds a current conductor and locomotive engineer certificate and who has had his or her conductor certification revoked three times in less than 36 months for two violations of § 242.403(e)(6) and one violation of § 242.403(e)(1) would have his or her conductor certificate revoked for 1 year, but would not be permitted to work as a locomotive engineer for *the first month of that revocation period (i.e., the period of revocation for one violation of § 242.403(e)(1)).*

(emphasis added).

FRA declines to adopt BLET/UTU's amendment. Section 242.213(h) and the chart in Appendix E already make clear that the period a person cannot not work as an engineer occurs during the period that the conductor certification is revoked (*i.e., concurrently*). Moreover, FRA cannot say that the person in the example given in § 242.213(h)(1) would not be permitted to work as an engineer for the first month of the one year revocation period because the example does not provide the exact order of the revocations. Nonetheless, it is FRA's intent that the period a conductor could not work as an engineer would occur at the beginning of the revocation period. Thus, a person who holds a current conductor and locomotive engineer certificate and who has had his or her conductor certification revoked twice within 24 months—first for a violation of § 242.403(e)(6) and second for a violation of § 242.403(e)(1)—would have his or her conductor certificate revoked for 6 months, but would not be permitted to work as a locomotive engineer for the first month of that 6-month revocation period (*i.e., the period of revocation for one violation of § 242.403(e)(1)).*

N. Territorial Qualification

BLET/UTU commented that the provision proposed in § 242.301(c) should be amended to state that a person who assists a conductor lacking territorial qualification on main track physical characteristics may not be an assigned crew member. In support of its comment, the BLET/UTU notes that under part 240, a pilot who assists a locomotive engineer lacking qualifications on the physical characteristics of a territory may not be an assigned crew member. As proposed in the NPRM, § 242.301(c) would permit the locomotive engineer of a train, who is also certified as a conductor and

qualified on the physical characteristics of the territory, to assist the assigned conductor if the conductor lacks qualification on the physical characteristics. BLET/UTU asserts that could lead to a situation in which an engineer would be required to simultaneously perform the safety-critical responsibilities of two people, including some that may be performed in two different physical locations. AAR opposed BLET/UTU's amendment. According to AAR, the proposed amendment ignores the distinction between an engineer's duties and a conductor's duties and that for a move requiring the engineer to assist the conductor, the engineer can conduct a job safety briefing that provides the conductor with any information necessary to allow a safe move. In addition, AAR asserts that the lack of need for a non-crew member pilot is supported by the fact that job aids may be used on other than main track where it is not practicable to provide an assistant—"whether an engineer is providing necessary information pertaining to the territory or the conductor is using a job aid, the conductor will have sufficient information available to allow for safe operation of the train."

Based on the comments received and after further review of the issue, FRA has revised the requirements in § 242.301 regarding when a conductor lacking territorial qualification on main track physical characteristics must be assisted by a person who meets those qualifications. The revisions, derived in large part from the pilot requirements for locomotive engineers in part 240, provide differing requirements depending on whether a conductor has never been qualified on main track physical characteristics of the territory over which he or she is to serve as a conductor or whether the conductor was previously qualified on main track physical characteristics of the territory over which he or she is to serve as a conductor, but whose qualification has expired.

For a conductor who has never been qualified on main track physical characteristics of the territory over which he or she is to serve as a conductor, the final rule requires that the assistant must be a person who is certified as a conductor, meets the territorial qualification requirements for main track physical characteristics, and is not an assigned crew member. For a conductor who was previously qualified on main track physical characteristics of the territory over which he or she is to serve as a conductor, but whose qualification has expired, the Final Rule

allows the assistant to be any person, including an assigned crewmember other than the locomotive engineer so long as serving as the assistant would not conflict with that crewmember's other safety sensitive duties, who meets the territorial qualification requirements for main track physical characteristics.

In addition to the revisions as to when an assistant is required on main track, the Final Rule includes exceptions as to when an assistant is not required on main track. Those exceptions, which are derived from 49 CFR 240.231(c), apply to movements on a section of main track with an average grade of less than 1% over 3 continuous miles and: (1) The maximum distance the locomotive or train will be operated does not exceed one mile; or (2) the maximum authorized speed for any operation on the track does not exceed 20 miles per hour; or (3) operations are conducted under operating rules that require every locomotive and train to proceed at a speed that permits stopping within one half the range of vision of the locomotive engineer.

FRA believes that these changes will serve the interests of safety, address the concerns of the BLET/UTU, provide flexibility for the railroads in handling situations which require an assistant, and make this Final Rule more consistent with the main track pilot requirements in part 240.

The BLET/UTU also commented that the proposed job aid provision in § 242.301(d) should be mandatory and suggested that the last sentence of that section should read: "Where not practicable, the conductor shall be provided an accurate job aid prior to entering the track." It was FRA's intent that the job aid provision of § 242.301(d) be mandatory and it has been revised accordingly in this final rule. FRA declines to adopt the additional suggested revisions as it believes that the phrase "appropriate up-to-date" used in the NPRM encompasses the suggested term "accurate" and the "prior to entering the track" language is unnecessary because a conductor who lacks territorial qualification on a segment of track will not be permitted to enter that track until they are, where practicable, assisted by a certified conductor who is qualified or provided an appropriate up-to-date job aid.

O. Denial of Certification

In the NPRM, FRA solicited comments on whether to add two provisions to § 242.401. See 75 FR 69166, 69181 (Nov. 10, 2010). The first provision proposed to add the following sentence to paragraph (a) of that section: "The railroad shall provide the

conductor candidate with any written documents or records, including written statements, which support its pending denial decision." The second provision proposed to add the following sentence to paragraph (c) of this section: "The basis for a railroad's denial decision shall address any explanation or rebuttal information that the conductor candidate may have provided in writing pursuant to paragraph (a) of this section." AAR commented that they oppose the first proposal because the supporting documentation could include privileged documents and documents that will be used in litigation.

As stated in the NPRM, the intent of the first proposed provision is to improve the transparency of the certification denial process and improve FRA's ability to adjudicate petitions seeking review of a railroad's denial decision pursuant to subpart E of this rule. Denial decisions are not accompanied by a hearing transcript and often contain little or no documentary record. The issue that FRA is trying to address is the situation where a conductor candidate does not get enough information regarding a denial decision to draft an appropriate rebuttal. FRA wants to avoid the delay and cost of a conductor candidate having to petition the Operating Crew Review Board (OCRB) to obtain the documents they need to rebut the denial decision. If conductor candidates are provided better information upfront, FRA expects that fewer petitions will be filed with the OCRB. FRA is not requiring documentation regarding employment or personal issues but rather is only interested in documents related to a failure to meet a requirement of part 242. For example, FRA would expect that locomotive download printouts, Form Bs, and/or transcripts of railroad communications that support the pending denial decision would be provided to the conductor candidate. Under this final rule, the OCRB already has the authority to order a railroad to produce those types of documents and FRA would not expect that they would be privileged. Accordingly, FRA is adopting the first proposal, with some modification, in this final rule.

Since FRA did not receive any comments objecting to the second proposed provision and FRA sees no reason to change its approach, the second proposed provision will also be adopted in this final rule.

In the NPRM, FRA also asked whether the intervening cause exception in proposed paragraph (d) of § 242.401 should be modified to include

certification and recertification requirements in addition to the revocable events in § 242.403. FRA provided an example of how paragraph (d) could be modified: “A railroad shall not determine that a person failed to meet the eligibility requirements of this part and shall not deny the person’s certification if sufficient evidence exists to establish that an intervening cause prevented or materially impaired the conductor’s ability to comply with the railroad operating rule or practice or certification or recertification requirement which forms the basis for denying the person certification or recertification.” See 75 FR 69166, 69181 (Nov. 10, 2010). AAR commented that they did not understand what FRA was trying to do and stated that FRA appeared to be contemplating that there could be an intervening event on which to base denial of certification independent of the events listed in § 242.403. BLET/UTU agreed that § 242.401(d) should be modified as proposed by FRA.

Contrary to AAR’s comment, FRA is not suggesting that an intervening cause could serve as a basis for denial. Rather, FRA’s proposal provides that an intervening cause could serve as a basis for not denying certification. At the May 12th Working Group meeting, AAR stated that they were opposed to extending the intervening cause provision to denials of certification. At that meeting, a member of the Working Group expressed concern that under the proposal, a conductor candidate who was not able to hold themselves up on the side of a car which in turn led to a violation of § 242.403(e)(1) through (e)(11) could assert an intervening cause argument.

Because the proposed modification appears to have caused confusion, could lead to unintended consequences, and merely clarifies FRA’s existing authority, FRA has decided not to modify § 242.401(d) as proposed in the NPRM. Rather, FRA has clarified paragraph (d) in this final rule to reflect more accurately what was said in the NPRM. Interested parties should note, however, that like the LERB under part 240, the OCRB has the authority, if petitioned, to review the basis for denial of certification or recertification by the railroad to determine if substantial evidence supports the decision.

P. Criteria for Revoking Certification

In the NPRM, FRA solicited comments whether a violation of the final rule in 49 CFR part 220 (“Restrictions on Railroad Operating Employees’ Use of Cellular Telephones and Other Electronic Devices”) should

constitute a revocable event for conductors and locomotive engineers. In particular, FRA asked whether it should use its other enforcement tools (*e.g.*, monetary civil penalty for individual liability, disqualification, *etc.*) instead of mandating revocation and how a railroad would acquire the necessary evidence to revoke a conductor’s and/or locomotive engineer’s certification for violation of 49 CFR part 220. AAR and SEPTA commented that a violation of part 220 should constitute a revocable event and AAR stated that it would expect that FRA would provide assistance and support, as necessary, including the invocation of its subpoena power when appropriate.

BLET/UTU commented that they are opposed to including a violation of part 220 as a revocable event under part 240 and 242 because: FRA’s data shows that cell phone violations are qualitatively different than a violation of the cardinal sins; there is no indication that there is a pattern of cell phone violations requiring the imposition of revocation; there are numerous questions regarding FRA’s data are unanswered; and FRA currently has sufficient tools at its disposal (*e.g.*, subpoenas, individual liability, *etc.*) to detect and punish violations. Alternatively, BLET/UTU commented that if FRA makes it a revocable offense, then the regulation should state that revocation is appropriate only when an electronic device is improperly used while performing safety related duties and the use contributed to an event identified in § 219.201.

At this time, FRA had decided not to include part 220 violations as revocable events in this final rule. FRA already has a new regulation, 49 CFR part 220, to address cell phone use and believes that time should be allowed to study what impact that regulation has on the improper use of electronic devices on the railroads. In addition, FRA has numerous enforcement tools against individuals available to address misuse of electronic devices—warning letters, civil penalties, disqualifications, *etc.* Moreover, requiring revocation for part 220 violations would be incredibly difficult for railroads to enforce and apply. FRA cannot legally use its subpoena powers to gather information for a railroad which is what AAR expects to happen. Therefore, FRA expects that most cases would simply be one person’s statement versus another.

Railroads appear to have rules and policies in place to address the misuse of electronic devices. A survey of Class I railroads indicates that they generally have rules and policies in effect that are more comprehensive than the federal

minimums contained in part 220. Discipline for non-compliance is typically governed by the specific nature of the offense and the discipline record of the employee and ranges from coaching or counseling to dismissal.

Although FRA is not including part 220 violations as revocable events, FRA will continue to monitor the use of electronic devices and, if necessary, will consider amending the regulations to include misuse of such as a revocable event.

Moreover, FRA expects to use its disqualification authority under part 211 in instances where improper use of electronic devices is found under part 220. FRA will be taking a zero tolerance view of such violations and, in addition to its civil penalty authority against a railroad, will also utilize its disqualification authority against an individual employee to the extent practicable in any such instance of misuse by an employee.

NYMTA and SEPTA commented that a conductor who is called to perform the duty of a train crew member other than that of conductor or locomotive engineer should have his or her certification revoked based on actions taken or not taken while performing that duty. That suggestion, however, runs counter to § 242.403(c)(3), and what was agreed to by the Working Group. Paragraph (c)(3) of section 242.403 states that a “certified conductor who is called by a railroad to perform the duty of a train crew member other than that of conductor or locomotive engineer shall not have his or her certification revoked based on actions taken or not taken while performing that duty.” FRA believes that the paragraph explains the status quo and conforms to the approach taken in part 240 for locomotive engineers. See 240.117(c)(3). FRA also expects that the paragraph will help keep down the number of railroad hearings and petitions to FRA for review pursuant to the dispute resolution process. Accordingly, FRA has adopted the paragraph in this final rule.

BLET/UTU commented that the explanation of the phrase “appropriate action” in § 242.403(c)(2) and 242.403(e)(2)(i) should be amended to state that “the duty is met” (rather than “the duty may be met”) by warning the conductor or engineer of a potential or foreseeable violation. FRA declines to adopt that change due to the fact that “appropriate action” depends on the situation. For example, if a conductor provides a warning with plenty of distance, then the conductor has likely met his or her duty. However, the conductor of a train who provides a warning for the first time one second

before the train passes a stop signal that the conductor was aware of 3 miles back, likely has not met his or her duty.

Q. *Periods of Ineligibility*

NYMTA and SEPTA commented regarding proposed § 242.405(a)(3)(i) which provides that on other than main track where restricted speed or the operational equivalent thereof is in effect, the period of revocation for a violation of § 242.403(e)(6) through (e)(8), (e)(10), or (e)(11) shall be reduced by one half if another revocable event has not occurred within the previous 12 months. NYMTA commented that FRA should leave the ability to assess the appropriate discipline for speeding violations on other-than-main-track with the controlling railroad. SEPTA commented that proposed § 242.405(a)(3)(i) should be eliminated because all violations should be treated consistently regardless of where they occur.

As explained in the NPRM, § 242.405(a)(3)(i) recognizes that some violations which occur on other than main track where slower speeds are in effect are likely to pose less of a danger to safety than violations that occur on main track and thus, a reduced period of revocation is warranted. Nothing in the comments submitted has altered FRA's view on this and therefore, FRA has adopted the provision as proposed in this final rule.

SEPTA commented that the title of the § 242.405 should be changed to "Periods of Revocation or Denial of Certification" consistent with their comment regarding the definition of "ineligible" and "ineligibility." FRA declines to adopt SEPTA's comment for the reasons it declined to adopt their comment regarding the definition of "ineligible" and "ineligibility." See the discussion of the definition of "ineligible" and "ineligibility" in the General Summary of the Comments to this final rule.

In its comments, ASLRRRA recommended an alternative procedure for Class III railroads to address a situation where disqualification of a conductor would result in a disruption to service because there is no other available certified conductor as a replacement. In that situation, ASLRRRA suggested that a decertified conductor on a Class III railroad, who had never previously been decertified, would be required to undergo remedial training and testing, but would be allowed to continue functioning for that railroad as a conductor under specific restrictions to match the event triggering the decertification. FRA declines to adopt the alternative procedure for Class III

railroads because: (1) The procedure would result in disparate treatment of conductors across the three classes of railroads (*i.e.*, a conductor for a Class I railroad would not be permitted to serve as a conductor following a decertifiable event whereas a conductor on a Class III railroad, who was involved in the same type of decertifiable event, may be permitted to serve as a conductor); (2) there is no less a safety risk if a person is a conductor for a Class III railroad as opposed to a conductor for a Class I or Class II railroad; and (3) the procedure appears to leave open the possibility that a conductor involved in a revocable event on a Class III railroad could immediately go to work for a Class I railroad due to the fact that restrictions were placed on the conductor's certificate rather than having the certificate revoked.

R. *Process for Revoking Certification*

FRA solicited comments regarding its understanding of proposed § 242.407(b)(4) in the NPRM. Pursuant to that proposed section, a railroad would, among other things, provide a conductor subject to a railroad revocation hearing with a list of witnesses the railroad will present at the hearing. The NPRM noted that it is FRA's understanding that, except for an employee of the convening railroad whose statements led to a suspension under § 242.407(b)(1), the railroad would not have to call every witness it puts on the list. See 75 FR 69166, 69184 (Nov. 10, 2010). Since FRA did not receive any comments regarding its understanding and FRA has not discovered anything to change its understanding, FRA adopts its understanding as part of the final rule.

BLET/UTU commented that the phrase "just prior" in proposed § 242.407(b)(4) is ambiguous and should be changed to a definitive time (*i.e.*, 48 hours) and that telephonic testimony should be limited to general subject matter testimony. FRA acknowledges "just prior" is somewhat ambiguous but railroads need some flexibility with the timing since railroads do not always have a copy of the written information nor do they know exactly who will serve as a witness 48 hours in advance. Although FRA declines to adopt the comment, FRA notes that a party to a railroad hearing may ask for a recess if they do not believe they have had sufficient time to prepare their case. Moreover, the OCRB, if petitioned, can consider the time a party had to prepare his or her defense in determining whether an appropriate defense was possible.

BLET/UTU's comment regarding telephonic testimony would narrow the scope of proposed § 242.407(b)(4) in a manner not agreed to by the Working Group or intended by FRA. The intent of that section as proposed in the NPRM was to allow a railroad to telephonically examine an employee of the railroad whose statements, regardless of subject matter, formed the information that the railroad would be presenting at the hearing if it is impracticable to provide the employee at the hearing. The section was narrowly tailored to not only acknowledge that it is important for a conductor at a railroad hearing to be provided with the information that the railroad will present prior to the convening of the hearing but also to acknowledge that in some cases it is impractical to provide a witness at the hearing. To retain that balance, FRA is adopting § 242.407(b)(4) as proposed in the NPRM.

BLET/UTU commented that the examples provided in the preamble to illustrate the term "minimal nature" as used in proposed § 242.407(i)(2) should be modified because they are not realistic. Although FRA declines to modify the examples provided in the NPRM, additional examples have been added to the section-by-section analysis of § 242.407 in this final rule.

FRA solicited comments on whether a railroad decision issued pursuant to proposed § 242.407(c) should include the following: (1) State whether the railroad official found that a revocable event occurred and the applicable period of revocation with a citation to 49 CFR 242.405 (Periods of revocation); (2) contain an explanation of the factual findings and citations to all applicable railroad rules and practices; (3) not cite a railroad rule or practice that was not cited in the written notice of suspension; and (4) be served on the employee and the employee's representative, if any, with the railroad to retain proof of that service. AAR commented that there is no need for the third proposal. According to AAR, at least one railroad's labor agreement provides that a specific rule violation shall not be cited in the initial charge letter and many other railroads have long-standing practices that are similar. A comment from a Working Group member also indicated that the rule cited would have to be changed if evidence developed at a railroad hearing required it. Thus, in that instance, the railroad would need the flexibility to cite a rule not cited in the written notice of suspension. AAR also commented that the fourth proposal is unnecessary.

As stated in the preamble to the NPRM, FRA proposed the language to

ensure that clearer and more detailed decisions are issued. Clearer and more detailed decisions would allow a conductor to understand exactly why his or her certification was revoked and would allow the OCRB to have a more detailed understanding of the case if asked to review the revocation decision pursuant to subpart E of this rule. Moreover, the service proposal would help eliminate disputes as to when the conductor was notified of the railroad decision. FRA understands that a railroad may, under certain circumstances, need to change the rule being cited. Accordingly, FRA has adopted the first, second and fourth but not the third proposal in this final rule. However, FRA is concerned about conductors preparing their defense for the railroad hearing based on the rule cited in the written notice of suspension only to have the railroad change the rule cited during the hearing or in the decision. Railroads must take actions to avoid this and should grant a recess, if appropriate, to allow a conductor to prepare a defense to the violation being cited. Railroads should also note that the OCRB may grant a petition on review if the OCRB finds that citing a different violation caused the petitioner substantial harm.

BLET/UTU commented that FRA must provide immunity from civil enforcement for a railroad that makes a good faith determination pursuant to § 242.407(k) that a conductor's certification should not be suspended. FRA understands BLET/UTU concerns and has strengthened the preamble language in this final rule to address those concerns.

S. Review Board

BLET/UTU commented that the OCRB should be comprised of at least three members and that one of the members should be an attorney. As stated in the NPRM, the creation of the OCRB will require issuance of an internal FRA order. The make-up of the OCRB will be determined in that Order. However, FRA expects that the OCRB will mirror the make-up of the Locomotive Engineer Review Board (LERB) which is currently used by FRA to adjudicate disputes under part 240. FRA expects that a FRA attorney will serve as counsel to the OCRB just as they do to the LERB.

T. Appeals Process

FRA solicited comments whether to add a provision to proposed § 242.503(b) providing that: "If the petitioner is requesting review of a railroad decision which is based on a failure to comply with any drug or alcohol related rules or a return-to-

service agreement, then the petitioner shall supplement his or her petition with all relevant written documents, including the information under 49 CFR 40.329 that laboratories, medical review officers, and other service agents are required to release to employees. The petitioner should provide written explanation in the petition if written documents that should be reasonably available to the petitioner are not supplied." See 75 FR 69166, 69185 (Nov. 10, 2010). AAR supported the provision. BLET/UTU commented that FRA should add a requirement for the railroad to notify conductors in writing of their right to acquire the litigation package from the laboratories, MRO, and other service agents and that it be disclosed to the conductor on the record of revocation hearings conducted in compliance with § 242.407(b)(4) for charges of violating § 242.403(e)(12). BLET/UTU suggested that, at a minimum, the notification should contain the exact language contained in 49 CFR 40.329.

Because the OCRB may not need the information listed in 49 CFR 40.329 in all cases and because there may be some cost associated with obtaining the information, FRA is adopting a modified version of the proposal for this final rule which clarifies that petitioners will be responsible for obtaining the information listed in 49 CFR 40.329 if requested by the OCRB. Thus, it will not be mandatory for a petitioner to submit the information listed in 49 CFR 40.329 to the OCRB in all cases involving a violation of § 242.403(e)(12) and FRA expects that, in those cases where the OCRB does want information listed in 49 CFR 40.329, the OCRB will explain to the petitioner what information it is looking to obtain from the petitioner and how the petitioner can get it. Consequently, FRA declines to adopt BLET/UTU's additional requirement.

BLET/UTU submitted numerous comments regarding changes they wanted to see made to the appeals process contained in proposed §§ 242.501, 503, 505, 507, 509 and 511. According to BLET/UTU the changes "will create a more expeditious process to resolve disputes that may arise from the conductor certification rules." The suggested changes include eliminating the opportunity for parties to appeal FRA decisions to the Administrator, incorporating the Administrative Hearing Officer level of appeal into the OCRB process, requiring the OCRB to grant a decision if any procedural error by the railroad is shown, adding an attorney as a member to the OCRB and making the OCRB decision final agency action.

FRA declines to adopt BLET/UTU's proposed revisions to the appeals process. The proposed appeals process was thoroughly discussed during the Working Group meetings and most of BLET/UTU's suggestions were rejected at those meetings. As explained to the Working Group, due process requirements and issues concerning trials *de novo* necessitate that FRA retain the OCRB and AHO as distinct levels of review.

Contrary to BLET/UTU's claims, FRA believes that BLET/UTU's suggested revisions would actually increase the amount of time and cost it takes to resolve the average case on appeal to the FRA. Under the BLET/UTU proposal, FRA expects a significant increase in the number of cases/issues handled by the AHO and the federal courts. For example, under the BLET/UTU proposal, it appears that a decision by the OCRB to deny a petition as untimely would be appealed to Federal court as that decision would constitute final agency action and the opportunity to appeal the decision to the Administrator, as provided for in the NPRM, would be eliminated. As a result, cases would take much longer to resolve and would involve increased costs for all parties involved. Moreover, the BLET/UTU proposal advocates for extending the time for filing a petition of review with the FRA from 4 months as provided in the NPRM to 6 months. That extension would only add to the time required for a case to be resolved by FRA following a railroad's decision to deny or revoke certification.

Although FRA is not adopting BLET/UTU's proposals, FRA is taking steps to make the appeals process more efficient. Over the past two years, the average length of time for the AHO to render a decision in a locomotive engineer case under part 240 has dropped by 6 months due in part to the fact that the AHO is no longer allowing parties to hold cases in abeyance. FRA expects that the AHO will not hold conductor cases in abeyance thereby eliminating one of the main obstacles in achieving faster case processing times. In addition, FRA has revised the requirements proposed in the NPRM to require petitions to be submitted to the Docket Clerk of DOT rather than FRA's Docket Clerk. With that change, the process for submitting petitions to the OCRB will parallel the process for requesting an administrative hearing under part 240 and § 242.507. FRA believes this change will make the process more efficient as DOT Dockets is better equipped to process, scan, and store these types of filings.

U. Civil Penalty Schedule

In the NPRM, FRA noted that Appendix A to the final rule would contain a penalty schedule similar to that FRA has issued for all of its existing rules and that such schedules are statements of policy and therefore not subject to notice and comment requirements. Nevertheless, interested parties were welcomed to submit their views on what penalties may be appropriate. BLET/UTU submitted comments which were considered in developing the penalty schedule found in Appendix A to this final rule.

V. Procedures for Submission of Programs

FRA solicited comments whether to require each railroad to provide its program submission required under § 242.101 and 242.103 electronically. Since FRA did not receive any comments on this issue and because FRA believes that such an option will allow FRA to review submissions more efficiently and eliminate the need to store hardcopies of the numerous submissions, FRA has included such an option in Appendix B to this final rule.

W. Vision Color Tests

In the NPRM, FRA solicited comments regarding which vision color tests should be included in Appendix D to this rule. Since FRA did not receive any comments on this issue and because any changes to the list of vision color tests would appear to fall within the purview of the medical standards working group, the proposed vision color tests contained in the NPRM will be adopted in this final rule.

V. Section-by-Section Analysis

Subpart A—General

Subpart A of the rule contains the general provisions of the rule, including a formal statement of the rule's purpose and scope. The subpart also provides that this rule does not constrain a railroad's ability to prescribe additional or more stringent requirements for its conductors that are not inconsistent with this rule.

Section 242.1 Purpose and Scope

This section, derived from 49 CFR 240.1, prescribes minimum standards for the eligibility, training, testing, certification and monitoring of persons who serve as "conductors." This section indicates that the purpose of the rule is to ensure that only those persons who meet minimum Federal safety standards serve as conductors, to reduce the rate and number of accidents and incidents, and to improve railroad safety.

Despite the fact that a person may have a job classification title other than that of conductor, the conductor certification requirements of this rule apply to that person if he or she meets the definition of conductor. The definition of "conductor" and an explanation of who is covered by the definition is discussed in more detail in the section analysis for § 242.7 below.

Section 242.3 Application and Responsibility for Compliance

This section is derived from 49 CFR 240.3. The section provides that the rule applies to all railroads with three exclusions. The first two exclusions address several types of operations that occur on tracks that are not part of the general railroad system. These exclusions encompass operations commonly described as tourist, scenic, or excursion service to the extent that they occur on tracks that are not part of the general railroad system. These exclusions also address operations that occur within the confines of industrial installations commonly referred to as "plant railroads" and typified by operations such as those in steel mills that do not go beyond the plant's boundaries and that do not involve the switching of rail cars for entities other than themselves. In other regulations, FRA did not define plant railroad because it was assumed that FRA's jurisdictional policy statement provided sufficient clarification. In 2010, FRA became aware of certain operations that called themselves plant railroads but that were exceeding the limitations required to maintain plant railroad status in accordance with FRA's policy statement. FRA would like to avoid any confusion as to what it means to be a plant railroad by defining the term in this final rule, thereby saving interested persons the effort necessary to cross-reference FRA's jurisdictional policy statement. A further discussion of what is meant by the term "plant railroad" is offered in the section-by-section analysis for section 242.7.

FRA also excludes "tourist, scenic, historic, and excursion operations that are not part of the general railroad system of transportation" (as defined in § 242.7) from compliance with this rule. In section 242.7, FRA defines these operations as "a tourist, scenic, historic, or excursion operation conducted only on track used exclusively for that purpose (*i.e.*, there is no freight, intercity passenger, or commuter passenger railroad operation on the track)." Excluding these types of operations from this rule is consistent with FRA's jurisdictional policy that already excludes these operations from

all but a limited number of Federal safety laws, regulations, and orders.

The third exclusion covers rapid transit operations in an urban area that are not connected to the general system. It should be noted, however, that some rapid transit type operations, given their links to the general system, are within FRA's jurisdiction and FRA specifically intends to have this rule apply to those rapid transit type operations. This rule is not intended to have any effect on FRA's jurisdiction. Since this rule is intended to apply to the same railroads covered by part 240, one should refer to the preamble discussions of 49 CFR 240.3 in 64 FR 60966, 60974 (Nov. 8, 1999), 63 FR 50626, 50636–50637 (Sept. 22, 1998), and 56 FR 28228, 28240 (June 19, 1991) for a more detailed analysis of the applicability of this rule.

Section 242.5 Effect and Construction

This section addresses several legal issues. Paragraph (a) addresses the relationship of this rule to preexisting legal relationships. Paragraph (b) states that FRA does not intend to alter the authority of a railroad to initiate disciplinary sanctions against its employees by issuance of this rule.

Paragraph (c) of this section addresses the issue of "flowback." The term flowback has been used in the industry to describe a situation where an employee leaves his or her current position to return to a previously held position or craft. An example of flowback occurs when a person who holds the position of a conductor subsequently qualifies for the position of locomotive engineer, and at some later point in time the person finds it necessary or preferable to revert back to a conductor position. The reasons for reverting back to the previous craft may derive from personal choice or a less voluntary nature; *e.g.*, downsizing.

Many collective bargaining agreements address the issue of flowback. As a general matter, FRA does not intend to create or prohibit the right to flowback or take a position on whether flowback is desirable. However, paragraph (c) of this section must be read in conjunction with § 242.213, which limits flowback in certain situations. As described in the section analysis for that section below, a person who holds a conductor and locomotive engineer certificate and who has had his or her locomotive engineer certificate revoked could not work as a conductor during the period of revocation. In addition, a person who holds a conductor and locomotive engineer certificate and who has had his or her conductor certification revoked for certain violations could not work as a

locomotive engineer during the period of revocation.

Paragraph (d) of this section addresses employee rights. The intent of the rule is to explicitly preserve any remedy already available to the person and not to create any new entitlements. FRA expects that employees would benefit from this paragraph by referring to it should a railroad use this regulation as an inappropriate explanation for ignoring an employee's rights or remedies. A railroad must consider whether any procedural rights or remedies available to the employee would be inconsistent with this part.

Section 242.7 Definitions

This section contains the definitions that FRA employs in this rule. Most of the definitions are taken essentially verbatim from 49 CFR part 240 and have been thoroughly analyzed in that rulemaking. Parties seeking a detailed analysis of those definitions should refer to the part 240 rulemaking documents. See, 54 FR 50890 (Dec. 11, 1989), 56 FR 28228 (June 19, 1991), 58 FR 18982 (Apr. 9, 1993), 60 FR 53133 (Oct. 12, 1995), 63 FR 50626 (Sept. 22, 1998), 73 FR 80349 (Dec. 31, 2008), and 74 FR 68173 (Dec. 23, 2009). Some of the definitions in this rule, however, are not found in part 240 or have been substantively modified from their use in part 240. Those definitions are analyzed below.

As mentioned above, potential rulemakings involving medical standards and 49 CFR part 219 (Control of Alcohol and Drug Use) may impact many of the definitions in part 240 and part 242. For example, definitions relating to medical standards (e.g., "medical examiner") and drug and alcohol control (e.g., "substance abuse disorder") in parts 240 and 242 may be superseded by definitions provided in those rulemakings. However, until those rulemakings are promulgated, the definitions in parts 240 and 242 will control.

Conductor

Although the RSIA requires FRA to establish a program for the certification of conductors, the Act does not define the term "conductor." Without guidance from the Act, FRA proposed, and RSAC recommended, that the definition of "conductor" be based on the generally understood responsibilities of that position, similar to part 240's approach to defining locomotive engineer. This rule defines conductor as "the crewmember in charge of a train or yard crew as defined in part 218 of this chapter." Part 218 defines "train or yard crew" as:

"one or more railroad employees assigned a controlling locomotive, under the charge and control of one crew member; called to perform service covered by Section 2 of the Hours of Service Act; involved with the train or yard movement of railroad rolling equipment they are to work with as an operating crew; reporting and working together as a unit that remains in close contact if more than one employee; and subject to the railroad operating rules and program of operational tests and inspections required in §§ 217.9 and 217.11 of this chapter."

As the use of the singular form of "crewmember" suggests, FRA's definition mandates that only one person can be in charge of the train or yard crew and that person is deemed the conductor for purposes of this regulation only. Moreover, in some circumstances, a locomotive engineer, including a remote control operator, will be required to be certified as both a locomotive engineer under 49 CFR part 240 and as a conductor under this rule. See 49 CFR 242.213(d). All other train or yard crew members (e.g., assistant conductors, brakemen, hostlers, trainmen, switchmen, utility persons, flagmen, yard helpers, and others who might have different job titles but perform similar duties and are not in charge of a train or yard crew) do not fall within the definition of "conductor" for purposes of this rule.

Drug and Alcohol Counselor

The term "drug and alcohol counselor" means a person who meets the credentialing and qualification requirements of a "Substance Abuse Professional" (SAP), as provided in 49 CFR part 40.

Ineligible or Ineligibility

The term "ineligible" or "ineligibility," which is not used in part 240, means that a person is legally disqualified from serving as a certified conductor. The term is broadly defined to cover a number of circumstances in which a person may not serve as a certified conductor. Revocation of certification pursuant to § 242.407 and denial of certification pursuant to § 242.401 are two examples in which a person will be ineligible to serve as a conductor. A period of ineligibility may end when a condition or conditions are met—for example, when a person meets the conditions to serve as a conductor following an alcohol or drug violation pursuant to § 242.115.

Job Aid

The term "job aid," which is not used in part 240, is defined as information regarding other than main track physical characteristics that supplements the

operating instructions of the territory over which the locomotive or train movement will occur. The terms "main track" and "physical characteristics" are discussed below.

The term "job aid" is broadly defined in this rule. A job aid consists of information that can be obtained from a variety of sources, including but not limited to, training on the territory pursuant to § 242.119, maps, charts or visual aids of the territory, or a person or persons to contact who are qualified on the territory and who can describe the physical characteristics of the territory. While each railroad will have flexibility in how it conveys the information in a job aid to a conductor, the job aid will, at a minimum have to cover the characteristics of the territory over which the locomotive or train movement will occur including: permanent close clearances, location of permanent derails and switches, assigned radio frequencies in use and special instructions required for movement, if any, and railroad-identified unique operating conditions.

Pursuant to § 242.121(c)(4)(v), each railroad will be required to test conductors and conductor candidates on the use of any job aid that a railroad could provide a conductor. Section 242.301(d) describes the conditions under which a railroad shall provide a conductor with a job aid.

Main Track

The term "main track" is defined as a track upon which the operation of trains is governed by one or more of the following methods of operation: Timetable; mandatory directive; signal indication; positive train control as defined in 49 CFR part 236; or any form of absolute or manual block system. That definition mirrors the definition of "main track" in 49 CFR part 240, but also includes a reference to positive train control.

Medical Examiner

The term "medical examiner" is defined as a person licensed as a doctor of medicine or doctor of osteopathy. A medical examiner may be a qualified full-time salaried employee of a railroad, a qualified practitioner who contracts with the railroad on a fee-for-service or other basis, or a qualified practitioner designated by the railroad to perform functions in connection with medical evaluations of employees. Under this rule, the medical examiner owes a duty to make an honest and fully informed evaluation of the condition of an employee.

The only difference between the definition of medical examiner in this

rule and the definition in 49 CFR part 240 is that under part 240, the medical examiner owes “a duty to the railroad.” In this rule, however, the words “to the railroad” have been deleted. This change was made to address a concern of some Working Group members that a medical examiner should not owe a duty to just the railroad but rather should owe a duty to both the railroad and the employee being evaluated.

On-the-Job Training

The term “on-the-job training,” which is not defined in part 240, means job training that occurs in the workplace, *i.e.*, the employee learns the job while doing the job.

Passenger Conductor

The term “passenger conductor” is defined as a conductor who has also received emergency preparedness (EPREP) training under 49 CFR part 239. Interested parties should note that nothing in this rule requires a conductor for private/non-revenue movements (*e.g.*, business car specials) to have the EPREP training. This position is consistent with 49 CFR 239.3(b).

Physical Characteristics

The term “physical characteristics,” which is not defined in part 240, means the actual track profile of and physical location for points within a specific yard or route that affect the movement of a locomotive or train. “Physical characteristics” include both main track physical characteristics (the term “main track” is analyzed above) and other than main track physical characteristics. Examples of physical characteristics could include permanent close clearances, location of permanent derails and switches, and grade.

Plant Railroad

FRA includes a definition of plant railroad in this final rule to aid in the understanding of the application of this part pursuant to § 242.3. The definition coincides with FRA’s longstanding explanation of how the agency will not exercise its jurisdiction over a plant railroad that does not operate on the general system and does not move cars for other entities. *See* 49 CFR 209, app. A.

Qualified

The term “qualified” is defined as a person who has successfully completed all instruction, training and examination programs required by the employer, and the applicable parts of this chapter and therefore could reasonably be expected to be proficient on all safety related tasks the person is assigned to perform.

The definition of “qualified” in this rule differs from its definition in part 240 in that part 240’s definition focuses on a person’s knowledge whereas the definition in this rule focuses not only on knowledge but also on whether the person could reasonably be expected to be proficient at performing all assigned tasks. The update to the definition of “qualified” is an attempt to ensure that a railroad’s instruction and training program not only provide knowledge of how to perform a task but also the ability to proficiently perform the task.

Qualified Instructor

The term “qualified instructor,” which is derived from the definition of “instructor engineer” in part 240, means a person who has demonstrated, pursuant to the railroad’s written program, an adequate knowledge of the subjects under instruction and, where applicable, has the necessary operating experience to effectively instruct in the field. A qualified instructor is required to have the following qualifications:

- (1) Is a certified conductor under this part; and
- (2) Has been selected as such by a designated railroad officer, in concurrence with the designated employee representative, where present; or
- (3) In absence of concurrence provided in paragraph (2) of this definition, has a minimum of 12 months service working as a train service employee.

If a railroad does not have designated employee representation, then a person employed by the railroad need not comply with items (2) or (3) of this definition to be a “qualified instructor.”

Items (2) and (3), while not found in part 240’s definition of “instructor engineer,” are included here to address the concerns of some Working Group members that employees, through their representatives, should have input in the selection of instructors who might be viewed as inexperienced (*i.e.*, a person with less than 12 months service working as a train service employee).

Railroad Rolling Stock

The term “railroad rolling stock” means on-track equipment that is either a “railroad freight car” (as defined in § 215.5 of this chapter) or a “passenger car” (as defined in § 238.5 of this chapter). The term matches the definition of “railroad rolling stock” in the NPRM and part 240 except that the word “railroad” has been added to the term “freight car” to mirror the defined term (“railroad freight car”) in § 215.5 of this chapter.

Remote Control Operator

The term “remote control operator” (RCO) means a certified locomotive engineer, as defined in § 240.7 of this chapter, certified by a railroad to operate remote control locomotives pursuant to § 240.107 of this chapter. Although this term is not defined in part 240, FRA intends for the term to have the same meaning in this rule as it does in part 240. FRA defines the term in this rule to avoid any confusion as to who this rule is referring to when it references a remote control operator.

Substance Abuse Disorder³

The term “substance abuse disorder” refers to a psychological or physical dependence on alcohol or a drug or another identifiable and treatable mental or physical disorder involving the abuse of alcohol or drugs as a primary manifestation. FRA intends for this definition to include drug and alcohol users who engage in abuse patterns which result in ongoing safety risks and violations of FRA drug and alcohol prohibitions. These types of substance abusers may demonstrate compulsive, excessive, or self-damaging use of drugs or alcohol such as may manifest as a DUI or DWI, a violation of FRA drug or alcohol prohibitions, substance-related accidents or incidents, or substance-related behavior which has resulted in a significant safety breach while under the influence or impaired (including hangover effect). Often these patterns of abuse may eventually result in dependence, physiological injury, or psychological harm, but are not necessarily defined by a diagnosis offered by a health care professional.

A substance abuse disorder is “active” within the meaning of this rule if the person (1) Is currently using alcohol or other drugs, except under medical supervision consistent with the restrictions described in § 219.103 of this chapter or (2) has failed to successfully complete primary treatment or successfully participate in aftercare as directed by a Substance Abuse Professional (SAP) or Drug and Alcohol Counselor (DAC).

The definition of substance abuse disorder in this rule is the same as the definition in part 240 except in two respects. First, part 240’s definition refers to an “EAP Counselor” rather than a SAP or DAC. Since SAPs and DACs often have more stringent credential, knowledge, training, and

³ The section-by-section analysis of the term “substance abuse disorder” in the NPRM has been revised in this final rule to reflect more accurately the approach taken by FRA to substance abuse disorders in parts 219 and 240.

continuing education requirements relating to substance abuse than EAPs, SAPs and DACs may be better qualified to direct a person's treatment or aftercare. Second, part 240 uses the phrase "is currently using alcohol and other drugs" when describing active substance abuse disorders. The rule revises that phrase to read "is currently using alcohol or other drugs." FRA made that revision to clarify its intent that a person with an active substance abuse disorder could be using alcohol or other drugs.

The definition for "substance abuse disorder" is similar to the language employed to govern disposition of employees referred to an employee assistance program under the "co-worker report" (bypass) provision of the alcohol/drug regulations. It describes the condition of substance abuse or chemical dependency which requires intervention and/or treatment as determined by an appropriate professional. FRA's intent is that a person with uncontrolled use of alcohol or drugs is not a suitable candidate for the highly sensitive duties entrusted to a conductor.

The definition explains that the disorder is considered "active" within the meaning of the rule if the person is not currently abstaining from use of alcohol and drugs (except under medical supervision consistent with FRA's alcohol/drug regulations), has failed to successfully participate in aftercare as directed by a SAP or DAC, or has failed to successfully complete the assigned course of education, counseling, or treatment as required. FRA is aware that many individuals abuse alcohol and drugs, with consequent ill-effects on their health and potential implications for fitness, without fitting within common definitions of chemical dependency. The critical point here with respect to safety is that conductors not be in the grip of uncontrolled abuse patterns that, if addressed through treatment and permanent abstinence, could be put behind them.

Substance Abuse Professional (SAP)

The term "Substance Abuse Professional" (SAP) means a person who meets the qualifications of a SAP, as provided in 49 CFR part 40. To avoid interfering with the established rules and definitions in DOT's drug and alcohol regulations, the reference to a duty found in the NPRM's definition of SAP has been deleted.

Territorial Qualifications

The term "territorial qualifications" means possessing the necessary

knowledge concerning a railroad's operating rules and timetable special instructions including; familiarity with applicable *main track* and *other than main track physical characteristics* of the territory over which the locomotive or train movement will occur. Although not defined in part 240, the term is derived from part 240's requirement that, with certain exceptions, a locomotive engineer may not operate a locomotive over a territory unless the engineer is "qualified on the physical characteristics of the territory." See 49 CFR 240.231. Pursuant to § 242.301 of this rule, a person, with certain exceptions, could not serve as a conductor unless the person was certified and possessed the necessary territorial qualifications for the applicable territory.

Tourist, Scenic, Historic, or Excursion Operations That Are Not Part of the General Railroad System of Transportation

The final rule offers a definition for the phrase "tourist, scenic, historic, or excursion operations that are not part of the general railroad system of transportation" in order to explain the plain meaning of that phrase as used in the section. See § 242.3. The phrase means a tourist, scenic, historic, or excursion operation conducted only on track used exclusively for that purpose (*i.e.*, there is no freight, intercity passenger, or commuter passenger railroad operation on the track). If there is any freight, intercity passenger, or commuter passenger railroad operation on the track, the track would be considered part of the general system. See 49 CFR part 209, app. A. In the analysis for the applicability section, there is an explanation for why FRA is proposing not to exercise its jurisdiction over these types of railroad operations.

Section 242.9 Waivers

This section tracks the regulatory language in 49 CFR 240.9 and provides the requirements for a person seeking a waiver of any section of this rule.

Section 242.11 Penalties and Consequences for Noncompliance

This section tracks the regulatory language in 49 CFR 240.11 and provides minimum and maximum civil penalty amounts determined in accordance with the Federal Civil Penalties Inflation Adjustment Act of 1990, Public Law 101-410 Stat. 890, 28 U.S.C. 2461 note, as amended by the Debt Collection Improvement Act of 1996 Public Law 104-134, April 26, 1996, and the RSIA.

Section 242.13 Information Collection Requirements

This section lists the sections of the rule which contain information collection requirements.

Subpart B—Program and Eligibility Requirements

This subpart contains the basic elements of the conductor certification program required by this rule. Based on the RSIA's requirement for "certification" of conductors and FRA's experience with certification of locomotive engineers, this rulemaking adopts a certification system (*i.e.*, FRA sets eligibility criteria but leaves it to the railroads to evaluate candidates by those standards) rather than a traditional licensing system (*i.e.*, a government agency sets eligibility criteria and evaluates candidates). As with part 240, this rule affords railroads considerable discretion in the daily administration of their certification programs.

Section 242.101 Certification Program Required

This section requires railroads to have a written program composed of six elements, each of which comports with specific provisions relating to that element. The effective date of the final rule is January 1, 2012. The rest of the dates provided in this rule (*e.g.*, dates by which each railroad must designate its eligible conductors in § 242.105) are based on that effective date.

Section 242.103 Approval of Design of Individual Railroad Programs by FRA

This section requires each railroad to submit its certification program to FRA for approval in accordance with the schedule provided in the final rule. The schedule for submissions in paragraph (a) requires Class I railroads, Amtrak, the commuter railroads, and Class II railroads to submit their programs at an earlier date than the Class III railroads or others not classified elsewhere. The format and contents of the submission are discussed at length in appendix B to this rule.

Unlike part 240, this rule requires railroads to serve a copy of their submissions, resubmissions and material modifications on the president of each labor organization that represents the railroad's certified conductors. Within 45 days of the filing of any of those submissions with FRA, any designated representative of certified conductors could submit comments on the railroad's submissions to FRA. Although FRA, and not the commenters, will determine whether a railroad's submission is approved, FRA

expects that comments will be useful in determining whether the railroad's program conforms to the criteria set forth in this rule.

This section also requires each railroad to indicate how it intends to employ future conductors. If a railroad accepts the responsibility for training a previously uncertified person to become a conductor, the railroad must explain its training regimen for such trainees, including provisions for relying on an outside training organization to provide the actual training.

The rule provides 30 days for FRA review and approval of railroad programs. FRA is proceeding in this manner because most railroads have existing programs, including locomotive engineer certification programs, intended to accomplish a similar goal that can be easily modified. The quality of such programs is generally good and the problems that may be encountered would not likely involve basic design flaws and generally would not surface until FRA has had time to observe the actual administration of the program. In screening all submissions, FRA should be able to quickly detect any substantial deficiencies. Given the quality of existing programs, FRA sees little value in delaying implementation of the programs for time-consuming agency review. FRA may, of course, disapprove any program during the review cycle or at a later date. FRA will explain any deficiencies in writing. This section requires a timely railroad response to an FRA disapproval action as a railroad will have no more than 30 days to revise and resubmit its program.

Paragraph (g)(2) of this section, which has been modified from the NPRM, provides that if the Administrator informs a railroad of deficiencies in its program more than 30 days after the initial filing date, the original program may remain in effect until 30 days after approval of the revised program is received so long as the railroad has complied with the requirements for resubmitting a program that was deemed deficient.

Section 242.105 Schedule for Implementation

This section contains the timetable for implementation of the rule. Paragraphs (a) and (b) of this section require that railroads, in writing, designate as certified conductors all persons authorized by the railroad to perform the duties of a conductor as of the effective date of the final rule, or authorized between the effective date of the final rule and dates specified in paragraph (d) or (f) of this section, and to issue a certificate to each person it

designates. The mandatory designation requirement of this section is included to address the concerns of some Working Group members that railroads should not be given the discretion to potentially engage in disparate treatment of its employees (*i.e.*, designate and provide a certificate to some people who are authorized to perform the duties of a conductor as of the effective date of the final rule but not others).

Paragraph (c) of this section requires each railroad to make formal determinations concerning those employees it has designated as conductors within 36 months of the date for compliance by its class of railroad. Pursuant to this paragraph, a designated conductor may serve as a conductor for up to 36 months from the date of compliance for the railroad (*i.e.*, the date specified in paragraph (d) or (e) of this section). At the end of the 36 months, however, the designated conductor can no longer serve as a conductor unless he or she successfully completes the tests and evaluations provided in subpart B of this rule (*i.e.*, the full certification process). Railroads should note that they may not test and evaluate a designated conductor or conductor candidate under subpart B of this rule until they have a certification program approved by the FRA pursuant to § 242.103.

In order to test and evaluate all of its designated conductors by the end of the 36-month period, a large railroad will likely have to begin that process well in advance of the end of the 36 months. For example, paragraph (c), which is derived from part 240's designation provision, would permit a railroad to test and evaluate one third of its designated conductors within 12 months of the railroad's date of compliance; another one third within 24 months of its date of compliance; and the final one third within 36 months of its date of compliance.

Some of the Working Group members raised concerns about designated conductors who would be eligible to retire within 36 months of the date for compliance by their class of railroad. Specifically, some members did not believe it was an efficient use of resources to perform the full certification process on a designated conductor who was going to retire before the end of the 36-month designation period. To address those concerns, paragraph (c)(1) provides that a designated conductor, who is eligible to receive a retirement pension in accordance with the terms of an applicable agreement or with the terms of the Railroad Retirement Act (45

U.S.C. 231) within 36 months prior to the date they would be required to be tested and evaluated under subpart B of this rule, may request, in writing, that the railroad not perform the full certification process on that designated conductor until 36 months from the date of required testing and evaluation.

Paragraph (c)(2) provides that, upon receipt of that written request, a railroad may wait to perform the full certification process on the person making the request until the end of the 36-month designation period. Thus, paragraphs (c)(1) and (c)(2) allow designated conductors to serve as conductors for the full 36-month designation period and then retire before being subjected to the full certification process.

While it is in the railroads' interest not to perform the full certification process for a person who is going to retire once the designation period expires and thus in their interest to grant as many requests as possible, it may not be feasible to accommodate every request that is made. If, for example, a significant number of designated conductors on a railroad properly request that the railroad wait to recertify them at the end of the designation period, but then do not, in fact, retire by the expiration of the 36-month designation period, the railroad might not be able to certify everyone in time and would risk violating this final rule. In recognition of that risk and the need to give the railroads some flexibility to comply with the rule, paragraph (c)(2) also provides that a railroad that grants any request must grant the request of all eligible persons "to every extent possible."

In addition, paragraph (c)(3) provides that a designated conductor who is also subject to recertification under part 240 may not make a request under paragraph (c)(1) of this section. That provision recognizes that railroads would likely want to have concurrent certification processes for certifying a person who will be both a certified locomotive engineer and a conductor and thus it would not be appropriate, in that instance, for a designated conductor who is already subject to recertification under part 240 to make a request to delay the full conductor certification process.

Paragraphs (d), (e), and (f) provide that after specified dates, no railroad may certify or recertify a person as a conductor and no person may serve as a conductor unless that person had been tested and evaluated in accordance with the procedures provided in subpart B of the rule and issued a certificate. Interested parties should note that the

month provided in paragraph (e) has changed from September 2012 (as provided in the NPRM) to October 2012 so that Class III railroads would have approximately the same amount of time (*i.e.*, two months) as Class I, II, and commuter railroads between submission of the program to FRA and the time for having an approved program in place.

Section 242.107 Types of Service

This section creates two types of conductor service: conductor and passenger conductor. As indicated in the definition section of this rule, a "passenger conductor" is a "conductor" who has also received emergency preparedness training under 49 CFR part 239.

Paragraph (c) of this section, derived from 49 CFR 240.107(e), prohibits a railroad from reclassifying the certification of any type of certified conductor to a different type of conductor certification during the period in which the certification is otherwise valid except when a conductor completes 49 CFR part 239 emergency training and is certified as a passenger conductor. For example, this rule prohibits a railroad from requiring a passenger conductor to exchange his or her passenger conductor certificate for a conductor certificate during the period in which the passenger conductor certificate is otherwise valid.

While this rule prohibits the practice of reclassification, it does not prevent the railroads from pursuing other measures to ensure the safe performance of conductor service. For example, the rule does not prevent a railroad from placing restrictions on a certificate pursuant to paragraph (d) of this section. It should be noted, however, that while paragraph (d) permits a railroad to place restrictions on a certificate, any restrictions would be applied and reviewed in accordance with internal railroad rules, procedures and processes. Part 242 does not govern the issuance or review of restrictions as that would be a matter handled under a railroad's internal discipline system or collective bargaining agreement. *See* § 242.5(a), (b), and (d).

Section 242.109 Determinations Required for Certification and Recertification

This section lists the determinations required for evaluating a candidate's eligibility to be certified or recertified. The reference to § 242.403 in paragraph (a) of this section is to ensure that railroads determine that a candidate is not currently ineligible to hold a certification due to a revocation addressed in subpart E of this rule.

Paragraph (b)(1) has been modified to clarify the intent of that section. FRA deleted references to "railroad employment" records and "railroad safety conduct" since the paragraph also applies to non-railroad conduct such as motor vehicle operation. Interested parties should note that despite the provisions in §§ 242.111 and 242.115 requiring a review of safety conduct information from the preceding 5 years, paragraph (b)(1) of this section does not permit a railroad to consider information concerning safety conduct that occurred prior to the effective date of this final rule. Although that paragraph may result in an evaluation of less than 5-years's worth of information for some conductors, it is included in part 242 for the reasons the provision was also included in the part 240 rulemaking. *See* 56 FR 28228, 28242 (June 19, 1991).

Since motor vehicle data is required to be sent to the railroad rather than to the candidate, paragraphs (d) and (e) of this section require a railroad to provide a candidate for certification or recertification an opportunity to review and comment on any record which contains adverse information. This review will avoid the potential for reliance on records that were somehow erroneously associated with a candidate.

Paragraph (g) of this section provides flexibility to railroads and conductors or conductor candidates in obtaining the information required by §§ 242.111 and 242.113. For example, paragraph (g) would permit a conductor and a railroad to enter into an agreement allowing a railroad to request the conductor's service record from a previous employing railroad pursuant to § 242.113(c).

Section 242.111 Prior Safety Conduct as Motor Vehicle Operator

This section, derived from 49 CFR 240.111 and 240.115, provides the requirements and procedures that a railroad must follow when evaluating a conductor or conductor candidate's prior conduct as a motor vehicle operator. Although some members of the Working Group suggested that information regarding the prior safety conduct as a motor vehicle operator was unnecessary in determining whether a person should be certified as a conductor, FRA believes that the prior safety conduct of a motor vehicle operator is one indicator of that person's drug and/or alcohol use and therefore an important piece of information for a railroad to consider.

Pursuant to this section, each person seeking certification or recertification as a conductor must request in writing that

the chief of each driver licensing agency that issued him or her a driver's license within the preceding five years provide a copy of the person's driving record to the railroad. Unlike part 240, this rule would not require individuals to also request motor vehicle operator information from the National Driver Registry (NDR). It is FRA's understanding that, based on the NDR statute and regulation (*see* 49 U.S.C. chapter 303 and 23 CFR part 1327), railroads are prohibited from running NDR checks or requesting NDR information from individuals seeking employment as certified conductors.

During the Working Group meetings, members of the Working Group raised concerns about conductor candidates who had properly requested motor vehicle operator information but were unable to be certified or recertified as conductors because of a delay or mix-up by a driver licensing agency in sending the required information to the railroad. To address that concern, paragraphs (c) and (d) of this section require a railroad to certify or recertify a person for 60 days if the person: (1) Requested the required information at least 60 days prior to the date of the decision to certify or recertify; and (2) otherwise meets the eligibility requirements provided in § 242.109 of this rule. If a railroad certifies or recertifies a person for 60 days pursuant to paragraphs (c) or (d) but is unable to obtain and evaluate the required information during those 60 days, the person is ineligible to perform as a conductor until the information can be evaluated. However, if a person is simply unable to obtain the required information, that person or the certifying or recertifying railroad could petition for a waiver from FRA (*see* 49 CFR part 211). During the pendency of the waiver request, a railroad would have to certify or recertify a person if the person otherwise meets the eligibility requirements of § 242.109 of this final rule.

Paragraph (l) of this section requires certified conductors or persons seeking initial certification to notify the employing railroad of motor vehicle incidents described in paragraph (n) of this section within 48 hours of the conviction or completed state action to cancel, revoke, suspend, or deny a motor vehicle driver's license. The paragraph also provides that, for purposes of conductor certification, a railroad cannot have a more restrictive company rule requiring an employee to report a conviction or completed state action to cancel, revoke, or deny a motor vehicle drivers license in less than 48 hours.

The reasoning behind paragraph (l) involves several intertwined objectives. As a matter of fairness, a railroad should not revoke, deny, or otherwise make a person ineligible for certification until that person had received due process from the state agency taking the action against the motor vehicle license. Otherwise, action pursuant to this part might be deemed premature since the American criminal justice system is based on the concept of a person being innocent until proven guilty. Further, by not requiring reporting until 48 hours after the completed state action, the rule will have the practical effect of ensuring that a required referral to a DAC under paragraph (o) of this section would not occur prematurely. Interested parties should note however, that paragraph (l) does not prevent an eligible person from choosing to voluntarily self-refer pursuant to § 242.115(d)(3). Nor does it prevent the railroad from referring the person for an evaluation under an internal railroad policy if other information exists that identifies the person as possibly having a substance abuse disorder. Further, the restriction applies only to actions taken against a person's certificate and does not effect on a person's right to be employed by that railroad.

As mentioned above, paragraph (o) of this section provides that if such a motor vehicle incident described in paragraph (n) is identified, the railroad is required to provide the data to its DAC along with "any information concerning the person's railroad service record." Furthermore, the person would have to be referred for evaluation to determine if the person had an active substance abuse disorder. If the person has such a disorder, the person could not be currently certified. Alternatively, even if the person is evaluated as not currently affected by an active substance abuse disorder, the railroad would be required, if recommended by a DAC, to condition certification upon participation in any needed aftercare and/or follow-up testing for alcohol or drugs, or both. The intent of this provision is to use motor vehicle records to expose conductors or conductor candidates who may have active substance abuse disorders and make sure they are referred for evaluation and any necessary treatment before allowing them to perform safety sensitive service. Interested parties should note that any testing performed as a result of a DAC's recommendation under paragraph (o) will be done under company authority, not Federal, although the testing will still be required to comply with the "technical

standards" of part 219, subpart H, and part 40.

Paragraph (o)(5) has been added to the final rule to clarify that a failure to cooperate in the DAC evaluation will result in the person being ineligible to perform as a conductor until such time as the person cooperates in the evaluation.

Section 242.113 Prior Safety Conduct as an Employee of a Different Railroad

This section of the rule, which is derived from 49 CFR 240.113 and 240.205, provides a process for requesting information regarding the candidate's prior safety conduct, if any, as an employee of a different railroad.

Section 242.115 Substance Abuse Disorders and Alcohol/Drug Rules Compliance

This section, which is derived from 49 CFR 240.119 and 240.205, addresses two separate dimensions of the alcohol/drug problem in relation to conductors—(1) Active substance abuse disorders and (2) specific alcohol/drug regulatory violations. This section and § 242.111 address certain situations in which inquiry must be made into the possibility that the individual has an active substance abuse disorder if the individual is to obtain or retain a certificate. The fact that specific instances are cited in this section would not exclude the general duty of the railroad to take reasonable and proportional action in other appropriate cases. Declining job performance, extreme mood swings, irregular attendance and other indicators may, to the extent not immediately explicable, indicate the need for an evaluation under internal railroad policies.

FRA acknowledges that there could be legitimate reasons why someone might exhibit some or all of the conditions identified above. However, those conditions, to the extent not immediately explicable, may also indicate a need for an evaluation. The purpose of identifying conditions is not to require (and does not require) the railroads to order an evaluation anytime a listed condition is exhibited. Rather, FRA is simply providing guidance as to conditions that may, given the context, call for an evaluation under internal railroad policies. Moreover, FRA remains vigilant of harassment and intimidation and will take appropriate action where such conduct is discovered.

Paragraph (a) requires each railroad to address both dimensions of this issue in its program. Paragraphs (b) and (c) require each railroad to determine that a person initially certifying or a

conductor recertifying meets the eligibility requirements of this section. Additionally, each railroad is required to retain the documents used to make that determination.

Paragraph (d) provides that a person with an active substance abuse disorder cannot be currently certified as a conductor. This means that appropriate action must be taken with respect to a certificate (whether denial or suspension) whenever the existence of an active substance abuse disorder comes to the official attention of the railroad, with the exception discussed below. Paragraph (d) also provides a mechanism for an employee to voluntarily self-refer for substance abuse counseling or treatment.

Paragraph (e) addresses conduct constituting a violation of § 219.101 or § 219.102 of the alcohol/drug regulations. Section 219.101 prohibits any employee from going on or remaining on duty in covered service while using, possessing, or being under the influence of or impaired by alcohol or a controlled substance or with a blood alcohol concentration of .04 or more. An employee may also not use alcohol either within four hours of reporting for covered service or after receiving notice to report for covered service, whichever is lesser. This is conduct that specifically and directly threatens safety in a way that is wholly unacceptable, regardless of its genesis and regardless of whether it has occurred previously. In its more extreme forms, such conduct is punishable as a felony under the criminal laws of the United States (18 U.S.C. 341 *et seq.*) and a number of states.

Section 219.102 prohibits use of a controlled substance by a covered employee, at any time, on or off duty, except under the exception for approved medical use. Abuse of marijuana, cocaine, amphetamines, and other controlled substances poses unacceptable risks to safety.

Under the alcohol/drug regulations, whenever a violation of § 219.101 or § 219.102 is established based on authorized or mandated chemical testing, the employee must be removed from service and may not return until after a SAP evaluation, any needed treatment, or a negative return-to-duty test, and is subject to follow-up testing (as required by § 219.104). This structure suggests an absolute minimum for action when a conductor is determined to have violated one of these prohibitions. Considering the need both for general and specific deterrence with respect to future unsafe conduct, additional action should be premised on

the severity of the violation and whether the same individual has prior violations.

One key consideration in evaluating this conduct and appropriate responses is the duration of retrospective review. This rule requires railroads to consider conduct that occurred within the period of 60 consecutive months prior to the review. This is the same period provided in this rule as the maximum period of ineligibility for certification following repeated alcohol/drug violations and is the same period used in part 240. Use of a 5-year cycle reflects anecdotal experience in the railroad industry indicating that conduct committed as much as 5 years before may tend to predict future alcohol or drug abuse behavior (and recognizes the reality that most individual violations are probably not detected). It also reflects a certain confidence in the resilience of human nature—*i.e.*, a reasonable expectation that the person who remains in compliance for that period of time will not again be found in violation. Of course, railroads retain the flexibility to consider prior conduct (including conduct more than 5 years prior) in determining whom they will hire as conductors.

Interested parties should note that conduct violative of the FRA proscriptions against alcohol and drugs need not occur while the person is serving in the capacity of a conductor in order to be considered. For instance, an employee who violated § 219.101 while working as a brakeman and then sought conductor certification six months later (under the provision described below) would not be currently eligible for certification. The same is true under part 240—an employee who violates § 219.101 while working as a brakeman and then seeks locomotive engineer certification six months later would not be eligible for certification at that time. The railroad's responsibility would not be limited to periodic recertification. This rule requires a review of certification status for any conduct in violation of § 219.101 or § 219.102.

The rule requires a determination of ineligibility for a period of 9 months for an initial violation of § 219.101. This parallels the 9-month disqualification in § 240.119(c)(4)(iii). FRA does not believe that a conductor should be able to seek the shelter of a collective bargaining agreement or more lenient company policy in the case of a clear on-the-job violation, insofar as Federal eligibility to serve as a conductor is concerned.

Specifying a period of ineligibility serves the interest of deterrence while giving further encouragement to co-workers to deal with the problem before

it is detected by management. In order to preserve and encourage co-worker referrals, the 9-month period can only be waived in the case of a qualifying co-worker report (*see* § 219.405). FRA believes that this distinction in treatment is warranted as a strong inducement to participation because co-worker referral programs help identify troubled employees prior to those employees getting into accidents and incidents. A strong inducement to refer a co-worker is a worthy goal if it may contribute to a reduction in accidents and incidents. Although FRA does not know how many actual co-worker reports may be generated, the intended result would be served if an atmosphere of intolerance for drug and/or alcohol abusing behavior is reinforced in the workplace and violators know that they may be reported by their colleagues if they report for duty impaired.

In the case of a second violation of § 219.101, the conductor would be ineligible for a period of 5 years. Given railroad employment practices and commitment to alcohol/drug compliance, it is likely, of course, that any individual so situated may also be permanently dismissed from employment. However, it is important that the employing railroad also follow through and revoke the certificate under this rule so that the conductor could not go to work for another railroad within the 5-year period using the unexpired certificate issued by the first railroad as the basis for certification. These sanctions mirror the sanctions in § 240.119.

Under this rule, one violation of § 219.102 within the 5-year window would require only temporary suspension and the minimum response described in § 242.115(f) (referral for evaluation, treatment as necessary, negative return-to-duty test, and appropriate follow-up). This parallels the approach taken in part 240 and reflects FRA's wish not to undercut the therapeutic approach to drug abuse employed by many railroads. This approach permits first-time positive drug tests to be handled in a non-punitive manner that concentrates on remediation of any underlying substance abuse problem and avoids the adversarial process associated with investigations, grievances and arbitrations under the Railway Labor Act and collective bargaining agreements. A second violation of § 219.102 would subject the employee to a mandatory 2-year period of ineligibility. A third violation within 5 years would lead to a 5-year period of ineligibility.

This rule also addresses violations of §§ 219.101 and 219.102 in combination. A person violating § 219.101 after a prior § 219.102 violation would be ineligible for 3 years; and the same would be true for the reverse sequence.

Refusals to participate in chemical tests are treated as if the test were positive. A refusal to provide a breath or body fluid sample for testing under the requirements of 49 CFR part 219 when instructed to do so by a railroad representative are treated, for purposes of ineligibility under this section, in the same manner as a violation of: (1) § 219.101, in the case of a refusal to provide a breath sample, or a blood specimen for mandatory post-accident toxicological testing; or (2) § 219.102, in the case of a refusal to provide a urine specimen for testing. Interested parties should note that 49 CFR 40, subpart I, provides the medical conditions under which an individual's failure to provide an sufficient sample is not deemed a refusal. Moreover, subpart G of FRA's Control of Alcohol and Drug Use Regulation excuses a covered employee from compliance with the requirement to participate in random drug and alcohol testing "in the case of a documented medical or family emergency." *See* 49 CFR 219.603 and 219.609. Those provisions are incorporated into this rule's use of the word "refuses."

Interested parties should also note that if a person, covered by 49 CFR part 219, refuses to provide a breath or a body fluid specimen or specimens when required to by the railroad under a mandatory provision of 49 CFR part 219, then the railroad, apart from any action it takes under part 242, is required to remove that person from covered service and disqualify that person from working in covered service for 9 months. *See*, 49 CFR 219.104 and 219.107; *see also*, 49 CFR part 219 subpart H and 49 CFR 40.191 and 40.261. Paragraph 242.115(e)(4)(iv)(B) has been modified in this final rule by removing the subpart citations and adding the phrase "for alcohol testing." Those modifications are simple clarifications to conform the final rule to the provisions of part 219.

Paragraph (f) prescribes the conditions under which employees may be certified or recertified after a determination that the certification should be denied, suspended, or revoked, due to a violation of § 219.101 or § 219.102 of the alcohol/drug regulations. These conditions are derived from the conditions in § 240.119(d) and closely parallel the return-to-duty provisions of the alcohol/drug rule. Interested parties should note

that 242.115(f)(1)(iii) has been clarified in this final rule with respect to alcohol concentration to more accurately reflect the provisions of FRA's alcohol/drug rule. Interested parties should also note that the regulation does not require compensation of the employee for the time spent in this testing, which is a condition precedent to retention of the certificate; but the issue of compensation would ultimately be resolved by reference to the collective bargaining agreement or other terms and conditions of employment under the Railway Labor Act. Moreover, a railroad that intends to withdraw its conditional certification must afford the conductor the hearing procedures provided by § 242.407 if the conductor does not waive his or her right to the hearing.

Paragraph (g) ensures that a conductor, like any other covered employee, can self-refer for treatment under the alcohol/drug rule (§ 219.403) before being detected in violation of alcohol/drug prohibitions and would be entitled to confidential handling of that referral and subsequent treatment. This means that a railroad would not normally receive notice from the DAC of any substance abuse disorder identified as a result of a voluntary self-referral under 49 CFR 219.403. However, the paragraph also requires that the railroad policy must (rather than may) provide that confidentiality is waived if the conductor fails to participate successfully in treatment as directed by the DAC pursuant to 49 CFR 219.403, to the extent that the railroad must receive notice that the employee has an active substance abuse disorder so that appropriate certificate action can be taken. The effect of this provision is that the certification status of a conductor who seeks help and cooperates in treatment will not be affected, unless the conductor fails to follow through.

Section 242.117 Vision and Hearing Acuity

This section contains the requirements for visual and hearing acuity testing that a railroad must incorporate in its conductor certification program. The visual requirements are the same as those provided in 49 CFR 240.121. Although the testing procedures and standards for the hearing requirements are more stringent than those contained in 49 CFR 240.121 and were derived from the procedures and standards provided in 49 CFR part 227, the criteria that must be met to pass the hearing test is identical to the criteria in part 240.

Paragraph (f), is intended to address, among other things, situations in which a conductor's certificate states that he or

she is required to use a corrective device, such as glasses, but the conductor then undergoes a corrective procedure, such as laser eye surgery, which eliminates the need for the corrective device. If that conductor wants to serve as a conductor without using the corrective device listed on the card, then, following the corrective procedure, he or she should obtain a written determination from the railroad's medical examiner that the conductor can safely perform without using the corrective device. In addition, the certificate should be updated to reflect that the conductor is no longer required to use the corrective device while serving as a conductor.

Although some individuals may not be able to meet the threshold acuity levels in this rule, they may be able to compensate in other ways that will permit them to function at an appropriately safe level despite their physical limitations. Paragraph (j) of this section permits a railroad to have procedures whereby doctors can evaluate such individuals and make discrete determinations about each person's ability to compensate for his or her physical limitations. If the railroad's medical examiner concluded that an individual had compensated for his or her limitations and could safely serve as a conductor on that railroad, the railroad could certify that person under this regulation once the railroad possesses the medical examiner's professional medical opinion to that effect.

Paragraph (k) of this section addresses the issue of how soon after learning of a deterioration of his or her best correctable vision or hearing a certified conductor would have to notify the railroad of the deterioration. FRA is concerned with the safe performance of conductor service, not whether a person can notify a railroad within a set time frame. Thus, paragraph (k) requires notification "prior to any subsequent performance as a conductor." Certified conductors should note that willful noncompliance with this requirement could result in enforcement action.

As mentioned above, it is possible that a regulation recommended by the Medical Standards Working Group and adopted by FRA could contain requirements that supersede the hearing and vision standards and requirements in this rule.

Section 242.119 Training

This section, in compliance with the training requirements of the RSLA, requires railroads to provide initial and periodic training of conductors. That training is necessary to ensure the

conductors have the knowledge, skills, and abilities necessary to competently and safely perform all of the safety-related duties mandated by Federal laws, regulations, and orders.

Paragraph (c) of this section requires railroads to document a conductor's knowledge of, and ability to comply with, Federal railroad safety laws and regulations, and railroad rules used to implement them. In addition, that paragraph requires railroads to document that a conductor demonstrated that he or she is qualified on the physical characteristics of the railroad, or its pertinent segments, over which that person will perform service. This section also requires railroads to review and modify their training program whenever new safety-related railroad laws, regulations, technologies, procedures, or equipment are introduced into the workplace.

Under this section, railroads have latitude to design and develop the training and delivery methods they will employ; but paragraphs (d), (e), and (f) provide requirements for railroads that elect to train a previously untrained person to be a conductor. Pursuant to paragraph (d), a railroad that makes this election would be required to determine how training must be structured, developed, and delivered, including an appropriate combination of classroom, simulator, computer-based, correspondence, on-the-job training, or other formal training.

Paragraphs (g), (h), (i), (j), and (k) of this section contain the requirements with respect to acquiring familiarity with the physical characteristics of a territory. Except for the requirements in paragraphs (j) and (k), the requirements parallel those in part 240. Paragraphs (j) and (k) of this section require railroads to designate in their programs the time period in which a conductor must be absent from a territory or yard, before requalification on physical characteristics is required and the procedures used to qualify or requalify a person on the physical characteristics.

Paragraph (l) requires each railroad to provide for the continuing education of certified conductors to ensure that each conductor maintains the necessary knowledge concerning railroad safety and operating rules and compliance with all applicable Federal regulations, including, but not limited to, hazardous materials, passenger train emergency preparedness, brake system safety standards, pre-departure inspection procedures, and passenger equipment safety standards, and physical characteristics of a territory. This paragraph is derived from 49 CFR 240.123(b).

As mentioned above it is possible that a regulation recommended by the Training Standards and Plans Working Group and adopted by FRA might include different or additional training requirements than those found in this rule. To the extent possible and appropriate, FRA conformed the training requirements in this rule to the recommendations developed by Training Standards and Plans Working Group. However, FRA does not know at this time what the final training regulation will provide. Therefore, some modification of the training requirements in this rule may be necessary to conform to the final requirements of any training regulation.

Section 242.121 Knowledge Testing

This section, derived from 49 CFR 240.125 and 240.209, requires railroads to provide for the initial and periodic testing of conductors. That testing will have to effectively examine and measure a conductor's knowledge of five subject areas: Safety and operating rules; timetable instructions; compliance with all applicable Federal regulations; the physical characteristics of the territory on which a person will be or is currently serving as a conductor; and the use of any job aid that a railroad may provide a conductor.

Under this section, railroads have discretion to design the tests that will be employed; for most railroads that will entail some modification of their existing "book of rules" examination to include new subject areas. This section does not specify things like the number of questions to be asked or the passing score to be obtained. However, it does require that the test not be conducted with open reference books unless use of such materials is part of a test objective and that the test be in written or electronic form. Interested parties should note that a railroad may not give an all open book exam. Some portion of the test must be closed book. Since the testing effort selected by the railroad must be submitted to FRA for approval, the exercise of the discretion being afforded railroads by this section will be monitored by FRA.

To address a concern of some of the members of the Working Group that persons being tested were unable to obtain clarification of test questions by someone who possessed knowledge of a relevant territory, paragraph (e) of this section requires railroads to provide the person(s) being tested with an opportunity to consult with a supervisory employee, who possesses territorial qualifications for the territory, to explain a question.

Section 242.123 Monitoring Operational Performance

This section, derived from 49 CFR 240.129 and 240.303, contains the requirements for conducting unannounced compliance tests.

Paragraph (b) of this section requires each railroad to have a program to monitor the conduct of its conductors by performing unannounced operating rules compliance tests. The paragraph also provides procedures to address the testing of certified conductors who are not performing a service that requires certification under this part. FRA understands that railroads may not be able to provide those conductors with the annual, unannounced compliance test. Unlike part 240, which requires railroads to seek a waiver from FRA's Safety Board for engineers their unable to annually test, this paragraph does not require railroads to give an unannounced compliance test to conductors who are not performing service requiring certification. Moreover, the railroads are given approximately a month to test those conductors returning to service.

Paragraph (c) provides that each conductor must be given at least one unannounced compliance test in each calendar year by a railroad officer who meets the requirements of 49 CFR 217.9(b)(1).

Paragraph (d) provides the operational tests that conductors and passenger conductors must be tested on. That paragraph also allows passenger conductors who do not require compliance with 49 CFR 218 subpart F, except under emergency circumstances, to meet the annual, unannounced test requirement with annual training. Interested parties should note that this paragraph has been revised from the NPRM to clarify that the annual training exception in paragraph (d)(2)(i) only applies to part 218 subpart F testing and that a railroad will still have to test on § 217.9.

Paragraph (e) of this section requires railroads to indicate the types of actions they will take in the event they find deficiencies with a conductor's performance during an unannounced compliance test. FRA believes it is up to each railroad to decide the appropriate action to take in light of various factors, including collective bargaining agreements. Further, FRA believes that the vast majority of railroads have adequate policies to deal with deficiencies with a conductor's performance and have handled them appropriately for many years.

To avoid restricting the options available to the railroads and employee

representatives to develop processes for handling test failures, FRA designed this regulation to be as flexible as possible. There are a variety of actions and approaches that a railroad could take in response to a test failure and FRA does not want to stifle a railroad's ability to adopt an approach that is best for its organization. Some of the actions railroads could consider include: Develop and provide formal remedial training for conductors who fail tests or have deficiencies in their performance; automatically download event recorder data, if relevant, upon a test failure or deficient performance in order to preserve evidence of the failure/deficiency; and require two supervisors to accompany a retest. Each railroad could also consider implementing a formal procedure whereby a conductor is given the opportunity to explain, in writing, the factors that he or she believes caused their test failure or performance deficiencies. This explanation may allow a railroad to determine what areas of training to focus on or perhaps discover that the reason for the failure/deficiency was due to something other than a lack of skills. FRA believes there are numerous other approaches that could and should be considered and evaluated by railroads and their employees. FRA realizes that a railroad's list of actions it will take in response to a test failure or deficient performance could be expansive given the various circumstances that could contribute to a test failure or deficient performance.

Paragraphs (b) and (f) of this section recognize that some certified conductors may not be performing a service that requires conductor certification, and thus, a railroad may not be able to provide those conductors with the annual, unannounced compliance test. For example, a certified conductor may be on furlough, in military service, off with an extended illness, or working in another service. Unlike part 240, which requires railroads to seek a waiver from FRA's Safety Board for engineers it is unable to annually test, this section does not require railroads to give an unannounced compliance test to conductors who are not performing service requiring certification. However, when the certified conductor returns to conductor service, he or she will have to be tested within 30 days of their return. Moreover, the railroad will have to retain a written record documenting certain dates regarding a conductor's service.

Section 242.125 Certification Determinations Made by Other Railroads

This section, derived from 49 CFR 240.225, provides the requirements that apply when a certified or previously certified conductor is about to begin service for a different railroad. The section permits the hiring railroad to rely on determinations made by another railroad concerning a person's certification. However, the section requires a railroad's certification program to address how the railroad will administer the training of previously uncertified conductors with extensive operating experience or previously certified conductors who have had their certification expire. In both these instances, FRA is providing a railroad with the opportunity to shorten the on-the-job training that might be required if a person is treated as having no operational experience. If a railroad's certification program fails to specify how to train a previously certified engineer hired from another railroad, then the railroad must require the newly hired conductor to take the hiring railroad's entire training program.

Section 242.127 Reliance on Qualification Requirements of Other Countries

This section, derived from 49 CFR 240.227, provides Canadian railroads that operate in the United States and U.S. railroads that conduct joint operations with Canadian railroads the option to rely on the system of conductor certification established by the Canadian Government as long as the conductor is employed by a Canadian railroad.

Subpart C—Administration of the Certification Program

Section 242.201 Time Limitations for Certification

This section, derived from 49 CFR 240.217, contains various time constraints that preclude railroads from relying on stale information when evaluating a candidate for certification or recertification. Although some members of the Working Group advocated for extending the certification period from 3 years to 5 years, FRA could not discern the safety justification for doing so. FRA has, however, extended the period provided in § 240.217(a)(2) upon which a railroad could rely on a visual and hearing acuity examination from 366 days to 450 days. The 450 days corresponds to the requirement in § 227.109 that railroads must offer employees included in a hearing conservation program a

hearing test at an interval not to exceed 450 days.

Section 242.203 Retaining Information Supporting Determinations

This section, derived from 49 CFR 240.215, contains the record keeping requirements for railroads that certify conductors. While both § 240.215 and this section permit railroads to retain records electronically, paragraph (g) of this section provides more specific requirements regarding the electronic storage system used to retain the records than those found in § 240.215. In paragraph (g), FRA provides minimum standards for electronic record-keeping provisions that a railroad will have to utilize to maintain the records required by this section electronically. FRA recognizes the growing prevalence of electronic records, and acknowledges the unique challenges that electronic transmission, storage, and retrieval of records can present. FRA also recognizes the need to maintain the integrity and security of records stored electronically. Thus, FRA believes that more specific requirements for electronic storage systems than those found in § 240.215 are needed. Further, to allow for future advances in technology, the electronic record storage provisions in paragraph (g) are technology-neutral.

Section 242.205 Identification of Certified Persons and Record Keeping

This section, derived from 49 CFR 240.221, requires each railroad to maintain a list of its certified conductors. Although derived from § 240.221, this section also contains some significant differences. Unlike § 240.221(c) which requires the railroad responsible for controlling joint operations territory to maintain a list of all engineers certified to operate in the joint operations, paragraph (b) of this section requires the railroad that employs conductors working in joint operations territory to maintain the list.

With respect to engineers, FRA has found that, under actual industry practices, the controlling railroad seldom qualifies foreign engineers over its trackage. Rather, the controlling railroad usually qualifies the employing railroad's designated supervisor of locomotive engineers (DSLEs) on its territory and allows those DSLEs to qualify their own engineers on the controlling railroad's trackage. Considering that practice, the employing railroad would be better able to maintain the list of conductors it qualifies on the controlling railroad. Additionally, the employing railroad has more of an interest in keeping track

of its conductors that are qualified on the controlling railroad. Should an employing railroad order a crew for a train that will operate over the controlling railroad, and the crew is not qualified, the train would have to stop at the controlling railroad. Moreover, it is much easier for the employing railroad to keep the list updated as it qualifies conductors or it removes conductors who have lost qualification because of time limitations. This section also differs from § 240.221 in that this section makes it unlawful for a railroad to knowingly or an individual to willfully make a false entry on the list or to falsify the list. Similar language is found in § 240.215(i) but not in § 240.221.

While both § 240.221 and this section permit railroads to retain records electronically, paragraph (e) of this section provides more specific requirements regarding the electronic storage system used to retain the records than those found in § 240.215(f) and does not require a railroad to obtain FRA approval to maintain the records electronically. The electronic storage requirements in paragraph (e) of this section track those in § 242.203(g).

Section 242.207 Certificate Components

This section, derived from 49 CFR 240.223, contains the requirements for the certificate that each conductor must carry. To address the privacy concerns of some Working Group members, FRA's requirements for what must be on the certificate slightly differ from the certificate requirements in part 240. While § 240.223(a)(3) requires locomotive engineer certificates to include the full date of birth, § 242.207(a)(3) requires conductor certificates to include only the year of birth. While FRA expects that, in the future, § 240.223(a)(3) will be amended to conform to § 242.207(a)(3), FRA notes that pursuant to § 242.213(n), a single certificate issued to a person that is certified as both a conductor and a locomotive engineer will have to comply, for now, with § 242.207 and § 240.223.

Section 242.209 Maintenance of the Certificate

This section, derived from 49 CFR 240.305(b), (c) and (e), requires conductors to: Have their certificates in their possession while on duty as a conductor; display their certificates when requested to do so by FRA representatives, State inspectors authorized under 49 CFR part 212, and certain railroad officers; and notify a railroad if he or she is called to serve as

a conductor in a service that would cause them to exceed their certificate limits. Although State inspectors authorized under 49 CFR part 212 could be considered "FRA representatives," they are mentioned separately in this section to ensure that there would be no dispute regarding their authority.

Section 242.211 Replacement of Certificates

This section, derived from 49 CFR 240.301, requires railroads to have a system for the prompt replacement of certificates when necessary. Unlike § 240.301, which does not address the question of who will bear the cost of a replacement certificate, this section provides that certificates will be replaced by the railroad at no cost to the conductor. While FRA expected that the railroad would bear the cost for a replacement locomotive engineer certificate under part 240, a few Working Group members indicated that some locomotive engineers had been charged (or asked by a railroad to pay) for replacement certificates. The provision in this part clarifies that the railroad would bear the cost of replacement certificates.

To address the concerns of some Working Group members that a full replacement certificate can take some time to generate and provide to a conductor, paragraph (b) of this section permits railroads to issue temporary replacement certificates. The paragraph describes what the certificate must contain and who can authorize the temporary replacement. The temporary replacement certificate may be delivered electronically (*e.g.*, faxed, emailed, *etc.*) and may be valid for no more than 30 days.

Section 242.213 Multiple Certifications

This section permits a person to hold certification for multiple types of conductor service and/or certification for both conductor and locomotive engineer service. A railroad only needs to issue one certificate to a person with multiple certifications. However, a certificate issued to a person certified as a conductor and locomotive engineer will not only have to comply with § 242.207 but also with § 240.223. To the extent possible, a railroad that issues multiple certificates to a person will have to coordinate the expiration date of those certificates.

With the exception of a situation in which a conductor is removed from a train for a medical, police, or other such emergency, this section requires that a locomotive engineer, including a RCO, who is operating without an assigned

certified conductor to either be: (1) Certified as both a locomotive engineer and a conductor; or (2) accompanied by a certified conductor who will attach to the crew "in a manner similar to that of an independent assignment." Since a lone engineer or RCO would be serving as and performing duties as both locomotive engineer and conductor, FRA believes, and the Working Group and full RSAC voted to recommend, that the engineer or RCO must hold dual certification or be accompanied by a certified conductor. The language concerning how an accompanying conductor would attach to the crew conveys FRA's intent that this regulation be neutral on the issue of crew consist (*i.e.*, how many crewmembers must be on a train).

During the RSAC process, representatives of FRA, the railroads, and labor engaged in extensive discussions regarding the potential effect of § 242.213 ("Multiple certifications") on the issue of crew consist. It is FRA's intent that this conductor certification regulation, including § 242.213, be neutral on the crew consist issue. Nothing in part 242 should be read as FRA's endorsement of any particular crew consist arrangement.

In instances where a person, who is serving as both the conductor and the engineer (*i.e.*, a lone engineer or RCO), is involved in a revocable event, railroads may be faced with determining which certification to revoke. For example, a railroad that finds that a RCO, who is certified both as an engineer and as a conductor but who was not accompanied by a certified conductor, has failed to comply with prohibitions against tampering with a locomotive mounted safety device would have to determine whether to revoke the person's conductor certification pursuant to § 242.403(e)(5) or the person's locomotive engineer certification pursuant to § 240.117(e)(5). To address that situation, § 242.213(o) requires railroads to make the determination as to which certification to revoke based on the work the person was performing at the time the conduct occurred. This determination would be similar to the determination made under the reporting requirements in this rule (§ 242.215(f)) and under part 225 in which railroads determine whether an accident was caused by poorly performing what is traditionally considered a conductor's job function (*e.g.*, switch handling, derail handling, *etc.*) or whether it was caused by poorly performing what is traditionally considered a locomotive engineer's job function (*e.g.*, operation of the

locomotive, braking, *etc.*). Interested parties should note however, the preamble discussion of § 242.403(f) which discusses situations in which multiple revocable events occur within a single tour of duty.

This section also addresses the consequences of certification denial or revocation for a conductor who is certified to perform multiple types of conductor service or both conductor and locomotive engineer service. A person who holds a current conductor and/or locomotive engineer certificate from more than one railroad must immediately notify the other certifying railroad(s) if he or she is denied engineer or conductor recertification or has his or her conductor or engineer certification revoked by another railroad.

Pursuant to this section, a person certified to perform multiple types of conductor service and who has had any of those certifications revoked cannot perform any type of conductor service during the period of revocation. Likewise, a person who holds a conductor and locomotive engineer certificate and has his or her engineer certificate revoked cannot work as a conductor during the period of revocation. Similarly, a person who holds a conductor and engineer certificate and has his or her conductor certification revoked for violation of §§ 242.403(e)(1)–(e)(5) or (e)(12) cannot work as an engineer during the period of revocation. However, a person who holds a conductor and engineer certificate and has his or her conductor certification revoked for a violation of §§ 242.403(e)(6)–(e)(11) (*i.e.*, violations involving provisions of part 218, subpart F) can work as an engineer during the period of revocation. To aid interested parties, FRA has included a table in Appendix E to this rule which explains, in a spreadsheet-style form, when a person certified as both an engineer and conductor will be permitted to work following a certification revocation.

Currently under part 240, an engineer cannot have his or her certificate revoked for violations of part 218, subpart F. While part 240 may be amended in the future to include part 218, subpart F violations as revocable events, this rule recognizes that it would be unfair to prohibit a person from working as an engineer for a violation that currently would not result in the revocation of his or her engineer certificate. This section also provides that, in determining the period in which a person may not work as a locomotive engineer due to a revocation of his or her conductor certification, only

violations of §§ 242.403(e)(1)–(e)(5) or (e)(12) may be counted. To assist railroads in determining the correct period, paragraph (h)(1) of this section provides a hypothetical scenario and an explanation of how the period would be calculated.

To avoid treating a person who only holds one certification differently than a person who holds multiple certifications, this section prohibits a person who has had his or her locomotive engineer certification revoked from obtaining a conductor certificate during the revocation. Likewise, a person who has had his or her conductor certification revoked for violations of §§ 242.403(e)(1)–(e)(5) or (e)(12) is prohibited from obtaining a locomotive engineer certificate during the period of revocation. With respect to denial of certification or recertification, this section provides that a railroad that denies a person locomotive engineer certification or recertification shall not, solely on the basis of the denial, deny or revoke that person's conductor certification or recertification and vice versa.

Section 242.215 Railroad Oversight Responsibilities

This section, derived from 49 CFR 240.309, requires Class I (including the National Railroad Passenger Corporation and a railroad providing commuter service) and Class II railroads to conduct an annual review and analysis of its program for responding to detected instances of poor safety conduct by certified conductors. FRA has formulated the information collection requirements of this section to ensure that railroads collect data on conductor safety behavior and feed that information into its operational monitoring efforts, thereby enhancing safety.

This section requires Class I (including the National Railroad Passenger Corporation and a railroad providing commuter service) and II railroads to have an internal auditing plan to keep track of eight distinct kinds of events that involve poor safety conduct by conductors. For each event, the railroad shall indicate what response it took to that situation. The railroad will evaluate this information, together with data showing the results of annual operational testing and the causation of FRA reportable train accidents, to determine what additional or different efforts, if any, are needed to improve the safety performance of that railroad's certified conductors. FRA is not requiring a railroad to furnish this data or its analysis of the data to FRA. Instead, FRA is requiring that the

railroad be prepared to submit such information when requested.

For purposes of the reporting requirement in this section, an instance of poor safety conduct involving a person who holds both a conductor and engineer certification need only be reported once (*i.e.*, either under 49 CFR 240.309 or this section). The determination as to where to report the instance of poor safety conduct will be based on the work the person was performing at the time the conduct occurred. This determination is similar to the determination made under part 225 in which railroads determine whether an accident was caused by poorly performing what is traditionally considered a conductor's job function (*e.g.*, switch handling, derail handling, *etc.*) or whether it was caused by poorly performing what is traditionally considered a locomotive engineer's job function (*e.g.*, operation of the locomotive, braking, *etc.*).

Paragraph (g)(2) has been modified slightly from the NPRM to acknowledge that punishments may not always be imposed by a hearing officer. Accordingly, FRA has replaced the specific term "hearing officer" with the more general term "railroad."

Paragraph (i)(2) has been modified slightly from the NPRM to clarify what accident/incident report FRA is referring to in that paragraph. Further the paragraph that was labeled as "(ii) [Reserved]" has been removed as unnecessary.

Subpart D—Territorial Qualification and Joint Operations

Section 242.301 Requirements for Territorial Qualification

This section, derived from 49 CFR 240.229 and 240.231, explains the requirements for territorial qualification. Paragraph (a) of this section provides that, except for three circumstances, a railroad, including a railroad that employs conductors working in joint operations territory, cannot permit or require a person to serve as a conductor unless that railroad determines that the person is a certified conductor and possesses the necessary territorial qualifications.

Paragraph (a) reflects the Working Group and full RSAC recommendation to realign the burden for determining which party is responsible for allowing an unqualified person to operate in joint operations. While part 240 puts the burden on the controlling railroad, this rule puts the burden on the employing railroad. This change is based on the experiences of the Working Group members who believe that an inordinate

amount of the liability currently rests with the controlling railroad. The perceived unfairness rests on the fact that it is not always feasible for the controlling railroad to make all of the determinations required by § 242.119. The employing railroad may provide the controlling railroad with a long list of hundreds or thousands of locomotive engineers that it deems eligible for joint operations; following up on a long, and ever-changing list is made much more difficult since a controlling railroad would not control the personnel files of the conductors on this list.

The realignment will lead to a sharing of the burden among a controlling railroad, an employing railroad and an employing railroad's conductor. Although a controlling railroad is obligated to make sure the person is qualified, paragraph (a) requires that an employing railroad make these same determinations before calling a person to serve in joint operations. Paragraph (b) of this section requires a conductor to notify a railroad when the person is being asked to exceed his or her territorial qualifications. That paragraph parallels § 242.209(b) of this rule.

Paragraph (c), which as discussed in the preamble above, has been modified from the NPRM. The paragraph provides requirements for situations where a conductor lacks territorial qualification on main track physical characteristics. It provides differing requirements depending on whether a conductor has never been qualified on main track physical characteristics of the territory over which he or she is to serve as a conductor or whether the conductor was previously qualified on main track physical characteristics of the territory over which he or she is to serve as a conductor, but whose qualification has expired. For a conductor who has never been qualified on main track physical characteristics of the territory over which he or she is to serve as a conductor, paragraph (c)(1) of this final rule requires that the assistant must be a person who is certified as a conductor, meets the territorial qualification requirements for main track physical characteristics, and is not an assigned crew member. For a conductor who was previously qualified on main track physical characteristics of the territory over which he or she is to serve as a conductor, but whose qualification has expired, paragraph (c)(2) of this Final Rule allows the assistant to be any person, including an assigned crewmember other than the locomotive engineer so long as serving as the assistant would not conflict with that crewmember's other safety sensitive duties, who meets the territorial

qualification requirements for main track physical characteristics.

Paragraph (d) provide requirements for situations where a conductor lacks territorial qualification on other than main track physical characteristics. On other than main track, the conductor, where practicable, must be assisted by a person who is a certified conductor and meets the territorial qualification requirements for other than main track physical characteristics. Where not practicable, the conductor must be provided with an appropriate, up-to-date job aid. Two points should be made about the other than main track requirements in paragraph (d) of this section. First, the person assisting the conductor may be the locomotive engineer as long as the engineer is also a certified conductor and meets the territorial qualification requirements for the other than main track physical characteristics. Second, FRA does not intend for the requirements of § 242.301(d) to apply to sidings.

Paragraph (e), which was not included in the NPRM, provides exceptions as to when an assistant is not required on main track. Those exceptions, which are derived from 49 CFR 240.231(c), apply to movements on a section of main track with an average grade of less than 1% over 3 continuous miles and: (1) The maximum distance the locomotive or train will be operated does not exceed one mile; or (2) the maximum authorized speed for any operation on the track does not exceed 20 miles per hour; or (3) operations are conducted under operating rules that require every locomotive and train to proceed at a speed that permits stopping within one half the range of vision of the locomotive engineer.

Subpart E—Denial and Revocation of Certification

This subpart parallels part 240's approach to adverse decisions concerning certification (*i.e.*, decisions to deny certification or recertification and revoke certification). With respect to denials, the approach of this rule is predicated principally on the theory that decisions to deny certification or recertification will come at the conclusion of a prescribed evaluation process which will be conducted in accordance with the provisions set forth in this subpart. Thus, this rule and part 240 contain specific procedures designed to assure that a person, in jeopardy of being denied certification or recertification, will be given a reasonable opportunity to explore and respond to the negative information that

might serve as the basis for being denied certification or recertification.

When considering revocation, this rule contemplates that decisions to revoke certification will only occur for the reasons specified in this subpart. Since revocation decisions by their very nature involve a clear potential for factual disagreement, this subpart is structured to ensure that such decisions will come only after a certified conductor had been afforded an opportunity for an investigatory hearing at which the presiding officer will determine whether there is sufficient evidence to establish that the conductor's conduct warranted revocation of his or her certification.

This subpart also includes the concept of certificate suspension. Certificate suspension will be employed in instances where there is reason to think the certificate should be revoked or made conditional but time is needed to resolve the situation. Certificate suspension is applicable in instances where a person is awaiting an investigatory hearing to determine whether that person violated certain provisions of FRA's alcohol and drug control rules or engaged in operational misconduct and situations in which the person is being evaluated or treated for an active substance abuse disorder.

While this subpart follows part 240's approach to adverse decisions concerning certification, it does include some modifications to the processes in part 240. Those modifications are discussed below.

Section 242.401 Denial of Certification

This section, derived from 49 CFR 240.219, provides minimum procedures that must be accorded to a certification candidate before a railroad denies the candidate certification or recertification. The requirements in this section parallel the key provisions in § 240.219 including: Providing a certification candidate with a reasonable opportunity to explain or rebut adverse information; and notifying a candidate of an adverse decision and providing a written explanation of the basis for its decision within 10 days.

This section also includes some additional provisions in paragraphs (a), (c), and (d) not found in § 240.219 which FRA believes will improve the transparency of the certification denial process and improve FRA's ability to adjudicate petitions seeking review of a railroad's denial decision pursuant to subpart E of this rule. Paragraph (a) of this section requires a railroad to provide the conductor candidate with any written documents or records, including written statements, related to

a failure to meet a requirement of this part which support its pending denial decision. Paragraph (c) of this section requires that a written explanation of an adverse decision be "served" on a certification candidate (*see* definition of *service* in § 242.7). Use of the defined term, rather than part 240's more general phrase "mailed or delivered," not only makes this rule internally consistent but will help FRA in determining whether a petition seeking review of a denial decision is filed within 120 days of the date the denial is served on the petitioner (*see* § 242.503(c)). Paragraph (c) also requires that the basis for a railroad's denial decision shall address any explanation or rebuttal information that the conductor candidate may have provided in writing pursuant to paragraph (a) of this section.

Paragraph (d) of this section, which is also not included in § 240.219, prohibits a railroad from denying certification based on a failure to comply with § 242.403(e)(1)–(11) if sufficient evidence exists to establish that an intervening cause prevented or materially impaired the conductor's ability to comply with those sections. Paragraph (d) is derived from the intervening cause exception for revocation in § 242.407(i)(1).

Section 242.403 Criteria for Revoking Certification

This section, derived from 49 CFR 240.117 and 240.305, provides the circumstances under which a conductor may have his or her certification revoked. In addition, paragraph (b) of this section makes it unlawful to fail to comply with any of the events listed in paragraph (e) of this section (*i.e.*, events which would require a railroad to initiate revocation action). Paragraph (b) is needed so that FRA could initiate enforcement action. For example, FRA might want to initiate enforcement action in the event that a railroad fails to initiate revocation action or a person is not a certified conductor under this part. Railroads should note that they may not revoke a conductor's certificate, including a designated conductor's certificate, until they have a certification program approved by the FRA pursuant to § 242.103.

Paragraph (c)(1) of this section provides that a certified conductor who fails to comply with the events listed in paragraph (e) of this section would have his or her conductor certification revoked. Paragraph (c)(2) provides that a certified conductor, who is monitoring, piloting, or instructing a conductor, could have his or her certification revoked if he or she fails to

take “appropriate action” to prevent a violation of paragraph (e) of this section. As explained in paragraph (c)(2), “appropriate action” does not mean that a supervisor, pilot, or instructor must prevent a violation from occurring at all costs, but rather the duty may be met by warning the conductor or engineer, as appropriate, of a potential or foreseeable violation. The term “appropriate action” is also used in paragraph (e) of this section as well as § 240.117(c)(2).

Paragraph (c)(3) provides that a person who is a certified conductor but is called by a railroad to perform the duty of a train crew member other than that of conductor or locomotive engineer would not have his or her certification revoked based on actions taken or not taken while performing that duty. For example, a person who is called to be the crew’s brakeman and who does not serve as a conductor or locomotive engineer during that tour of duty could not have his or her certification revoked for a violation listed in paragraph (e) of this section. Interested parties should note that the exemption does not apply to violations of paragraph (e)(12) so that conductors working in other capacities who violate certain alcohol and drug rules would have their certification revoked for the appropriate period pursuant to §§ 242.403 and 242.115.

Paragraph (d) provides that the time frame for considering operating rule compliance only applies to conduct described in paragraphs (e)(1) through (e)(11) of this section and not paragraph (e)(12). When alcohol and drug violations are at issue, the window in which prior operating rule misconduct will be evaluated will be dictated by § 242.115 and not limited to the 36-month period prescribed in this paragraph. This rule requires that certification reviews consider alcohol and drug misconduct that occurred within a period of 60 consecutive months prior to the review pursuant to § 242.115(e).

Paragraph (e) provides the 12 types of rule infractions that could result in certification revocation. The infractions listed in paragraphs (e)(1)–(e)(5) and (e)(12) derive from the revocable events provided in 49 CFR 240.117(e) but have been modified to account for a conductor’s duties. For example, paragraphs (e)(1) and (e)(2) recognize that a conductor does not operate the train and thus those paragraphs only require a conductor to take “appropriate action” to prevent an engineer from failing to control a locomotive or train in accordance with a signal or to adhere to speed limitations. As explained in those paragraphs, “appropriate action”

does not mean that a conductor must prevent a violation from occurring at all costs; but rather the duty may be met by warning the engineer of a potential or foreseeable violation. Moreover, paragraph (e)(2) recognizes that a conductor who is not in the operating cab should not be held to the same responsibility with respect to monitoring train speed as a conductor who is located in the operating cab.

The language of paragraph (e)(4) has been modified from the version proposed in the NPRM. In this final rule, paragraph (e)(4) requires a conductor to take “appropriate action” to prevent an engineer from occupying main track or a segment of main track without proper authority or permission. As explained in that paragraph, “appropriate action” does not mean that a conductor must prevent a violation from occurring at all costs; but rather the duty may be met by warning the engineer of a potential or foreseeable violation.

As written in the NPRM, paragraph (e)(4), a conductor could have had his or her certification revoked for occupying main track or a segment of main track without proper authority or permission even if the conductor repeatedly warned the engineer about the potential violation. FRA does not believe that was the intent of paragraph (e)(4) and thus, FRA has modified the paragraph in this final rule. Interested parties should note that with respect to paragraph (e)(4), a conductor will be considered to have failed to take appropriate action to prevent an engineer from occupying main track or a segment of main track without proper authority or permission if the conductor fails to warn the engineer to stop and protect/flag a crossing on main track when required to do so pursuant to a railroad operating rule or practice, including a mandatory directive.

The infractions listed in paragraphs (e)(6) through (e)(11) of this section describe violations of part 218, subpart F, which are not listed as revocable events in part 240. For the reasons listed below, FRA proposed, and the RSAC recommended, that violations of part 218, subpart F, should be revocable events for conductors. In the future, FRA expects to review whether those violations should also be revocable events for locomotive engineers. Subpart F of part 218 requires that each railroad have in effect certain operating rules concerning shoving or pushing movements, equipment left out to foul a track, switches, and derails.⁴ The

⁴ For a detailed analysis of part 218, interested parties should review the notice of proposed

operating rules identified in part 218, subpart F, are not only considered core competencies for conductors but are also designed to address the most frequently caused human factor accidents. Human factors are the leading cause of train accidents, accounting for 38 percent of the total in 2005. Human factors also contribute to employee injuries. Subpart F violations account for approximately 43 percent of all human factor caused accidents. From 2005–2009, there were approximately 2,227 accidents due to Subpart F violations. Those accidents resulted in approximately 13 fatalities, 363 injuries, and \$104,855,224 in damages.

Paragraph (f) of this section provides that if a single incident contravenes more than one operating rule or practice listed in paragraph (e) of this section, that event is to be treated as a single violation. A single incident is a unique identifiable occurrence caused by an error of a conductor and/or engineer. It is possible for a person to be involved in more than one single incident during a tour of duty if the incidents are separated by time, distance or circumstance. If, for example a person, who is certified as both an engineer and a conductor and is serving as a lone engineer, violates a stop signal rule and in so doing, enters main track without authority, that person could only be charged as an engineer with one rule violation. However, if that same person fails to properly secure a switch after operating the switch in violation of § 218.103(b)(8) and then violates a stop signal rule, that would be considered two separate incidents and thus the person’s conductor certification could be revoked for the part 218 violation and the person’s engineer certification could be revoked for the stop signal violation.

Paragraph (f) also provides that a conductor may have his or her certification revoked for violations that occur during properly conducted operational compliance tests. However, FRA notes that violations that occur during an improperly conducted operational compliance test will not be considered for revocation purposes.

Paragraph (f)(4) of this section was previously paragraph (e)(13) in the NPRM. Since the paragraph does not deal with a revocable event like paragraphs (e)(1) through (e)(12), FRA moved it to paragraph (f) to avoid confusion. Paragraph (f)(4), which does not have a counterpart in part 240,

rulemaking (71 FR 60372 (Oct. 12, 2006)), the final rule (73 FR 8442 (Feb. 13, 2008)), and the response to petitions for reconsideration (73 FR 33888 (June 16, 2008)) issued in that rulemaking.

prohibits a railroad from denying or revoking an employee's certification based upon additional conditions or operational restrictions imposed pursuant to § 242.107(d). Thus, a railroad could not revoke a conductor's certificate for an alleged violation of a railroad rule or practice that is more stringent than the condition or restrictions required by this part. In the future, FRA expects to review whether a similar provision should also apply to locomotive engineers.

Section 242.405 Periods of Ineligibility

This section, derived from § 240.117, describes how a railroad will determine the period of ineligibility (e.g., for revocation or denial of certification) that a conductor or conductor candidate will have to undergo. With respect to revocation, this section provides that once a railroad determines that a conductor has failed to comply with its safety rule concerning one or more events listed in § 242.403(e), two consequences will occur. First, the railroad is required to revoke the conductor's certification for a period of time provided in this section. Second, that revocation will initiate a period during which the conductor will be subject to an increasingly more severe action if additional revocable events occur in the next 24 to 36 months.

Except for incidents occurring on other than main track where restricted speed or the operational equivalent is in effect, the standard periods of revocation provided in this section track the periods provided in part 240: 1 event = revocation for 30 days; 2 events within 24 months of each other = revocation for 6 months; 3 events within 36 months of each other = revocation for 1 year; and 4 events within 36 months of each other = revocation for 3 years. This section notes, however, that violations of § 219.101 could result in different periods of ineligibility and in those cases, the longest period of revocation will control. FRA has included a table in Appendix E to this rule which provides the revocation periods in a spreadsheet-style form. The table should be useful to regulated entities in determining the correct period of revocation.

The period of revocation in both part 240 and this rule is based on a floating window. Hence, under this rule and part 240, if a second offense occurs 25 months after the first offense, the revocation period would be the same as a first offense; however, if a third offense occurs within 36 months of the first offense, the revocation period would be one year. The anomaly will be that a person's certificate could be

revoked twice for one month under paragraph (a)(3)(ii) of this section but that the third incident could result in a one year revocation under paragraph (a)(3)(iv) of this section without the benefit of the interim six month revocation period under paragraph (a)(3)(iii).

This section also contains two provisions which will reduce the period of ineligibility if certain criteria are met. The first provision, which is contained in paragraph (a)(3)(i) of this section, provides that "on other than main track where restricted speed or the operational equivalent thereof is in effect," the periods of revocation for violations of certain provisions of § 242.403(e)⁵ shall be reduced by one half provided that another revocable event has not occurred within the previous 12 months. That provision, which does not have an equivalent provision in part 240, recognizes that some violations which occur on other than main track where slower speeds are in effect may pose less of a danger to safety than violations that occur on main track and thus a reduced period of revocation is warranted. The second provision, which may reduce the period of ineligibility if certain criteria are met, is contained in paragraph (c) of this section. That provision, which parallels § 240.117(h), provides that a person whose conductor certification is denied or revoked will be eligible for grant or reinstatement of the certificate prior to the expiration of the initial period of revocation if, among other things, at least one half of the initial period of ineligibility has elapsed.

In certain instances, both provisions may apply to a conductor who has had his or her certification revoked. For example, if a conductor's certification is revoked for a violation of § 242.403(e)(6) which occurred on other than main track where restricted speed is in effect and it is the only revocation that the conductor has ever had, then, under § 242.405(a)(3)(i), the revocation period would be 15 days. Moreover, if the conductor meets the criteria in § 242.405(c), then the conductor would be eligible for reinstatement of his or her certificate in 8 days.⁶

⁵ The provisions are § 242.403(e)(6) through (e)(8), (e)(10), and (e)(11). Section 242.403(e)(9) is not included in the list because the reduction provided for in § 242.403(a)(3)(i) only applies on other than main track where restricted speed or the operational equivalent thereof is in effect. Section 242.403(e)(9), however, addresses violations of § 218.105 which only applies to main track switches.

⁶ If, as in the example, the revocation calculation results in any fraction of a day (e.g., 7.5 days), then round the number up. Thus, the conductor in the example would be eligible for reinstatement in 8 days.

Paragraph (b) of this section provides that all periods of revocation may consist of training. While that provision is not explicitly stated in part 240, it is certainly not prohibited and is included in this rule to make FRA's intent clear.

Section 242.407 Process for Revoking Certification

This section, derived from 49 CFR 240.307, provides the procedures a railroad must follow if it acquires reliable information regarding a conductor's violation of § 242.115(e) or § 242.403(e).

Paragraph (b)(1) of this section provides that upon receipt of reliable information regarding a violation of § 242.403(e), a railroad must suspend the person's certificate. Paragraph (b)(2) provides that prior to or upon suspending the person's certificate, the railroad will have to provide either oral or written notice of the reason for the suspension, the pending revocation, and an opportunity for a hearing. If the initial notice was verbal, then the notice will have to be promptly confirmed in writing. The amount of time the railroad has to confirm the notice in writing will depend on whether or not a collective bargaining agreement is in effect and applicable. In the absence of such an agreement, a railroad will have 96 hours to provide this important information. Interested parties should note that if a notice of suspension is amended after a hearing is convened and/or does not contain citations to all railroad rules and practices that may apply to a potentially revocable event, the Operating Crew Review Board, if asked to review the revocation decision, might subsequently find that this constitutes procedural error pursuant to § 242.505.

Paragraphs (b)(3)–(b)(7) and paragraphs (c), (d), (e), and (f) of this section provide the requirements and procedures for conducting or waiving a railroad hearing regarding the alleged revocable event. Except for paragraphs (b)(4) and (c)(11), discussed below, those requirements mirror the hearing requirements currently contained in part 240.

Pursuant to paragraph (b)(4) of this section, no later than the convening of a hearing, the railroad convening the hearing must provide the person with a copy of the written information and list of witnesses the railroad will present at the hearing. If requested, a recess to the start of the hearing shall be granted if the copy of the written information and list of witnesses is not provided until just prior to the convening of the hearing. If the information that led to the suspension of a conductor's certificate pursuant to paragraph (b)(1)

of this section is provided through statements of an employee of the convening railroad, the railroad must make that employee available for examination during the hearing. Examination may be telephonic where it is impractical to provide the witness at the hearing.

The provisions in paragraph (b)(4) of this section were added to address the concerns of some members of the Working Group that engineers were not being provided with information and/or witnesses necessary to defend themselves at the hearing under part 240. Interested parties should note that even if a railroad conducts a hearing pursuant to the procedures in an applicable collective bargaining agreement pursuant to paragraph (d) of this section, the railroad will still have to comply with the provisions of paragraph (b)(4). It is FRA's understanding that, except for an employee of the convening railroad whose statements led to a suspension under paragraph (b)(1) of this section, a railroad will not, in fact, be required to call to testify every witness that it includes on the list provided pursuant to paragraph (b)(4). If, for example, a railroad believes that it has provided sufficient evidence during a hearing to prove its case and that calling a witness on its list to testify would be unduly repetitive, then the railroad will not be obligated to call that witness. Of course, the opposing party could request that the witness be produced to testify but the hearing officer would have the authority pursuant to paragraph (c)(6) to determine whether the witness' testimony would be unduly repetitive or so extensive and lacking in relevancy that its admission would impair the prompt, orderly, and fair resolution of the proceeding.

While paragraph (c)(1) provides a conductor with significant input into when the hearing is held, that paragraph must read in conjunction with paragraph (c)(3) which provides the presiding officer with the powers necessary to regulate the conduct of the hearing. Thus, a presiding officer would be permitted to deny excessive hearing request delays by the conductor. Moreover, a presiding officer could find implied consent to postpone a hearing where a conductor's witnesses are not available within 10 days of the date the certificate is suspended. However, interested parties should note that the OCRB may grant a petition on review if the OCRB finds that the hearing schedule caused the petitioner substantial harm.

Paragraph (c)(11) contains requirements regarding the written

decision issued in a railroad hearing beyond those contained in part 240. Specifically, the final rule requires the decision to: (1) State whether the railroad official found that a revocable event occurred and the applicable period of revocation with a citation to § 242.405 (Periods of revocation); (2) contain an explanation of the factual findings and citations to all applicable railroad rules and practices; and (3) be served on the employee and the employee's representative, if any, with the railroad to retain proof of that service. FRA believes these additional requirements will ensure that clearer and more detailed decisions are issued. In turn, clearer and more detailed decisions will allow a conductor to understand exactly why his or her certification was revoked and will allow the Operating Crew Review Board to have a more detailed understanding of the case if it is asked to review the revocation decision pursuant to subpart E of this rule.

Paragraph (g) requires a railroad to revoke an employee's conductor certification if it discovers that another railroad has revoked that person's conductor certification. The hearing requirement in this rule is satisfied when any single railroad holds a revocation hearing.

Paragraph (h) credits the period of certificate suspension prior to the commencement of a hearing required under this section towards satisfying any applicable revocation period imposed in accordance with the provisions of § 242.405.

Paragraph (i) provides two specific defenses for railroad supervisors and hearing officers to consider when deciding whether to suspend or revoke a person's certificate due to an alleged revocable event. Pursuant to paragraph (i), either defense will have to be proven by sufficient evidence. Paragraph (i)(1) of this section provides that a person's certificate will not be revoked when there is sufficient evidence of an intervening cause that prevented or materially impaired the person's ability to comply. For example, a railroad should consider assertions that a conductor in the operating cab failed to take appropriate action to prevent the engineer from failing to control the locomotive in accordance with a signal indication that requires a complete stop before passing it because of defective equipment. Similar to the defense of defective equipment, the actions of other people could sometimes be an intervening cause. For instance, a dispatcher or a train crew member could relay incorrect information to the conductor who reasonably relied on it

in causing a prohibited train movement. Conductors and railroad managers should note that not all equipment failures or errors caused by others will serve to absolve the person from certification action under this rule. The factual issues of each circumstance will have to be analyzed on a case-by-case basis. For example, a broken speedometer would not be an intervening factor in a violation of § 242.403(e)(3) (failure to perform certain required brake tests).

Paragraph (i)(2) of this section provides a railroad with the discretion necessary to decide not to revoke a conductor's certification for an event that violates § 242.403(e)(1) through (e)(11) under certain limited circumstances. FRA promulgated the discretionary provision allowing a railroad to decide not to revoke when the incident "was of a minimal nature and had no direct or potential effect on rail safety" with the express understanding that some railroads would exercise the discretion and others would not. The decision of whether an incident meets that criteria may often be subject to different interpretations. For that reason, FRA is requiring that for each instance that a railroad chooses to exercise this discretion, the railroad must record its actions. *See* 49 CFR 242.407(j). Unless a railroad fails to record its actions or acts in bad faith, FRA will not take enforcement action even if FRA believes the railroad could have revoked the certification.

Paragraph (i)(2) does not permit a railroad to use its discretion to dismiss violations indiscriminately. FRA will only permit railroads to excuse violations when two criteria are met. First, the violation would have to be of a minimal nature; for example, on high speed track at the bottom of a steep grade, the engineer communicates to the conductor, who is in the cab, that the engineer knows the correct speed limit on a portion of restricted track without requiring the conductor to say anything about speed, but the front of the lead unit in a four unit consist hauling 100 cars enters a speed restriction at 10 miles per hour over speed while the third unit and the balance of the train enters the speed restriction at the proper speed, and maintains that speed until the entire train clears the speed restriction. If a railroad is willing to consider mitigating circumstances, it would need to consider whether the violation was truly of a minimal nature. Other suggestions of the types of incidents that a railroad may find to be of a minimal nature under certain circumstances include:

- A train is required to reduce speed past a signal and most of the train gets by the signal at a faster speed but the back of the train does get below 10 MPH above the maximum authorized speed;

- During an unannounced operating rules compliance test, a train gets by a flag, banner, lantern or other non-fixed stop signal that requires a complete stop before passing it for a short distance. The test is conducted according to the railroad's 49 CFR 217.9 operational testing program with sufficient safeguards in place. Although a violation occurred, it may be deemed minimal in nature since there may be no direct or potential effect on rail safety;

- A train occupies main track or a segment of main track without authority but the lack of authority or mistake is corrected by the crewmembers and no actual harm is caused by the mistake. For example, the conductor contacts the dispatcher to roll up or obtain new authority. During the radio conversation, the wrong milepost or train number is given and the train is no longer on track for which it previously had authority. After that radio conversation, the crew realizes the error and successfully contacts the dispatcher to correct it.

In contrast, a violation could not be considered of a minimal nature if a conductor fundamentally violates the operating rules. For example, if a conductor fails to perform or have knowledge that a required brake test was performed, even if the train was only traveling a short distance, then the event may not be considered of a minimal nature. In situations where the rule had been fundamentally violated, a railroad would not have the discretion to excuse the violation.

Second, for paragraph (i)(2) to apply, sufficient evidence must be presented to prove that the violation did not have either a direct or potential effect on rail safety. That defense would certainly not apply to a violation that actually caused a collision or injury because that would be a direct effect on rail safety. It would also not apply to a violation that, given the factual circumstances surrounding the violation, could have resulted in a collision or injury because that would be a potential effect on rail safety. An example illustrating the term "minimal nature" involves a situation where a train has the first two locomotives enter a speed restriction too fast, yet the balance of the train is in compliance with the speed restriction. The train in this example is not endangering other trains because it had the authority to travel on that track at a particular speed. Thus, the railroad could find that there

was no direct or potential effect on rail safety caused by the violation.

In contrast, if a train fails to stop short of a banner, which is acting as a signal requiring a complete stop before passing it, during a locomotive engineer efficiency test, the passing of a banner might have no direct effect on rail safety but it has a potential effect since a banner is simulating a railroad car or another train. Meanwhile, there would be a difference between passing a banner versus making an incidental touching of the banner. If a locomotive or train barely touches a banner so that the locomotive or train does not run over the banner, break the banner, or cause the banner to fall down, that incidental touching could be considered a minimal nature violation that does not have any direct or potential effect on rail safety. This is because such an incidental touching is not likely to cause damage to equipment or injuries to crew members even if the banner was another train. Although it is arguable that if the banner were a person the touching could be fatal, FRA is willing to allow railroads the discretion to consider this type of scenario in the context of excusing a violation pursuant to paragraph (i)(2). Of course, if the banner is in fact a person in the manner described in the example, the railroad would not have the discretion to apply paragraph (i)(2).

Similarly, if a train has received oral and written authority to occupy a segment of main track, the oral authority refers to the correct train number but refers to the wrong locomotive because someone transposed the numbers, the conductor's violation in not catching this error before entering the track without proper authority could be considered of a minimal nature with no direct or potential effect on rail safety. Since the railroad would be aware of the whereabouts of this train, the additional risk to safety of this paperwork mistake may practically be zero. Under the same scenario, where there are no other trains or equipment operating within the designated limits, there may be no potential effect on rail safety as well as no direct effect.

Paragraph (j) of this section requires railroads to keep records of those violations in which they must not or elect not to revoke a conductor's certificate pursuant to paragraph (i) of this section. Paragraph (j)(1) requires railroads to keep records even when they decide not to suspend a conductor's certificate due to a determination pursuant to paragraph (i). Paragraph (j)(2) requires railroads to keep records even when they make their

determination prior to the convening of the hearing held pursuant to § 242.407.

Paragraph (k) addresses concerns that problems could arise if FRA disagrees with a railroad's decision not to suspend a conductor's certificate for an alleged misconduct event pursuant to § 242.403(e). As long as a railroad makes a good faith determination after a reasonable inquiry, the railroad will have immunity from civil enforcement for making what the agency believes to be an incorrect determination. However, railroads should note that if they do not conduct a reasonable inquiry or act in good faith, they could be subject to civil penalty enforcement under this rule. In addition, even if a railroad does not take what FRA considers appropriate revocation action, FRA could still take enforcement action against an individual responsible for the non-compliance by assessing a civil penalty against the individual or issuing an order prohibiting an individual from performing safety-sensitive functions in the rail industry for a specified period pursuant to part 209, subpart D.

Subpart F—Dispute Resolution Procedures

This subpart details the opportunities and procedures for a person to appeal a decision by a railroad to deny certification or recertification or to revoke a conductor's certification. As stated in the RSAC Task Statement, one of the issues requiring specific report from the Working Group was "[s]tarting with the locomotive engineer certification model, what opportunities are available for simplifying appeals from decertification decisions of the railroads?" Since its first meeting in July of 2009, the Working Group devoted a considerable amount of time to researching, discussing and proposing ideas to simplify the appeals process. While the appeals process provided in this subpart essentially follows the appeals process in part 240, some important modifications have been made. Those modifications are discussed below.

Section 242.501 Review Board Established

This section, derived from 49 CFR 240.401, provides that a person who is denied certification or recertification or has his or her conductor certification revoked may petition FRA to review the railroad's decision. Pursuant to this section, FRA delegates initial responsibility for adjudicating such disputes to an internal FRA Operating Crew Review Board (OCRB). Although creation of the OCRB will require issuance of an internal FRA order, FRA

expects that the OCRB will mirror the make-up of the Locomotive Engineer Review Board (LERB), which is currently used by FRA to adjudicate disputes under part 240.⁷ As mentioned above, FRA expects that, if and when conforming changes are made to part 240, all references to the LERB in part 240 will be changed to the OCRB and the OCRB will handle both conductor and locomotive engineer disputes.

Section 242.503 Petition Requirements

This section, derived from 49 CFR 240.403, provides the requirements for obtaining FRA review of a railroad's decision to deny certification, deny recertification, or revoke certification. The requirements contained in paragraphs (a) through (c) include the need to seek review in a timely fashion once the adverse decision is rendered by the railroad. Interested parties should note that the "petitioner" referred to paragraph (b) of this section is the person who had his or her certificate revoked, not an employee representative who may respond on petitioner's behalf. If the petitioner is represented by someone, the petitioner is encouraged to also provide the representative's name, mailing address, daytime telephone number, and email address (if available) in the petition.

Paragraph (b)(2) revises the requirements proposed in the NPRM and differs from § 240.403 in that petitions will be submitted to the Docket Clerk of DOT rather than FRA's Docket Clerk. With this change, the process for submitting petitions to the OCRB will parallel the process for requesting an administrative hearing under part 240 and § 242.507. FRA believes this change will make the process more efficient as DOT Dockets is better equipped to process, scan and store these types of filings. In addition, filings in OCRB proceedings will become more accessible because they will be posted on www.regulations.gov. Interested parties should note that anyone is able to search the electronic form of all filings received into any of DOT's dockets by the name of the individual submitting the filing (or signing the filing, if submitted on behalf of an association, business, labor union, etc.). You may review DOT's complete Privacy Act Statement published in the *Federal Register* on April 11, 2000 (Volume 65, Number 70, Pages 19477–78), or you may visit <http://www.regulations.gov/#!privacyNotice>.

Paragraph (b)(3) requires petitioners to provide certain information,

including an email address if available. Petitioners should note that if FRA receives an email address, it expects to conduct any or all correspondence regarding the petition or case by email.

Paragraph (b)(5) of this section requires a petitioner to supplement his or her petition with "a copy of all written documents in the petitioner's possession or reasonably available to the petitioner that document" the railroad's decision. Paragraph (b)(7) of this section which provides that, if requested by the OCRB, a petitioner must supplement the petition with "a copy of the information under 49 CFR 40.329 that laboratories, medical review officers, and other service agents are required to release to employees." That paragraph also provides that a petitioner must provide a written explanation in response to an OCRB request if written documents that should be reasonably available to the petitioner are not supplied. The requirements in paragraph (b)(7) were added to clarify a petitioner's responsibilities, if requested by the OCRB, with respect to a petition seeking review of a railroad decision which is based on a failure to comply with any drug or alcohol related rules or a return-to-service agreement.

Paragraph (c) of this section gives the OCRB discretion to grant a request for additional time that is made prior to the expiration of the period originally prescribed. As the OCRB can exercise its discretion under this rule only for "cause shown," a party will have to demonstrate some justification for the OCRB to grant an extension of time. Similarly, if the deadline in paragraph (c) is completely missed, the movant, under paragraph (c)(2), would have to allege facts constituting "excusable neglect" and the mere assertion of excusable neglect, unsupported by facts, would be insufficient. Excusable neglect requires a demonstration of good faith on the part of the party seeking an extension of time and some reasonable basis for noncompliance within the time frame specified in the rules. Absent a showing along these lines, relief will be denied.

Paragraph (d) of this section explains that a decision by the OCRB to deny a petition for untimeliness or lack of compliance with the requirements of § 242.503 may be appealed directly to the Administrator. Ordinarily, an appeal to the Administrator can occur only after a case has been heard by FRA's hearing officer.

One difference between this section and § 240.403 is the time by which a petition seeking review of a railroad's decision would have to be filed. Part 240 contains different times depending

on whether a person is seeking review of a revocation decision (120 days) or a denial decision (180 days). This section, however, provides that a petition seeking review of a revocation or denial decision will have to be filed with FRA within 120 days of the date the decision was served on the petitioner. Another difference between this section and § 240.403 is that, under this section, the OCRB's discretion to consider untimely filed petitions is now extended to petitions seeking review of a railroad's decision to deny certification or recertification.

Section 242.505 Processing Certification Review Petitions

This section, derived from 49 CFR 240.405, details how petitions for review will be handled by FRA. Upon receipt of the petition, FRA will provide the person written acknowledgement of the filing. The railroad will then have 60 days from its date of receipt to respond, if it desires to comment on the matter. If the railroad comments on the matter, any material will have to be submitted in writing and a copy served on the petitioner and petitioner's representative, if any. As discussed in the section-by-section analysis of § 242.503, OCRB petitions will be accessible on www.regulations.gov. Therefore, FRA will no longer automatically provide copies of the petitions to railroads. The railroads will be responsible for accessing the petitions online.

Paragraph (d)(1) has been revised from the NPRM to require railroads to provide FRA with an email address if available. Railroads should note that if FRA receives an email address, it expects to conduct any and all correspondence regarding a petition or case by email.

Paragraph (d)(3) has revised the requirements proposed in the NPRM and differs from § 240.405 in that railroad responses to a petition will be submitted to the Docket Clerk of DOT rather than FRA's Docket Clerk. FRA believes this change will make the process more efficient as DOT Dockets is better equipped to process, scan and store these types of filings. In addition, filings in OCRB proceedings will become more accessible because they will be posted on www.regulations.gov. Interested parties should note that anyone is able to search the electronic form of all filings received into any of DOT's dockets by the name of the individual submitting the filing (or signing the filing, if submitted on behalf of an association, business, labor union, etc.). You may review DOT's complete Privacy Act Statement published in the

⁷ The number of board members will be provided by FRA order.

Federal Register on April 11, 2000 (Volume 65, Number 70, Pages 19477–78), or you may visit <http://www.regulations.gov/#/privacyNotice>.

Based on the written record, FRA staff will analyze the railroad decision and make a recommendation to the OCRB. The ORCB will determine whether the denial or revocation of certification was improper under the regulation. As indicated in paragraph (a), it will be FRA's goal to issue OCRB decisions within 180 days from the date FRA has received all the information from the parties. FRA's ability to achieve that goal will depend on the number of petitions filed and agency resources available to handle those petitions in any given period. Further, that goal will depend on whether FRA receives all available evidence. If the petition and/or railroad's response do not contain all available evidence, including but not limited to, the complete hearing transcript with exhibits and color copies of all photographic evidence (if available), then it is FRA's intention that the OCRB will render a decision within 180 days from the date that all available evidence is received.

While the handling of petitions by FRA will be the same under § 240.405 and this section, this section, unlike § 240.405, includes, in paragraphs (f)–(j), the process and standards of review that the OCRB will utilize when considering a petition. Those standards are the same standards used by the LERB to review locomotive engineer petitions. The standards were added to this rule to address a concern of some members of the Working Group that railroads and petitioners did not know what standard of review the OCRB would use in considering petitions.

Like the LERB, the OCRB will only determine whether a railroad's decision was based on an incorrect determination. If a railroad conducted hearing was so unfair that it causes a petitioner substantial harm, the OCRB could grant the petition; however, the OCRB's review is not intended to correct all procedural wrongs committed by a railroad. Also like the LERB, the decision-making power of the OCRB is limited to approving the railroad decision, overturning the railroad decision, or returning the case to the railroad for additional fact finding. The OCRB is not empowered to mitigate the consequences of a railroad decision, if the decision was valid under this regulation. The OCRB is only empowered to make determinations concerning qualifications under this regulation. The contractual consequences, if any, of these determinations would have to be

resolved under dispute resolution mechanisms that do not directly involve FRA. For example, FRA cannot order a railroad to alter its seniority rosters or make an award of back pay to accommodate a finding that a railroad wrongfully denied certification.

Interested parties should note that promulgation of this rule necessarily requires the OCRB and LERB to determine whether a railroad revoked the correct certificate of a person who holds both an engineer and conductor certification. For example, in a case in which a railroad finds that a person, who holds both a conductor and engineer certification, violates a railroad rule involving a failure to comply with the provisions of 49 CFR 218.99 (*i.e.*, a part 218, subpart F violation) but revoked that person's engineer certification, the OCRB, if petitioned, would have to find that the revocation decision was improper because, currently, an engineer cannot have his or her part 240 certification revoked for violations of part 218, subpart F.

Paragraph (l) of this section requires the OCRB's written decision to be served on the petitioner, including the petitioner's representative, if any, and the railroad. Moreover, the paragraph does not contain a requirement that every decision include findings of fact which may not be appropriate or relevant to some decisions.

Section 242.507 Request for a Hearing

This section, which parallels 49 CFR 240.407, provides that a party who has been adversely affected by an OCRB decision will have the opportunity to request an administrative proceeding as prescribed in § 242.509. In addition, this section details the requirements for requesting such a proceeding.

Paragraph (c) of this section provides that a party who fails to request an administrative hearing in a timely fashion will lose the right to further administrative review and the OCRB's decision will constitute final agency action.

As noted in paragraph (e) of this section, FRA will not schedule hearings or set an agenda for the proceeding. FRA will merely arrange for the appointment of a presiding officer and it will be the presiding officer's duty to schedule a hearing for the earliest practicable date.

Section 242.509 Hearings

This section, which parallels 49 CFR 240.409, describes the authority of the presiding officer to conduct an administrative hearing and the procedures by which the administrative hearing will be governed. Like § 240.409, the proceeding provided by

this section will afford an aggrieved party a *de novo* hearing at which the relevant facts will be adduced and the correct application of this part will be determined.

In instances when the issues are purely legal, or when only limited factual matters are necessary to determine issues, paragraph (c) of this section provides that the presiding officer may determine the issues following an evidentiary hearing only on the disputed factual issues, if any. The presiding officer can therefore grant full or partial summary judgment.

Paragraph (d) of this section provides that the presiding officer may authorize discovery. It also authorizes the presiding officer to sanction willful noncompliance with permissible discovery requests. Paragraph (e) requires that documents in the nature of pleadings be signed. This signature will constitute a certification of factual and legal good faith. Paragraph (f) provides the requirement for service and for certificates of service. The presiding officer's authority to address noncompliance with a law or directive is expressed in paragraph (g). This provision is intended to ensure that the presiding officer will have the authority to control the proceeding so that an efficient and fair hearing will result.

Paragraph (h) states the right of each party to appear and be represented. Paragraph (i) protects witnesses by ensuring their right of representation and their right to have their representative question them. Paragraph (j) allows any party to request consolidation or separation of hearings of two or more petitions when to do so would be appropriate under established jurisprudential standards. This option is intended to allow more efficient determination of petitions in cases where a joint hearing would be advantageous.

Under paragraph (k), the presiding officer could, with certain exceptions, extend periods for action required in the proceedings, provided substantial prejudice would not result to a party. The authority to deny a request for extension submitted after the expiration of the period involved shows the preference for use of this authority as a tool to alleviate unforeseen or unnecessary burdens, and not as a remedy for inexcusable neglect.

Paragraph (l) establishes a motion as the appropriate method for requesting action by the presiding officer. This paragraph also provides the form of motions and the response period for written motions.

Paragraph (m) provides rules for the mode of hearing and record

maintenance, including requirements for sworn testimony, verbatim record (including oral testimony and argument), and inclusion of evidence or substitutes therefor in the record. Paragraph (n) directs the presiding officer to employ specific rules of evidence as guidelines for the introduction of evidence and permits the presiding officer to determine what evidence may be received. Further, paragraph (o) provides additional powers the presiding officer may exercise during the proceedings.

Paragraph (p) provides that the petitioner before the OCRB, the railroad that took the certification action at issue, and the FRA are mandatory parties to the administrative proceeding. Paragraph (q) requires the party requesting the hearing to carry the burden of proof. The actions of the conductor and the railroad will be at issue in the hearing—not the actions of the OCRB. Thus, it is appropriate that the conductor and the railroad fill the roles of petitioner and respondent for the hearing. In addition, the burden each party will have if they were the hearing petitioner is articulated in paragraph (q).

Paragraph (r) provides that FRA will be a mandatory party in the proceeding. In all proceedings, FRA will initially be considered a respondent. If, based on evidence acquired after the filing of a petition for hearing, FRA were to conclude that the public interest in safety was more closely aligned with the position of the petitioner than the respondent, FRA can request that the hearing officer exercise his or her inherent authority to realign parties for good cause shown. However, FRA anticipates that such a situation would occur rarely, if ever. Since FRA could realign itself, FRA wants to caution future parties that FRA represents the interests of the government; hence, parties and their representatives will have to be careful to avoid ethical dilemmas that might arise due to FRA's ability to realign itself.

Paragraphs (s) through (u) provide the presiding officer with authority to close the record and issue a decision.

Section 242.511 Appeals

This section, derived from 49 CFR 240.411, permits any party aggrieved by the presiding officer's decision to file an appeal with the FRA Administrator. Paragraph (a) provides that if no appeal is timely filed, the presiding officer's decision will constitute final agency action.

Paragraphs (b) through (f) allow for a reply to the appeal and describe the Administrator's authority to conduct the

proceedings. Interested parties should note that the phrase "except where the terms of the Administrator's decision (for example, remanding a case to the presiding officer) show that the parties' administrative remedies have not been exhausted" in paragraph (e) of this section is included in this rule so that parties understand that a remand, or other intermediate decision, will not constitute final agency action. The inclusion of this phrase is made in deference to those parties that are not represented by an attorney or who might otherwise be confused as to whether any action taken by the Administrator should be considered final agency action.

Appendices

FRA has included four appendices with this rule. Appendix A contains a civil penalty schedule similar to those that FRA has issued for all of its existing rules.

Appendix B provides both the organizational requirements and a narrative description of the submission required under §§ 242.101 and 242.103. FRA is not requiring railroad submissions to be made on a Federally mandated form. Instead, FRA is prescribing only minimal constraints on the organization and manner of presenting information. FRA requires that the submission be divided into six sections. FRA requires that each section deal with a different subject matter and that the railroad identify the appropriate person to be contacted in the event FRA needs to discuss some aspect of the railroad's program. While Appendix B is derived from Appendix B to part 240, one major difference is that Appendix B of part 242 makes clear that, pursuant to § 242.103, a railroad must serve a copy of its submission on the president of each labor organization that represents the railroad's employees subject to part 242.

Appendix B provides the railroads with the option to file their program submissions electronically. FRA intends to create a secure document submission site and will need basic information from each company before setting up the user's account. In order to provide secure access, information regarding the points of contact is required. It is anticipated that FRA will be able to approve or disapprove all or part of a program and generate automated notifications by email to a railroad's points of contact. Thus, FRA wants each point of contact to understand that by providing any email addresses, the railroad is consenting to receive approval and disapproval notices from FRA by email. Railroads that allow

notice from FRA by email would gain the benefit of receiving such notices quickly and efficiently.

Those railroads that choose to submit printed materials to FRA must deliver them directly to the specified address. Some railroads may choose to deliver a CD, DVD, or other electronic storage format to FRA rather than requesting access to upload the documents directly to the secure electronic database. Although that will be an acceptable method of submission, FRA would encourage each railroad to utilize the electronic submission capabilities of the system. Of course, if FRA does not have the capability to read the type of electronic storage format sent, FRA can reject the submission.

FRA may be able to develop its secure document submission site so that confidential materials are identified and not shared with the general public. However, FRA does not expect the information in a program to be of such a confidential or proprietary nature, particularly since each railroad is required to share the program submission, resubmission, or material modification with the president of each labor organization that represents the railroad's certified conductors. See 242.103(c). Accordingly, FRA does not at this time believe it is necessary to develop a document submission system which addresses confidential materials at this time.

Appendix C, derived from Appendix C to part 240, provides a narrative discussion of the procedures that a person seeking certification or recertification will have to follow to furnish a railroad with information concerning his or her motor vehicle driving record.

Appendix D, derived from Appendix F to part 240, provides a narrative discussion of the procedures that a railroad is required to employ in administering the vision and hearing requirements of § 242.117. The main issue addressed in this Appendix is the acceptable test methods for determining whether a person has the ability to recognize and distinguish among the colors used as signals in the railroad industry.

Appendix E provides a table describing the application of revocable events. The table lists: The revocation periods; whether a person would be eligible for a reduction of the revocation period; and whether a person who is certified as both a conductor and an engineer could work in either position following a certification revocation.

VI. Regulatory Impact and Notices

A. Executive Order 12866 and DOT Regulatory Policies and Procedures

This final rule has been evaluated in accordance with existing policies and procedures and determined to be non-significant under both Executive Order 12866 and DOT policies and procedures. See 44 FR 11034; February 26, 1979. FRA has prepared and placed in the docket a regulatory impact analysis addressing the economic impact of this final rule.

As part of the regulatory impact analysis, FRA has assessed quantitative measurements of the cost streams expected to result from the adoption of this final rule. For the twenty-year period analyzed, the estimated

quantified cost imposed on industry totals \$86.3 million with a present value (PV, 7%) of \$43.2 million. In addition, FRA would incur administrative costs totaling about \$15.2 million, with a PV of \$7.6 million. Although there are numerous costs or burdens in this final rule, the requirements that are expected to impose the largest burdens relate to the initial and periodic training, knowledge testing, and operational testing. In addition, the dispute resolution process associated with the denial and revocation of conductor certification would be a new requirement that would impose burdens on the railroad industry and FRA.

As part of the regulatory impact analysis, FRA has explained what the

likely benefits for this final rule would be, and provided numerical assessments of the potential value of such benefits. The final rule is expected to improve railroad safety by ensuring that all trains have certified and trained conductors. Thus, in general, the final rule should decrease train accidents and incidents and associated casualties and damages. FRA also anticipates that this regulation will decrease switching operation casualties and human factor-caused train crew injuries. FRA believes the value of the anticipated safety benefits will meet or exceed the cost of implementing the final rule.

The table below presents the cost associated with implementation of the final rule.

Costs for Final Rule			
[Note dollars are discounted (7 %)]			
Subpart B: Program and Eligibility Requirements			
Development of Programs			\$884,676
Prior Conduct of Employee			\$2,571,461
Vision and Hearing Acuity			\$495,929
Training			\$13,093,044
Knowledge Testing			\$3,755,303
Operational Tests			\$3,911,774
Miscellaneous Subpart B costs			\$370,025
Subpart C: Administration of the Certificate Program			
Certificates			\$1,010,397
Sections 242.203 - 242.213			\$2,135,625
Railroad Oversight Responsibilities			\$699,711
Subpart D: Territorial Qualifications & Joint Operations			
Section 242.301			\$10,080,954
Subpart E: Denial and Revocation of Certification			
Sections 242.401 & 242.407			\$2,017,187
Subpart F: Dispute Resolution Procedures			
Petitions to FRA Review Board			\$1,813,783
Requests for Administrative Hearings			\$321,000
Appeals to FRA Administrator			\$48,000
Total Non-Government Cost			\$43,208,868
Government Costs: Subpart F			
Sections 242.501-511			\$7,572,000

B. Regulatory Flexibility Act and Executive Order 13272

To ensure potential impacts of rules on small entities are properly considered, FRA developed this final rule in accordance with Executive Order 13272 (“Proper Consideration of Small Entities in Agency Rulemaking”) and DOT’s procedures and policies to promote compliance with the Regulatory Flexibility Act (5 U.S.C. 601 *et seq.*).

The Regulatory Flexibility Act requires an agency to review regulations to assess their impact on small entities. An agency must conduct a regulatory flexibility analysis unless it determines and certifies that a rule is not expected to have a significant impact on a substantial number of small entities.

As discussed earlier, FRA has initiated this rulemaking as a requirement of the Rail Safety Improvement Act of 2008. This final rule enhances the safety of railroad operations by ensuring that only those persons who meet minimum Federal safety standards serve as conductors, to reduce the rate and number of accidents and incidents, and to improve railroad safety.

Pursuant to the Regulatory Flexibility Act (5 U.S.C. 605(b)), FRA certifies that this final rule would not have a significant impact on a substantial number of small entities. Although a substantial number of small railroads would be affected by this final rule, few, if any, would be significantly impacted. FRA invited all interested parties to submit data and information regarding the potential economic impact that would result from the adoption of the final rule. FRA received one comment pertinent to this (see below) and considered it in making the determination for certification of this final rule.

1. Description of Regulated Entities and Impacts

The “universe” of the entities to be considered generally includes only those small entities that are reasonably expected to be directly regulated by this action. For this rulemaking, there is one type of small entity that is potentially affected by this rulemaking: Small railroads.

FRA estimates that approximately 5 contractors will be developing conductor certification programs and contracting conductors to railroads. The cost associated with certifying conductors is a cost that these contractors will pass on to the railroads contracting their services.

“Small entity” is defined in 5 U.S.C. 601 as having the same meaning as

“small business concern” under Section 3 of the Small Business Act. This includes any small business concern that is independently owned and operated, and is not dominant in its field of operation. Section 601(4) includes nonprofit enterprises that are independently owned and operated, and are not dominant in their field of operations within the definition of “small entities.” Additionally, 5 U.S.C. 601(5) defines “small entities” as governments of cities, counties, towns, townships, villages, school districts, or special districts with populations less than 50,000.

The U.S. Small Business Administration (SBA) stipulates “size standards” for small entities. It provides that the largest a for-profit railroad business firm may be (and still classify as a “small entity”) is 1,500 employees for “line-haul operating” railroads, and 500 employees for “shortline operating” railroads.

Federal agencies may adopt their own size standards for small entities in consultation with SBA and in conjunction with public comment. Pursuant to the authority provided to it by SBA, FRA has published a final policy, which formally establishes small entities as railroads that meet the line haulage revenue requirements of a Class III railroad. Currently, the revenue requirements are \$20 million or less in annual operating revenue, adjusted annually for inflation. The \$20 million limit (adjusted annually for inflation) is based on the Surface Transportation Board’s threshold of a Class III railroad carrier, which is adjusted by applying the railroad revenue deflator adjustment. The same dollar limit on revenues is established to determine whether a railroad shipper or contractor is a small entity. Governments of cities, counties, towns, townships, villages, school districts, or special districts with populations less than 50,000 are also considered small entities under FRA’s policy. FRA proposed using this definition for this rulemaking in the proposed rule. No comments were received pertinent to its use.

2. Small Railroads

There are approximately 682 railroads meeting the definition of “small entity” as described above. FRA estimates that approximately 627 of these small entities, would be impacted by this final rule. FRA estimates that approximately 55 of the 682 small railroads would not be impacted because they would be exempt from the final rule. Note, however, that approximately 125 of the small railroads that would be impacted are subsidiaries of large shortline

holding companies with the expertise and resources comparable to larger railroads. Many small railroads that will be impacted by this rulemaking are members of the American Shortline and Regional Railroad Association (ASLRRA), which actively participated in the development of this regulatory action. It is very likely that the ASLRRA will develop a generic conductor certification program for their members to use. FRA would assist with this effort.

Small railroads will be required to have written programs for certifying conductors in accordance with this regulation. Given the nature of how most small railroads operate and the fact that they operate fewer types and numbers of trains than larger railroads, this regulation should be less burdensome for small railroads than larger railroads. Thus, given the more limited territory, equipment types, number of conductors and/or the commodities transported by small railroads relative to Class II and Class I railroads, implementing and maintaining a program for the certification of conductors would be significantly less burdensome for small railroads both overall and on a per conductor basis. While FRA does recognize that some small railroads do not currently have formal conductor training and certification programs, FRA believes that most small railroads currently have informal programs with the necessary elements of a formal program. FRA requested information regarding the number and type of Class III railroads that do not have formal conductor training and certification programs as well as the number of conductors employed by such railroads in the Notice of Proposed Rulemaking (NPRM) and Initial Regulatory Flexibility Assessment (IRFA). However, FRA did not receive comments specific to that request.

In general, this final rule will likely burden all small railroads that are not exempt from its scope or application. However, it would significantly burden few if any, of these entities. FRA invited commenters to submit information that might assist us in assessing the cost impacts on small railroads in the NPRM. However, FRA only received comments from one commenter addressing the cost to small railroads. The ASLRRA noted in its comments of January 10, 2011, that it was working to generate data and if and when it was available, would post it to the docket. FRA has received no additional data on this issue.

FRA disagrees with ASLRRA’s cost assessment in their comments. In general, it should be noted that the final

rule is not a “stand alone” regulation. It is conjoined with numerous existing regulations, such as parts 217 and 218. However, the shortline railroads have been responsible for complying with the Locomotive Engineering Certification Regulation (49 CFR part 240) for over 20 years. Many of the compliance requirements in this final rule are identical or very similar to part 240. Thus, these railroads likely already have assigned personnel and filing procedures in place to comply with this final rule. Since this final rule requires three of the four certification components required by part 240 (hearing and visual acuity, motor vehicle operator history check, and knowledge test), the shortline railroads would only need to satisfy these requirements once for individuals who will work as both a conductor and an engineer. FRA believes that many of the Train and Engine employees on shortlines will be dual certified. Thus, these employees can work either a conductor’s position or an engineer’s position as service demands.

The ASLRRRA commented that the proposed rule will also impose significant new costs on small railroads. In addition, ASLRRRA noted that “appropriate and ongoing training is [the] centerpiece of the proposed conductor certification rules, and certification itself is a reflection that the conductor has been properly trained and has demonstrated the ability to apply that training in the safe performance of job duties.” However, FRA notes that the conductor training required by this final rule should not be new to shortlines. Most, if not all, shortlines currently afford training to employees who fill a conductor’s position. A majority of this training has been in the form of on-the-job (OJT) training followed by formal or informal classroom training on safety and operating rules. Historically, OJT is peer training provided by a qualified, per this rulemaking, certified employee. Hence, there is no major change to existing practices or additional cost, excluding the time required to compile a list of qualified instructors. In addition, the final rule has placed a greater emphasis on OJT and removed the task analysis requirement in the training section. Thus, the training provided by most small railroads would not change much if any under the final rule. It will likely be more formalized and ensure that conductors receive appropriate training in all areas of responsibility. Thus, the additional cost for training should not be significant. FRA has met with and will continue to work with ASLRRRA to

develop a generic conductor certification program that can be used for small railroads. This should help to reduce the cost of conductor certification programs and the cost of training development for small railroads. As noted above, this final rule is complementary with several other FRA regulations. It is conjoined with Section 217.9, Subpart F of Part 218, Section 238.109, and Section 239.101(a)(2). Thus, there will be cost savings due to the fact that some of its requirements are current burdens under other federal regulations.

The ASLRRRA’s comments noted that “one training cost for some small railroads which FRA has completely dismissed is the cost of training Remote Control Operators (RCO’s).” It should be noted that RCO operation is a practice that provides value based on the reduction of train crew numbers. ASLRRRA is correct that FRA dismissed the costs related to the RCO in the Initial Regulatory Flexibility Assessment (IRFA) and the Regulatory Impact Assessment (RIA) to the NPRM. FRA’s IRFA and RIA dismissed such costs for all railroads, including small railroads, due to the fact that there are no FRA regulations requiring the use of remote controlled locomotives (RCL). The use of RCL by any railroad is a choice and usually a business decision. Training for RCO is covered in part 240. Multiple certifications are addressed in this final rule and the only difference regarding the locomotive engineer training and the conductor training are the additional modules that cover Subpart F of part 218, and part 239.

The ASLRRRA also noted concern over the economic impact of decertifying a conductor on a small railroad with limited personnel. While FRA recognizes ASLRRRA’s concerns, FRA notes that small railroads have successfully dealt with a similar issue under part 240 for many years without excessive financial burdens being incurred. Further, FRA notes that there is a significant safety concern involved with treating a conductor for a small railroad differently than a conductor for a large railroad with respect to certificate revocation. Such treatment would result in the disparate treatment of conductors across the three classes of railroads (*i.e.*, a conductor for a Class I railroad would not be permitted to serve as a conductor following a decertifiable event whereas a conductor on a Class III railroad, who was involved in the same type of decertifiable event, may be permitted to serve as a conductor) even though there is no less a safety risk if a person is a conductor for a Class III railroad as opposed to a conductor for

a Class I or Class II railroad. Moreover, treating small railroads differently in this instance would leave open the possibility that a conductor involved in a revocable event on a Class III railroad could immediately go to work for a Class I railroad due to the fact that restrictions were placed on the conductor’s certificate rather than having the certificate revoked.

3. Economic Impacts on Small Entities (Railroads)

This certification is not intended to be a stand-alone document. In order to get a better understanding of the total costs for the railroad industry, which forms the base for these estimates or more cost detail on any specific requirement, a review of FRA’s RIA is recommended. FRA has placed a copy of the RIA in the docket for this rulemaking.

Based on information currently available, FRA estimates that about 8 percent of the total railroad cost associated with implementing the final rule will be borne by small entities. FRA has estimated the total cost for this regulation to be \$86.3 million for the railroad industry. FRA estimates that \$6.4 million of this burden will be borne by small railroads. In addition, FRA will incur costs totaling approximately \$15.2 million. FRA also estimates that small railroads comprise over 90 percent of the number of entities impacted directly by this regulation. Small railroads generally have fewer conductors and operate over smaller territories allowing them to meet the requirements at lower overall cost as well as lower cost per conductor. Thus, although a substantial number of small entities will likely be impacted, the economic impact on them will likely not be significant.

4. Significant Economic Impact Criteria

Previously, FRA sampled small railroad and found that revenue averaged approximately \$4.7 million (not discounted) in 2006. One percent of average annual revenue per small railroad is \$47,000. FRA estimates that the average small railroad will spend less than \$11,000 over 20 years to comply with the additional requirements of this final rule. Based on this, FRA concludes that the expected burden of this final rule will not have a significant impact on the competitive position of small entities, or on the small entity segment of the railroad industry as a whole.

5. Substantial Number Criteria

This final rule will likely burden all small railroads that are not exempt from its scope or application. Thus, as noted

above this rule will impact a substantial number of small railroads.

6. Certification

Pursuant to the Regulatory Flexibility Act (5 U.S.C. 605(b)), FRA certifies that this final rule will not have a significant impact on a substantial number of small

entities. Although a substantial number of small railroads will be affected by this final rule, none of these entities will be significantly impacted.

C. Paperwork Reduction Act

The information collection requirements in this final rule are being

submitted for approval to the Office of Management and Budget (OMB) under the Paperwork Reduction Act of 1995, 44 U.S.C. 3501 *et seq.* The sections that contain the new information collection requirements are duly designated, and the estimated time to fulfill each requirement is as follows:

CFR Section/subject	Respondent universe	Total annual responses	Average time per response	Total annual burden hours
242.9—Waivers—Petitions	677 railroads	10 petitions	3 hours	30
242.101/103—Certification Program: Written Program for Certifying Conductors.	677 railroads	678 programs	160 hrs./581 Hrs./15.5 hrs	16,799
Approval of Design of Programs:				
—Certification Programs for New RRs	6 railroads	6 new prog	15.5 hours	93
—Conductor Certification Submission Copies to Rail Labor Organizations.	677 railroads	200 copies	15 minutes	50
—Affirmative Statements that Copies of Submissions Sent to RLOs.	677 railroads	200 statements	15 minutes	50
—Certified Comments on Submissions	677 railroads	35 comments	4 hours	140
—Certification Programs Disapproved by FRA and then Revised.	677 railroads	10 programs	4 hours	40
—Revised Certification Programs Still Not Conforming and Then Resubmitted.	677 railroads	3 programs	2 hours	6
—Certification Programs Materially Modified After Initial FRA Approval.	677 railroads	50 programs	2 hours	100
—Materially Modified Programs Disapproved by FRA & Then Revised.	677 railroads	3 programs	2 hours	6
—Revised programs Disapproved and Then Resubmitted.	677 railroads	1 program	2 hours	2
242.105—Implementation Schedule:				
—Designation of Certified Conductors (Class I Railroads).	677 railroads	48,600 designations	5 minutes	4,050
—Issued Certificates (1/3 each year)	677 railroads	16,200 certif	1 hour	16,200
—Designation of Certified Conductors (Class II and III Railroads).	677 railroads	5,400 design	5 minutes	450
—Issued Certificates (1/3 each year)	677 railroads	1,800 certif	1 hour	1,800
—Requests for Delayed Certification	677 railroads	5,000 request	30 minutes	2,500
—Testing/Evaluation to Certify Persons	677 railroads	1,000 tests	560 hours	560,000
—Testing/Evaluation to Certify Conductors (Class III).	627 railroads	100 tests	400 hours	40,000
242.107—Types of Service—Reclassification to Diff. Type of Cert.	677 railroads	25 conductor Tests/Evaluations.	8 hours	200
242.109—Opportunity by RRs for Certification Candidates to Review and Comment on Prior Safety Record.	677 Railroads	200 records + 200 comment.	30 minutes + 10 minutes.	133
242.111—Prior Safety Conduct As Motor Vehicle Operator:				
—Eligibility Determinations	677 Railroads	1,100 dtrmin	10 minutes	183
—Initial Certification for 60 Days	677 Railroads	75 certific	10 minutes	13
—Recertification for 60 Days	677 Railroads	125 recertif	10 minutes	21
—Driver Info. Not Provided and Request for Waiver by Persons/RR.	677 Railroads	25 requests	2 hours	50
—Request to Obtain Driver’s License Information From Licensing Agency.	54,000 Conductors/Persons.	18,000 req	15 minutes	4,500
—Requests for Additional Information From Licensing Agency.	54,000 Conductors/Persons.	25 requests	10 minutes	4
—Notification to RR by Persons of Never Having a License.	54,000 Conductors/Persons.	2 notification	10 minutes33
—Report of Motor Vehicle Incidents	54,000 Conductors	200 reports	10 minutes	33
—Evaluation of Driving Record	54,000 conductors	18,000 eval	15 minutes	4,500
—DAC Referral by RR After Report of Driving Drug/Alcohol Incident.	677 Railroads	180 referrals	5 minutes	15
—DAC Request and Supply by Persons of Prior Counseling or Treatment.	677 Railroads	5 requests/Records	30 minutes	3
—Conditional Certifications Recommended by DAC.	677 Railroads	50 certificat	4 hours	200
242.113—Prior Safety Conduct As Employee of a Different Railroad.	54,000 conductors	360 requests/360 records.	15 minutes + 30 minutes.	270
242.115—Substance Abuse Disorders and Alcohol Drug Rules Compliance:				
—Meeting Section’s Eligibility Reqmnt	54,000 conductors	18,000 determination ...	2 minutes	600

CFR Section/subject	Respondent universe	Total annual responses	Average time per response	Total annual burden hours
—Written Documents from DAC Person Not Affected by a Disorder.	677 railroads	400 docs	30 minutes	200
—Self-Referral by Conductors for Substance Abuse Counseling.	54,000 conductors	10 self-referrals	10 minutes	2
—Certification Reviews for Occurrence/Documentation of Prior Alcohol/Drug Conduct by Persons/Conductors.	677 railroads	18,000 reviews	10 minutes	3,000
—Written Determination That Most Recent Incident Has Occurred.	677 railroads	150 determin	60 minutes	150
—Notification to Person That Recertification Has Been Denied.	677 railroads	150 notific	10 minutes	25
—Persons/Conductors Waiving Investigation	54,000 Conductors	100 waivers	10 minutes	17
242.117—Vision and Hearing Acuity:				
—Determination Vision Standards Met	677 railroads	18,000 deter	20 minutes	6,000
—Determination Hearing Stds. Met	677 railroads	18,000 deter	20 minutes	6,000
—Additional Gap Hearing Tests	677 railroads	200 deter	20 minutes	67
—Medical Examiner Certificate that Person Has Been Examined/Passed Test.	677 railroads	18,000 certif	2 hours	36,000
—Document Standards Met with Conditions	677 railroads	50 document	30 minutes	25
—Document Standards Not Met	677 railroads	25 document	30 minutes	13
—Notation Person Needs Corrective	677 railroads	10,000 notes	10 minutes	1,667
Device (Glasses/Hearing Aid):				
—Request for Further Medical Evaluation for New Determination.	677 railroads	100 request + 100 Evals.	60 minutes + 2 hours	300
—Request for Second Retest and Another Medical Evaluation.	677 railroads	25 requests + 25 Evals.	60 minutes + 2 hours	75
—Copies of part 242 Provided to RR Medical Examiners.	677 railroads	677 copies	60 minutes	677
—Consultations by Medical Examiners with Railroad Officer and Issue of Conditional Certification.	677 railroads	100 consults + 100 certif.	2 hours + 10 minutes	217
—Notification by Certified Conductor of Deterioration of Vision/Hearing.	677 railroads	10 notific.	10 minutes	2
242.119—Training:				
—Completion of Training Program	677 railroads	678 Program	36 hours/70 hrs/3 hrs	3,751
—Modification to Training Program	677 railroads	678 Program	12 hrs/20 hrs/30 min	34
—Completion of Training Program by Conductors/Persons + Documents.	54,000 Conductors	18,000 Docs/18,000 Cond.	1 hour/560 hours	10,098,000
—Modification of Training Program Due to New Laws/Regulations.	677 railroads	30 programs	4 hours	120
—Consultation with Supervisory Employee During Written Test.	677 railroads	1,000 consult	15 minutes	250
—Familiarization Training Upon Transfer of RR Ownership.	677 railroads	10 trained Conductors	8 hours	80
—Continuing Education of Conductors	677 railroads	18,000 cont. trained cond.	8 hours	144,000
242.121—Knowledge Testing:				
—Determining Eligibility	677 railroads	18,000 deter.	30 minutes	9,000
—Retests/Re-Examinations	677 railroads	500 Retests	8 hours	4,000
242.123—Monitoring Operational Performance:				
—Unannounced Compliance Tests and Records.	677 railroads	18,000 tests + 18,000 recd.	10 minutes + 5 minutes	4,500
—Return to Service That Requires Unannounced Compliance Test/Record.	677 railroads	1,000 tests + 1,000 records.	10 minutes + 5 minutes	250
242.125/127—Certificate Determination by Other Railroads/Other Country:				
—Determination Made by RR Relying on Another RR's Certification.	677 railroads	100 determin	30 minutes	50
—Determination by Another Country	677 railroads	200 determin	30 minutes	100
242.203—Retaining Information Supporting Determination—Records:	677 railroads	18,000 recds	15 minutes	4,500
—Amended Electronic Records	677 railroads	20 records	60 minutes	20
242.205—List of Certified Conductors Working in Joint Territory.	677 railroads	625 lists	60 minutes	625
242.209—Maintenance of Certificates:				
—Request to Display Certificate	677 railroads	2,000 request/displays	2 minutes	67
—Notification That Request to Serve Exceeds Certification.	677 railroads	1,000 notif	10 minutes	167
242.211—Replacement of Certificates	677 railroads	500 certific	5 minutes	42
242.213—Multiple Certificates:				
—Notification to Engineer That No Conductor Is On Train.	677 railroads	5 notification	10 minutes	1

CFR Section/subject	Respondent universe	Total annual responses	Average time per response	Total annual burden hours
—Notification of Denial of Certification by Individuals Holding Multiple Certifications.	677 railroads	10 notific	10 minutes	2
242.215—RR Oversight Responsibility:				
—RR Review and Analysis of Administration of Certification Program.	677 railroads	44 reviews/Analyses	40 hours	1,760
—Report of Findings by RR to FRA	677 railroads	36 reports	4 hours	144
242.301—Determinations—Territorial Qualification and Joint Operations.	320 railroads	1,080 Deter	15 minutes	270
—Notification by Persons Who Do Not Meet Territorial Qualification.	320 railroads	500 notific	10 minutes	83
242.401—Notification to Candidate of Information That Forms Basis for Denying Certification and Candidate Response.	677 railroads	40 notific + 40 responses.	60 minutes/60 minutes	80
—Written Notification of Denial of Certification.	677 railroads	40 notific	60 minutes	40
242.403/405—Criteria for Revoking Certification: Periods of Ineligibility:				
—Review of Compliance Conduct	677 railroads	950 reviews	10 minutes	158
—Written Determination That the Most Recent Incident Has Occurred.	677 railroads	950 determin	60 minutes	950
242.407—Process for Revoking Certification:				
—Revocation for Violations of Section 242.115(e).	677 railroads	950 Revoked Certificates.	8 hours	7,600
—Immediate Suspension of Certificate	677 railroads	950 suspend Certificate	1 hour	950
—Determinations Based on RR Hearing Record.	677 railroads	950 determin	15 minutes	238
—Hearing Record	677 railroads	950 records	30 minutes	475
—Written Decisions by RR Official	677 railroads	950 decions	2 hours	1,900
—Service of Written Decision on Employee by RR + RR Service Proof.	677 railroads	950 decisions + 950 proofs.	10 minutes + 5 minutes	238
—Written Waiver of Right to Hearing	54,000 Conductors	425 waivers	10 minutes	71
—Revocation of Certification Based on Information That Another Railroad Has Done So.	677 railroads	15 revoked Certifications.	10 minutes	3
—Placing Relevant Information in Record Prior to Suspending Certification/Convening Hearing.	677 railroads	100 updated records	1 hour	100

All estimates include the time for reviewing instructions; searching existing data sources; gathering or maintaining the needed data; and reviewing the information. For information or a copy of the paperwork package submitted to OMB, contact Mr. Robert Brogan at (202) 493-6292 or Ms. Kimberly Toone at (202) 493-6132 or via email at the following addresses: *Robert.Brogan@dot.gov*; *Kimberly.Toone@dot.gov*.

Organizations and individuals desiring to submit comments on the collection of information requirements should direct them to the Office of Management and Budget, Office of Information and Regulatory Affairs, 725 17th St. NW., Washington, DC 20503, attn: FRA Desk Officer. Comments may also be sent via email to the Office of Management and Budget at the following address: *oira_submission@omb.eop.gov*.

OMB is required to make a decision concerning the collection of information requirements contained in this final rule between 30 and 60 days after publication of this document in the **Federal Register**. Therefore, a comment

to OMB is best assured of having its full effect if OMB receives it within 30 days of publication.

FRA cannot impose a penalty on persons for violating information collection requirements which do not display a current OMB control number, if required. FRA intends to obtain current OMB control numbers for any new information collection requirements resulting from this rulemaking action prior to the effective date of this final rule. The OMB control number, when assigned, will be announced by separate notice in the **Federal Register**.

D. Federalism Implications

Executive Order 13132, “Federalism” (64 FR 43255, Aug. 10, 1999), requires FRA to develop an accountable process to ensure “meaningful and timely input by State and local officials in the development of regulatory policies that have federalism implications.” “Policies that have federalism implications” are defined in the Executive Order to include regulations that have “substantial direct effects on the States, on the relationship between the national

government and the States, or on the distribution of power and responsibilities among the various levels of government.” Under Executive Order 13132, the agency may not issue a regulation with federalism implications that imposes substantial direct compliance costs and that is not required by statute, unless the Federal government provides the funds necessary to pay the direct compliance costs incurred by State and local governments, the agency consults with State and local governments, or the agency consults with State and local government officials early in the process of developing the regulation. Where a regulation has federalism implications and preempts State law, the agency seeks to consult with State and local officials in the process of developing the regulation.

This rule has been analyzed in accordance with the principles and criteria contained in Executive Order 13132. The rule will not have a substantial effect on the States or their political subdivisions; it will not impose any compliance costs; and it will not affect the relationships between the

Federal government and the States or their political subdivisions, or the distribution of power and responsibilities among the various levels of government. Therefore, the consultation and funding requirements of Executive Order 13132 do not apply.

However, this rule could have preemptive effect by operation of law under certain provisions of the Federal railroad safety statutes, specifically the former Federal Railroad Safety Act of 1970, repealed and recodified at 49 U.S.C. 20106. Section 20106 provides that States may not adopt or continue in effect any law, regulation, or order related to railroad safety or security that covers the subject matter of a regulation prescribed or order issued by the Secretary of Transportation (with respect to railroad safety matters) or the Secretary of Homeland Security (with respect to railroad security matters), except when the State law, regulation, or order qualifies under the “essentially local safety or security hazard” exception to section 20106.

In sum, FRA has analyzed this rule in accordance with the principles and criteria contained in Executive Order 13132. As explained above, FRA has determined that this rule has no federalism implications, other than the possible preemption of State laws under Federal railroad safety statutes, specifically 49 U.S.C. 20106. Accordingly, FRA has determined that preparation of a federalism summary impact statement for this rule is not required.

E. International Trade Impact Assessment

The Trade Agreement Act of 1979 prohibits Federal agencies from engaging in any standards or related activities that create unnecessary obstacles to the foreign commerce of the United States. Legitimate domestic objectives, such as safety, are not considered unnecessary obstacles. The statute also requires consideration of international standards and where appropriate, that they be the basis for U.S. standards.

This rulemaking is purely domestic in nature and is not expected to affect trade opportunities for U.S. firms doing business overseas or for foreign firms doing business in the United States.

F. Environmental Impact

FRA has evaluated this rule in accordance with its “Procedures for Considering Environmental Impacts” (FRA’s Procedures) (64 FR 28545, May 26, 1999) as required by the National Environmental Policy Act (42 U.S.C. 4321 *et seq.*), other environmental

statutes, Executive Orders, and related regulatory requirements. FRA has determined that this rule is not a major FRA action (requiring the preparation of an environmental impact statement or environmental assessment) because it is categorically excluded from detailed environmental review pursuant to section 4(c)(20) of FRA’s Procedures. See 64 FR 28547 (May 26, 1999).

In accordance with section 4(c) and (e) of FRA’s Procedures, the agency has further concluded that no extraordinary circumstances exist with respect to this regulation that might trigger the need for a more detailed environmental review. As a result, FRA finds that this rule is not a major Federal action significantly affecting the quality of the human environment.

G. Unfunded Mandates Reform Act of 1995

Pursuant to Section 201 of the Unfunded Mandates Reform Act of 1995 (Pub. L. 104–4, 2 U.S.C. 1531), each Federal agency “shall, unless otherwise prohibited by law, assess the effects of Federal regulatory actions on State, local, and tribal governments, and the private sector (other than to the extent that such regulations incorporate requirements specifically set forth in law).” Section 202 of the Act (2 U.S.C. 1532) further requires that “before promulgating any general notice of proposed rulemaking that is likely to result in the promulgation of any rule that includes any Federal mandate that may result in expenditure by State, local, and tribal governments, in the aggregate, or by the private sector, of \$140,800,000 or more in any one year, and before promulgating any final rule for which a general notice of proposed rulemaking was published, the agency shall prepare a written statement” detailing the effect on State, local, and tribal governments and the private sector. The rule will not result in the expenditure, in the aggregate, of \$140,800,000 or more in any one year, and thus preparation of such a statement is not required.

H. Energy Impact

Executive Order 13211 requires Federal agencies to prepare a Statement of Energy Effects for any “significant energy action.” 66 FR 28355 (May 22, 2001). Under the Executive Order, a “significant energy action” is defined as any action by an agency (normally published in the **Federal Register**) that promulgates or is expected to lead to the promulgation of a final rule or regulation, including notices of inquiry, advance notices of proposed rulemaking, and notices of proposed

rulemaking: (1)(i) That is a significant regulatory action under Executive Order 12866 or any successor order, and (ii) is likely to have a significant adverse effect on the supply, distribution, or use of energy; or (2) that is designated by the Administrator of the Office of Information and Regulatory Affairs as a significant energy action. FRA has evaluated this rule in accordance with Executive Order 13211. FRA has determined that this rule is not likely to have a significant adverse effect on the supply, distribution, or use of energy. Consequently, FRA has determined that this rule is not a “significant energy action” within the meaning of Executive Order 13211.

I. Privacy Act

Anyone is able to search the electronic form of all comments received into any of DOT’s dockets by the name of the individual submitting the comment (or signing the comment, if submitted on behalf of an association, business, labor union, *etc.*). You may review DOT’s complete Privacy Act Statement published in the **Federal Register** on April 11, 2000 (Volume 65, Number 70, Pages 19477–78), or you may visit <http://www.regulations.gov/#/privacyNotice>.

List of Subjects in 49 CFR Part 242

Administrative practice and procedure, Conductor, Penalties, Railroad employees, Railroad operating procedures, Railroad safety, Reporting and recordkeeping requirements.

The Rule

For the reasons discussed in the preamble, FRA amends chapter II, subtitle B of title 49 of the Code of Federal Regulations by adding part 242 to read as follows:

PART 242—QUALIFICATION AND CERTIFICATION OF CONDUCTORS

Subpart A—General

- Sec.
- 242.1 Purpose and scope.
 - 242.3 Application and responsibility for compliance.
 - 242.5 Effect and construction.
 - 242.7 Definitions.
 - 242.9 Waivers.
 - 242.11 Penalties and consequences for noncompliance.
 - 242.13 Information collection requirements.

Subpart B—Program and Eligibility Requirements

- 242.101 Certification program required.
- 242.103 Approval of design of individual railroad programs by FRA.
- 242.105 Schedule for implementation.
- 242.107 Types of service.

- 242.109 Determinations required for certification and recertification.
- 242.111 Prior safety conduct as motor vehicle operator.
- 242.113 Prior safety conduct as an employee of a different railroad.
- 242.115 Substance abuse disorders and alcohol drug rules compliance.
- 242.117 Vision and hearing acuity.
- 242.119 Training.
- 242.121 Knowledge testing.
- 242.123 Monitoring operational performance.
- 242.125 Certification determinations made by other railroads.
- 242.127 Reliance on qualification requirements of other countries.

Subpart C—Administration of the Certification Program

- 242.201 Time limitations for certification.
- 242.203 Retaining information supporting determinations.
- 242.205 Identification of certified persons and recordkeeping.
- 242.207 Certificate components.
- 242.209 Maintenance of the certificate.
- 242.211 Replacement of certificates.
- 242.213 Multiple certifications.
- 242.215 Railroad oversight responsibilities.

Subpart D—Territorial Qualification and Joint Operations

- 242.301 Requirements for territorial qualification.

Subpart E—Denial and Revocation of Certification

- 242.401 Denial of certification.
- 242.403 Criteria for revoking certification.
- 242.405 Periods of ineligibility.
- 242.407 Process for revoking certification.

Subpart F—Dispute Resolution Procedures

- 242.501 Review board established.
- 242.503 Petition requirements.
- 242.505 Processing certification review petitions.
- 242.507 Request for a hearing.
- 242.509 Hearings.
- 242.511 Appeals.
- Appendix A to Part 242—Schedule of Civil Penalties
- Appendix B to Part 242—Procedures for Submission and Approval of Conductor Certification Programs
- Appendix C to Part 242—Procedures for Obtaining and Evaluating Motor Vehicle Driving Record Data
- Appendix D to Part 242—Medical Standards Guidelines
- Appendix E to Part 242—Application of Revocable Events

Authority: 49 U.S.C. 20103, 20107, 20135, 20138, 20162, 20163, 21301, 21304, 21311; 28 U.S.C. 2461, note; and 49 CFR 1.49.

Subpart A—General

§ 242.1 Purpose and scope.

(a) The purpose of this part is to ensure that only those persons who meet minimum Federal safety standards serve as conductors, to reduce the rate and number of accidents and incidents and to improve railroad safety.

(b) This part prescribes minimum Federal safety standards for the eligibility, training, testing, certification and monitoring of all conductors to whom it applies. This part does not restrict a railroad from adopting and enforcing additional or more stringent requirements consistent with this part.

(c) The conductor certification requirements prescribed in this part apply to any person who meets the definition of conductor contained in § 242.7, regardless of the fact that the person may have a job classification title other than that of conductor.

§ 242.3 Application and responsibility for compliance.

(a) This part applies to all railroads, except:

(1) Railroads that operate only on track inside an installation that is not part of the general railroad system of transportation (*i.e.*, plant railroads, as defined in § 242.7);

(2) Tourist, scenic, historic, or excursion operations that are not part of the general railroad system of transportation as defined in § 242.7; or

(3) Rapid transit operations in an urban area that are not connected to the general railroad system of transportation.

(b) Although the duties imposed by this part are generally stated in terms of the duty of a railroad, each person, including a contractor for a railroad, who performs any function covered by this part, must perform that function in accordance with this part.

§ 242.5 Effect and construction.

(a) FRA does not intend, by use of the term conductor in this part, to alter the terms, conditions, or interpretation of existing collective bargaining agreements that employ other job classification titles when identifying a person who is the crew member in charge of a movement that requires a locomotive engineer.

(b) FRA does not intend by issuance of these regulations to alter the authority of a railroad to initiate disciplinary sanctions against its employees, including managers and supervisors, in the normal and customary manner, including those contained in its collective bargaining agreements.

(c) Except as provided in § 242.213, nothing in this part shall be construed to create or prohibit an eligibility or entitlement to employment in other service for the railroad as a result of denial, suspension, or revocation of certification under this part.

(d) Nothing in this part shall be deemed to abridge any additional procedural rights or remedies not

inconsistent with this part that are available to the employee under a collective bargaining agreement, the Railway Labor Act, or (with respect to employment at will) at common law with respect to removal from service or other adverse action taken as a consequence of this part.

§ 242.7 Definitions.

As used in this part—

Administrator means the Administrator of the FRA or the Administrator's delegate.

Alcohol means ethyl alcohol (ethanol) and includes use or possession of any beverage, mixture, or preparation containing ethyl alcohol.

Conductor means the crewmember in charge of a "train or yard crew" as defined in part 218 of this chapter. *See also* the definition of "passenger conductor" in this section.

Controlled substance has the meaning assigned by 21 U.S.C. 802 and includes all substances listed on Schedules I through V as they may be revised from time to time (21 CFR parts 1301–1316).

Drug means any substance (other than alcohol) that has known mind or function-altering effects on a human subject, specifically including any psychoactive substance and including, but not limited to, controlled substances.

Drug and alcohol counselor (DAC) means a person who meets the credentialing and qualification requirements of a "Substance Abuse Professional" (SAP), as provided in 49 CFR part 40.

Dual purpose vehicle means a piece of on-track equipment that is capable of moving railroad rolling stock and may also function as roadway maintenance equipment.

File, filed and *filing* mean submission of a document under this part on the date when the Docket Clerk receives it, or if sent by mail, the date mailing was completed.

FRA means the Federal Railroad Administration.

FRA representative means the FRA Associate Administrator for Railroad Safety/Chief Safety Officer and the Associate Administrator's delegate, including any safety inspector employed by the Federal Railroad Administration and any qualified state railroad safety inspector acting under part 212 of this chapter.

Ineligible or *ineligibility* means that a person is legally disqualified from serving as a certified conductor. The term covers a number of circumstances in which a person may not serve as a certified conductor. Revocation of certification pursuant to § 242.407 and

denial of certification pursuant to § 242.401 are two examples in which a person would be ineligible to serve as a conductor. A period of ineligibility may end when a condition or conditions are met. For example, when a person meets the conditions to serve as a conductor following an alcohol or drug violation pursuant to § 242.115.

Job aid means information regarding other than main track physical characteristics that supplements the operating instructions of the territory over which the locomotive or train movement will occur. See definitions of “main track” and “physical characteristics” in this section. A *job aid* may consist of training on the territory pursuant to § 242.119, maps, charts or visual aids of the territory, or a person or persons to contact who are qualified on the territory and who can describe the physical characteristics of the territory. At a minimum, a *job aid* must cover characteristics of a territory including: permanent close clearances, location of permanent derails and switches, assigned radio frequencies in use and special instructions required for movement, if any, and railroad-identified unique operating conditions.

Joint operations means rail operations conducted by more than one railroad on the same track regardless of whether such operations are the result of—

- (1) Contractual arrangement between the railroads,
- (2) Order of a governmental agency or a court of law, or
- (3) Any other legally binding directive.

Knowingly means having actual knowledge of the facts giving rise to the violation or that a reasonable person acting in the circumstances, exercising due care, would have had such knowledge.

Locomotive means a piece of on-track equipment (other than specialized roadway maintenance equipment or a dual purpose vehicle operating in accordance with § 240.104(a)(2) of this chapter):

- (1) With one or more propelling motors designed for moving other equipment;
- (2) With one or more propelling motors designed to carry freight or passenger traffic or both; or
- (3) Without propelling motors but with one or more control stands.

Locomotive engineer means any person who moves a locomotive or group of locomotives regardless of whether they are coupled to other rolling equipment except:

- (1) A person who moves a locomotive or group of locomotives within the confines of a locomotive repair or

servicing area as provided for in §§ 218.5 and 218.29(a)(1) of this chapter; or

(2) A person who moves a locomotive or group of locomotives for distances of less than 100 feet and this incidental movement of a locomotive or locomotives is for inspection or maintenance purposes.

Locomotive engineer certificate means a certificate issued pursuant to part 240 of this chapter.

Main track means a track upon which the operation of trains is governed by one or more of the following methods of operation: timetable; mandatory directive; signal indication; positive train control as defined in part 236 of this chapter; or any form of absolute or manual block system.

Medical examiner means a person licensed as a doctor of medicine or doctor of osteopathy. A medical examiner can be a qualified full-time salaried employee of a railroad, a qualified practitioner who contracts with the railroad on a fee-for-service or other basis, or a qualified practitioner designated by the railroad to perform functions in connection with medical evaluations of employees. As used in this rule, the medical examiner owes a duty to make an honest and fully informed evaluation of the condition of an employee.

On-the-job training means job training that occurs in the workplace, *i.e.*, the employee learns the job while doing the job.

Passenger conductor means a conductor who has also received emergency preparedness training under part 239 of this chapter. See also the definition of “conductor” in this section.

Person means an entity of any type covered under 1 U.S.C. 1, including but not limited to the following: A railroad; a manager, supervisor, official, or other employee or agent of a railroad; any owner, manufacturer, lessor, or lessee of railroad equipment, track, or facilities; any independent contractor providing goods or services to a railroad; and any employee of such owner, manufacturer, lessor, lessee, or independent contractor.

Physical characteristics means the actual track profile of and physical location for points within a specific yard or route that affect the movement of a locomotive or train. *Physical characteristics* includes both *main track physical characteristics* (see definition of “main track” in this section) and other than main track physical characteristics.

Plant railroad means a plant or installation that owns or leases a

locomotive, uses that locomotive to switch cars throughout the plant or installation, and is moving goods solely for use in the facility’s own industrial processes. The plant or installation could include track immediately adjacent to the plant or installation if the plant railroad leases the track from the general system railroad and the lease provides for (and actual practice entails) the exclusive use of that trackage by the plant railroad and the general system railroad for purposes of moving only cars shipped to or from the plant. A plant or installation that operates a locomotive to switch or move cars for other entities, even if solely within the confines of the plant or installation, rather than for its own purposes or industrial processes, will not be considered a plant railroad because the performance of such activity makes the operation part of the general railroad system of transportation.

Qualified means a person who has successfully completed all instruction, training and examination programs required by the employer, and the applicable parts of this chapter and that the person therefore may reasonably be expected to be proficient on all safety related tasks the person is assigned to perform.

Qualified instructor means a person who has demonstrated, pursuant to the railroad’s written program, an adequate knowledge of the subjects under instruction and, where applicable, has the necessary operating experience to effectively instruct in the field, and has the following qualifications:

- (1) Is a certified conductor under this part; and
- (2) Has been selected as such by a designated railroad officer, in concurrence with the designated employee representative, where present; or
- (3) In absence of concurrence provided in paragraph (2) of this definition, has a minimum of 12 months service working as a train service employee.

If a railroad does not have designated employee representation, then a person employed by the railroad need not comply with paragraphs (2) or (3) of this definition to be a *qualified instructor*.

Railroad means any form of nonhighway ground transportation that runs on rails or electromagnetic guideways and any entity providing such transportation, including:

- (1) Commuter or other short-haul railroad passenger service in a metropolitan or suburban area and commuter railroad service that was operated by the Consolidated Rail Corporation on January 1, 1979; and

(2) High speed ground transportation systems that connect metropolitan areas, without regard to whether those systems use new technologies not associated with traditional railroads; but does not include rapid transit operations in an urban area that are not connected to the general railroad system of transportation.

Railroad officer means any supervisory employee of a railroad.

Railroad rolling stock is on-track equipment that is either a "railroad freight car" (as defined in § 215.5 of this chapter) or a "passenger car" (as defined in § 238.5 of this chapter).

Remote control operator (RCO) means a certified locomotive engineer, as defined in § 240.7 of this chapter, certified by a railroad to operate remote control locomotives pursuant to § 240.107 of this chapter.

Roadway maintenance equipment is on-track equipment powered by any means of energy other than hand power which is used in conjunction with maintenance, repair, construction or inspection of track, bridges, roadway, signal, communications, or electric traction systems.

Serve or service, in the context of serving documents, has the meaning given in Rule 5 of the Federal Rules of Civil Procedure as amended. Similarly, the computation of time provisions in Rule 6 of the Federal Rules of Civil Procedure as amended are also applicable in this part. *See also* the definition of "filing" in this section.

Specialized roadway maintenance equipment is roadway maintenance equipment that does not have the capability to move railroad rolling stock. Any alteration of such equipment that enables it to move railroad rolling stock will require that the equipment be treated as a dual purpose vehicle.

Substance abuse disorder refers to a psychological or physical dependence on alcohol or a drug, or another identifiable and treatable mental or physical disorder involving the abuse of alcohol or drugs as a primary manifestation. A substance abuse disorder is "active" within the meaning of this part if the person is currently using alcohol or other drugs, except under medical supervision consistent with the restrictions described in § 219.103 of this chapter or has failed to successfully complete primary treatment or successfully participate in aftercare as directed by a DAC or SAP.

Substance Abuse Professional (SAP) means a person who meets the qualifications of a substance abuse professional, as provided in part 40 of this title.

Territorial qualifications means possessing the necessary knowledge concerning a railroad's operating rules and timetable special instructions including familiarity with applicable *main track and other than main track physical characteristics* of the territory over which the locomotive or train movement will occur.

Tourist, scenic, historic, or excursion operations that are not part of the general railroad system of transportation means a tourist, scenic, historic, or excursion operation conducted only on track used exclusively for that purpose (*i.e.*, there is no freight, intercity passenger, or commuter passenger railroad operation on the track).

§ 242.9 Waivers.

(a) A person subject to a requirement of this part may petition the Administrator for a waiver of compliance with such requirement. The filing of such a petition does not affect that person's responsibility for compliance with that requirement while the petition is being considered.

(b) Each petition for a waiver under this section must be filed in the manner and contain the information required by part 211 of this chapter.

(c) If the Administrator finds that a waiver of compliance is in the public interest and is consistent with railroad safety, the Administrator may grant the waiver subject to any conditions the Administrator deems necessary.

§ 242.11 Penalties and consequences for noncompliance.

(a) A person who violates any requirement of this part or causes the violation of any such requirement is subject to a civil penalty of at least \$650 and not more than \$25,000 per violation, except that: Penalties may be assessed against individuals only for willful violations, and, where a grossly negligent violation or a pattern of repeated violations has created an imminent hazard of death or injury to persons, or has caused death or injury, a penalty not to exceed \$100,000 per violation may be assessed. Each day a violation continues shall constitute a separate offense. *See* Appendix A to this part for a statement of agency civil penalty policy.

(b) A person who violates any requirement of this part or causes the violation of any such requirement may be subject to disqualification from all safety-sensitive service in accordance with part 209 of this chapter.

(c) A person who knowingly and willfully falsifies a record or report required by this part may be subject to

criminal penalties under 49 U.S.C. 21311.

(d) In addition to the enforcement methods referred to in paragraphs (a), (b), and (c) of this section, FRA may also address violations of this part by use of the emergency order, compliance order, and/or injunctive provisions of the Federal rail safety laws.

§ 242.13 Information collection requirements.

(a) The information collection requirements of this Part are being reviewed by the Office of Management and Budget pursuant to the Paperwork Reduction Act of 1980 (44 U.S.C. 3501 *et seq.*) and have not yet been assigned an OMB control number.

(b) The information collection requirements are found in the following sections: §§ 242.9, 242.101, 242.103, 242.105, 242.107, 242.109, 242.111, 242.113, 242.115, 242.117, 242.119, 242.121, 242.123, 242.125, 242.127, 242.203, 242.205, 242.209, 242.211, 242.213, 242.215, 242.301, 242.401, 242.403, 242.405, and 242.407.

Subpart B—Program and Eligibility Requirements

§ 242.101 Certification program required.

(a) After the pertinent date specified in § 242.105(d) or (e), each railroad shall have a certification program approved in accordance with § 242.103 that includes:

(1) A designation of the types of service that it determines will be used in compliance with the criteria established in § 242.107;

(2) A procedure for evaluating prior safety conduct that complies with the criteria established in § 242.109;

(3) A procedure for evaluating visual and hearing acuity that complies with the criteria established in § 242.117;

(4) A procedure for training that complies with the criteria established in § 242.119;

(5) A procedure for knowledge testing that complies with the criteria established in § 242.121; and

(6) A procedure for monitoring operational performance that complies with the criteria established in § 242.123.

(b) [Reserved].

§ 242.103 Approval of design of individual railroad programs by FRA.

(a) Each railroad shall submit its written certification program and request for approval in accordance with the procedures contained in appendix B of this part according to the following schedule:

(1) A Class I railroad (including the National Railroad Passenger

Corporation), Class II railroad, or railroad providing commuter service shall submit a program no later than March 30, 2012; and

(2) A Class III railroad (including a switching and terminal or other railroad not otherwise classified) shall submit a program no later than July 30, 2012.

(b) A railroad commencing operations after the pertinent date specified in paragraph (a) of this section shall submit its written certification program and request for approval in accordance with the procedures contained in appendix B to this part at least 60 days prior to commencing operations.

(c) Each railroad shall:

(1) Simultaneous with its filing with the FRA, serve a copy of the submission filed pursuant to paragraph (a) or (b) of this section, a resubmission filed pursuant to paragraph (h) of this section, or a material modification filed pursuant to paragraph (i) of this section on the president of each labor organization that represents the railroad's employees subject to this part; and

(2) Include in its submission filed pursuant to paragraph (a) or (b) of this section, a resubmission filed pursuant to paragraph (h) of this section, or a material modification filed pursuant to paragraph (i) of this section a statement affirming that the railroad has served a copy on the president of each labor organization that represents the railroad's employees subject to this part, together with a list of the names and addresses of persons served.

(d) Not later than 45 days from the date of filing a submission pursuant to paragraph (a) or (b) of this section, a resubmission pursuant to paragraph (h) of this section, or a material modification pursuant to paragraph (i) of this section, any designated representative of railroad employees subject to this part may comment on the submission, resubmission, or material modification:

(1) Each comment shall set forth specifically the basis upon which it is made, and contain a concise statement of the interest of the commenter in the proceeding;

(2) Each comment shall be submitted to the Associate Administrator for Railroad Safety/Chief Safety Officer, FRA, 1200 New Jersey Avenue SE., Washington, DC 20590; and

(3) The commenter shall certify that a copy of the comment was served on the railroad.

(e) The submission required by paragraph (a) or (b) of this section shall state the railroad's election either:

(1) To accept responsibility for the training of conductors and thereby

obtain authority for that railroad to initially certify a person as a conductor in an appropriate type of service; or

(2) To recertify only conductors previously certified by other railroads.

(f) A railroad that elects to accept responsibility for the training of conductors shall state in its submission whether it will conduct the training program or employ a training program conducted by some other entity on its behalf but adopted and ratified by that railroad.

(g) A railroad's program is considered approved and may be implemented 30 days after the required filing date (or the actual filing date) unless the Administrator notifies the railroad in writing that the program does not conform to the criteria set forth in this part.

(1) If the Administrator determines that the program does not conform, the Administrator will inform the railroad of the specific deficiencies.

(2) If the Administrator informs the railroad of deficiencies more than 30 days after the initial filing date, the original program may remain in effect until 30 days after approval of the revised program is received so long as the railroad has complied with the requirements of paragraph (h) of this section.

(h) A railroad shall resubmit its program within 30 days after the date of such notice of deficiencies. A failure to resubmit the program with the necessary revisions will be considered a failure to implement a program under this part.

(1) The Administrator will inform the railroad in writing whether its revised program conforms to this part.

(2) If the program does not conform, the railroad shall resubmit its program.

(i) A railroad that intends to materially modify its program after receiving initial FRA approval shall submit a description of how it intends to modify the program in conformity with the specific requirements of this part at least 60 days prior to implementing such a change.

(1) A modification is material if it would affect the program's conformance with this part.

(2) The modification submission shall contain a description that conforms to the pertinent portion of the procedures contained in appendix B of this part.

(3) The modification submission will be handled in accordance with the procedures of paragraphs (g) and (h) of this section as though it were a new program.

§ 242.105 Schedule for implementation.

(a) By March 1, 2012, each railroad shall:

(1) In writing, designate as certified conductors all persons authorized by the railroad to perform the duties of a conductor as of January 1, 2012; and

(2) Issue a certificate that complies with § 242.207 to each person that it designates.

(b) After March 1, 2012, each railroad shall:

(1) In writing, designate as a certified conductor any person who has been authorized by the railroad to perform the duties of a conductor between January 1, 2012 and the pertinent date in paragraph (d) or (e) of this section; and

(2) Issue a certificate that complies with § 242.207 to each person that it designates.

(c) No railroad shall permit or require a person, designated as a certified conductor under the provisions of paragraph (a) or (b) of this section, to perform service as a certified conductor for more than a 36-month period beginning on the pertinent date for compliance with the mandatory procedures for testing and evaluation set forth in the applicable provisions of paragraph (d) or (e) of this section unless that person has been certified in accordance with procedures that comply with subpart B of this part.

(1) Except as provided in paragraph (c)(3) of this section, a person who has been designated as a certified conductor under the provisions of paragraph (a) or (b) of this section and who is eligible to receive a retirement pension in accordance with the terms of an applicable agreement or in accordance with the terms of the Railroad Retirement Act (45 U.S.C. 231) within 36 months from the pertinent date for compliance with the mandatory procedures for testing and evaluation set forth in the applicable provisions of paragraph (d) or (e) of this section, may request, in writing, that a railroad not recertify that person, pursuant to subpart B of this part, until 36 months from the pertinent date for compliance with the mandatory procedures for testing and evaluation set forth in the applicable provisions of paragraph (d) or (e) of this section.

(2) Upon receipt of a written request pursuant to paragraph (c)(1) of this section, a railroad may wait to recertify the person making the request until the end of the 36-month period described in paragraph (c) of this section. If a railroad grants any request, it must grant the request of all eligible persons to every extent possible.

(3) A person who is subject to recertification under part 240 of this chapter may not make a request

pursuant to paragraph (c)(1) of this section.

(d) After June 1, 2012, no Class I railroad (including the National Railroad Passenger Corporation), Class II railroad, or railroad providing commuter service shall initially certify or recertify a person as a conductor unless that person has been tested and evaluated in accordance with procedures that comply with subpart B of this part and issued a certificate that complies with § 242.207.

(e) After October 1, 2012, no Class III railroad (including a switching and terminal or other railroad not otherwise classified) shall initially certify or recertify a person as a conductor unless that person has been tested and evaluated in accordance with procedures that comply with subpart B of this part and issued a certificate that complies with § 242.207.

(f) After the applicable dates specified in paragraphs (d) and (e) of this section, no person shall serve as a conductor in any type of service and no railroad shall require or permit any person to serve as a conductor in any type of service unless that person has been tested and evaluated in accordance with procedures that comply with subpart B of this part and issued a certificate that complies with § 242.207.

§ 242.107 Types of service.

(a) Each railroad's program shall state which of the two types of service (conductor and passenger conductor), provided for in paragraph (b) of this section, that it will cover.

(b) A railroad may issue certificates for either of the following types of service:

- (1) Conductor; and
- (2) Passenger conductor.

(c) A railroad shall not reclassify the certification of any type of certified conductor to a different type of conductor certification during the period in which the certification is otherwise valid except when a conductor completes the emergency training identified in part 239 of this chapter and is certified as a passenger conductor.

(d) Each railroad is authorized to impose additional conditions or operational restrictions on the service a conductor may perform beyond those identified in this section provided those conditions or restrictions are not inconsistent with this part.

§ 242.109 Determinations required for certification and recertification.

(a) After the pertinent date specified in § 242.105(d) or (e), each railroad, prior to initially certifying or

recertifying any person as a conductor, shall, in accordance with its FRA-approved program, determine in writing that:

- (1) The individual meets the eligibility requirements of §§ 242.111, 242.113, 242.115, and 242.403; and
- (2) The individual meets the vision and hearing acuity standards of § 242.117 ("Vision and hearing acuity");
- (3) The individual has the necessary knowledge, as demonstrated by successfully completing a test that meets the requirements of § 242.121 ("Knowledge testing"); and
- (4) Where a person has not previously been certified, that the person has completed a training program that meets the requirements of § 242.119 ("Training").

(b) When evaluating a person's prior safety conduct, a railroad shall not consider information concerning prior conduct that:

- (1) Occurred prior to the effective date of this rule; or
- (2) Occurred at a time other than that specifically provided for in §§ 242.111, 242.115 or 242.403.

(c) In order to make the determination required under paragraph (a) of this section, a railroad shall have on file documents pertinent to those determinations.

(d) A railroad's program shall provide a candidate for certification or recertification a reasonable opportunity to review and comment in writing on any record which contains information concerning the person's prior safety conduct, including information pertinent to determinations required under § 242.115, if the railroad believes the record contains information that could be sufficient to render the person ineligible for certification under this subpart.

(e) The opportunity for comment shall be afforded to the person prior to the railroad's rendering its eligibility decision based on that information. Any responsive comment furnished shall be retained by the railroad in accordance with § 242.203.

(f) The program shall include a method for a person to advise the railroad that he or she has never been a railroad employee or obtained a license to drive a motor vehicle. Nothing in this section shall be construed as imposing a duty or requirement that a person have prior railroad employment experience or obtain a motor vehicle driver's license in order to become a certified conductor.

(g) Nothing in this section, § 242.111 or § 242.113 shall be construed to prevent persons subject to this part from

entering into an agreement that results in a railroad's obtaining the information needed for compliance with this subpart in a different manner than that prescribed in § 242.111 or § 242.113.

§ 242.111 Prior safety conduct as motor vehicle operator.

(a) Each railroad shall adopt and comply with a program meeting the requirements of this section. When any person (including, but not limited to, each railroad, railroad officer, supervisor, and employee) violates any requirement of a program which complies with the requirements of this section, that person shall be considered to have violated the requirements of this section.

(b) Except as provided in paragraphs (c), (d), (e), and (f) of this section, after the pertinent date specified in § 242.105(d) or (e), each railroad, prior to initially certifying or recertifying any person as a conductor for any type of service, shall determine that the person meets the eligibility requirements of this section involving prior conduct as a motor vehicle operator.

(c) A railroad shall initially certify a person as a conductor for 60 days if the person:

- (1) Requested the information required by paragraph (h) of this section at least 60 days prior to the date of the decision to certify that person; and
- (2) Otherwise meets the eligibility requirements provided in § 242.109.

(d) A railroad shall recertify a person as a conductor for 60 days from the expiration date of that person's certification if the person:

- (1) Requested the information required by paragraph (h) of this section at least 60 days prior to the date of the decision to recertify that person; and
- (2) Otherwise meets the eligibility requirements provided in § 242.109.

(e) Except as provided in paragraph (f) of this section, if a railroad who certified or recertified a person pursuant to paragraph (c) or (d) of this section does not obtain and evaluate the information required pursuant to paragraph (h) of this section within 60 days of the pertinent dates identified in paragraph (c) or (d) of this section, that person will be ineligible to perform as a conductor until the information can be evaluated.

(f) If a person requests the information required pursuant to paragraph (h) of this section but is unable to obtain it, that person or the railroad certifying or recertifying that person may petition for a waiver of the requirements of paragraph (b) of this section in accordance with the provisions of part 211 of this chapter. A railroad shall

certify or recertify a person during the pendency of the waiver request if the person otherwise meets the eligibility requirements provided in § 242.109.

(g) *Individual's duty.* Except for persons designated as conductors under § 242.105(a) or (b) or for persons covered by § 242.109(f), each person seeking certification or recertification under this part shall, within 366 days preceding the date of the railroad's decision on certification or recertification:

(1) Take the actions required by paragraphs (h) through (j) of this section to make information concerning his or her driving record available to the railroad that is considering such certification or recertification; and

(2) Take any additional actions, including providing any necessary consent required by State, Federal, or foreign law to make information concerning his or her driving record available to that railroad.

(h) Each person seeking certification or recertification under this part shall request, in writing, that the chief of each driver licensing agency identified in paragraph (i) of this section provide a copy of that agency's available information concerning his or her driving record to the railroad that is considering such certification or recertification.

(i) Each person shall request the information required under paragraph (h) of this section from:

(1) The chief of the driver licensing agency of any jurisdiction, including a state or foreign country, which last issued that person a driver's license; and

(2) The chief of the driver licensing agency of any other jurisdiction, including states or foreign countries, that issued or reissued the person a driver's license within the preceding five years.

(j) If advised by the railroad that a driver licensing agency has informed the railroad that additional information concerning that person's driving history may exist in the files of a state agency or foreign country not previously contacted in accordance with this section, such person shall:

(1) Request in writing that the chief of the driver licensing agency which compiled the information provide a copy of the available information to the prospective certifying railroad; and

(2) Take any additional action required by State, Federal, or foreign law to obtain that additional information.

(k) Any person who has never obtained a motor vehicle driving license is not required to comply with the

provisions of paragraph (h) of this section but shall notify the railroad of that fact in accordance with procedures of the railroad that comply with § 242.109(f).

(l) Each certified conductor or person seeking initial certification shall report motor vehicle incidents described in paragraphs (n)(1) and (2) of this section to the employing railroad within 48 hours of being convicted for, or completed state action to cancel, revoke, suspend, or deny a motor vehicle drivers license for, such violations. For purposes of this paragraph and paragraph (n) of this section, "state action" means action of the jurisdiction that has issued the motor vehicle driver's license, including a foreign country. For the purposes of conductor certification, no railroad shall require reporting earlier than 48 hours after the conviction, or completed state action to cancel, revoke, or deny a motor vehicle drivers license.

(m) *Evaluation of record.* When evaluating a person's motor vehicle driving record, a railroad shall not consider information concerning motor vehicle driving incidents that occurred:

(1) Prior to the effective date of this rule;

(2) More than 36 months before the month in which the railroad is making its certification decision; or

(3) At a time other than that specifically provided for in §§ 242.111, 242.115, or 242.403.

(n) A railroad shall only consider information concerning the following types of motor vehicle incidents:

(1) A conviction for, or completed state action to cancel, revoke, suspend, or deny a motor vehicle drivers license for, operating a motor vehicle while under the influence of or impaired by alcohol or a controlled substance; or

(2) A conviction for, or completed state action to cancel, revoke, suspend, or deny a motor vehicle driver's license for, refusal to undergo such testing as is required by State or foreign law when a law enforcement official seeks to determine whether a person is operating a vehicle while under the influence of alcohol or a controlled substance.

(o) If such an incident is identified:

(1) The railroad shall provide the data to the railroad's DAC, together with any information concerning the person's railroad service record, and shall refer the person for evaluation to determine if the person has an active substance abuse disorder;

(2) The person shall cooperate in the evaluation and shall provide any requested records of prior counseling or treatment for review exclusively by the

DAC in the context of such evaluation; and

(3) If the person is evaluated as not currently affected by an active substance abuse disorder, the subject data shall not be considered further with respect to certification. However, the railroad shall, on recommendation of the DAC, condition certification upon participation in any needed aftercare and/or follow-up testing for alcohol or drugs deemed necessary by the DAC consistent with the technical standards specified in § 242.115(f)(3).

(4) If the person is evaluated as currently affected by an active substance abuse disorder, the provisions of § 242.115(d) will apply.

(5) If the person fails to comply with the requirements of paragraph (o)(2) of this section, the person shall be ineligible to perform as a conductor until such time as the person complies with the requirements.

§ 242.113 Prior safety conduct as an employee of a different railroad.

(a) Each railroad shall adopt and comply with a program which complies with the requirements of this section. When any person including, but not limited to, each railroad, railroad officer, supervisor, and employee violates any requirement of a program which complies with the requirements of this section, that person shall be considered to have violated the requirements of this section.

(b) After the pertinent date specified in § 242.105(d) or (e), each railroad, prior to initially certifying or recertifying any person as a conductor for any type of service, shall determine that the person meets the eligibility requirements of this section.

(c) Except for persons designated as conductors under § 242.105(a) or (b) or for persons covered by § 242.109(f), each person seeking certification or recertification under this part shall, within 366 days preceding the date of the railroad's decision on certification or recertification:

(1) Request, in writing, that the chief operating officer or other appropriate person of the former employing railroad provide a copy of that railroad's available information concerning his or her service record pertaining to compliance or non-compliance with §§ 242.111, 242.115, and 242.403 to the railroad that is considering such certification or recertification; and

(2) Take any additional actions, including providing any necessary consent required by State or Federal law to make information concerning his or her service record available to that railroad.

§ 242.115 Substance abuse disorders and alcohol drug rules compliance.

(a) Each railroad shall adopt and comply with a program which complies with the requirements of this section. When any person, including, but not limited to, each railroad, railroad officer, supervisor, and employee, violates any requirement of a program which complies with the requirements of this section, that person shall be considered to have violated the requirements of this section.

(b) After the pertinent date specified in § 242.105(d) or (e), each railroad, prior to initially certifying or recertifying any person as a conductor for any type of service, shall determine that the person meets the eligibility requirements of this section.

(c) In order to make the determination required under paragraph (d) of this section, a railroad shall have on file documents pertinent to that determination, including a written document from its DAC which states his or her professional opinion that the person has been evaluated as not currently affected by a substance abuse disorder or that the person has been evaluated as affected by an active substance abuse disorder.

(d) *Fitness requirement.* (1) A person who has an active substance abuse disorder shall be denied certification or recertification as a conductor.

(2) Except as provided in paragraph (g) of this section, a certified conductor who is determined to have an active substance abuse disorder shall be ineligible to hold certification. Consistent with other provisions of this part, certification may be reinstated as provided in paragraph (f) of this section.

(3) In the case of a current employee of the railroad evaluated as having an active substance abuse disorder (including a person identified under the procedures of § 242.111), the employee may, if otherwise eligible, voluntarily self-refer for substance abuse counseling or treatment under the policy required by § 219.403 of this chapter; and the railroad shall then treat the substance abuse evaluation as confidential except with respect to ineligibility for certification.

(e) *Prior alcohol/drug conduct; Federal rule compliance.* (1) In determining whether a person may be or remain certified as a conductor, a railroad shall consider conduct described in paragraph (e)(2) of this section that occurred within a period of 60 consecutive months prior to the review. A review of certification shall be initiated promptly upon the occurrence and documentation of any incident of conduct described in this paragraph.

(2) A railroad shall consider any violation of § 219.101 or § 219.102 of this chapter and any refusal to provide a breath or body fluid sample for testing under the requirements of part 219 of this chapter when instructed to do so by a railroad representative.

(3) A period of ineligibility described in this section shall begin:

(i) For a person not currently certified, on the date of the railroad's written determination that the most recent incident has occurred; or

(ii) For a person currently certified, on the date of the railroad's notification to the person that recertification has been denied or certification has been revoked; and

(4) The period of ineligibility described in this section shall be determined in accordance with the following standards:

(i) In the case of a single violation of § 219.102 of this chapter, the person shall be ineligible to hold a certificate during evaluation and any required primary treatment as described in paragraph (f) of this section. In the case of two violations of § 219.102 of this chapter, the person shall be ineligible to hold a certificate for a period of two years. In the case of more than two such violations, the person shall be ineligible to hold a certificate for a period of five years.

(ii) In the case of one violation of § 219.102 of this chapter and one violation of § 219.101 of this chapter, the person shall be ineligible to hold a certificate for a period of three years.

(iii) In the case of one violation of § 219.101 of this chapter, the person shall be ineligible to hold a certificate for a period of 9 months (unless identification of the violation was through a qualifying "co-worker report" as described in § 219.405 of this chapter and the conductor waives investigation, in which case the certificate shall be deemed suspended during evaluation and any required primary treatment as described in paragraph (f)). In the case of two or more violations of § 219.101 of this chapter, the person shall be ineligible to hold a certificate for a period of five years.

(iv) A refusal to provide a breath or body fluid sample for testing under the requirements of part 219 of this chapter when instructed to do so by a railroad representative shall be treated, for purposes of ineligibility under this paragraph, in the same manner as a violation of:

(A) Section 219.102 of this chapter, in the case of a refusal to provide a urine specimen for testing; or

(B) Section 219.101 of this chapter, in the case of a refusal to provide a breath

sample for alcohol testing or a blood specimen for mandatory post-accident toxicological testing.

(f) *Future eligibility to hold certificate following alcohol/drug violation.* The following requirements apply to a person who has been denied certification or who has had certification suspended or revoked as a result of conduct described in paragraph (e) of this section:

(1) The person shall not be eligible for grant or reinstatement of the certificate unless and until the person has:

(i) Been evaluated by a SAP to determine if the person currently has an active substance abuse disorder;

(ii) Successfully completed any program of counseling or treatment determined to be necessary by the SAP prior to return to service; and

(iii) In accordance with the testing procedures of subpart H of part 219 of this chapter, has had an alcohol test with an alcohol concentration of less than .02 and presented a urine sample that tested negative for controlled substances assayed.

(2) A conductor placed in service or returned to service under the above-stated conditions shall continue in any program of counseling or treatment deemed necessary by the SAP and shall be subject to a reasonable program of follow-up alcohol and drug testing without prior notice for a period of not more than 60 months following return to service. Follow-up tests shall include not fewer than 6 alcohol tests and 6 drug tests during the first 12 months following return to service.

(3) Return-to-service and follow-up alcohol and drug tests shall be performed consistent with the requirements of subpart H of part 219 of this chapter.

(4) This paragraph does not create an entitlement to utilize the services of a railroad SAP, to be afforded leave from employment for counseling or treatment, or to employment as a conductor. Nor does it restrict any discretion available to the railroad to take disciplinary action based on conduct described herein.

(g) *Confidentiality protected.* Nothing in this part shall affect the responsibility of the railroad under § 219.403 of this chapter ("Voluntary referral policy") to treat voluntary referrals for substance abuse counseling and treatment as confidential; and the certification status of a conductor who is successfully assisted under the procedures of that section shall not be adversely affected. However, the railroad shall include in its voluntary referral policy required to be issued pursuant to § 219.403 of this chapter a provision that, at least with

respect to a certified conductor or a candidate for certification, the policy of confidentiality is waived (to the extent that the railroad shall receive from the SAP or DAC official notice of the substance abuse disorder and shall suspend or revoke the certification, as appropriate) if the person at any time refuses to cooperate in a recommended course of counseling or treatment.

§ 242.117 Vision and hearing acuity.

(a) Each railroad shall adopt and comply with a program which complies with the requirements of this section. When any person including, but not limited to, each railroad, railroad officer, supervisor, and employee violates any requirement of a program which complies with the requirements of this section, that person shall be considered to have violated the requirements of this section.

(b) After the pertinent date specified in § 242.105(d) or (e), each railroad, prior to initially certifying or recertifying any person as a conductor for any class of service, shall determine that the person meets the standards for visual acuity and hearing acuity prescribed in this section.

(c) In order to make the determination required under paragraph (b) of this section, a railroad shall have on file either:

(1) A medical examiner's certificate that the individual has been medically examined and meets these acuity standards; or

(2) A written document from its medical examiner documenting his or her professional opinion that the person does not meet one or both acuity standards and stating the basis for his or her determination that:

(i) The person can nevertheless be certified under certain conditions; or

(ii) The person's acuity is such that the person cannot safely perform as a conductor even with conditions attached.

(d) Any examination required for compliance with this section shall be performed by or under the supervision of a medical examiner or a licensed physician's assistant such that:

(1) A licensed optometrist or a technician responsible to that person may perform the portion of the examination that pertains to visual acuity; and

(2) A licensed or certified audiologist or a technician responsible to that person may perform the portion of the examination that pertains to hearing acuity.

(e) If the examination required under this section discloses that the person needs corrective lenses or a hearing aid,

or both, either to meet the threshold acuity levels established in this section or to meet a lower threshold determined by the railroad's medical examiner to be sufficient to perform as a conductor, that fact shall be noted on the certificate issued in accordance with the provisions of this part.

(f) Any person with such a certificate notation shall use the relevant corrective device(s) while performing as a conductor unless the railroad's medical examiner subsequently determines in writing that the person can safely perform without using the device.

(g) Fitness requirement: In order to be currently certified as a conductor, except as permitted by paragraph (j) of this section, a person's vision and hearing shall meet or exceed the standards prescribed in this section and Appendix D to this part. It is recommended that each test conducted pursuant to this section should be performed according to any directions supplied by the manufacturer of such test and any American National Standards Institute (ANSI) standards that are applicable.

(h) Except as provided in paragraph (j) of this section, each person shall have visual acuity that meets or exceeds the following thresholds:

(1) For distant viewing, either:

(i) Distant visual acuity of at least 20/40 (Snellen) in each eye without corrective lenses; or

(ii) Distant visual acuity separately corrected to at least 20/40 (Snellen) with corrective lenses and distant binocular acuity of at least 20/40 (Snellen) in both eyes with or without corrective lenses;

(2) A field of vision of at least 70 degrees in the horizontal meridian in each eye; and

(3) The ability to recognize and distinguish between the colors of railroad signals as demonstrated by successfully completing one of the tests in Appendix E to this part.

(i) Except as provided in paragraph (j) of this section, each person shall have a hearing test or audiogram that shows the person's hearing acuity meets or exceeds the following thresholds: The person does not have an average hearing loss in the better ear greater than 40 decibels with or without use of a hearing aid, at 500 Hz, 1,000 Hz, and 2,000 Hz. The hearing test or audiogram shall meet the requirements of one of the following:

(1) As required in 29 CFR 1910.95(h) (OSHA);

(2) As required in § 227.111 of this chapter; or

(3) Conducted using an audiometer that meets the specifications of and are

maintained and used in accordance with ANSI S3.6–2004 "Specifications for Audiometers."

(j) A person not meeting the thresholds in paragraphs (h) and (i) of this section shall, upon request, be subject to further medical evaluation by a railroad's medical examiner to determine that person's ability to safely perform as a conductor. In accordance with the guidance prescribed in Appendix D to this part, a person is entitled to one retest without making any showing and to another retest if the person provides evidence substantiating that circumstances have changed since the last test to the extent that the person could now safely perform as a conductor. The railroad shall provide its medical examiner with a copy of this part, including all appendices. If, after consultation with a railroad officer, the medical examiner concludes that, despite not meeting the threshold(s) in paragraphs (h) and (i) of this section, the person has the ability to safely perform as a conductor, the person may be certified as a conductor and such certification conditioned on any special restrictions the medical examiner determines in writing to be necessary.

(k) As a condition of maintaining certification, each certified conductor shall notify his or her employing railroad's medical department or, if no such department exists, an appropriate railroad official if the person's best correctable vision or hearing has deteriorated to the extent that the person no longer meets one or more of the prescribed vision or hearing standards or requirements of this section. This notification is required prior to any subsequent performance as a conductor.

§ 242.119 Training.

(a) Each railroad shall adopt and comply with a program that meets the requirements of this section. When any person including, but not limited to, each railroad, railroad officer, supervisor, and employee violates any requirement of a program which complies with the requirements of this section, that person shall be considered to have violated the requirements of this section.

(b) After the pertinent date specified in § 242.105(d) or (e), each railroad, prior to the initial issuance of a certificate to any person as a conductor, shall determine that the person has, in accordance with the requirements of this section, the knowledge to safely perform as a conductor in each type of service that the person will be permitted to perform.

(c) In making this determination, a railroad shall have written documentation showing that:

(1) The person completed a training program that complies with paragraph (d) of this section;

(2) The person demonstrated his or her knowledge by achieving a passing grade under the testing and evaluation procedures of that training program; and

(3) The person demonstrated that he or she is qualified on the physical characteristics of the railroad, or its pertinent segments, over which that person will perform service.

(d) A railroad that elects to train a previously untrained person to be a conductor shall develop an initial training program which, at a minimum, includes the following:

(1) Determine how training must be structured, developed, and delivered, including an appropriate combination of classroom, simulator, computer-based, correspondence, on-the-job training, or other formal training. The curriculum shall be designed to impart knowledge of, and ability to comply with applicable Federal railroad safety laws, regulations, and orders, as well as any relevant railroad rules and procedures promulgated to implement those applicable Federal railroad safety laws, regulations, and orders. This training shall document a person's knowledge of, and ability to comply with, Federal railroad safety laws, regulations, and orders, as well as railroad rules and procedures.

(2) The on-the-job portion of the training program shall consist of the following three key components:

(i) A brief statement describing the tasks and related steps the employee learning the job shall be able to perform;

(ii) A statement of the conditions (*e.g.*, prerequisites, tools, equipment, documentation, briefings, demonstrations, and practice) necessary for learning transfer; and

(iii) A statement of the standards by which proficiency is measured through a combination of task/step accuracy, completeness, and repetition.

(3) Prior to beginning the initial safety-related tasks associated with on-the-job exercises, employers shall make any relevant information or materials, such as operating rules, safety rules, or other rules available to employees involved for referencing.

(4) The tasks and related steps associated with on-the-job exercises for a particular type of conductor service (*e.g.*, passenger conductor) shall be maintained together in one manual, checklist, or similar document. This reference shall be made available to all

employees involved in those on-the-job exercises.

(5) When new safety-related railroad laws, regulations, orders, technologies, procedures, or equipment are introduced into the workplace, the railroad must review its training program and modify its training plan accordingly.

(e) Prior to a previously untrained person being certified as a conductor, a railroad shall require the person to:

(1) Successfully complete the formal initial training program developed pursuant to paragraph (d) of this section and any associated examinations covering the skills and knowledge the person will need to possess in order to perform the tasks necessary to be a conductor; and

(2) Demonstrate, to the satisfaction of the railroad with input from a qualified instructor, on-the-job proficiency by successfully completing the tasks necessary to be a conductor. However, a person may perform such tasks under the direct onsite supervision of a person, who has the necessary operating experience, as part of the on-the-job training process prior to completing such training and passing the field evaluation; and

(3) Demonstrate knowledge of the physical characteristics of any assigned territory by successfully completing a test created by a person qualified on the physical characteristics of the territory.

(f) If a railroad uses a written test for purposes of paragraph (e)(3) of this section, the railroad must provide the person(s) being tested with an opportunity to consult with a supervisory employee, who possesses territorial qualifications for the territory, to explain a question.

(g) A person may acquire familiarity with the physical characteristics of a territory through the following methods:

(1) The methods used by a railroad for familiarizing its conductors with new territory while starting up a new railroad;

(2) The methods used by a railroad for starting operations over newly acquired rail lines; or

(3) The methods used by a railroad for reopening of a long unused route.

(h) The methods listed in paragraph (g) of this section shall be described in the railroad's conductor qualification program required under this part and submitted according to the procedures described in Appendix B to this part.

(i) If ownership of a railroad is being transferred from one company to another, the conductor(s) of the acquiring company may receive familiarization training from the selling

company prior to the acquiring railroad commencing operation.

(j) A railroad shall designate in its program required by this section the time period in which a conductor must be absent from a territory or yard, before requalification on physical characteristics is required.

(k) A railroad's program shall include the procedures used to qualify or requalify a person on the physical characteristics.

(l) A railroad shall provide for the continuing education of certified conductors to ensure that each conductor maintains the necessary knowledge concerning railroad safety and operating rules and compliance with all applicable Federal regulations, including, but not limited to, hazardous materials, passenger train emergency preparedness, brake system safety standards, pre-departure inspection procedures, and passenger equipment safety standards, and physical characteristics of a territory.

§ 242.121 Knowledge testing.

(a) Each railroad shall adopt and comply with a program that meets the requirements of this section. When any person including, but not limited to, each railroad, railroad officer, supervisor, and employee violates any requirement of a program which complies with the requirements of this section, that person shall be considered to have violated the requirements of this section.

(b) After the pertinent date specified in § 242.105(d) or (e), each railroad, prior to initially certifying or recertifying any person as a conductor for any type of service, shall determine that the person has, in accordance with the requirements of this section, demonstrated sufficient knowledge of the railroad's rules and practices for the safe movement of trains.

(c) In order to make the knowledge determination required by paragraph (b) of this section, a railroad shall have procedures for testing a person being evaluated for certification as a conductor that shall be:

(1) Designed to examine a person's knowledge of the railroad's operating rules and practices for the safe movement of trains;

(2) Objective in nature;

(3) Administered in written or electronic form;

(4) Cover the following subjects:

(i) Safety and operating rules;

(ii) Timetable instructions;

(iii) Compliance with all applicable Federal regulations;

(iv) Physical characteristics of the territory on which a person will be or is currently serving as a conductor; and

(v) Use of any job aid that a railroad may provide a conductor;

(5) Sufficient to accurately measure the person's knowledge of the covered subjects; and

(6) Conducted without open reference books or other materials except to the degree the person is being tested on his or her ability to use such reference books or materials.

(d) The conduct of the test shall be documented in writing and the documentation shall contain sufficient information to identify the relevant facts relied on for evaluation purposes.

(e) For purposes of paragraph (c) of this section, the railroad must provide the person(s) being tested with an opportunity to consult with a supervisory employee, who possesses territorial qualifications for the territory, to explain a question.

(f) The documentation shall indicate whether the person passed or failed the test.

(g) If a person fails to pass the test, no railroad shall permit or require that person to function as a conductor prior to that person's achieving a passing score during a reexamination of the person's knowledge.

§ 242.123 Monitoring operational performance.

(a) Each railroad shall adopt and comply with a program that meets the requirements of this section. When any person including, but not limited to, each railroad, railroad officer, supervisor, and employee violates any requirement of a program which complies with the requirements of this section, that person shall be considered to have violated the requirements of this section.

(b) Each railroad shall have a program to monitor the conduct of its certified conductors by performing unannounced operating rules compliance tests. The program shall include procedures to address the testing of certified conductors who are not given an unannounced compliance test in a calendar year pursuant to paragraph (f) of this section. At a minimum, such procedures shall include the following:

(1) A requirement that an unannounced compliance test must be conducted within 30 days of a return to conductor service; and

(2) The railroad must retain a written record indicating the date that the conductor stopped performing service that requires certification pursuant to this part, the date that the conductor returned to performing service that requires certification pursuant to this part, and the date that the unannounced compliance test was performed.

(c) Except as provided in paragraph (f) of this section, each conductor shall be given at least one unannounced compliance test in each calendar year by a railroad officer who meets the requirements of § 217.9(b)(1) of this chapter.

(d) The unannounced test program shall:

(1) Test those persons certified as a conductor pursuant to § 242.107(b)(1) for compliance with one or more operational tests in accordance with the provisions of § 217.9 of this chapter; and one or more provisions of §§ 218.99 through 218.109 of this chapter; and

(2) Test those persons certified as a passenger conductor pursuant to § 242.107(b)(2) for compliance with one or more operational tests in accordance with the provisions of § 217.9 of this chapter.

(i) For persons certified as passenger conductors pursuant to § 242.107(b)(2) who do not require compliance with part 218, subpart F of this chapter except under emergency circumstances, the requirement for an annual, unannounced test on the requirements of part 218, subpart F may be satisfied by annual training.

(ii) [Reserved]

(e) Each railroad's program shall indicate the action the railroad will take in the event that it finds deficiencies with a conductor's performance during an unannounced compliance test administered in accordance with this section.

(f) A certified conductor who is not performing a service that requires certification pursuant to this part need not be given an unannounced compliance test. However, when the certified conductor returns to a service that requires certification pursuant to this part, that certified conductor must be tested pursuant to this section within 30 days of his or her return.

§ 242.125 Certification determinations made by other railroads.

(a) A railroad that is considering certification of a person as a conductor may rely on determinations made by another railroad concerning that person's certification. The railroad's certification program shall address how the railroad will administer the training of previously uncertified conductors with extensive operating experience or previously certified conductors who have had their certification expire. If a railroad's certification program fails to specify how it will train a previously certified conductor hired from another railroad, then the railroad shall require the newly hired conductor to take the hiring railroad's entire training program.

(b) A railroad relying on another railroad's certification shall determine that:

(1) The prior certification is still valid in accordance with the provisions of §§ 242.201 and 242.407;

(2) The prior certification was for the same type of service as the certification being issued under this section;

(3) The person has received training on the physical characteristics of the new territory in accordance with § 242.119; and

(4) The person has demonstrated the necessary knowledge concerning the railroad's operating rules in accordance with § 242.121.

§ 242.127 Reliance on qualification requirements of other countries.

A Canadian railroad that is required to comply with this regulation or a railroad that conducts joint operations with a Canadian railroad may certify that a person is eligible to be a conductor provided it determines that:

(a) The person is employed by the Canadian railroad; and

(b) The person meets or exceeds the qualifications standards issued by Transport Canada for such service.

Subpart C—Administration of the Certification Program

§ 242.201 Time limitations for certification.

(a) After the pertinent date in § 242.105(d) or (e), a railroad shall not certify or recertify a person as a conductor in any type of service, if the railroad is making:

(1) A determination concerning eligibility under §§ 242.111, 242.113, 242.115, and 242.403 and the eligibility data being relied on was furnished more than 366 days before the date of the railroad's certification decision;

(2) A determination concerning visual and hearing acuity and the medical examination being relied on was conducted more than 450 days before the date of the railroad's certification decision;

(3) A determination concerning demonstrated knowledge and the knowledge examination being relied on was conducted more than 366 days before the date of the railroad's certification decision; or

(4) A determination concerning demonstrated knowledge and the knowledge examination being relied on was conducted more than 24 months before the date of the railroad's recertification decision if the railroad administers a knowledge testing program pursuant to § 242.121 at intervals that do not exceed 24 months.

(b) The time limitations of paragraph (a) of this section do not apply to a

railroad that is making a certification decision in reliance on determinations made by another railroad in accordance with paragraph (c)(3) of this section, § 242.125, or § 242.127.

(c) No railroad shall:

(1) Permit or require a person, designated under § 242.105(a) or (b), to perform service as a certified conductor for more than the 36-month period beginning on the pertinent date for compliance with the mandatory procedures for testing and evaluation set forth in the applicable provisions of § 242.105(d) or (e) unless that person has been determined to be eligible in accordance with procedures that comply with subpart B of this part.

(2) Certify a person as a conductor for an interval of more than 36 months; or

(3) Rely on a certification issued by another railroad that is more than 36 months old.

(d) Except as provided for in § 242.105 concerning initial implementation of the program, a railroad shall issue each person designated as a certified conductor a certificate that complies with § 242.207 no later than 30 days from the date of its decision to certify or recertify that person.

§ 242.203 Retaining information supporting determinations.

(a) After the pertinent date in § 242.105(d) or (e), a railroad that issues, denies, or revokes a certificate after making the determinations required under § 242.109 shall maintain a record for each certified conductor or applicant for certification that contains the information the railroad relied on in making the determinations.

(b) A railroad shall retain the following information:

(1) Relevant data from the railroad's records concerning the person's prior safety conduct;

(2) Relevant data furnished by another railroad;

(3) Relevant data furnished by a governmental agency concerning the person's motor vehicle driving record;

(4) Relevant data furnished by the person seeking certification concerning his or her eligibility;

(5) The relevant test results data concerning hearing and vision acuity;

(6) If applicable, the relevant data concerning the professional opinion of the railroad's medical examiner on the adequacy of the person's hearing or vision acuity;

(7) Relevant data from the railroad's records concerning the person's success or failure of the passage of knowledge test(s) under § 242.121;

(8) A sample copy of the written knowledge test or tests administered; and

(9) The relevant data from the railroad's records concerning the person's success or failure on unannounced operating rules compliance tests the railroad performed to monitor the conductor's performance in accordance with § 242.123.

(c) If a railroad is relying on successful completion of an approved training program conducted by another entity, the relying railroad shall maintain a record for each certified conductor that contains the relevant data furnished by the training entity concerning the person's demonstration of knowledge and relied on by the railroad in making its determinations.

(d) If a railroad is relying on a certification decision initially made by another railroad, the relying railroad shall maintain a record for each certified conductor that contains the relevant data furnished by the other railroad which it relied on in making its determinations.

(e) All records required under this section shall be retained for a period of six years from the date of the certification, recertification, denial or revocation decision and shall be made available to FRA representatives upon request during normal business hours.

(f) It shall be unlawful for any railroad to knowingly or any individual to willfully:

(1) Make, cause to be made, or participate in the making of a false entry on the record(s) required by this section; or

(2) Otherwise falsify such records through material misstatement, omission, or mutilation.

(g) Nothing in this section precludes a railroad from maintaining the information required to be retained under this section in an electronic format provided that:

(1) The railroad maintains an information technology security program adequate to ensure the integrity of the electronic data storage system, including the prevention of unauthorized access to the program logic or individual records;

(2) The program and data storage system must be protected by a security system that utilizes an employee identification number and password, or a comparable method, to establish appropriate levels of program access meeting all of the following standards:

(i) No two individuals have the same electronic identity; and

(ii) A record cannot be deleted or altered by any individual after the

record is certified by the employee who created the record;

(3) Any amendment to a record is either:

(i) Electronically stored apart from the record that it amends; or

(ii) Electronically attached to the record as information without changing the original record;

(4) Each amendment to a record uniquely identifies the person making the amendment;

(5) The system employed by the railroad for data storage permits reasonable access and retrieval of the information in usable format when requested to furnish data by FRA representatives; and

(6) Information retrieved from the system can be easily produced in a printed format which can be readily provided to FRA representatives in a timely manner and authenticated by a designated representative of the railroad as a true and accurate copy of the railroad's records if requested to do so by FRA representatives.

§ 242.205 Identification of certified persons and recordkeeping.

(a) After March 1, 2012, a railroad shall maintain a list identifying each person designated as a certified conductor. That list shall indicate the types of service the railroad determines each person is authorized to perform and date of the railroad's certification decision.

(b) If a railroad employs conductors working in joint operations territory, the list shall include person(s) determined by that railroad to be certified as conductor(s) and possessing the necessary territorial qualifications for the applicable territory in accordance with § 242.301.

(c) The list required by paragraphs (a) and (b) of this section shall:

(1) Be updated at least annually;

(2) Be available at the divisional or regional headquarters of the railroad; and

(3) Be available for inspection or copying by FRA during regular business hours.

(d) It shall be unlawful for any railroad to knowingly or any individual to willfully:

(1) Make, cause to be made, or participate in the making of a false entry on the list required by this section; or

(2) Otherwise falsify such list through material misstatement, omission, or mutilation.

(e) Nothing in this section precludes a railroad from maintaining the list required in this section in an electronic format provided that:

(1) The railroad maintains an information technology security

program adequate to ensure the integrity of the electronic data storage system, including the prevention of unauthorized access to the program logic or the list;

(2) The program and data storage system must be protected by a security system that utilizes an employee identification number and password, or a comparable method, to establish appropriate levels of program access meeting all of the following standards:

(i) No two individuals have the same electronic identity; and

(ii) An entry on the list cannot be deleted or altered by any individual after the entry is certified by the employee who created the entry;

(3) Any amendment to the list is either:

(i) Electronically stored apart from the entry on the list that it amends; or

(ii) Electronically attached to the entry on the list as information without changing the original entry;

(4) Each amendment to the list uniquely identifies the person making the amendment;

(5) The system employed by the railroad for data storage permits reasonable access and retrieval of the information in usable format when requested to furnish data by FRA representatives; and

(6) Information retrieved from the system can be easily produced in a printed format which can be readily provided to FRA representatives in a timely manner and authenticated by a designated representative of the railroad as a true and accurate copy of the railroad's records if requested to do so by FRA representatives.

§ 242.207 Certificate components.

(a) At a minimum, each certificate issued in compliance with this part shall:

(1) Identify the railroad or parent company that is issuing it;

(2) Indicate that the railroad, acting in conformity with this part, has determined that the person to whom it is being issued has been determined to be eligible to perform as a conductor or as a passenger conductor;

(3) Identify the person to whom it is being issued (including the person's name, employee identification number, the year of birth, and either a physical description or photograph of the person);

(4) Identify any conditions or limitations, including the type of service or conditions to ameliorate vision or hearing acuity deficiencies, that restrict the person's operational authority;

(5) Show the effective date of each certification held;

(6) Be signed by an individual designated in accordance with paragraph (b) of this section; and

(7) Be of sufficiently small size to permit being carried in an ordinary pocket wallet.

(b) Each railroad shall designate in writing any person that it authorizes to sign the certificates described in this section. The designation shall identify such persons by name or job title.

(c) Nothing in paragraph (a) of this section shall prohibit any railroad from including additional information on the certificate or supplementing the certificate through other documents.

(d) It shall be unlawful for any railroad to knowingly or any individual to willfully:

(1) Make, cause to be made, or participate in the making of a false entry on that certificate; or

(2) Otherwise falsify that certificate through material misstatement, omission, or mutilation.

§ 242.209 Maintenance of the certificate.

(a) Each conductor who has received a certificate required under this part shall:

(1) Have that certificate in his or her possession while on duty as a conductor; and

(2) Display that certificate upon the receipt of a request to do so from:

(i) A representative of the Federal Railroad Administration,

(ii) A State inspector authorized under part 212 of this chapter,

(iii) An officer of the issuing railroad, or

(iv) An officer of another railroad when serving as a conductor in joint operations territory.

(b) Any conductor who is notified or called to serve as a conductor and such service would cause the conductor to exceed certificate limitations, set forth in accordance with subpart B of this part, shall immediately notify the railroad that he or she is not authorized to perform that anticipated service and it shall be unlawful for the railroad to require such service.

(c) Nothing in this section shall be deemed to alter a certified conductor's duty to comply with other provisions of this chapter concerning railroad safety.

§ 242.211 Replacement of certificates.

(a) A railroad shall have a system for the prompt replacement of lost, stolen or mutilated certificates at no cost to conductors. That system shall be reasonably accessible to certified conductors in need of a replacement certificate or temporary replacement certificate.

(b) At a minimum, a temporary replacement certificate must identify the

person to whom it is being issued (including the person's name, identification number and year of birth); indicate the date of issuance; and be authorized by a designated supervisor. Temporary replacement certificates may be delivered electronically and are valid for a period no greater than 30 days.

§ 242.213 Multiple certifications.

(a) A person may hold certification for multiple types of conductor service.

(b) A person may hold both conductor and locomotive engineer certification.

(c) A railroad that issues multiple certificates to a person, shall, to the extent possible, coordinate the expiration date of those certificates.

(d) Except as provided in paragraph (e) of this section, a locomotive engineer, including a remote control operator, who is operating a locomotive without an assigned certified conductor must either be:

(1) Certified as both a locomotive engineer under part 240 of this chapter and as a conductor under this part; or

(2) Accompanied by a person certified as a conductor under this part but who will be attached to the crew in a manner similar to that of an independent assignment.

(e) Passenger railroad operations: If the conductor is removed from a train for a medical, police or other such emergency after the train departs from an initial terminal, the train may proceed to the first location where the conductor can be replaced without incurring undue delay without the locomotive engineer being a certified conductor. However, an assistant conductor or brakeman must be on the train and the locomotive engineer must be informed that there is no certified conductor on the train prior to any movement.

(f) During the duration of any certification interval, a person who holds a current conductor and/or locomotive engineer certificate from more than one railroad shall immediately notify the other certifying railroad(s) if he or she is denied conductor or locomotive engineer recertification under § 242.401 or § 240.219 of this chapter or has his or her conductor or locomotive engineer certification revoked under § 242.407 or § 240.307 of this chapter by another railroad.

(g) A person who is certified to perform multiple types of conductor service and who has had any of those certifications revoked under § 242.407 may not perform any type of conductor service during the period of revocation.

(h) A person who holds a current conductor and locomotive engineer

certificate and who has had his or her conductor certification revoked under § 242.407 for a violation of § 242.403(e)(1) through (5) or (e)(12) may not work as a locomotive engineer during the period of revocation. However, a person who holds a current conductor and locomotive engineer certificate and who has had his or her conductor certification revoked under § 242.407 for a violation of § 242.403(e)(6) through (11) may work as a locomotive engineer during the period of revocation.

(1) For purposes of determining the period for which a person may not work as a certified locomotive engineer due to a revocation of his or her conductor certification, only violations of § 242.403(e)(1) through (5) or (e)(12) will be counted. Thus, a person who holds a current conductor and locomotive engineer certificate and who has had his or her conductor certification revoked three times in less than 36 months for two violations of § 242.403(e)(6) and one violation of § 242.403(e)(1) would have his or her conductor certification revoked for 1 year, but would not be permitted to work as a locomotive engineer for one month (*i.e.*, the period of revocation for one violation of § 242.403(e)(1)).

(i) A person who holds a current conductor and locomotive engineer certificate and who has had his or her locomotive engineer certification revoked under § 240.307 of this chapter may not work as a conductor during the period of revocation.

(j) A person who has had his or her locomotive engineer certification revoked under § 240.307 of this chapter may not obtain a conductor certificate pursuant to this part during the period of revocation.

(k) A person who had his or her conductor certification revoked under § 242.407 for violations of § 242.403(e)(1) through (5) or (e)(12) may not obtain a locomotive engineer certificate pursuant to part 240 of this chapter during the period of revocation.

(l) A railroad that denies a person conductor certification or recertification under § 242.401 shall not, solely on the basis of that denial, deny or revoke that person's locomotive engineer certification or recertification.

(m) A railroad that denies a person locomotive engineer certification or recertification under § 240.219 of this chapter shall not, solely on the basis of that denial, deny or revoke that person's conductor certification or recertification.

(n) In lieu of issuing multiple certificates, a railroad may issue one certificate to a person who is certified to perform multiple types of conductor

service or is certified as a conductor and a locomotive engineer. The certificate must comply with § 240.223 of this chapter and § 242.207.

(o) A person who holds a current conductor and locomotive engineer certificate and who is involved in a revocable event under § 242.407 or § 240.307 of this chapter may only have one certificate revoked for that event. The determination by the railroad as to which certificate to revoke for the revocable event must be based on the work the person was performing at the time the event occurred.

§ 242.215 Railroad oversight responsibilities.

(a) No later than March 31 of each year (beginning in calendar year 2013), each Class I railroad (including the National Railroad Passenger Corporation and a railroad providing commuter service) and each Class II railroad shall conduct a formal annual review and analysis concerning the administration of its program for responding to detected instances of poor safety conduct by certified conductors during the prior calendar year.

(b) Each review and analysis shall involve:

(1) The number and nature of the instances of detected poor safety conduct including the nature of the remedial action taken in response thereto;

(2) The number and nature of FRA reported train accidents attributed to poor safety performance by conductors;

(3) The number and type of operational monitoring test failures recorded by railroad officers who meet the requirements of § 217.9(b)(1) of this chapter; and

(4) If the railroad conducts joint operations with another railroad, the number of conductors employed by the other railroad(s) which: were involved in events described in this paragraph and were determined to be certified and to have possessed the necessary territorial qualifications for joint operations purposes by the controlling railroad.

(c) Based on that review and analysis, each railroad shall determine what action(s) it will take to improve the safety of railroad operations to reduce or eliminate future incidents of that nature.

(d) If requested in writing by FRA, the railroad shall provide a report of the findings and conclusions reached during such annual review and analysis effort.

(e) For reporting purposes, information about the nature of detected poor safety conduct shall be capable of

segregation for study and evaluation purposes into the following categories:

(1) Incidents involving noncompliance with part 218 of this chapter;

(2) Incidents involving noncompliance with part 219 of this chapter;

(3) Incidents involving noncompliance with the procedures for the safe use of train or engine brakes when the procedures are required for compliance with the Class I, Class IA, Class II, Class III, or transfer train brake test provisions of part 232 of this chapter or when the procedures are required for compliance with the Class 1, Class 1A, Class II, or running brake test provisions of part 238 of this chapter;

(4) Incidents involving noncompliance with the railroad's operating rules involving operation of a locomotive or train to operate at a speed that exceeds the maximum authorized limit;

(5) Incidents involving noncompliance with the railroad's operating rules resulting in operation of a locomotive or train past any signal, excluding a hand or a radio signal indication or a switch, that requires a complete stop before passing it;

(6) Incidents involving noncompliance with the provisions of restricted speed, and the operational equivalent thereof, that must be reported under the provisions of part 225 of this chapter;

(7) Incidents involving occupying main track or a segment of main track without proper authority or permission; and

(8) Incidents involving the failure to comply with prohibitions against tampering with locomotive mounted safety devices, or knowingly operating or permitting to be operated a train with an unauthorized or disabled safety device in the controlling locomotive.

(f) For reporting purposes, an instance of poor safety conduct involving a person who holds both conductor certification pursuant to this part and locomotive engineer certification pursuant to part 240 of this chapter need only be reported once (either under 49 CFR 240.309 of this chapter or this section). The determination as to where to report the instance of poor safety conduct should be based on the work the person was performing at the time the conduct occurred.

(g) For reporting purposes each category of detected poor safety conduct identified in paragraph (b) of this section shall be capable of being annotated to reflect the following:

(1) The nature of the remedial action taken and the number of events subdivided so as to reflect which of the following actions was selected:

- (i) Imposition of informal discipline;
- (ii) Imposition of formal discipline;
- (iii) Provision of informal training; or
- (iv) Provision of formal training; and

(2) If the nature of the remedial action taken was formal discipline, the number of events further subdivided so as to reflect which of the following punishments was imposed by the railroad:

- (i) The person was withheld from service;
 - (ii) The person was dismissed from employment or
 - (iii) The person was issued demerits.
- If more than one form of punishment was imposed only that punishment deemed the most severe shall be shown.

(h) For reporting purposes each category of detected poor safety conduct identified in paragraph (b) of this section which resulted in the imposition of formal or informal discipline shall be annotated to reflect the following:

(1) The number of instances in which the railroad's internal appeals process reduced the punishment initially imposed at the conclusion of its hearing; and

(2) The number of instances in which the punishment imposed by the railroad was reduced by any of the following entities: The National Railroad Adjustment Board, a Public Law Board, a Special Board of Adjustment or other body for the resolution of disputes duly constituted under the provisions of the Railway Labor Act.

(i) For reporting purposes, each category of detected poor safety conduct identified in paragraph (b) of this section shall be capable of being annotated to reflect the following:

(1) The total number of incidents in that category;

(2) The number of incidents within that total which reflect incidents requiring an FRA accident/incident report under part 225 of this chapter; and

(3) The number of incidents within that total which were detected as a result of a scheduled operational monitoring effort.

Subpart D—Territorial Qualification and Joint Operations

§ 242.301 Requirements for territorial qualification.

(a) Except as provided in paragraph (c), (d), or (e) of this section, a railroad, including a railroad that employs conductors working in joint operations territory, shall not permit or require a

person to serve as a conductor unless that railroad determines that the person is certified as a conductor and possesses the necessary territorial qualifications for the applicable territory pursuant to § 242.119.

(b) Each person who is called to serve as a conductor shall:

(1) Meet the territorial qualification requirements on the segment of track upon which he or she will serve as a conductor; and

(2) Immediately notify the railroad upon which he or she is employed if he or she does not meet the required territorial qualifications.

(c) Except as provided in paragraph (e) of this section, if a conductor lacks territorial qualification on main track physical characteristics required by paragraph (a) of this section, he or she shall be assisted by a person who meets the territorial qualification requirements for main track physical characteristics.

(1) For a conductor who has never been qualified on main track physical characteristics of the territory over which he or she is to serve as a conductor, the assistant shall be a person who is certified as a conductor, meets the territorial qualification requirements for main track physical characteristics, and is not an assigned crew member.

(2) For a conductor who was previously qualified on main track physical characteristics of the territory over which he or she is to serve as a conductor, but whose qualification has expired, the assistant may be any person, including an assigned crewmember other than the locomotive engineer so long as serving as the assistant would not conflict with that crewmember's other safety sensitive duties, who meets the territorial qualification requirements for main track physical characteristics.

(d) If a conductor lacks territorial qualification on other than main track physical characteristics required by paragraph (a) of this section, where practicable, he or she shall be assisted by a person who is a certified conductor and meets the territorial qualification requirements for other than main track physical characteristics. Where not practicable, the conductor shall be provided an appropriate up-to-date job aid.

(e) An assistant is not required if the movement is on a section of main track with an average grade of less than 1% over 3 continuous miles, and

(1) The maximum distance the locomotive or train will be operated does not exceed one mile; or

(2) The maximum authorized speed for any operation on the track does not exceed 20 miles per hour; or

(3) Operations are conducted under operating rules that require every locomotive and train to proceed at a speed that permits stopping within one half the range of vision of the locomotive engineer.

Subpart E—Denial and Revocation of Certification

§ 242.401 Denial of certification.

(a) A railroad shall notify a candidate for certification or recertification of information known to the railroad that forms the basis for denying the person certification and provide the person a reasonable opportunity to explain or rebut that adverse information in writing prior to denying certification. A railroad shall provide the conductor candidate with any written documents or records, including written statements, related to failure to meet a requirement of this part which support its pending denial decision.

(b) This section does not require further opportunity to comment if the railroad's denial is based solely on factors addressed by §§ 242.111, 242.115, or 242.403 and the opportunity to comment afforded by § 242.109 has been provided.

(c) If a railroad denies a person certification or recertification, it shall notify the person of the adverse decision and explain, in writing, the basis for its denial decision. The basis for a railroad's denial decision shall address any explanation or rebuttal information that the conductor candidate may have provided in writing pursuant to paragraph (a) of this section. The document explaining the basis for the denial shall be served on the person within 10 days after the railroad's decision and shall give the date of the decision.

(d) A railroad shall not deny the person's certification for failing to comply with a railroad operating rule or practice which constitutes a violation under § 242.403(e)(1) through (11) of this part if sufficient evidence exists to establish that an intervening cause prevented or materially impaired the conductor's ability to comply with that railroad operating rule or practice.

§ 242.403 Criteria for revoking certification.

(a) Each railroad shall adopt and comply with a program which meets the requirements of this section. When any person including, but not limited to, each railroad, railroad officer, supervisor, and employee violates any

requirement of a program which complies with the requirements of this section, that person shall be considered to have violated the requirements of this section.

(b) It shall be unlawful to fail to comply with any of the railroad rules and practices described in paragraph (e) of this section.

(c)(1) A certified conductor who has demonstrated a failure to comply with railroad rules and practices described in paragraph (e) of this section shall have his or her certification revoked.

(2) A certified conductor who is monitoring, piloting, or instructing a conductor and fails to take appropriate action to prevent a violation of paragraph (e) of this section shall have his or her certification revoked. Appropriate action does not mean that a supervisor, pilot, or instructor must prevent a violation from occurring at all costs; the duty may be met by warning the conductor or the engineer, as appropriate, of a potential or foreseeable violation.

(3) A certified conductor who is called by a railroad to perform the duty of a train crew member other than that of conductor or locomotive engineer shall not have his or her certification revoked based on actions taken or not taken while performing that duty.

(d) Limitations on consideration of prior operating rule compliance data: In determining whether a person may be or remain certified as a conductor, a railroad shall consider as operating rule compliance data only conduct described in paragraphs (e)(1) through (e)(11) of this section that occurred within a period of 36 consecutive months prior to the determination. A review of an existing certification shall be initiated promptly upon the occurrence and documentation of any conduct described in this section.

(e) A railroad shall only consider violations of its operating rules and practices that involve:

(1) Failure to take appropriate action to prevent the locomotive engineer of the train the conductor is assigned to from failing to control a locomotive or train in accordance with a signal indication, excluding a hand or a radio signal indication or a switch, that requires a complete stop before passing it, when the conductor is located in the operating cab, or otherwise has knowledge of the signal indication. Appropriate action does not mean that a conductor must prevent a violation from occurring at all costs; the duty may be met by warning an engineer of a potential or foreseeable violation.

(2) Failure to take appropriate action to prevent the locomotive engineer of

the train the conductor is assigned to from failing to adhere to the following limitations concerning train speed:

(i) When the conductor is located in the operating cab and the speed at which the train was operated exceeds the maximum authorized limit by at least 10 miles per hour. Where restricted speed is in effect, railroads shall consider only those violations of the conditional clause of restricted speed rules (*i.e.*, the clause that requires stopping within one half of the locomotive engineer's range of vision), or the operational equivalent thereof, which cause reportable accidents or incidents under part 225 of this chapter, except for accidents and incidents that are classified as "covered data" under § 225.5 of this chapter. Appropriate action does not mean that a conductor must prevent a violation from occurring at all costs; the duty may be met by warning an engineer of a potential or foreseeable violation.

(ii) When not in the operating cab, the conductor is deemed to have taken appropriate action when in compliance with all applicable Railroad Operating Rules and Special Instructions.

(3) Failure to perform or have knowledge that a required brake test was performed pursuant to the Class I, Class IA, Class II, Class III, or transfer train brake test provisions of part 232 of this chapter or the Class 1, Class 1A, Class II, or running brake test provisions of part 238 of this chapter.

(4) Failure to take appropriate action to prevent the locomotive engineer of the train the conductor is assigned to from occupying main track or a segment of main track without proper authority or permission. Appropriate action does not mean that a conductor must prevent a violation from occurring at all costs; the duty may be met by warning an engineer of a potential or foreseeable violation.

(5) Failure to comply with prohibitions against tampering with locomotive mounted safety devices; knowingly fail to take appropriate action to prevent the locomotive engineer of the train the conductor is assigned to from failing to comply with prohibitions against tampering with locomotive mounted safety devices; or knowingly fail to take appropriate action to prevent the locomotive engineer of the train the conductor is assigned to from operating or permitting to be operated a train with an unauthorized disabled safety device in the controlling locomotive. (*See* 49 CFR part 218, subpart D and appendix C to part 218);

(6) Failure to comply with the provisions of § 218.99 of this chapter

(Shoving or pushing movements). Railroads shall only consider those violations of § 218.99 of this chapter which cause reportable accidents or incidents under part 225 of this chapter, except for accidents and incidents that are classified as "covered data" under § 225.5 of this chapter.

(7) Failure to comply with the provisions of § 218.101 of this chapter (Leaving rolling and on-track maintenance-of-way equipment in the clear). Railroads shall only consider those violations of § 218.101 of this chapter which cause reportable accidents or incidents under part 225 of this chapter, except for accidents and incidents that are classified as "covered data" under § 225.5 of this chapter.

(8) Failure to comply with the provisions of § 218.103 of this chapter (Hand-operated switches, including crossover switches). Railroads shall only consider those violations of § 218.103 of this chapter which cause reportable accidents or incidents under part 225 of this chapter, except for accidents and incidents that are classified as "covered data" under § 225.5 of this chapter.

(9) Failure to comply with the provisions of § 218.105 of this chapter (Additional operational requirements for hand-operated main track switches). Railroads shall only consider those violations of § 218.105 of this chapter which cause reportable accidents or incidents under part 225 of this chapter, except for accidents and incidents that are classified as "covered data" under § 225.5 of this chapter.

(10) Failure to comply with the provisions of § 218.107 of this chapter (Additional operational requirements for hand-operated crossover switches). Railroads shall only consider those violations of § 218.107 of this chapter which cause reportable accidents or incidents under part 225 of this chapter, except for accidents and incidents that are classified as "covered data" under § 225.5 of this chapter.

(11) Failure to comply with the provisions of § 218.109 of this chapter (Hand-operated fixed derails). Railroads shall only consider those violations of § 218.109 of this chapter which cause reportable accidents or incidents under part 225 of this chapter, except for accidents and incidents that are classified as "covered data" under § 225.5 of this chapter.

(12) Failure to comply with § 219.101 of this chapter; however such incidents shall be considered as a violation only for the purposes of § 242.405(a)(2) and (3).

(f)(1) If in any single incident the person's conduct contravened more than one operating rule or practice, that

event shall be treated as a single violation for the purposes of this section.

(2) A violation of one or more operating rules or practices described in paragraphs (e)(1) through (11) of this section that occurs during a properly conducted operational compliance test subject to the provisions of this chapter shall be counted in determining the periods of ineligibility described in § 242.405.

(3) An operational test that is not conducted in compliance with this part, a railroad's operating rules, or a railroad's program under § 217.9 of this chapter, will not be considered a legitimate test of operational skill or knowledge, and will not be considered for certification, recertification or revocation purposes.

(4) A railroad shall not be permitted to deny or revoke an employee's certification based upon additional conditions or operational restrictions imposed pursuant to § 242.107(d).

§ 242.405 Periods of ineligibility.

(a) A period of ineligibility described in this paragraph shall:

(1) Begin, for a person not currently certified, on the date of the railroad's written determination that the most recent incident has occurred; or

(2) Begin, for a person currently certified, on the date of the railroad's notification to the person that recertification has been denied or certification has been revoked; and

(3) Be determined according to the following standards:

(i) On other than main track where restricted speed or the operational equivalent thereof is in effect, the period of revocation for a violation of § 242.403(e)(6) through (8), (10), or (11) shall be reduced by one half provided that another revocable event has not occurred within the previous 12 months.

(ii) In the case of a single incident involving violation of one or more of the operating rules or practices described in § 242.403(e)(1) through (11), the person shall have his or her certificate revoked for a period of 30 calendar days.

(iii) In the case of two separate incidents involving a violation of one or more of the operating rules or practices described in § 242.403(e)(1) through (11), that occurred within 24 months of each other, the person shall have his or her certificate revoked for a period of six months.

(iv) In the case of three separate incidents involving violations of one or more of the operating rules or practices, described in § 242.403(e)(1) through (12), that occurred within 36 months of

each other, the person shall have his or her certificate revoked for a period of one year.

(v) In the case of four separate incidents involving violations of one or more of the operating rules or practices, described in § 242.403(e)(1) through (12), that occurred within 36 months of each other, the person shall have his or her certificate revoked for a period of three years.

(vi) Where, based on the occurrence of violations described in § 242.403(e)(12), different periods of ineligibility may result under the provisions of this section and § 242.115, the longest period of revocation shall control.

(b) Any or all periods of revocation provided in paragraph (a) of this section may consist of training.

(c) Reduction in period of ineligibility: A person whose certification is denied or revoked shall be eligible for grant or reinstatement of the certificate prior to the expiration of the initial period of ineligibility only if:

(1) The denial or revocation of certification in accordance with the provisions of paragraph (a)(3) of this section is for a period of one year or less;

(2) Certification is denied or revoked for reasons other than noncompliance with § 219.101 of this chapter;

(3) The person is evaluated by a railroad officer and determined to have received adequate remedial training;

(4) The person successfully completes any mandatory program of training or retraining, if that is determined to be necessary by the railroad prior to return to service; and

(5) At least one half the pertinent period of ineligibility specified in paragraph (a)(3) of this section has elapsed.

§ 242.407 Process for revoking certification.

(a) Except as provided for in § 242.115(g), a railroad that certifies or recertifies a person as a conductor and, during the period that certification is valid, acquires reliable information regarding violation(s) of § 242.403(e) or § 242.115(e) of this chapter shall revoke the person's conductor certificate.

(b) Pending a revocation determination under this section, the railroad shall:

(1) Upon receipt of reliable information regarding violation(s) of § 242.403(e) or § 242.115(e) of this chapter, immediately suspend the person's certificate;

(2) Prior to or upon suspending the person's certificate, provide notice of the reason for the suspension, the pending revocation, and an opportunity

for a hearing before a presiding officer other than the investigating officer. The notice may initially be given either orally or in writing. If given orally, it must be confirmed in writing and the written confirmation must be made promptly. Written confirmation which conforms to the notification provisions of an applicable collective bargaining agreement shall be deemed to satisfy the written confirmation requirements of this section. In the absence of an applicable collective bargaining agreement provision, the written confirmation must be made within 96 hours.

(3) Convene the hearing within the deadline prescribed by either paragraph (c)(1) of this section or the applicable collective bargaining agreement as permitted under paragraph (d) of this section;

(4) No later than the convening of the hearing and notwithstanding the terms of an applicable collective bargaining agreement, the railroad convening the hearing shall provide the person with a copy of the written information and list of witnesses the railroad will present at the hearing. If requested, a recess to the start of the hearing will be granted if that information is not provided until just prior to the convening of the hearing. If the information was provided through statements of an employee of the convening railroad, the railroad will make that employee available for examination during the hearing required by paragraph (b)(3) of this section. Examination may be telephonic where it is impractical to provide the witness at the hearing.

(5) Determine, on the record of the hearing, whether the person no longer meets the certification requirements of this part stating explicitly the basis for the conclusion reached;

(6) When appropriate, impose the pertinent period of revocation provided for in § 242.405 or § 242.115; and

(7) Retain the record of the hearing for 3 years after the date the decision is rendered.

(c) Except as provided for in paragraphs (d), (f), (i), and (j) of this section, a hearing required by this section shall be conducted in accordance with the following procedures:

(1) The hearing shall be convened within 10 days of the date the certificate is suspended unless the conductor requests or consents to delay in the start of the hearing.

(2) The hearing shall be conducted by a presiding officer, who can be any proficient person authorized by the railroad other than the investigating officer.

(3) The presiding officer will exercise the powers necessary to regulate the conduct of the hearing for the purpose of achieving a prompt and fair determination of all material issues in controversy.

(4) The presiding officer shall convene and preside over the hearing.

(5) Testimony by witnesses at the hearing shall be recorded verbatim.

(6) All relevant and probative evidence shall be received unless the presiding officer determines the evidence to be unduly repetitive or so extensive and lacking in relevancy that its admission would impair the prompt, orderly, and fair resolution of the proceeding.

(7) The presiding officer may:

(i) Adopt any needed procedures for the submission of evidence in written form;

(ii) Examine witnesses at the hearing;

(iii) Convene, recess, adjourn or otherwise regulate the course of the hearing; and

(iv) Take any other action authorized by or consistent with the provisions of this part and permitted by law that may expedite the hearing or aid in the disposition of the proceeding.

(8) Parties may appear and be heard on their own behalf or through designated representatives. Parties may offer relevant evidence including testimony and may conduct such examination of witnesses as may be required for a full disclosure of the relevant facts.

(9) The record in the proceeding shall be closed at the conclusion of the hearing unless the presiding officer allows additional time for the submission of information. In such instances the record shall be left open for such time as the presiding officer grants for that purpose.

(10) No later than 10 days after the close of the record, a railroad official, other than the investigating officer, shall prepare and sign a written decision in the proceeding.

(11) The decision shall:

(i) Contain the findings of fact as well as the basis therefor, concerning all material issues of fact presented on the record and citations to all applicable railroad rules and practices;

(ii) State whether the railroad official found that a revocable event occurred and the applicable period of revocation with a citation to 49 CFR 242.405 (Periods of revocation); and

(iii) Be served on the employee and the employee's representative, if any, with the railroad to retain proof of that service.

(12) The railroad shall have the burden of proving that the conductor's

conduct was not in compliance with the applicable railroad operating rule or practice or part 219 of this chapter.

(d) A hearing required by this section which is conducted in a manner that conforms procedurally to the applicable collective bargaining agreement shall be deemed to satisfy the procedural requirements of this section.

(e) A hearing required under this section may be consolidated with any disciplinary or other hearing arising from the same facts, but in all instances a railroad official, other than the investigating officer, shall make separate findings as to the revocation required under this section.

(f) A person may waive the right to the hearing provided under this section. That waiver shall:

(1) Be made in writing;

(2) Reflect the fact that the person has knowledge and understanding of these rights and voluntarily surrenders them; and

(3) Be signed by the person making the waiver.

(g) A railroad that has relied on the certification by another railroad under the provisions of § 242.127 or § 242.301, shall revoke its certification if, during the period that certification is valid, the railroad acquires information which convinces it that another railroad has revoked its certification in accordance with the provisions of this section. The requirement to provide a hearing under this section is satisfied when any single railroad holds a hearing and no additional hearing is required prior to a revocation by more than one railroad arising from the same facts.

(h) The period of certificate suspension prior to the commencement of a hearing required under this section shall be credited towards satisfying any applicable revocation period imposed in accordance with the provisions of § 242.405.

(i) A railroad:

(1) Shall not revoke the person's certification as provided for in paragraph (a) of this section if sufficient evidence exists to establish that an intervening cause prevented or materially impaired the conductor's ability to comply with the railroad operating rule or practice which constitutes a violation under § 242.403(e)(1) through (e)(11); or

(2) May decide not to revoke the person's certification as provided for in paragraph (a) of this section if sufficient evidence exists to establish that the violation of § 242.403(e)(1) through (11) was of a minimal nature and had no direct or potential effect on rail safety.

(j) The railroad shall place the relevant information in the records

maintained in compliance with § 242.215 for Class I (including the National Railroad Passenger Corporation) and Class II railroads, and § 242.203 for Class III railroads if sufficient evidence meeting the criteria provided in paragraph (i) of this section, becomes available either:

(1) Prior to a railroad's action to suspend the certificate as provided for in paragraph (b)(1) of this section; or

(2) Prior to the convening of the hearing provided for in this section;

(k) Provided that the railroad makes a good faith determination after a reasonable inquiry that the course of conduct provided for in paragraph (i) of this section is appropriate, the railroad which does not suspend a conductor's certification, as provided for in paragraph (b) of this section, is not in violation of paragraph (a) of this section.

Subpart F—Dispute Resolution Procedures

§ 242.501 Review board established.

(a) Any person who has been denied certification, denied recertification, or has had his or her certification revoked and believes that a railroad incorrectly determined that he or she failed to meet the certification requirements of this regulation when making the decision to deny or revoke certification, may petition the Federal Railroad Administrator to review the railroad's decision.

(b) The Administrator has delegated initial responsibility for adjudicating such disputes to the Operating Crew Review Board.

(c) The Operating Crew Review Board shall be composed of employees of the Federal Railroad Administration selected by the Administrator.

§ 242.503 Petition requirements.

(a) To obtain review of a railroad's decision to deny certification, deny recertification, or revoke certification, a person shall file a petition for review that complies with this section.

(b) Each petition shall:

(1) Be in writing;

(2) Be filed with the Docket Clerk, U.S. Department of Transportation, Docket Operations (M-30), West Building Ground Floor, Room W12-140, 1200 New Jersey Avenue SE., Washington, DC 20590. The form of such request may be in written or electronic form consistent with the standards and requirements established by the Federal Docket Management System and posted on its Web site at <http://www.regulations.gov>.

(3) Contain all available information that the person thinks supports the

person's belief that the railroad acted improperly, including:

- (i) The petitioner's full name;
 - (ii) The petitioner's current mailing address;
 - (iii) The petitioner's daytime telephone number;
 - (iv) The petitioner's email address (if available);
 - (v) The name and address of the railroad; and
 - (vi) The facts that the petitioner believes constitute the improper action by the railroad, specifying the locations, dates, and identities of all persons who were present or involved in the railroad's actions (to the degree known by the petitioner);
- (4) Explain the nature of the remedial action sought;
- (5) Be supplemented by a copy of all written documents in the petitioner's possession or reasonably available to the petitioner that document that railroad's decision; and
- (6) Be filed in a timely manner.

(7) Be supplemented, if requested by the Operating Crew Review Board, with a copy of the information under 49 CFR 40.329 that laboratories, medical review officers, and other service agents are required to release to employees. The petitioner must provide written explanation in response to an Operating Crew Review Board request if written documents that should be reasonably available to the petitioner are not supplied.

(c) A petition seeking review of a railroad's decision to deny certification or recertification or revoke certification in accordance with the procedures required by § 242.407 filed with FRA more than 120 days after the date the railroad's denial or revocation decision was served on the petitioner will be denied as untimely except that the Operating Crew Review Board for cause shown may extend the petition filing period at any time in its discretion:

- (1) Provided the request for extension is filed before the expiration of the period provided in this paragraph; or
 - (2) Provided that the failure to timely file was the result of excusable neglect.
- (d) A party aggrieved by a Board decision to deny a petition as untimely or not in compliance with the requirements of this section may file an appeal with the Administrator in accordance with § 242.511.

§ 242.505 Processing certification review petitions.

(a) Each petition shall be acknowledged in writing by FRA. The acknowledgment shall contain the docket number assigned to the petition and a statement of FRA's intention that

the Board will attempt to render a decision on this petition within 180 days from the date that the railroad's response is received or from the date upon which the railroad's response period has lapsed pursuant to paragraph (c) of this section.

(b) Upon receipt of the petition, FRA will notify the railroad that it has received the petition and where the petition may be accessed.

(c) Within 60 days from the date of the notification provided in paragraph (b) of this section, the railroad may submit to FRA any information that the railroad considers pertinent to the petition. Late filings will only be considered to the extent practicable.

(d) A railroad that submits such information shall:

- (1) Identify the petitioner by name and the docket number of the review proceeding and provide the railroad's email address (if available);
- (2) Serve a copy of the information being submitted to FRA to the petitioner and petitioner's representative, if any; and

(3) File the information with the Docket Clerk, U.S. Department of Transportation, Docket Operations (M-30), West Building Ground Floor, Room W12-140, 1200 New Jersey Avenue SE., Washington, DC 20590. The form of such information may be in written or electronic form consistent with the standards and requirements established by the Federal Docket Management System and posted on its Web site at <http://www.regulations.gov>.

(e) Each petition will then be referred to the Operating Crew Review Board for a decision.

(f) Based on the record, the Board shall have the authority to grant, deny, dismiss or remand the petition.

(g) If the Board finds that there is insufficient basis for granting or denying the petition, the Board shall issue an order affording the parties an opportunity to provide additional information or argument consistent with its findings.

(h) Standard of review for factual issues: When considering factual issues, the Board will determine whether there is substantial evidence to support the railroad's decision, and a negative finding is grounds for granting the petition.

(i) Standard of review for procedural issues: When considering procedural issues, the Board will determine whether substantial harm was caused the petitioner by virtue of the failure to adhere to the dictated procedures for making the railroad's decision. A finding of substantial harm is grounds for reversing the railroad's decision. To

establish grounds upon which the Board may grant relief, Petitioner must show:

(1) That procedural error occurred, and

(2) The procedural error caused substantial harm.

(j) Standard of review for legal issues: Pursuant to its reviewing role, the Board will consider whether the railroad's legal interpretations are correct based on a *de novo* review.

(k) The Board will determine whether the denial or revocation of certification or recertification was improper under this regulation (*i.e.*, based on an incorrect determination that the person failed to meet the certification requirements of this regulation) and grant or deny the petition accordingly. The Board will not otherwise consider the propriety of a railroad's decision, *i.e.*, it will not consider whether the railroad properly applied its own more stringent requirements.

(l) The Board's written decision shall be served on the petitioner, including the petitioner's representative, if any, and the railroad.

§ 242.507 Request for a hearing.

(a) If adversely affected by the Operating Crew Review Board's decision, either the petitioner before the Board or the railroad involved shall have a right to an administrative proceeding as prescribed by § 242.509.

(b) To exercise that right, the adversely affected party shall, within 20 days of service of the Board's decision on that party, file a written request with the Docket Clerk, U.S. Department of Transportation, Docket Operations (M-30), West Building Ground Floor, Room W12-140, 1200 New Jersey Avenue SE., Washington, DC 20590. The form of such request may be in written or electronic form consistent with the standards and requirements established by the Federal Docket Management System and posted on its Web site at <http://www.regulations.gov>.

(c) If a party fails to request a hearing within the period provided in paragraph (b) of this section, the Operating Crew Review Board's decision will constitute final agency action.

(d) If a party elects to request a hearing, that person shall submit a written request to the Docket Clerk containing the following:

- (1) The name, address, telephone number, and email address (if available) of the respondent and the requesting party's designated representative, if any;
- (2) The specific factual issues, industry rules, regulations, or laws that the requesting party alleges need to be examined in connection with the certification decision in question; and

(3) The signature of the requesting party or the requesting party's representative, if any.

(e) Upon receipt of a hearing request complying with paragraph (d) of this section, FRA shall arrange for the appointment of a presiding officer who shall schedule the hearing for the earliest practicable date.

§ 242.509 Hearings.

(a) An administrative hearing for a conductor certification petition shall be conducted by a presiding officer, who can be any person authorized by the Administrator, including an administrative law judge.

(b) The presiding officer may exercise the powers of the Administrator to regulate the conduct of the hearing for the purpose of achieving a prompt and fair determination of all material issues in controversy.

(c) The presiding officer shall convene and preside over the hearing. The hearing shall be a de novo hearing to find the relevant facts and determine the correct application of this part to those facts. The presiding officer may determine that there is no genuine issue covering some or all material facts and limit evidentiary proceedings to any issues of material fact as to which there is a genuine dispute.

(d) The presiding officer may authorize discovery of the types and quantities which in the presiding officer's discretion will contribute to a fair hearing without unduly burdening the parties. The presiding officer may impose appropriate non-monetary sanctions, including limitations as to the presentation of evidence and issues, for any party's willful failure or refusal to comply with approved discovery requests.

(e) Every petition, motion, response, or other authorized or required document shall be signed by the party filing the same, or by a duly authorized officer or representative of record, or by any other person. If signed by such other person, the reason therefor must be stated and the power of attorney or other authority authorizing such other person to subscribe the document must be filed with the document. The signature of the person subscribing any document constitutes a certification that he or she has read the document; that to the best of his or her knowledge, information and belief every statement contained in the document is true and no such statements are misleading; and that it is not interposed for delay or to be vexatious.

(f) After the request for a hearing is filed, all documents filed or served upon one party must be served upon all

parties. Each party may designate a person upon whom service is to be made when not specified by law, regulation, or directive of the presiding officer. If a party does not designate a person upon whom service is to be made, then service may be made upon any person having subscribed to a submission of the party being served, unless otherwise specified by law, regulation, or directive of the presiding officer. Proof of service shall accompany all documents when they are tendered for filing.

(g) If any document initiating, filed, or served in, a proceeding is not in substantial compliance with the applicable law, regulation, or directive of the presiding officer, the presiding officer may strike or dismiss all or part of such document, or require its amendment.

(h) Any party to a proceeding may appear and be heard in person or by an authorized representative.

(i) Any person testifying at a hearing or deposition may be accompanied, represented, and advised by an attorney or other representative, and may be examined by that person.

(j) Any party may request to consolidate or separate the hearing of two or more petitions by motion to the presiding officer, when they arise from the same or similar facts or when the matters are for any reason deemed more efficiently heard together.

(k) Except as provided in § 242.507(c) and paragraph (u)(4) of this section, whenever a party has the right or is required to take action within a period prescribed by this part, or by law, regulation, or directive of the presiding officer, the presiding officer may extend such period, with or without notice, for good cause, provided another party is not substantially prejudiced by such extension. A request to extend a period which has already expired may be denied as untimely.

(l) An application to the presiding officer for an order or ruling not otherwise specifically provided for in this part shall be by motion. The motion shall be filed with the presiding officer and, if written, served upon all parties. All motions, unless made during the hearing, shall be written. Motions made during hearings may be made orally on the record, except that the presiding officer may direct that any oral motion be reduced to writing. Any motion shall state with particularity the grounds therefor and the relief or order sought, and shall be accompanied by any affidavits or other evidence desired to be relied upon which is not already part of the record. Any matter submitted in response to a written motion must be

filed and served within fourteen (14) days of the motion, or within such other period as directed by the presiding officer.

(m) Testimony by witnesses at the hearing shall be given under oath and the hearing shall be recorded verbatim. The presiding officer shall give the parties to the proceeding adequate opportunity during the course of the hearing for the presentation of arguments in support of or in opposition to motions, and objections and exceptions to rulings of the presiding officer. The presiding officer may permit oral argument on any issues for which the presiding officer deems it appropriate and beneficial. Any evidence or argument received or proffered orally shall be transcribed and made a part of the record. Any physical evidence or written argument received or proffered shall be made a part of the record, except that the presiding officer may authorize the substitution of copies, photographs, or descriptions, when deemed to be appropriate.

(n) The presiding officer shall employ the Federal Rules of Evidence for United States Courts and Magistrates as general guidelines for the introduction of evidence. Notwithstanding paragraph (m) of this section, all relevant and probative evidence shall be received unless the presiding officer determines the evidence to be unduly repetitive or so extensive and lacking in relevancy that its admission would impair the prompt, orderly, and fair resolution of the proceeding.

(o) The presiding officer may:

- (1) Administer oaths and affirmations;
- (2) Issue subpoenas as provided for in § 209.7 of this chapter;
- (3) Adopt any needed procedures for the submission of evidence in written form;
- (4) Examine witnesses at the hearing;
- (5) Convene, recess, adjourn or otherwise regulate the course of the hearing; and

(6) Take any other action authorized by or consistent with the provisions of this part and permitted by law that may expedite the hearing or aid in the disposition of the proceeding.

(p) The petitioner before the Operating Crew Review Board, the railroad involved in taking the certification action, and FRA shall be parties at the hearing. All parties may participate in the hearing and may appear and be heard on their own behalf or through designated representatives. All parties may offer relevant evidence, including testimony, and may conduct such cross-examination of witnesses as may be required to make a record of the relevant facts.

(q) The party requesting the administrative hearing shall be the "hearing petitioner." The hearing petitioner shall have the burden of proving its case by a preponderance of the evidence. Hence, if the hearing petitioner is the railroad involved in taking the certification action, that railroad will have the burden of proving that its decision to deny certification, deny recertification, or revoke certification was correct. Conversely, if the petitioner before the Operating Crew Review Board is the hearing petitioner, that person will have the burden of proving that the railroad's decision to deny certification, deny recertification, or revoke certification was incorrect. The party who is not the hearing petitioner will be a respondent.

(r) FRA will be a mandatory party to the administrative hearing. At the start of each proceeding, FRA will be a respondent.

(s) The record in the proceeding shall be closed at the conclusion of the evidentiary hearing unless the presiding officer allows additional time for the submission of additional evidence. In such instances the record shall be left open for such time as the presiding officer grants for that purpose.

(t) At the close of the record, the presiding officer shall prepare a written decision in the proceeding.

(u) The decision:

(1) Shall contain the findings of fact and conclusions of law, as well as the basis for each concerning all material issues of fact or law presented on the record;

(2) Shall be served on the hearing petitioner and all other parties to the proceeding;

(3) Shall not become final for 35 days after issuance;

(4) Constitutes final agency action unless an aggrieved party files an appeal within 35 days after issuance; and

(5) Is not precedential.

§ 242.511 Appeals.

(a) Any party aggrieved by the presiding officer's decision may file an appeal. The appeal must be filed within 35 days of issuance of the decision with the Federal Railroad Administrator, 1200 New Jersey Avenue SE., Washington, DC 20590 and with the Docket Clerk, U.S. Department of Transportation, Docket Operations (M-30), West Building Ground Floor, Room W12-140, 1200 New Jersey Avenue SE., Washington, DC 20590. A copy of the appeal shall be served on each party. The appeal shall set forth objections to the presiding officer's decision, supported by reference to applicable laws and regulations and with specific reference to the record. If no appeal is timely filed, the presiding officer's decision constitutes final agency action.

(b) A party may file a reply to the appeal within 25 days of service of the appeal. The reply shall be supported by reference to applicable laws and regulations and with specific reference to the record, if the party relies on evidence contained in the record.

(c) The Administrator may extend the period for filing an appeal or a response for good cause shown, provided that the written request for extension is served before expiration of the applicable period provided in this section.

(d) The Administrator has sole discretion to permit oral argument on the appeal. On the Administrator's own

initiative or written motion by any party, the Administrator may grant the parties an opportunity for oral argument.

(e) The Administrator may remand, vacate, affirm, reverse, alter or modify the decision of the presiding officer and the Administrator's decision constitutes final agency action except where the terms of the Administrator's decision (for example, remanding a case to the presiding officer) show that the parties' administrative remedies have not been exhausted.

(f) An appeal from an Operating Crew Review Board decision pursuant to § 242.503(d) must be filed within 35 days of issuance of the decision with the Federal Railroad Administrator, 1200 New Jersey Avenue SE., Washington, DC 20590 and with the Docket Clerk, U.S. Department of Transportation, Docket Operations (M-30), West Building Ground Floor, Room W12-140, 1200 New Jersey Avenue SE., Washington, DC 20590. A copy of the appeal shall be served on each party. The Administrator may affirm or vacate the Board's decision, and may remand the petition to the Board for further proceedings. An Administrator's decision to affirm the Board's decision constitutes final agency action.

Appendix A to Part 242—Schedule of Civil Penalties

A penalty may be assessed against an individual only for a willful violation. The Administrator reserves the right to assess a penalty of up to \$100,000 for any violation where circumstances warrant. See 49 CFR part 209, Appendix A.

APPENDIX A TO PART 242—SCHEDULE OF CIVIL PENALTIES ¹

Section	Violation	Willful violation
Subpart B—Program and Eligibility Requirements:		
242.101—Program failures:		
(a) Failure to have program	\$10,000	\$20,000
(a)(1)–(6) Program that fails to address a subject	2,500	5,000
242.103—Program approval:		
(a)–(b) Failure to follow Appendix B	1,000	2,000
(c) Failure to comply with filing requirements	1,000	2,000
(h) to resubmit, when directed by FRA	1,000	2,000
242.105—Schedule for implementation:		
(a)–(b) Failure to designate conductors	2,000	4,000
(c) Allowing uncertified person to serve as conductor	7,500	15,000
(d)–(e) Certifying without complying with subpart B or failure to issue a certificate	2,500	5,000
(f) Serving as a conductor without complying with subpart B or being issued a certificate	7,500	15,000
242.107—Types of service:		
(a) Failure to designate types of service	2,000	4,000
(c) Reclassifying a certificate	2,500	5,000
242.109—Certification and recertification determinations:		
(a) Failure to determine in writing the requirements of (a)(1), (a)(2), (a)(3), and/or (a)(4)	2,500	5,000
(b) Considering excluded data	2,000	4,000
(c) Failure to have required documents on file	1,000	2,000
(d), (e) Failure to provide timely review opportunity	2,000	4,000
242.111—Motor vehicle operator records:		
(a) Failure to implement program meeting requirements	6,000

APPENDIX A TO PART 242—SCHEDULE OF CIVIL PENALTIES ¹—Continued

Section	Violation	Willful violation
(b) Failure to determine eligibility requirements met	5,000	7,500
(c) Failure to initially certify	2,000	4,000
(d) Failure to recertify	2,000	4,000
(e) Allowing person to serve as conductor before information is evaluated	7,500	15,000
(f) Failure to certify or certify during pendency of waiver request	2,000	4,000
(g) Failure to take action to make information available	1,000	2,000
(h), (i), (j) Failure to request record	1,000	2,000
(k) Failure to notify of absence of license	1,000	2,000
(l) Failure to report in timely manner or railroad taking certification action for not reporting earlier than 48 hours	1,000	2,000
(m), (n) Considering excluded data	2,000	4,000
(o) Failure to:		
(1) Consider data	6,000	10,000
(3), (4) Properly act in response to data	2,500	5,000
242.113—Prior safety conduct:		
(a) Failure to implement program meeting requirements	6,000	
(b) Failure to determine eligibility requirements met	5,000	7,500
(c) Failure to request record or take required action	2,000	2,000
242.115—Substance abuse/rules:		
(a) Failure to implement program meeting requirements	6,000	
(b) Failure to determine eligibility requirements met	5,000	7,500
(c) Failure to have basis for taking action	2,500	5,000
(d)–(g) Failure to comply with requirements	2,500	5,000
242.117—Vision and hearing acuity:		
(a) Failure to implement program meeting requirements	6,000	
(b) Failure to determine eligibility requirements met	5,000	7,500
(c) Failure to have basis for finding proper acuity	1,000	2,000
(d) Acuity examination performed by unauthorized person	1,000	2,000
(e) Failure to note need for device to achieve acuity	1,000	2,000
(f) Failure to use device needed for proper acuity	1,000	2,000
(h)–(j) Failure to comply with requirements	2,500	5,000
(k) Failure of conductor to notify	2,500	5,000
242.119—Training:		
(a) Failure to implement program meeting requirements	6,000	
(b) Failure to determine eligibility requirements met	5,000	7,500
(c) Failure to determine in writing the requirements of (c)(1), (c)(2), and/or (c)(3)	2,500	5,000
(d) Failure to:		
(1) Make determination, include proper curriculum, and/or document knowledge and ability	2,500	5,000
(2) Failure to include component	1,000	2,000
(3) Failure to make information available	1,000	2,000
(4) Failure to maintain steps or tasks in one manual or make available	1,000	2,000
(5) Failure to review and modify training plan	1,000	2,000
(e) Failure to require person to meet requirements	2,500	5,000
(f) Failure to provide opportunity to consult	1,000	2,000
(g)–(k) Failure to have adequate procedures or include procedures in program	2,500	5,000
(l) Failure to have adequate procedures for or provide continuing education	2,500	5,000
242.121—Knowledge testing:		
(a) Failure to implement program meeting requirements	6,000	
(b) Failure to determine eligibility requirements met	5,000	7,500
(c) Failure to have adequate procedures for testing knowledge	2,500	5,000
(d) Failure to properly document testing	2,500	5,000
(e) Failure to provide opportunity to consult	2,500	5,000
(f) Failure to document whether test was passed or failed	2,500	5,000
(g) Allowing person to serve as a conductor despite test failure	2,500	5,000
242.123—Monitoring operational performance:		
(a)–(b) Failure to implement program meeting requirements	6,000	
(c) Failure to test each conductor annually	2,500	5,000
(d) Failure to test properly	2,500	5,000
(e) Failure to indicate the action to be take	2,500	5,000
(f) Failure to test within time limits	2,500	5,000
242.125—Reliance on determination of another:		
(a) Failure to address in program or require newly hired conductor to take entire training program	5,000	7,500
(b) Failure to make any required determinations	2,500	5,000
242.127—Relying on requirements of a country:		
(a)–(b) Failure to determine person employed and meets Canadian standards	2,500	5,000
Subpart C—Administration of the Certification Program:		
242.201—Time limitations:		
(a), (c), and (d) Exceeding time limit	2,000	4,000
242.203—Supporting information:		
(a), (c)–(e) Failure to have a record	2,500	5,000
(b) Failure to have a complete record	2,000	4,000
(f) Falsification of a record	(–)	10,000

APPENDIX A TO PART 242—SCHEDULE OF CIVIL PENALTIES ¹—Continued

Section	Violation	Willful violation
(g) Failure to comply with requirements if records maintained electronically	2,000	4,000
242.205—Identification of persons:		
(a)–(b) Failure to have a record	2,500	5,000
(c) Failure to update or make a record available	2,000	4,000
(d) Falsification of a record	(–)	10,000
(e) Failure to comply with requirements if records maintained electronically	2,000	4,000
242.207—Certificate components:		
(a) Improper certificate	1,000	2,000
(b) Failure to designate those with signing authority	1,000	2,000
(d) Falsification of a certificate	(–)	10,000
242.209—Maintenance of the certificate:		
(a) Failure of conductor to carry certificate or display certificate when requested	1,000	2,000
(b) Failure of conductor to notify railroad of limitations or railroad requiring conductor to exceed limitations	4,000	8,000
242.211—Replacement of certificates:		
(a) Failure to have a reasonably accessible system for certificate replacement	2,000	4,000
(b) Failure to comply with requirements for temporary replacement certificates	1,000	2,000
242.213—Multiple certifications:		
(d) Allowing an engineer to operate without a conductor where the engineer is not certified as a conductor or not accompanied by a certified conductor	7,500	15,000
(e) Failure to comply with emergency restrictions	2,500	5,000
(f) Failure of conductor to notify railroad of denial or revocation	4,000	8,000
(g) Performing conductor service with a revoked conductor certificate	7,500	15,000
(h), (k) Performing work as an engineer or obtaining an engineer certificate with a conductor certification revoked for a violation of 242.403(e)(1)–(e)(5) or (e)(12)	7,500	15,000
(i), (j) Performing work as a conductor or obtaining a conductor certificate with an engineer certification revoked under 240.307	7,500	15,000
(l) Denying or revoking engineer certification or recertification based solely on the denial of conductor certification	4,000	8,000
(m) Denying or revoking conductor certification or recertification based solely on the denial of engineer certification	4,000	8,000
242.215—Oversight responsibility:		
(a) Failure to perform annual review and analysis or perform on time	2,000	4,000
(b)–(i) Incomplete or inaccurate report	2,500	5,000
Subpart D—Territorial Qualification and Joint Operations		
242.301—Territorial qualification:		
(a) Allowing uncertified person or person not territorially qualified to serve as a conductor	7,500	15,000
(b) Failure to notify railroad of lack of qualifications	4,000	8,000
(c) Failure to provide required assistance	4,000	8,000
(d) Failure to provide assistance or up-to-date job aid	4,000	8,000
Subpart E—Denial and Revocation of Certification		
242.401—Denial of certification:		
(a) Failure to notify or provide opportunity for comment	2,000	4,000
(c) Failure to notify, provide data, or untimely notification	2,000	4,000
242.403—Revocation criteria:		
(a) Failure to implement program meeting requirements	6,000
(b) Unlawful failure to comply with rules and practices	2,500	5,000
(c) Failure to revoke certification	2,500	5,000
(d) Considering excluded data	2,500	5,000
(e) Considering unlisted violations of operating rules and practices	2,500	5,000
(f) Improperly counting or considering violations	2,500	5,000
242.405—Periods of ineligibility:		
(a)–(c) Imposition of incorrect period of ineligibility	2,500	5,000
242.407—Revocation of certification:		
(a) Failure to revoke certification	7,500	15,000
(b) Failure to suspend, notify, provide hearing opportunity, or improper procedures	2,500	5,000
(c)–(h) Failure of railroad to comply with hearing or waiver procedures	2,500	5,000
(j) Failure of railroad to make record	1,000	2,000
(k) Failure of railroad to conduct reasonable inquiry or make good faith determination	5,000	10,000

Appendix B to Part 242—Procedures for Submission and Approval of Conductor Certification Programs

with the requirements of this part. It also contains guidance on how FRA will exercise its review and approval responsibilities.

Submission by a Railroad

As provided for in § 242.101, each railroad must have a program for determining the certification of each person it permits or requires to perform as a conductor or as a passenger conductor. Each railroad must

¹ A penalty may be assessed against an individual only for a willful violation. The Administrator reserves the right to assess a penalty of up to \$100,000 for any violation where circumstances warrant. See 49 CFR part 209, appendix A.

This appendix establishes procedures for the submission and approval of a railroad's program concerning the training, testing, and evaluating of persons seeking certification or recertification as a conductor in accordance

submit its individual program to FRA for approval as provided for in § 242.103. Each program must be accompanied by a request for approval organized in accordance with this appendix. Requests for approval must contain appropriate references to the relevant portion of the program being discussed. Requests should be submitted in writing on standard sized paper (8½ x 11) and can be in letter or narrative format. The railroad's submission shall be sent to the Associate Administrator for Railroad Safety/Chief Safety Officer, FRA. The mailing address for FRA is 1200 New Jersey Avenue SE., Washington, DC 20590. Simultaneous with its filing with the FRA, each railroad must serve a copy of its submission on the president of each labor organization that represents the railroad's employees subject to this part.

Each railroad is authorized to file by electronic means any program submissions required under this part. Prior to any person submitting a railroad's first program submission electronically, the person shall provide the Associate Administrator with the following information in writing:

- (1) The name of the railroad;
- (2) The names of two individuals, including job titles, who will be the railroad's points of contact and will be the only individuals allowed access to FRA's secure document submission site;
- (3) The mailing addresses for the railroad's points of contact;
- (4) The railroad's system or main headquarters address located in the United States;
- (5) The email addresses for the railroad's points of contact; and
- (6) The daytime telephone numbers for the railroad's points of contact.

A request for electronic submission or FRA review of written materials shall be addressed to the Associate Administrator for Railroad Safety/Chief Safety Officer, Federal Railroad Administration, 1200 New Jersey Avenue SE., Washington, DC 20590. Upon receipt of a request for electronic submission that contains the information listed above, FRA will then contact the requestor with instructions for electronically submitting its program.

A railroad that electronically submits an initial program or new portions or revisions to an approved program required by this part shall be considered to have provided its consent to receive approval or disapproval notices from FRA by email. FRA may electronically store any materials required by this part regardless of whether the railroad that submits the materials does so by delivering the written materials to the Associate Administrator and opts not to submit the materials electronically. A railroad that opts not to submit the materials required by this part electronically, but provides one or more email addresses in its submission, shall be considered to have provided its consent to receive approval or disapproval notices from FRA by email or mail.

Organization of the Submission

Each request should be organized to present the required information in the

following standardized manner. Each section must begin by giving the name, title, telephone number, and mailing address of the person to be contacted concerning the matters addressed by that section. If a person is identified in a prior section, it is sufficient to merely repeat the person's name in a subsequent section.

Section 1 of the Submission: General Information and Elections

The first section of the request must contain the name of the railroad, the person to be contacted concerning the request (including the person's name, title, telephone number, and mailing address) and a statement electing either to accept responsibility for educating previously untrained persons to be certified conductors or recertify only conductors previously certified by other railroads. *See* § 242.103(b).

If a railroad elects not to provide initial conductor training, the railroad is obligated to state so in its submission. A railroad that makes this election will be limited to recertifying persons initially certified by another railroad. A railroad that makes this election can rescind it by obtaining FRA approval of a modification of its program. *See* § 242.103(f).

If a railroad elects to accept responsibility for training persons not previously trained to be conductors, the railroad is obligated to submit information on how such persons will be trained but has no duty to actually conduct such training. A railroad that elects to accept the responsibility for the training of such persons may authorize another railroad or a non-railroad entity to perform the actual training effort. The electing railroad remains responsible for assuring that such other training providers adhere to the training program the railroad submits. This section must also state which types of service the railroad will employ. *See* § 242.107.

Section 2 of the Submission: Training Persons Previously Certified

The second section of the request must contain information concerning the railroad's program for training previously certified conductors. As provided for in § 242.119(l) each railroad must have a program for the ongoing education of its conductors to assure that they maintain the necessary knowledge concerning operating rules and practices, familiarity with physical characteristics, and relevant Federal safety rules.

Section 242.119(l) provides a railroad latitude to select the specific subject matter to be covered, duration of the training, method of presenting the information, and the frequency with which the training will be provided. The railroad must describe in this section how it will use that latitude to assure that its conductors remain knowledgeable concerning the safe discharge of their responsibilities so as to comply with the performance standard set forth in § 242.119(l). This section must contain sufficient detail to permit effective evaluation of the railroad's training program in terms of the subject matter covered, the frequency and duration of the training sessions, the training environment employed (for example, use of classroom, use of computer based training,

use of film or slide presentations, and use of on-job-training) and which aspects of the program are voluntary or mandatory.

Time and circumstances have the capacity to diminish both abstract knowledge and the proper application of that knowledge to discrete events. Time and circumstances also have the capacity to alter the value of previously obtained knowledge and the application of that knowledge. In formulating how it will use the discretion being afforded, each railroad must design its program to address both loss of retention of knowledge and changed circumstances, and this section of the submission to FRA must address these matters.

For example, conductors need to have their fundamental knowledge of operating rules and procedures refreshed periodically. Each railroad needs to advise FRA how that need is satisfied in terms of the interval between attendance at such training, the nature of the training being provided, and methods for conducting the training. A matter of particular concern to FRA is how each railroad acts to assure that conductors remain knowledgeable about the territory over which a conductor is authorized to perform but from which the conductor has been absent. The railroad must have a plan for the familiarization training that addresses the question of how long a person can be absent before needing more education and, once that threshold is reached, how the person will acquire the needed education. Similarly, the program must address how the railroad responds to changes such as the introduction of new technology, new operating rule books, or significant changes in operations including alteration in the territory conductors are authorized to work over.

Section 3 of the Submission: Testing and Evaluating Persons Previously Certified

The third section of the request must contain information concerning the railroad's program for testing and evaluating previously certified conductors. As provided for in § 242.121, each railroad must have a program for the ongoing testing and evaluating of its conductors to assure that they have the necessary knowledge and skills concerning operating rules and practices, familiarity with physical characteristics of the territory, and relevant Federal safety rules. Similarly, each railroad must have a program for ongoing testing and evaluating to assure that its conductors have the necessary vision and hearing acuity as provided for in § 242.117.

Section 242.121 requires that a railroad rely on written procedures for determining that each person can demonstrate his or her knowledge of the railroad's rules and practices and skill at applying those rules and practices for the safe performance as a conductor. Section 242.121 directs that, when seeking a demonstration of the person's knowledge, a railroad must employ a written test that contains objective questions and answers and covers the following subject matters: (i) Safety and operating rules; (ii) timetable instructions; (iii) physical characteristics of the territory; and (iv) compliance with all applicable Federal regulations. The test must accurately measure the person's knowledge of all of these areas.

Section 242.121 provides a railroad latitude in selecting the design of its own testing policies (including the number of questions each test will contain, how each required subject matter will be covered, weighting (if any) to be given to particular subject matter responses, selection of passing scores, and the manner of presenting the test information). The railroad must describe in this section how it will use that latitude to assure that its conductors will demonstrate their knowledge concerning the safe discharge of their responsibilities so as to comply with the performance standard set forth in § 242.121.

Section 242.117 provides a railroad latitude to rely on the professional medical opinion of the railroad's medical examiner concerning the ability of a person with substandard acuity to safely perform as a conductor. The railroad must describe in this section how it will assure that its medical examiner has sufficient information concerning the railroad's operations to effectively form appropriate conclusions about the ability of a particular individual to safely perform as a conductor.

Section 4 of the Submission: Training, Testing, and Evaluating Persons Not Previously Certified

Unless a railroad has made an election not to accept responsibility for conducting the initial training of persons to be conductors, the fourth section of the request must contain information concerning the railroad's program for educating, testing, and evaluating persons not previously trained as conductors. As provided for in § 242.119(d), a railroad that is issuing an initial certification to a person to be a conductor must have a program for the training, testing, and evaluating of its conductors to assure that they acquire the necessary knowledge and skills concerning operating rules and practices, familiarity with physical characteristics of the territory, and relevant Federal safety rules.

Section 242.119 establishes a performance standard and gives a railroad latitude in selecting how it will meet that standard. A railroad must describe in this section how it will use that latitude to assure that its conductors will acquire sufficient knowledge and skill and demonstrate their knowledge and skills concerning the safe discharge of their responsibilities. This section must contain the same level of detail concerning initial training programs as that described for each of the components of the overall program contained in sections 2 through 4 of this Appendix. A railroad that plans to accept responsibility for the initial training of conductors may authorize another railroad or a non-railroad entity to perform the actual training effort. The authorizing railroad may submit a training program developed by that authorized trainer but the authorizing railroad remains responsible for assuring that such other training providers adhere to the training program submitted. Railroads that elect to rely on other entities, to conduct training away from the railroad's own territory, must indicate how the student will be provided with the required familiarization with the physical characteristics for its territory.

Section 5 of the Submission: Monitoring Operational Performance by Certified Conductors

The fifth section of the request must contain information concerning the railroad's program for monitoring the operation of its certified conductors. As provided for in § 242.123, each railroad must have a program for the ongoing monitoring of its conductors to assure that they perform in conformity with the railroad's operating rules and practices and relevant Federal safety rules.

Section 6 of the Submission: Procedures for Routine Administration of the Conductor Certification Program

The final section of the request must contain a summary of how the railroad's program and procedures will implement the various specific aspects of the regulatory provisions that relate to routine administration of its certification program for conductors. At a minimum this section needs to address the procedural aspects of the rule's provisions identified in the following paragraph.

Section 242.109 provides that each railroad must have procedures for review and comment on adverse prior safety conduct, but allows the railroad to devise its own system within generalized parameters. Sections 242.111, 242.115 and 242.403 require a railroad to have procedures for evaluating data concerning prior safety conduct as a motor vehicle operator and as railroad workers, yet leave selection of many details to the railroad. Sections 242.109, 242.201, and 242.401 place a duty on the railroad to make a series of determinations but allow the railroad to select what procedures it will employ to assure that all of the necessary determinations have been made in a timely fashion; who will be authorized to conclude that person will or will be not certified; and how it will communicate adverse decisions. Documentation of the factual basis the railroad relied on in making determinations under §§ 242.109, 242.117, 242.119 and 242.121 is required, but these sections permit the railroad to select the procedures it will employ to accomplish compliance with these provisions. Sections 242.125 and 242.127 permit reliance on certification/qualification determinations made by other entities and permit a railroad latitude in selecting the procedures it will employ to assure compliance with these provisions. Similarly, § 242.301 permits the use of railroad selected procedures to meet the requirements for certification of conductors performing service in joint operations territory. Sections 242.211 and 242.407 allow a railroad a certain degree of discretion in complying with the requirements for replacing lost certificates or the conduct of certification revocation proceedings.

This section of the request should outline in summary fashion the manner in which the railroad will implement its program so as to comply with the specific aspects of each of the rule's provisions described in the preceding paragraph.

FRA Review

The submissions made in conformity with this appendix will be deemed approved

within 30 days after the required filing date or the actual filing date whichever is later. No formal approval document will be issued by FRA. FRA has taken the responsibility for notifying a railroad when it detects problems with the railroad's program. FRA retains the right to disapprove a program that has obtained approval due to the passage of time as provided for in section § 242.103.

Rather than establish rigid requirements for each element of the program, FRA has given railroads discretion to select the design of their individual programs within a specified context for each element. The rule, however, provides a good guide to the considerations that should be addressed in designing a program that will meet the performance standards of this rule.

In reviewing program submissions, FRA will focus on the degree to which a particular program deviates from the norms identified in its rule. To the degree that a particular program submission materially deviates from the norms set out in its rule, FRA's review and approval process will be focused on determining the validity of the reasoning relied on by a railroad for selecting its alternative approach and the degree to which the alternative approach is likely to be effective in producing conductors who have the knowledge and ability to safely perform as conductors.

Appendix C to Part 242—Procedures for Obtaining and Evaluating Motor Vehicle Driving Record Data

The purpose of this appendix is to outline the procedures available to individuals and railroads for complying with the requirements of §§ 242.109 and 242.111 of this part. Those provisions require that railroads consider the motor vehicle driving record of each person prior to issuing him or her certification or recertification as a conductor.

To fulfill that obligation, a railroad must review a certification candidate's recent motor vehicle driving record. Generally, that will be a single record on file with the state agency that issued the candidate's current license. However, it can include multiple records if the candidate has been issued a motor vehicle driving license by more than one state agency or foreign country.

Access to State Motor Vehicle Driving Record Data

The right of railroad workers, their employers, or prospective employers to have access to a state motor vehicle licensing agency's data concerning an individual's driving record is controlled by state law. Although many states have mechanisms through which employers and prospective employers such as railroads can obtain such data, there are some states in which privacy concerns make such access very difficult or impossible. Since individuals generally are entitled to obtain access to driving record data that will be relied on by a state motor vehicle licensing agency when that agency is taking action concerning their driving privileges, FRA places responsibility on individuals, who want to serve as conductors to request that their current state drivers

licensing agency or agencies furnish such data directly to the railroad considering certifying them as a conductor. Depending on the procedures adopted by a particular state agency, this will involve the candidate's either sending the state agency a brief letter requesting such action or executing a state agency form that accomplishes the same effect. It will normally involve payment of a nominal fee established by the state agency for such a records check. In rare instances, when a certification candidate has been issued multiple licenses, it may require more than a single request.

Once the railroad has obtained the motor vehicle driving record(s), the railroad must

afford the prospective conductor an opportunity to review that record and respond in writing to its contents in accordance with the provisions of § 242.401. The review opportunity must occur before the railroad evaluates that record. The railroad's required evaluation and subsequent decision making must be done in compliance with the provisions of this part.

Appendix D to Part 242—Medical Standards Guidelines

(1) The purpose of this appendix is to provide greater guidance on the procedures

that should be employed in administering the vision and hearing requirements of § 242.117.

(2) In determining whether a person has the visual acuity that meets or exceeds the requirements of this part, the following testing protocols are deemed acceptable testing methods for determining whether a person has the ability to recognize and distinguish among the colors used as signals in the railroad industry. The acceptable test methods are shown in the left hand column and the criteria that should be employed to determine whether a person has failed the particular testing protocol are shown in the right hand column.

Accepted tests	Failure criteria
Pseudoisochromatic Plate Tests	
American Optical Company 1965	5 or more errors on plates 1–15.
AOC—Hardy-Rand-Ritter plates—second edition	Any error on plates 1–6 (plates 1–4 are for demonstration—test plate 1 is actually plate 5 in book).
Dvorine—Second edition	3 or more errors on plates 1–15.
Ishihara (14 plate)	2 or more errors on plates 1–11.
Ishihara (16 plate)	2 or more errors on plates 1–8.
Ishihara (24 plate)	3 or more errors on plates 1–15.
Ishihara (38 plate)	4 or more errors on plates 1–21.
Richmond Plates 1983	5 or more errors on plates 1–15.
Multifunction Vision Tester	
Keystone Orthoscope	Any error.
OPTEC 2000	Any error.
Titmus Vision Tester	Any error.
Titmus II Vision Tester	Any error.

(3) In administering any of these protocols, the person conducting the examination should be aware that railroad signals do not always occur in the same sequence and that “yellow signals” do not always appear to be the same. It is not acceptable to use “yarn” or other materials to conduct a simple test to determine whether the certification candidate has the requisite vision. No person shall be allowed to wear chromatic lenses during an initial test of the person's color vision; the initial test is one conducted in accordance with one of the accepted tests in the chart and § 242.117(h)(3).

(4) An examinee who fails to meet the criteria in the chart, may be further evaluated as determined by the railroad's medical examiner. Ophthalmologic referral, field

testing, or other practical color testing may be utilized depending on the experience of the examinee. The railroad's medical examiner will review all pertinent information and, under some circumstances, may restrict an examinee who does not meet the criteria for serving as a conductor at night, during adverse weather conditions or under other circumstances. The intent of § 242.117(j) is not to provide an examinee with the right to make an infinite number of requests for further evaluation, but to provide an examinee with at least one opportunity to prove that a hearing or vision test failure does not mean the examinee cannot safely perform as a conductor. Appropriate further medical evaluation could include providing another approved scientific screening test or

a field test. All railroads should retain the discretion to limit the number of retests that an examinee can request but any cap placed on the number of retests should not limit retesting when changed circumstances would make such retesting appropriate. Changed circumstances would most likely occur if the examinee's medical condition has improved in some way or if technology has advanced to the extent that it arguably could compensate for a hearing or vision deficiency.

(5) Conductors who wear contact lenses should have good tolerance to the lenses and should be instructed to have a pair of corrective glasses available when on duty.

APPENDIX E TO PART 242—APPLICATION OF REVOCABLE EVENTS

Revocable Event	Application of Revocable Events						
	Periods of Revocation				Employees with Multiple Certifications		
	Main Track				Other than Main Track Where Restricted Speed or the Operational Equivalent Is in Effect	Main Track or Other than Main Track	
	1st Offense	2nd Offense Within 24 Months	3rd Offense Within 36 Months	4th Offense Within 36 Months		No Offense Within Previous 12 Months	Offense (as a Conductor)
1 Signal requiring complete stop before passing	30 Days	6 Months	1 Year	3 Years	Not Applicable	Employee May <u>Not</u> Work as an Engineer During the Period of Revocation	Employee May <u>Not</u> Work as a Conductor During the Period of Revocation
2 Restricted Speed & Speed; 10 mph over							
3 Required Air Brake Test							
4 Occupying Main Track without Authority					Half Revocation Period	Employee May Work as an Engineer During the Period of Revocation	Not applicable
5 Disabling a Safety Device							
6 Shoving Movements							
7 Equipment Fouling Adjacent Tracks							
8 Hand Operated Switches (Crossovers)					Not Applicable	Employee May Work as an Engineer During the Period of Revocation	Not applicable
9 Hand Operated Switches Connected to Main Track							
10 Hand Operated Crossover Switches (before & after movement)					Half Revocation Period	Employee May Work as an Engineer During the Period of Revocation	Not applicable
11 Hand Operated Derails							
12 Drug & Alcohol	Different periods of revocation may be applied (see 242.403 & 242.115)				Not Applicable	Employee May <u>Not</u> Work as an Engineer During the Period of Revocation	Employee May <u>Not</u> Work as a Conductor During the Period of Revocation

Issued in Washington, DC, on October 26, 2011.

Joseph C. Szabo,
Administrator.

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